




Car & Home Massage Pillow, 8028

Aspect	Details
Images	
Alert Number	2212-0044
Product Type	Electrical appliances and equipment - Massage Pillow
Product Identifiers	ASIN: B097R4XXQS Barcode / SKU: X001M63X8P Model KAT24W01 Other product identifiers: FBA15G6BN55JU000032
Product Description	Electric massaging pillow rest that uses heat and kneading heads.
Country of Origin	China
Counterfeit	Unknown
Risk Type	Electric shock
Risk Level	High
Risk Description	<p>The product poses a high risk of electric shock as when tested the plug does not meet the dimensional requirements of the relevant standard (BS1363). This includes to size of the plug pins exceed the limit which can damage the plug socket. Additionally, the plug conductors had been soldered onto their respective terminals and have not been held in place independently of the soldered connection (or securely hooked in position prior to soldering). There are no barriers to prevent a detached wire from reducing creepage distances and clearances to levels below the minimum required by the standard. Furthermore, the instructions are considered to be inadequate as they do not contain sufficient information to ensure the correct and safe use of the equipment.</p> <p>The product does not comply with the Electrical Equipment (Safety) Regulations 2016.</p>
Corrective Measures	The product has been rejected and destroyed at the border.
Online Marketplace	Amazon – The listing has been removed by the online marketplace.
Notifier	Local Authority Trading Standards