

Jayne Scott
Chair
Private Healthcare Information Network

From: Sarah Cardell
Interim Chief Executive

29 July 2022

Dear Jayne,

CMA APPROVAL OF THE PHIN STRATEGIC PLAN

I am writing to confirm that the CMA has approved PHIN's Strategic Plan in accordance with Article 24.1 of the Private Healthcare Market Investigation Order 2014.

I understand that the PHIN Board has decided to appoint two new CMA-nominated non-Executive Directors (Claire Whyley and Keith Richards). The number of CMA-nominated Directors will remain at two, as Michael Hutchings will remain a member of the PHIN Board but will now serve as an independent non-Executive director, rather than acting in a CMA-nominated role.

I am acutely aware that it has taken longer than it should have to reach this position, and that all involved will need to learn from this experience. However, in giving the CMA's approval to the new plan that PHIN and its members have agreed, I recognise that it represents an important step forward to ensure that the private healthcare sector complies with the CMA's Order and patients feel the benefit of high-quality information on the performance of hospitals and consultants.

We now expect to see PHIN and its members apply a relentless focus on achieving the plan and improving the quality of data that is provided. For our part, the CMA will monitor progress closely and stand ready to take enforcement action if hospitals or consultants fail to meet the standards and timescales set out.

I would like to offer my personal support in helping you and your members to deliver these important outcomes for private patients.

Yours sincerely

Sarah Cardell
Interim Chief Executive