



HM Prison &
Probation Service



Charlie Taylor,
HM Chief Inspector of Prisons
3rd floor, 10 South Colonnade
Canary Wharf
London
E14 4PU

His Majesty's Prison and Probation Service (HMPPS)
Youth Custody Service
Executive Director
8th Floor, Area 8.40
102 Petty France
London
SW1H 9AJ

24 November 2022

Dear Charlie,

HMIP report on an Independent Review of Progress (IRP) at HMYOI Feltham A 10 – 19 October 2022

Thank you for your Independent Review of Progress report at HMYOI Feltham A, whereby you followed up on 5 key concerns and recommendations, and 4 Ofsted themes from your most recent inspection that took place from 21 February to 04 March 2022.

I am encouraged to note that you have seen good/reasonable progress being made across eight of the recommendations and Ofsted themes, specifically:

- **Equality, Diversity and Faith** – Recognising the improvements in capturing and monitoring of data specific to HMYOI Feltham A, with possible unequal outcomes being raised at the Diversity and Inclusion monthly meeting so they can be discussed and addressed.
- **Redress** – Acknowledging the good progress made in how complaints and Discrimination Incident Reporting Forms (DIRFs) are investigated and responded to, and that nearly all of them are being answered within the prescribed timescales.
- **Time Out of Room (TOOR)** – Recognising the increased time that children can now spend unlocked, especially at weekends whereby children can now benefit from an increase from two and a half hours to almost six hours out of their room.
- **Ofsted Themes** – Recognising the improvements made in Education, Skills and Work, specifically, identifying weaknesses in teaching and the continuous professional development teachers now receive, the revision of the core day to allow children to access around 20 hours of education per week, an improved information technology (IT) infrastructure across education, and the setting of realistic targets for children that could be achieved during their time at HMYOI Feltham A.

- **Re-integration planning** – Acknowledging the improved links with heads of services in the community to secure education and training placements in advance of transitioning from custody to the community, the resettlement and aftercare meeting that reviews the arrangements for children who are approaching release, and the increasing number of youth offending team practitioners joining the meeting.

In respect of the one key concern and recommendation where you found insufficient progress I can confirm:

- **Safeguarding** – Prior to the inspection HMYOI Feltham A had taken actions to safeguard children at night, but there was inconsistency amongst the staff group in adhering to the policies. To improve on safeguarding consistencies HMYOI Feltham A will continue to focus on training staff and further embedding these practices into the daily routine of all parties involved, including continued medical emergency guidance for staff, increasing the number of night visits by Governors, improved assessment, and communication procedures with the ambulance service, and by connecting healthcare staff directly with arriving paramedics.

The Governor, with the support of the YCS Deputy Director of Operations, will continue to progress with the full Action Plan covering all the original recommendations. I remain committed to driving continuous improvement at HMYOI Feltham. I assure you that through my operational assurance functions and the support of OSAG we will continue to closely monitor progress. Whilst there is further work to be carried out at the establishment to improve outcomes for children, I am encouraged that progress is being made and that our monitoring is in line with your findings.

Yours sincerely

ED CORNMELL
EXECUTIVE DIRECTOR, YOUTH CUSTODY SERVICE

CC: Amy Rees, Director General Chief Executive Officer, HMPPS