Office for Product Safety & Standards

Product Safety Report

Unbranded Foot Massager KLS-0026	
Aspect	Details
Images	
Alert Number	2208-0021
Product Type	Electrical appliances and equipment – Foot massager
Product Identifiers	Batch No: MP00000000006574 Other: EZ1168399A1, RVG536-220426-0001-331, FY011853
Product Description	Foot massager supplied with a switched mode power supply unit in a brown cardboard packaging.
Country of Origin	China
Counterfeit	No
Risk Type	Serious
Risk Level	Electric shock
Risk Description	The product presents a serious risk of electric shock as the lengths of the live and neutral pins were too short and therefore not compatible with sockets outlets conforming to BS1363. The conductors had been soldered onto their respective terminals and there were no barriers to prevent a detached wire from reducing creepage distances and clearances to levels below the minimum required by the standard. The item is also not labelled with manufacturer or importer details and lacks relevant markings. The product does not meet the requirements of the Electrical Equipment (Safety) Regulations 2016.
Corrective Measures	The import has been rejected and destroyed at the border
Online Marketplace	N/A
Notifier	Local Authority Trading Standards