




<b>Elegetec Electric Shiatsu Cervical Massager</b>	
<b>Aspect</b>	<b>Details</b>
<b>Images</b>	
<b>Alert Number</b>	2208-0133
<b>Product Type</b>	Electrical appliances and equipment – Neck and back massager
<b>Product Identifiers</b>	Adapter Model Number: KAT24W01
<b>Product Description</b>	Shiatsu pillow back and neck massager with red massage roller balls
<b>Country of Origin</b>	Not specified
<b>Counterfeit</b>	No
<b>Risk Level</b>	High
<b>Risk Type</b>	Electric shock
<b>Risk Description</b>	The product presents a risk of electric shock as there is insufficient creepage and clearance distance between the mains potential input circuits and low voltage output circuits for class II equipment. The internal mains wiring was not adequately secured in accordance with requirements of clause 4.6.2. The mains plug module does not meet the dimensional requirements of BS 1362. The product does not meet the requirements of the Electrical Equipment (Safety) Regulations 2016.
<b>Corrective Measures</b>	The product has been recalled from end users. For more information, please see: <a href="https://www.tkmaxx.com/uk/en/product-recall-Elgetec-Electric-Shiatsu-Cervical-Massager-Pillow-Back-Neck">https://www.tkmaxx.com/uk/en/product-recall-Elgetec-Electric-Shiatsu-Cervical-Massager-Pillow-Back-Neck</a>
<b>Online Marketplace</b>	N/A
<b>Notifier</b>	Local Authority Trading Standards