



Homes  
England

Date: 9 August 2022

Our Ref: RFI3993

Tel: 0300 1234 500

Email: [infogov@homesengland.gov.uk](mailto:infogov@homesengland.gov.uk)

Making homes happen

██████████  
By Email Only

Information Governance Team  
Homes England  
Windsor House – 6<sup>th</sup> Floor  
50 Victoria Street  
London  
SW1H 0TL

Dear ██████████

**RE: Request for Information – RFI3993**

Thank you for your request for information which was processed in accordance with the Freedom of Information Act 2000 (FOIA).

You requested the following information:

*The building insurance taken out by the millions of home owners does not cover for the breakdown of wall ties.*

*Millions of homes built prior to the 1980s have the possibility of external cavity walls separating and making homes dangerous and unfit to live in.*

*What action has been taken to see that the responsibility of this danger and any incurred costs rests with the owners, mortgage lenders and assurance agents and not with Government funding.*

**Response**

We can confirm that Homes England does not hold the information detailed in your request. This is because there is no business reason for Homes England to do so.

To conclude that the information is not held, we have searched with our internal teams, including the Building Safety Fund team who would have the requested information if held.

The FOIA does not oblige a public authority to create information to answer a request if the requested information is not held. The duty under section 1(1) is only to provide the recorded information held.

The full text of section 1 in the legislation can be found here:

<https://www.legislation.gov.uk/ukpga/2000/36/section/1>

**Advice and Assistance**

We have a duty to provide advice and assistance in accordance with Section 16 of the FOIA. To comply with this duty we are able to confirm that Homes England does work with our sponsor department, the Department for Levelling Up, Housing and Communities (DLUHC) on Building Safety Matters. However, we have not currently been

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tasked with or been involved with any matters relating to the breakdown of wall ties and therefore your request is not within our remit. We would advise that you contact DLUHC who may be able to assist. They can be contacted via the following: [mhclgcorrespondence@levellingup.gov.uk](mailto:mhclgcorrespondence@levellingup.gov.uk).

### **Right to Appeal**

If you are not happy with the information that has been provided or the way in which your request has been handled, you may request an internal review. You can request an internal review by writing to Homes England via the details below, quoting the reference number at the top of this letter.

Email: [infogov@homesengland.gov.uk](mailto:infogov@homesengland.gov.uk)

The Information Governance Team  
Homes England – 6<sup>th</sup> Floor  
Windsor House  
50 Victoria Street  
London  
SW1H 0TL

Your request for review must be made in writing, explain why you wish to appeal, and be received within 40 working days of the date of this response. Failure to meet this criteria may lead to your request being refused.

Upon receipt, your request for review will be passed to an independent party not involved in your original request. We aim to issue a response within 20 working days.

You may also complain to the Information Commissioner's Office (ICO) however, the Information Commissioner does usually expect the internal review procedure to be exhausted in the first instance.

The Information Commissioner's details can be found via the following link:

<https://ico.org.uk/>

Please note that the contents of your request and this response are also subject to the Freedom of Information Act 2000. Homes England may be required to disclose your request and our response accordingly.

Yours sincerely,

**The Information Governance Team**  
For Homes England

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