



Public Health  
England

Protecting and improving the nation's health

# **Health visitor service delivery metrics (experimental statistics)**

Annual data statistical commentary  
2019 to 2020

# Contents

|   |    |
|---|----|
| Correction notice .....   | 3  |
| Experimental statistics .....   | 4  |
| Main findings.....  | 5  |
| Background.....   | 7  |
| Data collection method.....   | 8  |
| Data quality .....  | 9  |
| Validation rules .....  | 10 |
| Summary of 2019 to 2020 annual data .....   | 11 |
| Indicator C1: Number of mothers who received a first face-to-face antenatal contact with a health visitor .....                         | 11 |
| Indicators C2 and C3: Percentage of births that received a face-to-face new birth visit (C2: within 14 days and C3: after 14 days)..... | 11 |
| Indicator C8i: Percentage of children who received a 6 to 8 week review by 8 weeks .....  | 12 |
| Indicator C4: Percentage of children who received a 12-month review by 12 months.....   | 12 |
| Indicator C5: Percentage of children who received a 12-month review by 15 months.....   | 13 |
| Indicator C6i: Percentage of children who received a 2 to 2½ year review by 2½ years .....  | 13 |
| Indicator C6ii: Percentage of children who received a 2 to 2½ year review using Ages and Stages Questionnaire (ASQ-3).....              | 14 |
| Data quality notes .....  | 15 |

## Correction notice

### Health visiting service delivery metrics: 2019 to 2020 (August 2022 update)

Since publication in November 2020, Lewisham and Leicestershire Councils have identified errors in the new birth visits within 14 days data submitted to OHID (formerly Public Health England) for 2019 to 2020 data. These errors have caused a statistically significant change in the health visiting data for 2019 to 2020, and so the data in **OHID's Fingertips tool** has been updated and reissued.

A correction notice has been added to the 2019 to 2020 annual statistical release and statistical commentary but the data has not been altered. Please consult the Fingertips tool for corrected data for Lewisham, Leicestershire, the London and East Midlands regions and England.

## Experimental statistics

The decision has been taken to publish this information as 'experimental statistics' on the basis that there has been a significant change to the reporting methods, both in units of collection and the mandatory/voluntary nature.

The Public Health England interim collection is voluntary for local authorities and, while coverage is generally good, the data quality has not reached the desired level to remove the experimental statistics status.

Before Public Health England commenced interim collection, this data was collected on a mandatory basis by NHS England.

The longer-term strategic solution for data collection and reporting for these metrics is the Community Services data set (CSDS), which is operated by NHS Digital. Providers of publicly-funded community services are legally mandated to collect and submit community health data, as set out by the Health and Social Care Act 2012.

## Main findings

This statistical commentary should be considered alongside the Annual Health Visitor Service Delivery Metrics 2019 to 2020 statistical release, which can be found at the [health visitor service delivery metrics annual publications](#) page.

Please treat the figures contained in this report with caution: where totals are presented for England and PHE centres, these are aggregate totals of the areas that submitted information and passed initial validation (see the section 'Validation rules' below for further details).

Where no reference to a particular quarter is mentioned it should be assumed that the data refers to 2019 to 2020.

| Indicator  | Quarter 1<br>2019/20   | Quarter 2<br>2019/20   | Quarter 3<br>2019/20   | Quarter 4<br>2019/20   | 2019/20<br>annual data |
|--|------------------------|------------------------|------------------------|------------------------|------------------------|
| <b>C2: New Birth Visits (NBVs) completed within 14 days %</b>                  | 86.8%<br>(86.7 - 87.0) | 87.8%<br>(87.7 - 88.0) | 86.3%<br>(86.1 - 86.5) | 85.9%<br>(85.8 - 86.1) | 86.8%<br>(86.7 - 86.9) |
| <b>C3: New Birth Visits (NBVs) completed after 14 days %</b>                   | 11.1%<br>(11.0 - 11.3) | 10.0%<br>(9.9 - 10.2)  | 10.8%<br>(10.7 - 11.0) | 11.1%<br>(11.0 - 11.3) | 10.7%<br>(10.6 - 10.8) |
| <b>C8i: 6-8 week reviews completed %</b>                                       | 86.0%<br>(85.8 - 86.2) | 84.7%<br>(84.5 - 84.9) | 85.3%<br>(85.1 - 85.5) | 84.4%<br>(84.2 - 84.6) | 85.1%<br>(85.0 - 85.2) |
| <b>C4: 12 month reviews completed by the time the child turned 12 months %</b> | 76.7%<br>(76.4 - 76.9) | 77.7%<br>(77.5 - 77.9) | 77.9%<br>(77.7 - 78.1) | 76.0%<br>(75.8 - 76.2) | 77.0%<br>(76.9 - 77.2) |
| <b>C5: 12 month reviews completed by the time the child turned 15 months %</b> | 82.7%<br>(82.5 - 82.9) | 83.7%<br>(83.5 - 83.9) | 84.4%<br>(84.2 - 84.6) | 83.5%<br>(83.3 - 83.7) | 83.6%<br>(83.5 - 83.7) |
| <b>C6i: 2 to 2½ year reviews completed %</b>                                   | 78.0%<br>(77.8 - 78.2) | 79.0%<br>(78.8 - 79.2) | 78.9%<br>(78.7 - 79.1) | 78.8%<br>(78.6 - 79.1) | 78.6%<br>(78.5 - 78.7) |
| <b>C6ii: 2 to 2½ year reviews completed using ASQ-3 %</b>                      | 93.0%<br>(92.9 - 93.2) | 92.8%<br>(92.7 - 93.0) | 91.7%<br>(91.6 - 91.9) | 92.9%<br>(92.8 - 93.1) | 92.6%<br>(92.5 - 92.7) |

Percentages are based on local authorities that made submissions and passed initial validation. Confidence intervals are shown in brackets.

## Background

In October 2015, the responsibility for commissioning children's public health for the 0 to 5 years' population transferred from NHS England to local authorities. To support this transfer, Public Health England established an interim data collection for a number of key performance indicators associated with these services, which it is critical to monitor and report. The strategic reporting solution hosted by NHS Digital, the Community Services Dataset, is collecting relevant data items directly from providers' systems and in time will take on reporting of these indicators.

The health visiting information in this publication has been obtained via the interim reporting system. It was submitted to PHE by local authorities on a voluntary basis. It covers Quarters 1 to 4 of 2019 to 2020. The statistical release which accompanies this document can be found at the [health visitor service delivery metrics annual publications](#) page.

The health visiting service leads on the delivery of the Healthy Child Programme (HCP), which was set up to improve the health and wellbeing of children aged 0 to 5 years. This is achieved through health and development reviews, health promotion, parenting support and screening and immunisation programmes.

The health visiting service consists of specialist community public health nurses and teams who provide expert information, assessments and interventions for babies, children and families, including first time mothers and fathers with complex needs. The health visitor service delivery metrics currently cover the antenatal contact, new birth visit, the 6 to 8 week review, the 12-month review and the 2 to 2½ year review and report on the following metrics:

- C1 – number of mothers who received a first face-to-face antenatal contact with a health visitor at 28 weeks or above
- C2 – percentage of New Birth Visits (NBVs) completed within 14 days
- C3 – percentage of New Birth Visits (NBVs) completed after 14 days
- C8i – percentage of 6 to 8 week reviews completed
- C4 – percentage of 12-month development reviews completed by the time the child turned 12 months
- C5 – percentage of 12-month development reviews completed by the time the child turned 15 months
- C6i – percentage of 2 to 2½ year reviews completed
- C6ii – percentage of 2 to 2½ year reviews completed using ASQ-3 (Ages and Stages Questionnaire)

These metrics are presented as management information and are reported by local authority, PHE centre and England level.

## Data collection method

An interim reporting system is hosted on the Local Government Association (LGA) website to collect the data on health visiting indicators. The reporting window for submission of Quarter 4 and refresh of Quarters 1 to 3, 2019 to 2020 data was 21 September to 9 November 2020.

To support local authorities in submitting data, detailed guidance was circulated to explain how analysts and commissioners in local authorities should submit data. The latest technical guidance is available at the [children's public health 0 to 5 years](#) page.

A [dedicated mailbox](#) was also in place to respond to questions and comments.

Once the collection window closes the data received is centrally collated, validated and reported. This process is repeated quarterly.



## Data quality

The following data relates to the whole of 2019 to 2020 based on Quarter 4 data and refreshed data for Quarters 1 to 3.

Prior to validation, a process of estimation was applied to any local authority data where numerical data were submitted for only 3 quarters in 2019 to 2020. An annual numerator and denominator were estimated from 'scaling up' the 3 supplied numerators and denominators.

## Validation rules

A set of validation rules was applied to each health visiting metric.

| Validation Stage                           | Definition  |
|--|---|
| Stage 1                                    | Indicator numerator and denominator are integers, and numerator $\leq$ denominator.   |
| Stage 2 for all indicators other than C6ii | Indicator denominator is within 20% of the resident population of the relevant age (0 years for new baby visits and 6 to 8 week reviews, 1 year for 12 month reviews, and 2 years for 2½ year reviews). The annual figures are divided by 4 to provide quarterly estimates. |
| Stage 2 for indicator C6ii                 | Indicator denominator is within 20% of the numerator for indicator C6i  |

Each local authority has to pass both stages 1 and 2 in order for its values to be shown.

The values for areas that did not pass stage 1 validation are excluded from their respective PHE centre and the England aggregated calculations.

A comprehensive breakdown of the results following the application of the validation can be found in the statistical release which accompanies this document at the [health visitor service delivery metrics annual publications](#) page.

## Summary of 2019 to 2020 annual data

### Indicator C1: Number of mothers who received a first face-to-face antenatal contact with a health visitor

This is unable to be collected as a percentage due to the difficulties in defining an adequate denominator.

Based on all 149 local authorities which provided a value, there were 231,754 antenatal contacts nationally in 2019 to 2020.

This compares to 250,786 in 2018 to 2019 (based on the final figures published in November 2019).

### Indicators C2 and C3: Percentage of births that received a face-to-face new birth visit (C2: within 14 days and C3: after 14 days)

New birth visits should ideally occur within 14 days; however, it is accepted that in some circumstances this is not possible.

The aggregate percentage of new birth visits within 14 days (indicator C2) for England for 2019 to 2020 is 86.8% (with confidence intervals of 86.7% to 86.9%). This is lower than 2018 to 2019, based on the final figures published in November 2019.

The aggregate percentage of new birth visits after 14 days (indicator C3) for England for 2019 to 2020 is 10.7% (with confidence intervals of 10.6% to 10.8%). This is higher than 2018 to 2019, based on the final figures published in November 2019.

The aggregate percentage of new birth visits within or after 14 days (indicator C2+C3) for England for 2019 to 2020 is 97.5% (with confidence intervals of 97.5% to 97.5%).

Values for percentages of new birth visits within 14 days could be published for all PHE centres for 2019 to 2020 (these were aggregates of 'valid' local authorities in each centre). Values ranged from 80.4% to 92.6%.

Values for percentages of new birth visits after 14 days could be published for all PHE centres. These ranged from 4.8% to 16.6%.

The percentage of babies who received a new birth visit within 14 days could be published for 146 local authorities who passed additional validation. Values ranged from 23.4% to 99.8%, with the majority (125) reporting between 80% and 100%.

The percentage of babies who received a new birth visit after 14 days could be published for all 146 local authorities who passed additional validation. Values ranged from 0.1% to 72.7%.

## Indicator C8i: Percentage of children who received a 6 to 8 week review by 8 weeks

The aggregate percentage of infants receiving a 6 to 8 week review for England for 2019 to 2020 based on 145 local authorities passing initial validation is 85.1% (with confidence intervals of 85% to 85.2%). This is lower than 2018 to 2019, based on the final figures published in November 2019.

Values for the percentage of children who received a 6 to 8 week review by 8 weeks could be published for all PHE centres for 2019 to 2020 (again these were aggregates of 'valid' local authorities in each centre). These ranged from 75.8% to 92.4%, with all but one of the centres achieving over 80%.

Values for the percentage of children who received a 6 to 8 week review by 8 weeks could be published for 143 local authorities who passed additional validation. Values ranged from 20.1% to 99.8%, with the majority (112) reporting between 80% and 100%.

## Indicator C4: Percentage of children who received a 12-month review by 12 months

The aggregate percentage of children receiving a 12-month review by 12 months of age for England for 2019 to 2020 based on 145 local authorities passing initial validation is 77% (with confidence intervals of 76.9% to 77.2%). This is higher than 2018 to 2019, based on the final figures published in November 2019.

Values for completed reviews within 12 months could be published for all PHE centres for 2019 to 2020 (again, these were aggregates of 'valid' local authorities in each centre). These ranged from 65.3% to 86.4%, with 5 of the 9 centres achieving over 80%.

Values for the percentage of children who received a 12-month review by 12 months could be published for 144 local authorities who passed additional validation. Values ranged from 11.8% to 99.0%, with the majority (95) reporting between 80% and 100%.

## Indicator C5: Percentage of children who received a 12-month review by 15 months

The aggregate percentage of children receiving a 12-month review by 15 months of age for England for 2019 to 2020 based on 144 local authorities passing initial validation is 83.6% (with confidence intervals of 83.5% to 83.7%). This is higher than 2018 to 2019, based on the final figures published in November 2019.

Values for completed reviews within 15 months could be published for all PHE centres for 2019 to 2020 (again these were aggregates of 'valid' local authorities in each centre). These ranged from 68.3% to 95.6%, with 7 of the 9 centres achieving over 80%.

Values for the percentage of children who received a 12-month review by the age of 15 months could be published for 144 local authorities who passed additional validation. Values ranged from 0.4% to 99.7%, with the majority (121) reporting between 80% and 100%.

## Indicator C6i: Percentage of children who received a 2 to 2½ year review by 2½ years

The aggregate percentage of children receiving a 2 to 2½ year review by the age of 2½ for England for 2019 to 2020 based on 145 local authorities passing initial validation is 78.6% (with confidence intervals of 78.5% to 78.7%). This is higher than 2018 to 2019, based on the final figures published in November 2019.

Values for the percentage of children who received a 2 to 2½ year review by 2½ years could be published for all PHE centres for 2019 to 2020 (again these were aggregates of 'valid' local authorities in each centre). These ranged from 73.1% to 90.9%, with only 4 of the 9 centres achieving over 80%.

The percentage of children who received a 2 to 2½ year review by 2½ years could be published for 139 local authorities who passed additional validation. Values ranged from 4.2% to 99.2%, with the majority (83) reporting between 80% and 100%.

## Indicator C6ii: Percentage of children who received a 2 to 2½ year review using Ages and Stages Questionnaire (ASQ-3).

The aggregate percentage of children receiving a 2 to 2½ year review which used ASQ-3 for England for 2019 to 2020 based on 143 local authorities passing initial validation is 92.6% (with confidence intervals of 92.5% to 92.7%). This is higher than 2018 to 2019, based on the final figures published in November 2019.

Values for completed 2 to 2½ year reviews using ASQ-3 could be published for all PHE centres for 2019 to 2020 (again these were aggregates of 'valid' local authorities in each centre). These ranged from 89.7% to 95%, with all 9 centres achieving over 80%.

The percentage of children who received a 2 to 2½ year review using ASQ-3 could be published for 138 local authorities who passed additional validation. Values ranged from 58.4% to 100%, with the majority (130) reporting between 80% and 100%.

## Data quality notes

When making a submission, local authorities have the opportunity to enter comments in a free text box to explain any issues with reporting. During the submission of Quarter 4 data and refreshed Quarter 1 to 3 data, comments were received from 2 local authorities related to health visiting data, of collective interest:

Two local authorities reported they knew, or suspected, that they had made an incomplete submission. This may include receiving confirmation of nil returns from neighbouring authorities.

# About Public Health England

Public Health England exists to protect and improve the nation's health and wellbeing, and reduce health inequalities. We do this through world-leading science, research, knowledge and intelligence, advocacy, partnerships and the delivery of specialist public health services. We are an executive agency of the Department of Health and Social Care, and a distinct delivery organisation with operational autonomy. We provide government, local government, the NHS, Parliament, industry and the public with evidence-based professional, scientific and delivery expertise and support.

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