



The BEIS Public Attitudes Tracker

Have your say, inform key decisions

The BEIS Public Attitudes Tracker is an official Government study that allows your views to be heard on a wide range of issues affecting how people live and work in the UK.

Please answer as honestly as you can. If you would prefer not to answer a question, you have the option to leave it blank.

Who should complete the questionnaire?

Up to four people in your household can complete the questionnaire as long as they are all aged 16 or over. If you need more paper questionnaires, please use the contact details in your invitation letter.

Please read the rest of the information on this page, then turn over to start the survey.

How do I fill in the questionnaire?

- 1. Most questions can be answered by putting a cross in the box next to the answer that applies to you, like this: ⊠
- 2. Some questions will ask you to: Please cross one box only and some will ask you to:
 Please cross all boxes that apply.
- 3. Some questions may not apply to you and you will be taken to the next one that does by following an arrow like this: Go to Q49 or a box like this: Go to Q26
- 4. Please try to answer every question that applies to you. If you cannot remember or do not know, please cross the relevant box where shown or leave the question blank.
- 5. If you change your mind about an answer you have given, completely block out the box you have crossed like this, and then put a cross in your preferred box.
- 6. Please use black or blue ink to complete the questionnaire.

Where can I get more information?

: www.patsurvey.co.uk

2: 0800 051 0887 (9am to 5pm)

Please be assured that all your answers will be treated as strictly confidential and will only be used for research purposes. You will not be identified by your answers in any way. All data will be processed in accordance with the MRS Code of Conduct and Data Protection law. Information about how your data is processed and your rights is available in the privacy policy enclosed with your invitation letter. You can also access our privacy policy at:

https://patsurvey.co.uk/privacypolicy.html

June 2022

KANTAR PUBLIC

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Section A: About You

In this first section, we would like to find out a little about you and your household.

The information is used to understand the experiences of different groups and will not identify you or anyone in your household.

Q1 Including yourself, how many adults aged 16 or over are currently living in your household?

1

□ 6

□ 2

□ 7

□ 3□ 4

□ 8□ 9

□ 5

☐ 10 or more

Q2 Are you living with someone in this household as a couple?

☐ Yes

☐ No **ᢒ Go to Q4**

Q3 Are you married or in a civil partnership with this person?

☐ Yes

☐ No

Q4 How many children aged under 16 currently live in your household?

□ 0

□ 6

□ 1

□ 7

□ 2

□ 8

□ 3

— □ 9

4

☐ 10 or more

□ 5

Q5 What is your age?

Please write in your age below.

⇒ If age provided go to Q7

Q6 Which of the following age bands are you in?

☐ 16 to 19

□ 20 to 24

☐ 25 to 34

☐ 35 to 44

☐ 45 to 54

☐ 55 to 64

☐ 65 to 74

☐ 75 or over

Q7 Would you describe yourself as...

■ Male

☐ Female

☐ Prefer to self-describe – please specify

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Section B: General Environmental Issues

Next are some questions about your general attitudes towards environmental issues.

Q8	How concerned, if at all, are you about climate change, sometimes referred to as 'global warming'? Uery concerned Fairly concerned
	□ Not very concerned□ Not at all concerned
	☐ Don't know
Q9	The UK government is aiming to reduce UK greenhouse gas emissions to 'net zero' by 2050. This will involve significantly reducing emissions produced by our industries, transport, food, and homes. Any remaining emissions will be balanced by actions that reduce greenhouse gases already in the atmosphere, such as planting trees. Before today, how much, if anything, did you know about the concept of 'net zero'? Never heard of this Hardly anything but I've heard of this A little A fair amount
	□ A lot
040	
Q10	The next question is about renewable energy. This includes a number of different forms of energy, such as wind power, solar energy and biomass.
Q10	•
Q10	forms of energy, such as wind power, solar energy and biomass. Do you support or oppose the use of renewable energy for providing our electricity,
Q10	forms of energy, such as wind power, solar energy and biomass. Do you support or oppose the use of renewable energy for providing our electricity, fuel and heat?
Q10	forms of energy, such as wind power, solar energy and biomass. Do you support or oppose the use of renewable energy for providing our electricity, fuel and heat? Strongly support
Q10	forms of energy, such as wind power, solar energy and biomass. Do you support or oppose the use of renewable energy for providing our electricity, fuel and heat? Strongly support Support
Q10	forms of energy, such as wind power, solar energy and biomass. Do you support or oppose the use of renewable energy for providing our electricity, fuel and heat? Strongly support Support Neither support nor oppose
Q10	forms of energy, such as wind power, solar energy and biomass. Do you support or oppose the use of renewable energy for providing our electricity, fuel and heat? Strongly support Support Neither support nor oppose Oppose
Q10	forms of energy, such as wind power, solar energy and biomass. Do you support or oppose the use of renewable energy for providing our electricity, fuel and heat? Strongly support Support Neither support nor oppose Strongly oppose
	forms of energy, such as wind power, solar energy and biomass. Do you support or oppose the use of renewable energy for providing our electricity, fuel and heat? Strongly support Support Neither support nor oppose Oppose Strongly oppose Don't know In the lead up to 2050, the way we heat almost all of our homes and buildings will need to change in order to reach the UK government's net zero target. Before today, how much if anything did you know about this?
	forms of energy, such as wind power, solar energy and biomass. Do you support or oppose the use of renewable energy for providing our electricity, fuel and heat? Strongly support Support Neither support nor oppose Oppose Strongly oppose Don't know In the lead up to 2050, the way we heat almost all of our homes and buildings will need to change in order to reach the UK government's net zero target. Before today, how much if anything did you know about this? Never heard of this
	forms of energy, such as wind power, solar energy and biomass. Do you support or oppose the use of renewable energy for providing our electricity, fuel and heat? Strongly support Support Neither support nor oppose Oppose Strongly oppose Don't know In the lead up to 2050, the way we heat almost all of our homes and buildings will need to change in order to reach the UK government's net zero target. Before today, how much if anything did you know about this? Never heard of this Hardly anything but I've heard of this
	forms of energy, such as wind power, solar energy and biomass. Do you support or oppose the use of renewable energy for providing our electricity, fuel and heat? Strongly support Neither support nor oppose Oppose Strongly oppose Don't know In the lead up to 2050, the way we heat almost all of our homes and buildings will need to change in order to reach the UK government's net zero target. Before today, how much if anything did you know about this? Never heard of this Hardly anything but I've heard of this A little
	forms of energy, such as wind power, solar energy and biomass. Do you support or oppose the use of renewable energy for providing our electricity, fuel and heat? Strongly support Support Neither support nor oppose Oppose Strongly oppose Don't know In the lead up to 2050, the way we heat almost all of our homes and buildings will need to change in order to reach the UK government's net zero target. Before today, how much if anything did you know about this? Never heard of this Hardly anything but I've heard of this

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	r
Q12 The next question is about low-carbon heating systems. By this we mean environmentally friendly heating systems which no longer rely on conventional gas central heating but instead use energy from low-carbon alternatives such as hydrogen, the sun, or heat pumps which draw heat from the ground, air or water to heat your home. Before today, how much if anything did you know about low-carbon heating systems? Never heard of this Hardly anything but I've heard of this A little A fair amount A lot	Q14 Which of these statements best describes your level of interest in artificial intelligence? □ I'm very interested in AI and will actively seek out information about future developments □ I'm interested in AI and will take an interest in news stories or articles about future developments □ I'm interested in AI but unlikely to make a special effort to keep informed □ I'm not particularly interested in AI □ I'm not at all interested in AI □ Not applicable - never heard of this before today
Now a few questions about artificial intelligence, otherwise known as 'Al'. By this we mean technologies with the ability to perform tasks that would otherwise require human intelligence, such as speech recognition and language translation.	Q15 Overall, how positive or negative do you feel about the increasing use of artificial intelligence in the UK? Very positive Fairly positive Neither positive nor negative Fairly negative
Q13 Before today, how much, if anything,	☐ Very negative
did you know about artificial intelligence, otherwise known as 'Al'?	☐ Don't know
☐ Never heard of this	
☐ Hardly anything but I've heard of this	
☐ A little	
☐ A fair amount	
☐ A lot	

of artificial intelligence? Please cross one box per row								
	Never heard of this	Hardly anything I've heard this	but	A lit	ttle		A fair mount	A lot
Computer applications that can recognise speech and answer questions]			
Facial recognition applications which can recognise images]			
Computer applications that target advertising based on web browsing]			
Computer applications which help diagnose patients by analysing medical symptoms and records				С]			
Computer applications that review CVs and help employers decide who to interview]			
								_
Q17 And to what extent do you support artificial intelligence? Please cross one box per row		ose each	n of t	the fo	ollow	ing a	applicat	ions of
artificial intelligence?		ose each	Nei sup n	the fo	Oppo		applicat Strongly oppose	Don't know
artificial intelligence?	Strongly		Nei sup n	ther port or			Strongly	Don't
artificial intelligence? Please cross one box per row Computer applications that can	Strongly		Nei sup n	ther port or		ose	Strongly	Don't
artificial intelligence? Please cross one box per row Computer applications that can recognise speech and answer questions Facial recognition applications which can	Strongly		Nei sup n	ther port or	Oppo	ose	Strongly	Don't
artificial intelligence? Please cross one box per row Computer applications that can recognise speech and answer questions Facial recognition applications which can recognise images Computer applications that target	Strongly		Nei sup n	ther port or	Oppo	ose	Strongly	Don't
artificial intelligence?	Strongly		Nei sup n	ther port or	Oppo	ose	Strongly	Don't

Q18	inking now about your everyday life, do you do any of these things? Please cross <u>all</u> boxes that apply 🗵	
	Choose to walk or cycle instead of using a car	
	Choose to use public transport instead of using a car	
	Avoid/minimise throwing away food	
	Recycle household waste	
	Drive an electric or hybrid car	
	Think about the energy efficiency of products and appliances when making a purchase	
	Minimise the energy you use at home (for example washing at lower temperatures, switching off lights)	
	None of the above	
	d now a few questions about climate change, also known as global warming. By climate ange we mean a long-term shift in the planet's weather patterns and rising average global nperatures.	
Q19	nost people in the UK did the following, which <u>three</u> of these do you think would ve the biggest impact on tackling climate change in the UK?	k
Q19		k
Q19	ve the biggest impact on tackling climate change in the UK?	k
Q19	ve the biggest impact on tackling climate change in the UK? Please cross up to three boxes Please cross up to three boxes	k
Q19	ve the biggest impact on tackling climate change in the UK? Please cross up to three boxes Choose to walk or cycle more instead of using a car	d
Q19	ve the biggest impact on tackling climate change in the UK? Please cross up to three boxes Choose to walk or cycle more instead of using a car Choose to use public transport more instead of using a car	K
Q19	ve the biggest impact on tackling climate change in the UK? Please cross up to three boxes Choose to walk or cycle more instead of using a car Choose to use public transport more instead of using a car Avoid/minimise throwing away food	E
Q19	we the biggest impact on tackling climate change in the UK? Please cross up to three boxes ☑ Choose to walk or cycle more instead of using a car Choose to use public transport more instead of using a car Avoid/minimise throwing away food Recycle household waste	t i
Q19	we the biggest impact on tackling climate change in the UK? Please cross up to three boxes ☑ Choose to walk or cycle more instead of using a car Choose to use public transport more instead of using a car Avoid/minimise throwing away food Recycle household waste Install low carbon heating systems at home (for example a heat pump)	d
Q19	we the biggest impact on tackling climate change in the UK? Please cross up to three boxes Choose to walk or cycle more instead of using a car Choose to use public transport more instead of using a car Avoid/minimise throwing away food Recycle household waste Install low carbon heating systems at home (for example a heat pump) Drive an electric or hybrid car	H
Q19	Please cross up to three boxes Choose to walk or cycle more instead of using a car Choose to use public transport more instead of using a car Avoid/minimise throwing away food Recycle household waste Install low carbon heating systems at home (for example a heat pump) Drive an electric or hybrid car Think about the energy efficiency of products and appliances when making a purchase Minimise the energy used at home on a daily basis (for example washing at lower	d
Q19	Please cross up to three boxes Choose to walk or cycle more instead of using a car Choose to use public transport more instead of using a car Avoid/minimise throwing away food Recycle household waste Install low carbon heating systems at home (for example a heat pump) Drive an electric or hybrid car Think about the energy efficiency of products and appliances when making a purchase Minimise the energy used at home on a daily basis (for example washing at lower temperatures, switching off lights)	H

■ Don't know



And now a few questions about trust in information sources.

Q20 How much do you trust each of the following to provide accurate information about climate change? ⇒ Please cross one box per row Invested to the following to provide accurate information about climate change? Trust a great deal Trust to some extent Do not have much trust at all Do not trust at all Don't know It depends Newspapers or newspaper websites □ □ □ □ □

Trust a great deal	Trust to some extent	Do not have much trust	Do not trust at all	Don't know / It depends
	deal	deal extent		deal extent much trust at all

Q21 How much do you agree or disagree with the following statements? Please cross one box per row Description:								
	Strongly agree	Slightly agree	Neither agree nor disagree	Slightly disagree	Strongly disagree	Don't know		
It's not worth doing things to help reduce climate change if others don't do	П	П	П	П	П	П		

It's not worth doing things to help reduce climate change if others don't do the same			
There is so much conflicting information about climate change it is difficult to know what to believe			
If everyone does their bit, we can reduce the effects of climate change			
I have the ability to make changes in my life that could help reduce climate change			
The media exaggerates the impacts of climate change			

Section E: Electricity Use

The next few questions are about your household's electricity tariff. An electricity tariff is the pricing plan for the electricity that you use.

Q22	Some suppliers offer 'time of use' energy tariffs. These charge consumers cheaper 'off-peak' rates for their energy at times of night or day when demand is at its lowest, and higher 'peak' rates at popular times.
	This means that energy demand can be better managed, and can help customers reduce their bills.
	Before today, how much, if anything, did you know about a 'time of use' electricity tariff?
	☐ Never heard of this
	☐ Hardly anything but I've heard of this
	☐ A little
	☐ A fair amount
	□ A lot
Q23	Some suppliers have introduced 'time of use' tariffs that offer rates of electricity that change throughout the day or night depending on overall demand and supply. Instead of just two rates (a daytime and night rate), prices typically change every half an hour. These new tariffs can work with any appliance or form of heating. Using energy at off-peak times (for example at night or when there is a high renewable electricity
	available) can help people to reduce their electricity bills. Before today, how much, if anything, did you know about 'time of use' tariffs which offer changing rates of electricity across the day and night?
	☐ Never heard of this
	☐ Hardly anything but I've heard of this
	☐ A little
	☐ A fair amount
	☐ A lot

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	As far as you are aware, which type of electricity tariff is your household on? Please cross one box only	
	☐ A standard tariff where the cost of electricity remains the same regardless of time of day	Go to Q26
	A tariff that changes depending on the time or day or night (sometimes referred to as a 'time of use' tariff)	Go to Q25
	☐ Not applicable – my home is not connected to the electricity grid	Go to Q28
	☐ Don't know	Go to Q26
25	You said that your household is on a tariff that changes depending on the tinuse. As far as you are aware, which of the following types of electricity tariff is you household on?	
	 Please cross one box only □ Dual rate 'time of use' tariff – a plan that offers two fixed-price electricity rates (peak and off-peak) depending on time of day or night 	Go to
	☐ Agile 'time of use' tariff with variable pricing – a plan that offers customers electricity prices that change throughout the day based on the wholesale price of energy	Go to
	electricity prices that change throughout the day based on the wholesale price of	Q28
26	electricity prices that change throughout the day based on the wholesale price of energy Other type of 'time of use' tariff Don't know Thinking again about a 'time of use' tariff where pricing varies throughout the and night (for example every half an hour) to help people save money by usi	Go to Q26
26	electricity prices that change throughout the day based on the wholesale price of energy Other type of 'time of use' tariff Don't know Thinking again about a 'time of use' tariff where pricing varies throughout the day based on the wholesale price of energy	Go to Q26 ne day ng
26	electricity prices that change throughout the day based on the wholesale price of energy Other type of 'time of use' tariff Don't know Thinking again about a 'time of use' tariff where pricing varies throughout the and night (for example every half an hour) to help people save money by usi electricity at cheaper times.	Go to Q26 ne day ng it?
26	electricity prices that change throughout the day based on the wholesale price of energy Other type of 'time of use' tariff Don't know Thinking again about a 'time of use' tariff where pricing varies throughout the and night (for example every half an hour) to help people save money by usi electricity at cheaper times. If this was available to you, how likely would your household be to switch to	Go to Q26 ne day ng it?
26	electricity prices that change throughout the day based on the wholesale price of energy Other type of 'time of use' tariff Don't know Thinking again about a 'time of use' tariff where pricing varies throughout the and night (for example every half an hour) to help people save money by usi electricity at cheaper times. If this was available to you, how likely would your household be to switch to Very likely	Go to Q26 ne day ng it? Go to Q28
26	electricity prices that change throughout the day based on the wholesale price of energy Other type of 'time of use' tariff Don't know Thinking again about a 'time of use' tariff where pricing varies throughout the and night (for example every half an hour) to help people save money by usi electricity at cheaper times. If this was available to you, how likely would your household be to switch to Very likely Fairly likely	Go to Q26 ne day ng it?

Q27 You said you would be unlikely to switch to a flexible 'time of use' tariff. Why is this? → Please cross <u>all</u> boxes that apply ☐ Happy with current tariff/provider ☐ Too much time and effort to switch ☐ Wouldn't save enough money ☐ Difficult to budget/I like to know my bills in advance ☐ I don't know enough about this ☐ I don't have a smart meter/I don't want a smart meter ☐ I don't trust energy companies ☐ I don't want to have to think about when to use electricity ☐ It sounds complicated ☐ Other reason (please specify) ☐ Not applicable - not my decision to make ☐ Don't know Q28 The next question is about smart meters. Smart meters automatically send meter readings to your energy supplier and usually come with a home energy monitor that provides information about your energy usage. Smart meters also allow prepayment customers to top up their credit online and over the phone. Does your household have a smart meter? ☐ Yes ☐ No □ Don't know

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And now some questions about vehicle ownership.

Q29	Do you personally own or have regular use of a car or van? Please include any company cars that are also driven for private use.	/
	☐ Yes, one	Go to
	Yes, more than one	Q30
	□ No	Go to Q32
Q30	Thinking about the car or van which you use most often, what type of car or this?	van is
	→ Please cross one box only	
	☐ Petrol car or van	
	☐ Diesel car or van	Go to Q32
	☐ Electric/battery only car or van	
	☐ Hybrid (petrol/electric)	Go to Q31
	□ Don't know	Go to Q32
Q31	What type of hybrid car or van is this? ◆ Please cross one box only 🗷	
	☐ A plug-in hybrid (that plugs in to an external power source to recharge)	
	☐ A non-plug-in hybrid (that recharges while driving and cannot be plugged in to an external power source)	
	☐ Don't know which type	

	Q32 Smart electric vehicle charging is a way of charging an electric vehicle (EV) at times when demand for electricity is lower, for example at night.											
f	Charging during these off-peak times can help reduce costs for EV drivers by using theaper energy rates. It can also help reduce periods of high demand for electricity from the national grid (the system which distributes electricity throughout the country).											
• [] [] []	Before today, how much, if anything, did you know about the concept of smart electric vehicle charging? Never heard of this Hardly anything but I've heard of this A little A fair amount A lot											
Section	on G: Use of Appliances at Home											
And restrictions applied applied This was managed.	now some questions about appliances in the home. New types of so-called 'energy- ' appliances are becoming available. In appliance (for example washing machine, dishwasher) is a particular of smart appliance which works with your smart meter and allows your energy iter to run it at the cheapest times. If it suits you, you could still decide to run your ance at another time. If a suits you, you could still decide to run your ance at another time. If it suits you, you could still decide to run your ance at another time. If it suits you, you could still decide to run your ance at another time. If it suits you, you could still decide to run your ance at another time. If it suits you, you could still decide to run your ance at another time. If it suits you, you could still decide to run your ance at another time. If it suits you, you could still decide to run your ance at another time. If it suits you, you could still decide to run your ance at another time. If it suits you, you could still decide to run your ance at another time. If it suits you, you could still decide to run your ance at another time. If it suits you, you could still decide to run your ance at another time. If it suits you, you could still decide to run your ance at another time. If it suits you, you could still decide to run your ance at another time. If it suits you, you could still decide to run your ance at another time. If it suits you, you could still decide to run your ance at another time. If it suits you, you could still decide to run your ance at another time. If it suits you, you could still decide to run your ance at another time. If it suits you, you could still decide to run your ance at another time.											
) [] [] []	Thinking about when you next need to buy or replace an appliance (for example washing machine, dishwasher), how likely would you be to purchase an energy smart appliance like this to help reduce the cost of your household's energy bills? Very likely Fairly likely Not very likely Not at all likely Not applicable – not my decision to make Don't know											

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Section H: Energy

Q35 Now some questions about how in the future. By 'the future' we So, how concerned, if at all, are years.	mean the n	ext 10-20 y		s things ha	ppening								
⇒ Please cross one box per row	-												
Very Fairly Not very Not at all concerned concerned concerned													
Steep rises in energy prices in the future													
Power cuts becoming more frequent in the future													
Q36 And still thinking about the next about		rs, how con	cerned, if a	it all, are yo	ou								
⇒ Please cross one box per row													
	Very concerned	Fairly concerned	Not very concerned	Not at all concerned	Don't know								
UK supplies of fossil fuels (such as coal, oil or gas) not being sufficient to meet the UK's demand for them													
The UK not investing quickly enough in alternative sources of energy													
The UK not developing technology to get the most out of its existing sources of fossil fuels													
Q37 And still thinking about the next the UK being too dependent on				it all, are yo	ou about								
☐ Very concerned					Go to								
☐ Fairly concerned ————————————————————————————————————					Q38								
☐ Not very concerned													
☐ Not at all concerned					Go to Q39								
☐ Don't know					433								

Q38 You said that you are very or fair energy from other countries. Wh specific energy types? Please cross all boxes that ap	en you gav		-	•									
☐ Electricity	, , , _												
☐ Gas													
□ Oil													
☐ Other source (please specify)													
☐ No specific sources													
☐ Don't know													
Section I: Attitudes towards Busi	ness and	Trade											
Q39 Please now think about large companies in the UK with more than 250 employees, including financial, retail and construction companies. How much do you trust these types of companies in the UK to Please cross one box per row													
	Trust them a great deal	Trust to some extent	Do not have much trust	Do not trust them at all	Don't know / I don't have an opinion								
Support diversity and inclusion in their leadership teams and among their employees													
Be open and honest in their financial reporting about incomes and expenditures (for example, in their annual or quarterly reports)													
Be open and honest in their published reports on anti-corruption, anti-bribery, and other social matters				0									
Be open and honest about their impact on the environment													



A 'business rate' is a local tax that is paid by the occupiers of all business properties in the same way that a council tax is a tax paid for domestic properties.

Q40 Thinking about each of the following types of business, do you think business rates are too high, too low or about right? ○ Please cross one box per row ☑

	Business rates are too high	Business rates are about right	Business rates are too low	Don't know
Businesses with under 250 employees				
Larger businesses with at least 250 employees				

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Now some questions about leaving the European Union (EU).

Q41 For each of the following, please state whether you think the impact of Brexit has been positive, negative, or if you think there has been no change.

⇒ Please cross one box per row

	Positive change	No change	Negative change	Don't know
Trade between the UK and countries in the EU				
Trade between the UK and countries outside the EU				
Level of control over UK laws and regulations				

Section J: A Little More About You

Finally, a few questions about you and your circumstances. All the answers you give will be kept completely confidential and will be used for research purposes only, to help us categorise the answers you have already given. We appreciate these questions may be sensitive and therefore, if you would prefer not to answer a question, you have the option to leave it blank.

Does your household own or rent the accommodation where	you live?
☐ Own outright	Go
Own with a mortgage or loan	Q44
Part-own and part rent (shared ownership)	Go
☐ Rent it (with or without housing benefit)	to
☐ Live here rent-free	Q43

Q43 Who is your landlord? ⇒ Please cross one box only ☐ The local authority or council or ALMO ☐ A housing association, RSL, charitable trust or Local Housing Company ☐ Employer (organisation) of a household member ☐ Another organisation ☐ Relative or acquaintance of any current household member from before this tenancy started ☐ Employer (individual) of a household member ☐ Another individual private landlord Q44 Do you (and your household) live in... A whole house or bungalow that is: □ detached ☐ semi-detached ☐ terraced (including end-terrace) A flat, maisonette or apartment that is: in a purpose-built block of flats or tenement part of a converted or shared house (including bedsits) ☐ part of another converted building (for example, former school, church or warehouse) in a commercial building (for example, in an office building, hotel, or over a shop) A mobile or temporary structure: ☐ a caravan or other mobile or temporary structure ☐ Some other type of accommodation Q45 What is your highest qualification? Please include your highest educational, professional or vocational qualification. ■ Degree level or above ■ Another kind of qualification ■ No qualifications ☐ Don't know

Q46 How often do you use the internet? ☐ Almost all the time ☐ Many times a day ☐ About once a day ☐ Several times a week ☐ Less often ■ Never Q47 What is your current working status? ⇒ Please cross one box only ☐ Working full time (30 or more hours a week) Go ☐ Working part time (less than 30 hours a week) to **Q49** ☐ On maternity or paternity leave ☐ On government supported training ☐ Unemployed and available for work ■ Wholly retired from work Go ☐ Full-time education at school, college or university to **Q48** ☐ Looking after home or family ☐ Permanently sick or disabled ■ Doing something else Q48 Have you EVER had a paid job, apart from casual or holiday work? ☐ Yes
☐ Go to Q49 ■ No **ᢒ Go to Q54** Q49 Please think about your (last) main job – that is the one with the most hours. Are/Were you working as an employee or are/were you self-employed? ☐ Employee **⇒** Go to Q50 ☐ Self-employed with employees **⇒** Go to Q52 ☐ Self-employed or freelance without employees **⇒ Go to Q53** Q50 In your job, do/did you have responsibility for supervising the work of other employees on a day-to-day basis? ☐ Yes □ No

Q51 How many people work/worked for your employer at the place where you work or worked? □ 1 to 24 ☐ 25 or more □ Don't know **\$** Go to Q53 Q52 How many people do/did you employ? □ 1 to 24 ☐ 25 or more □ Don't know Q53 Which of the following best describes the type of work you do/did in your (last) main job? ⇒ Please cross one box only ☐ Modern professional occupations such as: teacher, nurse, physiotherapist, social worker, welfare officer, artist, musician, police officer (sergeant or above) or software designer ☐ Clerical and intermediate occupations such as: secretary, personal assistant, clerical worker, office clerk, call centre agent, nursing auxiliary or nursery nurse ☐ Senior managers or administrators (usually responsible for planning, organising and co-ordinating work and for finance) such as: finance manager or chief executive ☐ Technical and craft occupations such as: motor mechanic, fitter, inspector, plumber, printer, tool maker, electrician, gardener or train driver ☐ Semi-routine manual and service occupations such as: postal worker, machine operative, security guard, caretaker, farm worker, catering assistant, receptionist or sales assistant ☐ Routine manual and service occupations such as: HGV driver, van driver, cleaner, porter, packer, sewing machinist, messenger, labourer, waiter or waitress, or bar staff ☐ Middle or junior managers such as: office manager, retail manager, bank manager, restaurant manager, warehouse manager or publican ☐ Traditional professional occupations such as: accountant, solicitor, medical practitioner, scientist, or civil or mechanical engineer Q54 Which of the following best describes who is mainly responsible for decisions about this household, for example paying household bills or choosing a provider for energy or broadband? ⇒ Please cross one box only ☐ Me only ☐ Somebody else (for example spouse/partner/parent/another adult) ☐ I share responsibility with somebody else ☐ Don't know

Q55	What is your ethnic group?	
	⇒ Please cross one box only	
	White ☐ English or Welsh or Scottish or Northern Irish or British	Black or Black British ☐ African ☐ Caribbean
	□ Irish□ Gypsy or Irish Traveller□ Any other White background (please specify)	Any other Black or African or Caribbean background (please specify)
	Mixed or multiple ethnic groups ☐ White and Black Caribbean	Other ethnic group ☐ Arab
	☐ White and Black African☐ White and Asian	Any other ethnic group (please specify)
	Any other mixed or multiple ethnic background (please specify)	☐ Don't know
	Asian or Asian British Indian	
	☐ Pakistani	
	☐ Bangladeshi	
	☐ Chinese	
	Any other Asian background (please specify)	

Q56	As a thank you for returning a completed version of this questionnaire, a £5 shopping voucher will be posted to your address within 5 working days. In order for us to address the voucher to you personally, please enter your full name in the box below. First name																		
	First name																		
	Last name																		

Q57 Finally, before submitting your response to this survey, please sign your name to confirm that you answered the questions as accurately as possible and that the answers reflect your own personal views.

I confirm that I answered the questions as accurately as possible and that the answers reflect my own personal views



Thank you for completing the questionnaire.

Please return it to us in the envelope provided.