



**Defence Business Services**  
Secretariat  
Room 6303  
Tomlinson House  
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Thornton-Cleveleys  
Lancashire FY5 3WP

Ref: FOI2022/06609

[DBSRES-Secretariat@mod.gov.uk](mailto:DBSRES-Secretariat@mod.gov.uk)

24<sup>th</sup> June 2022

Dear [REDACTED]

Thank you for your email of 30 May 2022 to the Ministry of Defence (MOD), seeking information about payments made to Edenred.

You requested the following information:

*"This is an information request relating to payments to Edenred for a staff rewards scheme. Please include the information broken down by financial years 2019-20, 2020-21, 2021-22:*

- Monthly payments to the company Edenred. Please include direct payments to Edenred as well as payments made to the Crown Commercial Service for the purpose of sending to Edenred*

*Please also provide the following information, broken down by financial years 2019-20, 2020-21, 2021-22*

- The types of vouchers or gift cards that the department receives from Edenred, either directly or via the Crown Commercial Service. For example, Edenred lists the following vouchers and gift cards: compliments card, incentive award card, childcare vouchers <https://www.edenred.co.uk/en/reward-recipient/>*
- Please specify the number of each type of voucher or gift cards purchased, and the monetary value of each. For example, the department may have received 100 vouchers worth £50, 50 gift cards worth £20 each*
- Please provide the number of civil servants to receive each gift card or vouchers and the monetary value of the gift cards or vouchers provided. For example, 50 civil servants may have received £50 compliments cards, 20 civil servants may have received £20 childcare vouchers*

*If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.">*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the MOD and I can confirm all the information in scope of your request is held.

The MOD has made no monthly payments to the company Edenred for the financial years 2019-20, 2020-21, 2021-22, nor has it received or requested any vouchers or gift cards of any value from the company Edenred in that time.

If you have any queries regarding the content of this letter, please contact this office in the first instance.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail [CIO-FOI-IR@mod.gov.uk](mailto:CIO-FOI-IR@mod.gov.uk)). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely

A black rectangular redaction box covering the signature of the sender.

Defence Business Services Secretariat