



## RadWagon 4 E-Bikes

Aspect	Details
Images	
Alert Number	2209-0264
Product Type	Machinery – E-Bike
Product Identifiers	Serial Numbers: RW4F20B0500 through RW4A22B2600 (RW4 refers to the bicycle model, following three digits refer to the month and year of the frame's production with a letter representing the month, the 7th character "B" represents the contract manufacturer, and the last four digits "xxxx" refers to running serial number through the noted month).
Product Description	Electric cargo bike of 2000mm length, 600mm stand over height, 1104 mm-1198mm handlebar height and total weight of 34.8kg.
Country of Origin	Thailand
Counterfeit	No
Risk Type	Injuries
Risk Description	Rad has identified that certain manufacturing deficiencies on certain tyres can increase the likelihood of tyre bead detachment from the rim or reduce resistance to blowouts. Additionally, the products require proper alignment of the rim strip on top of the rim but underneath the tyre tube for proper operation. If the rim strip is not properly aligned, tyre tube punctures can occur and a tyre tube could rapidly deflate. Rad has also determined that some of the tyres specified for the RadWagon 4 are not suitably resistant to external damage and flats. If a tyre bursts or rapidly deflates during use, the rider may fall and experience injuries. Tyres with a 'ribbed' sidewall are in scope of this issue, and tyres with a 'smooth' sidewall are not affected.
Corrective Measures	Rad have introduced a modification programme to replace the existing e-bikes with ribbed sidewalls with new tyres. For further information, please visit the Rad Power Bikes website at: <a href="https://radpowerbikes.eu/pages/087148231835">https://radpowerbikes.eu/pages/087148231835</a>
Online Marketplace	N/A
Notifier	Office for Product Safety and Standards