



Homes
England

Date: 25 July 2022

Our Ref: RFI3962

Tel: 0300 1234 500

Email: infogov@homesengland.gov.uk

Making homes happen

██████████
By Email Only

Information Governance Team
Homes England
Windsor House – 6th Floor
50 Victoria Street
London
SW1H 0TL

Dear Sir/Madam

RE: Request for Information – RFI3962

Thank you for your request for information which was processed in accordance with the Freedom of Information Act 2000 (FOIA).

You requested the following information:

Homes England recently awarded a public sector contract to CBRE

Were CBRE asked to disclose previous complaints or terminations based on past performance of their contracts in the public sector and of so what was their response

We asked for clarification on which public sector contract your request refers to and you advised the information is request in relation to the Property & Financial Professional Services Framework 2022-2026

Response

We can confirm that we do hold information in scope of your request.

As part of the Suitability Assessment for the Property and Financial Professional Services Framework 2022-26 CBRE were asked the following question:

Whether within the past three years, the organisation or any other person who has powers of representation, decision or control in the organisation showed significant or persistent deficiencies in the performance of a substantive requirement under a prior public contract, a prior contract with a contracting entity, or a prior concession contract, which led to early termination of that prior contract, damages or other comparable sanctions.

CBRE's response to this question was: "None of the above". Therefore the answer to this question is recorded as a pass.

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Right to Appeal

If you are not happy with the information that has been provided or the way in which your request has been handled, you may request an internal review. You can request an internal review by writing to Homes England via the details below, quoting the reference number at the top of this letter.

Email: infogov@homesengland.gov.uk

The Information Governance Team
Homes England – 6th Floor
Windsor House
50 Victoria Street
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SW1H 0TL

Your request for review must be made in writing, explain why you wish to appeal, and be received within 40 working days of the date of this response. Failure to meet this criteria may lead to your request being refused.

Upon receipt, your request for review will be passed to an independent party not involved in your original request. We aim to issue a response within 20 working days.

You may also complain to the Information Commissioner's Office (ICO) however, the Information Commissioner does usually expect the internal review procedure to be exhausted in the first instance.

The Information Commissioner's details can be found via the following link:

<https://ico.org.uk/>

Please note that the contents of your request and this response are also subject to the Freedom of Information Act 2000. Homes England may be required to disclose your request and our response accordingly.

Yours sincerely,

The Information Governance Team
For Homes England

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