

Armed Forces Families Surveys 2022

Please note the RN/RM survey is available online only.

See below a transcript of the RN/RM online survey.

This is followed by copies of the Army and RAF paper surveys.

Royal Navy and Royal Marines Families Survey 2022

The Prime Minister will shortly endorse the UK Armed Forces Families Strategy 2021-31, This Strategy, and its associated Action Plan, has a dual focus: to inspire partnership working across the UK, honouring the enduring pledge of the Armed Forces Covenant; and to provide direction to policy makers, the single Services and public service providers to empower armed forces families to live rich and fulfilling lives alongside their loved ones. As such, the Strategy provides both the context and the framework for the delivery of a range of practical interventions designed to strengthen and improve policies and service provision across the armed forces families' agenda, leading to improved retention and enhanced operational effectiveness. The strategy is therefore underpinned not only by a moral force but also by practical considerations around the link between strong family support, the health and wellbeing of the family unit and both retention and enhanced operational effectiveness. Measuring the success of the Armed Forces Families Strategy and Plan will be critical, and the Families Continuous Attitude Survey will provide essential evidence in measuring that success.

Peter Davis (Head Armed Forces Families & Safeguarding)

What is this survey about?

The Royal Navy and Royal Marines Families Survey (FAMCAS) provides RN and RM spouses/civil partners with an opportunity to share their views on what Service life is like. The survey asks questions about key areas including family life, childcare, deployment, education, employment, healthcare, and housing.

Why have I received this survey?

The RN/RM Families Survey is sent to a random selection of Service personnel each year, located both within the UK and overseas, inviting their families to participate.

How are the findings used?

The results from the survey are used to aid the assessment and development Service personnel policies and initiatives. They are also used to inform and monitor Defence personnel programmes and the Armed Forces Covenant.

I am also serving. Do I still need to complete it?

We are interested in capturing the views of both military and civilian partners. If you and your spouse/civil partner are both serving in the Armed Forces, this survey should be completed by the spouse/civil partner of the named recipient of the survey.

Do I have to complete the survey?

No. Whilst completion is entirely voluntary, we encourage recipients to tell us their views so that we can make positive changes in the RN and RM.

Are my answers confidential?

All replies will be treated in the strictest confidence and are completely anonymous.

When is the deadline?

Please complete the online survey by **09 May 2022**.

Why do I have to enter my partner's service number?

To ensure that only families of RN and RM personnel are able to complete the survey, participants are required to input a token (access code) before entering the online survey. Please note that the token is **not** linked to your responses and it is impossible to link responses to Service personnel. The token is simply used as a security precaution.

Who should I contact for further information?

If you have any queries then please feel free to contact Graham McKenzie (Navy PIIAC Research Team) at NAVYNPS-RSCHMAILBOX@mod.gov.uk (mailto:NAVYNPS-RSCHMAILBOX@mod.gov.uk).

Privacy Statement

<https://www.gov.uk/government/publications/ministry-of-defence-privacy-notice/mod-privacy-notice#how-we-collect-or-process-your-data> (<https://www.gov.uk/government/publications/ministry-of-defence-privacy-notice/mod-privacy-notice#how-we-collect-or-process-your-data>)

There are 106 questions in this survey.

SECTION A: ABOUT YOU

Are you married to/in a civil partnership with a member of the Regular RN/RM? *

Please choose **only one** of the following:

Yes

No

This survey should be completed by your **SPOUSE/CIVIL PARTNER.**

Please click 'Exit and clear survey' above and forward the survey link to your partner.

Only answer this question if the following conditions are met:

Answer was 'No' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Where do you currently live? *

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Bath/Bristol
- Chivenor
- Culdrose
- Faslane
- London
- Lympstone
- Northwood
- Plymouth
- Poole
- Portsmouth
- Rosyth
- Taunton
- Wittering
- Yeovilton
- England but none of the above
- Northern Ireland
- Scotland but none of the above
- Wales
- Outside of the UK, please specify which country

Make a comment on your choice here:

Your answer to this question is vital in allowing us to ensure survey findings are applicable to the RN/RM population. Surveys which do not include an answer to this question cannot be counted.

If you currently live in England, which region do you live in?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yeovilton ' or 'Wittering' or 'Taunton' or 'Portsmouth' or 'Poole' or 'Northwood' or 'Plymouth' or 'London' or 'Lymstone' or 'Culdrose' or 'Chivenor' or 'Bath/Bristol' or 'England but none of the above' at question '3 [A2a]' (Where do you currently live?)

❗ Choose one of the following answers

Please choose **only one** of the following:

- East Midlands
- East of England
- London
- North East England
- North West England
- South East England
- South West England
- West Midlands
- Yorkshire and the Humber

What is your spouse/civil partner's rank? (Please select one option only) *

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

❗ Choose one of the following answers

Please choose **only one** of the following:

- Commodore / Brigadier / Chaplain of the Fleet (or above)
- Captain RN / Colonel / Principal Chaplain
- Commander / Lieutenant Colonel
- Lieutenant Commander / Major / Chaplain
- Lieutenant / Captain (RM)
- Sub Lieutenant / 2nd Lieutenant
- Warrant Officer 1
- Warrant Officer 2
- Chief Petty Officer / Colour Sergeant
- Petty Officer / Sergeant
- Leading Rate / Corporal
- Lance Corporal
- Able Rate / Marine

Your answer to this question is vital in allowing us to ensure survey findings are applicable to the RN/RM population. Surveys which do not include an answer to this question cannot be counted.

Is your spouse/civil partner...? *

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

RN

RM

Your answer to this question is vital in allowing us to ensure survey findings are applicable to the RN/RM population. Surveys which do not include an answer to this question cannot be counted.

Do you live separately from your spouse/civil partner during the working week?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please choose **only one** of the following:

Yes

No

If yes, how often do you see your spouse/civil partner?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '7 [A5]' (Do you live separately from your spouse/civil partner during the working week?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Weekly
- Fortnightly
- Monthly
- Less than monthly
- Other

Where is your spouse/civil partner currently stationed (if currently on duty on a ship or submarine please indicate where their base port is)?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- England
- Northern Ireland
- Scotland
- Wales
- Outside the UK, please specify which country

Make a comment on your choice here:

What is your spouse/civil partner's Arm or Service?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- RN General
- RN Submarine Service
- RN Fleet Air Arm
- RM General Service
- RM Band Service

How old are you?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Only numbers may be entered in this field.

Please write your answer here:

years old

What is your sex?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Male
- Female
- Prefer not to say

Have you ever served in the Armed Forces?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Yes, I am still serving as a Regular
- Yes, I am still serving as a Reservist
- Yes, but I am no longer serving
- No, I have never served

Are you currently registered to vote?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Yes, and I registered without difficulty
- Yes, but I had some difficulty registering
- No, I chose not to register
- No, I was not able to register
- Don't know
- Prefer not to say

If yes, which registration option did you use?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes, and I registered without difficulty ' or 'Yes, but I had some difficulty registering ' at question '14 [A12]' (Are you currently registered to vote?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- I'm registered as an ordinary/residential voter (registered for 1 year, via the annual update of voters (annual canvass))
- I'm registered as a Service voter (registered for 5 years, via a Service declaration)
- I'm registered as an overseas voter (registered for 1 year, in the same way as non-Forces British citizens living overseas)
- Don't know

What is the highest level of qualification you have completed? Please tick just one box.

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Secondary Education (GCSE/O-Levels)
- Post-Secondary Education (College, A-Levels, NVQ 3 or below, or similar)
- Vocational Qualification (Diploma, Certificate, BTEC, NVQ 4 and above, or similar)
- Undergraduate Degree (BA, BSc, etc.)
- Post-graduate Degree (MA, MSc, PhD, etc.)
- Professional Qualification (e.g. teaching, nursing, accounting, civil engineering)
- Other
- Prefer not to say

We are asking this question because policy teams would like to understand how this correlates with levels of employment and to understand how policy can be shaped to help support those seeking employment.

If you answered 'Other' as your highest level of education, please specify qualification.

Only answer this question if the following conditions are met:

Answer was 'Other' at question '16 [A13]' (What is the highest level of qualification you have completed? Please tick just one box.)

Please write your answer here:

What is your nationality?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- English
- Scottish
- Welsh
- Northern Irish
- Irish (Republic of Ireland)
- Non UK
- Prefer not to say

We are asking about Nationality because policy holders would like to understand how many non-UK partners and spouses they are supporting and what aspects of support need to be improved.

If you selected Non UK for your nationality, please could you tell us which country?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Non UK' at question '18 [A14]' (What is your nationality?)

Please write your answer here:

SECTION B: YOUR THOUGHTS ABOUT SERVICE LIFE

To what extent do you agree or disagree with the following statements...?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please choose the appropriate response for each item:

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know / N/A
In general, the RN/RM provides a good level of support for families of serving personnel	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In general, my life is more difficult than that of friends whose partner is not in the RN/RM	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My family benefits from being a RN/RM family	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel part of the wider Naval community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have friends among other RN/RM families	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I sometimes feel unsupported by the RN/RM	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am able to get the information I need about support offered to me by the RN/RM.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel valued by the RN/RM	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I support my partner's career in the RN/RM	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please could you specify how the RN/RM can make you feel valued?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please write your answer here:

How satisfied are you with your quality of life, as a RN/RM family?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Very satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Very dissatisfied

Have you ever started a discussion with your partner about leaving the service in the last 2 years?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

❗ Choose one of the following answers

Please choose **only one** of the following:

- Yes, very often
- Yes, often
- Yes, occasionally
- No

Please could you specify why you have discussed leaving the service with your partner?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes, very often' or 'Yes, often' or 'Yes, occasionally ' at question '23 [B3]' (Have you ever started a discussion with your partner about leaving the service in the last 2 years?)

Please write your answer here:

How would you feel if your partner chose to leave the RN/RM?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- I would be much happier
- I would be happier
- I would be no different
- I would be less happy
- I would be much less happy
- Don't know

Do you think each of the following aspects of your life would be better or worse if your partner left the RN/RM?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please choose the appropriate response for each item:

	Much better	Better	No change	Worse	Much worse	Don't know / N/A
Your career prospects	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your standard of housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your relationship with your partner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your children's education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your family life	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your social life	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How satisfied or dissatisfied are you with each of the following?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please choose the appropriate response for each item:

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	N/A
The amount of leave given to my spouse/civil partner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
That your spouse/civil partner's views are taken into consideration when assignments (formerly drafts or posting) are planned	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The amount of notice your partner is given on assignments	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

In the past 12 months, approximately how much time has your spouse/civil partner spent away from home for Service reasons?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Not been away
- Up to 1 month
- Up to 3 months
- Up to 6 months
- Up to 9 months
- Up to 12 months
- N/A

SECTION C: HOUSING

Have you moved in the last 12 months?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Yes, for Service reasons
- Yes, for other reasons
- No

How many times have you moved for Service reasons over the last 5 years?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- None
- Once
- Twice
- Three times
- More than three times

Do you own your own home?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Yes, I am living in it
- Yes, but not living in it
- No
- No, but I am currently saving to buy a house in the future

If you don't own your own home, which of the following statements apply to you? (Select all that apply)

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'No, but I am currently saving to buy a house in the future' or 'No ' at question '31 [C3]' (Do you own your own home?)

🗳️ Check all that apply

Please choose **all** that apply:

- I/we don't want to own a home at this stage in my/our life/career(s)
- Living in Service accommodation is better suited to my family's needs at present than home ownership
- I/we want to be able to move with my spouse/civil partner when he/she is posted
- I/we don't want to buy a home where we are currently located
- I am expecting my spouse/civil partner to be posted overseas or to an area where I/we don't want to buy a home
- I/we can't afford to buy a suitable home at the moment
- I/we don't want to risk losing money
- I/we wouldn't be able to live in the home
- I/we had difficulties getting a mortgage
- Other reason

What type of accommodation do you live in during the working week? (Select one option only)

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

❗ Choose one of the following answers

Please choose **only one** of the following:

- Service Family Accommodation (SFA)
- Substitute Service Family Accommodation (SSFA)
- Single Living Accommodation (SLA)
- Substitute Service Single Living Accommodation (SSSA) (formerly SSLA)
- Property I/we own
- Privately rented accommodation
- Other accommodation

What type of accommodation would you prefer to live in during the working week? (Select one option only)

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

❗ Choose one of the following answers

Please choose **only one** of the following:

- Service Family Accommodation (SFA)
- Substitute Service Family Accommodation (SSFA)
- Single Living Accommodation (SLA)
- Substitute Service Single Living Accommodation (SSSA) (formerly SSLA)
- Property I/we own
- Privately rented accommodation
- Other accommodation

If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following...?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Service Family Accommodation (SFA)' or 'Substitute Service Family Accommodation (SSFA)' at question '33 [C5]' (What type of accommodation do you live in during the working week? (Select one option only))

Please choose the appropriate response for each item:

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Don't know / Not applicable
The overall standard	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The value for money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The response to requests for maintenance/repair	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The quality of maintenance/repair work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How fairly Service accommodation is allocated	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The security of your SFA/SSFA	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The cleanliness of your accommodation when moving in	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The speed at which accommodation is allocated	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

To what extent do you agree or disagree with each of the following regarding SFA/SSFA?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Service Family Accommodation (SFA)' or 'Substitute Service Family Accommodation (SSFA)' at question '33 [C5]' (What type of accommodation do you live in during the working week? (Select one option only))

Please choose the appropriate response for each item:

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know / N/A
I feel the Service expects me to live in SFA/SSFA	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The frequency of drafts/assignments means it is easier to live in SFA/SSFA	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I live in SFA/SSFA because other accommodation is too expensive	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I live in SFA/SSFA because no other accommodation is available	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you **do not** live in the same area as your spouse's/civil partner's work location, what is the **main** reason for not doing so?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

❗ Choose one of the following answers

Please choose **only one** of the following:

- Children's education
- Childcare issues
- Continuity of my education/course
- I do not wish to live in the area where my spouse/civil partner works
- I have settled in my own home
- I have settled in Service Accommodation where I prefer to live
- My career/employment
- No family nearby
- Poor Service Family Accommodation
- Other

SECTION D: CHILDCARE AND CHILDREN'S EDUCATION

Do you have any children?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please choose **only one** of the following:

- Yes
- No

If you have children, how many children do you have in the following age groups?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?)

🗣 Only numbers may be entered in these fields.

Please write your answer(s) here:

Under 5 years:

5-11 years:

12-17 years:

18 years or older, in full-time education:

18 years or older, not in full-time education :

Please type the number of children in each box. If you don't have any children of that age please put '0'.

Have you needed early years (children between 0-4 years) childcare in the last 12 months?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?)

Please choose **only one** of the following:

Yes

No

Have you been able to access early years (0-4 years) childcare?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'Yes' at question '40 [D3a]' (Have you needed early years (children between 0-4 years) childcare in the last 12 months?)

Please choose **only one** of the following:

Yes

No

If you could not access early years (0-4 years) childcare, what difficulties did you have?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'No' at question '41 [D3b]' (Have you been able to access early years (0-4 years) childcare?)

Please write your answer here:

How satisfied or dissatisfied are you with the following aspects of your local early years (0-4 years) childcare facilities?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'Yes' at question '40 [D3a]' (Have you needed early years (children between 0-4 years) childcare in the last 12 months?)

Please choose the appropriate response for each item:

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
Access (e.g. distance, transportation, waiting lists)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cost	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Opening hours	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Have you needed childcare for school age children in the last 12 months (eg breakfast clubs, after school clubs, child-minder, pickups, school holiday clubs etc)?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?)

Please choose **only one** of the following:

- Yes
- No

How satisfied or dissatisfied are you with the following aspects of your local childcare for school age children...?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'Yes' at question '44 [D5]' (Have you needed childcare for school age children in the last 12 months (eg breakfast clubs, after school clubs, child-minder, pickups, school holiday clubs etc)?)

Please choose the appropriate response for each item:

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
Availability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cost	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Opening hours	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Do you currently access any forms of free informal childcare for any of your children? (e.g. grandparents, extended family, friends, etc.)?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?)

! Choose one of the following answers

Please choose **only one** of the following:

- Yes, at least weekly
- Yes, at least monthly but less than weekly
- Yes, occasionally
- No - I am not able to (e.g. family do not live nearby)
- No - I do not need to

Do you currently take up the offer of any Government initiatives around childcare? (Please tick all that apply)

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?)

! Check all that apply

Please choose **all** that apply:

- Salary Sacrifice Scheme
- Tax-Free Childcare Accounts
- Free Childcare Hours
- Other
- No I do not currently use any Government initiatives around childcare

If not, what is the main reason? (Please tick one box only)

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was at question '47 [D8]' (Do you currently take up the offer of any Government initiatives around childcare? (Please tick all that apply))

❗ Choose one of the following answers

Please choose **only one** of the following:

- I am not aware of these schemes
- I do not think I am eligible for any of these schemes
- I do not need any of these schemes
- The schemes do not suit my personal circumstances
- The process is too difficult/time consuming
- Other

Do you have any children of school age?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?)

Please choose **only one** of the following:

- Yes
- No

If you have children of school age, please tell us the number of children you have at each type of school.

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'Yes' at question '49 [D10]' (Do you have any children of school age?)

i Only numbers may be entered in these fields.

Please write your answer(s) here:

State school:

MoD (Service) school:

Independent day school:

Independent boarding school:

Home schooling (by choice, not due to COVID-19)

Other

If you do not have any children at that type of school please put '0'.

If you selected "Other" for the type of school, please specify.

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '49 [D10]' (Do you have any children of school age?) *and* Answer was greater than '0' at question '50 [D11]' (If you have children of school age, please tell us the number of children you have at each type of school. (Other))

Please write your answer here:

Do you receive Continuity of Education Allowance (CEA)?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'Yes' at question '49 [D10]' (Do you have any children of school age?)

Please choose **only one** of the following:

Yes

No

Did any of your children change school in the last 12 months?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'Yes' at question '49 [D10]' (Do you have any children of school age?)

! Choose one of the following answers

Please choose **only one** of the following:

- Yes, for Service reasons
- Yes, for other reasons
- No

If any of your children changed schools in the last 12 months, were you able to apply within the timeframe for the normal point of entry to a school (i.e. within the school's application period for the beginning of Reception, Year 7 or Year 12 or equivalent)?

Only answer this question if the following conditions are met:

----- Scenario 1 -----

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'Yes' at question '49 [D10]' (Do you have any children of school age?) *and* Answer was 'Yes, for Service reasons ' at question '53 [D13]' (Did any of your children change school in the last 12 months?)

----- or Scenario 2 -----

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'Yes' at question '49 [D10]' (Do you have any children of school age?) *and* Answer was 'Yes, for other reasons' at question '53 [D13]' (Did any of your children change school in the last 12 months?)

Please choose **only one** of the following:

- Yes
- No

If any of your children changed school in the last 12 months, did you apply for a place at a state school?

Only answer this question if the following conditions are met:

----- Scenario 1 -----

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'Yes' at question '49 [D10]' (Do you have any children of school age?) *and* Answer was 'Yes, for Service reasons ' at question '53 [D13]' (Did any of your children change school in the last 12 months?)

----- or Scenario 2 -----

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'Yes' at question '49 [D10]' (Do you have any children of school age?) *and* Answer was 'Yes, for other reasons' at question '53 [D13]' (Did any of your children change school in the last 12 months?)

❗ Choose one of the following answers

Please choose **only one** of the following:

Yes

No

Which of the following best describes your child's school allocation? Please select one box only.

Only answer this question if the following conditions are met:

----- Scenario 1 -----

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'Yes' at question '49 [D10]' (Do you have any children of school age?) *and* Answer was 'Yes, for Service reasons ' at question '53 [D13]' (Did any of your children change school in the last 12 months?) *and* Answer was 'Yes' at question '55 [D15]' (If any of your children changed school in the last 12 months, did you apply for a place at a state school?)

----- or Scenario 2 -----

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'Yes' at question '49 [D10]' (Do you have any children of school age?) *and* Answer was 'Yes, for other reasons' at question '53 [D13]' (Did any of your children change school in the last 12 months?) *and* Answer was 'Yes' at question '55 [D15]' (If any of your children changed school in the last 12 months, did you apply for a place at a state school?)

❗ Choose one of the following answers

Please choose **only one** of the following:

- My child was allocated a place at their 1st choice of school
- My child was allocated a place at their 2nd or 3rd choice of school
- My child was not allocated a place at one of their 3 preferred choices
- Other (please add more detail in the text box)

Make a comment on your choice here:

Which of the following best describes how you felt about your child's school allocation?

Only answer this question if the following conditions are met:

----- Scenario 1 -----

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'Yes' at question '49 [D10]' (Do you have any children of school age?) *and* Answer was 'Yes, for Service reasons ' at question '53 [D13]' (Did any of your children change school in the last 12 months?) *and* Answer was 'Yes' at question '55 [D15]' (If any of your children changed school in the last 12 months, did you apply for a place at a state school?)

----- or Scenario 2 -----

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'Yes' at question '49 [D10]' (Do you have any children of school age?) *and* Answer was 'Yes, for other reasons' at question '53 [D13]' (Did any of your children change school in the last 12 months?) *and* Answer was 'Yes' at question '55 [D15]' (If any of your children changed school in the last 12 months, did you apply for a place at a state school?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- I was happy with their allocation
- I was not entirely happy with their allocation but chose not to appeal
- I appealed against their allocation

Please tell us about your experience of the appeals process?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'I appealed against their allocation' at question '57 [D17]' (Which of the following best describes how you felt about your child's school allocation?)

Please write your answer here:

Did you experience any difficulties with your children's schooling in the last 12 months?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'Yes' at question '49 [D10]' (Do you have any children of school age?)

Please choose **only one** of the following:

- Yes
- No

If yes, did you experience any of the following difficulties? (Select all that apply)

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'Yes' at question '49 [D10]' (Do you have any children of school age?) *and* Answer was 'Yes' at question '59 [D19]' (Did you experience any difficulties with your children's schooling in the last 12 months?)

🗨 Check all that apply

Please choose **all** that apply:

- Insufficient transportation to school
- Distance to school
- Getting a place at the school of your choice
- Getting enough information about schools in your area
- Not enough places at your local school
- Unsuitable educational standard of your local school
- Children could not attend the same school together
- Obtaining support for Special Educational Needs (SEN)
- School admission application period did not coincide with notification of assignment
- Local Authority was unsupportive
- Continuing your children's education without a gap
- Differences in syllabus
- Difficulties related to COVID-19
- Other difficulty

Please use the box at the end of the survey to tell us of any other difficulties.

SECTION E: HEALTHCARE

In this section we wish to ask you about the provision of healthcare services for Service families (excluding serving persons). If you and your spouse/civil partner are both currently serving in the Armed Forces and have no children there is no need to answer these questions.

In the last 12 months have you/your children been able to access the following healthcare services?

Only answer this question if the following conditions are met:

----- Scenario 1 -----

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was greater than or equal to 'Yes, I am still serving as a Reservist' at question '13 [A11]' (Have you ever served in the Armed Forces?)

----- or Scenario 2 -----

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?)

Please choose the appropriate response for each item:

	Yes, without difficulties	Yes, but with some difficulties	No, I was unable to	No, I did not need to
Dental treatment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
GP (including Nurse/Midwife etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental health treatment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hospital or specialist services (including orthodontist)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please use the text box at the end of the survey to tell us about the difficulties you may have encountered.

In the last 12 months, has your ability to access the following healthcare services been affected by COVID-19?

Only answer this question if the following conditions are met:

----- Scenario 1 -----

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was greater than or equal to 'Yes, I am still serving as a Reservist' at question '13 [A11]' (Have you ever served in the Armed Forces?)

----- or Scenario 2 -----

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?)

Please choose the appropriate response for each item:

	Yes	No	N/A
Dental treatment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
GP (including Nurse/Midwife etc)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental health treatment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hospital or specialist services (including Orthodontist)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please only complete this question if you have moved within the last 12 months.

If you/your children were undergoing a course of treatment with any of the following services at the time of your move, were you/your children able to continue the treatment in your new location?

Only answer this question if the following conditions are met:

----- Scenario 1 -----

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was greater than or equal to 'Yes, I am still serving as a Reservist' at question '13 [A11]' (Have you ever served in the Armed Forces?) *and* Answer was less than or equal to 'Yes, for other reasons' at question '29 [C1]' (Have you moved in the last 12 months?)

----- or Scenario 2 -----

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was less than or equal to 'Yes, for other reasons' at question '29 [C1]' (Have you moved in the last 12 months?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?)

Please choose the appropriate response for each item:

	Yes, without difficulties	Yes, but with some difficulties	No, I was unable to continue treatment	Not applicable – not undergoing treatment
Dental treatment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
GP (including Nurse/Midwife etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental health treatment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hospital or specialist services (including orthodontist)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

In the last 12 months, have you or any of your children been on a waiting list for an operation/consultants appointment?

Only answer this question if the following conditions are met:

----- Scenario 1 -----

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was greater than or equal to 'Yes, I am still serving as a Reservist' at question '13 [A11]' (Have you ever served in the Armed Forces?) *and* Answer was less than or equal to 'Yes, for other reasons' at question '29 [C1]' (Have you moved in the last 12 months?)

----- or Scenario 2 -----

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was less than or equal to 'Yes, for other reasons' at question '29 [C1]' (Have you moved in the last 12 months?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?)

Please choose **only one** of the following:

- Yes
- No

If yes, was the waiting time increased as a result of moving?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '64 [E3]' (In the last 12 months, have you or any of your children been on a waiting list for an operation/consultants appointment?)

❶ Choose one of the following answers

Please choose **only one** of the following:

- Yes
- No
- Don't know
- Not Applicable

SECTION F: EMPLOYMENT & TRAINING

What is your current employment status? (Select all that apply)

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗨 Check all that apply

Please choose **all** that apply:

- In full-time employment
- In part-time employment
- Self-employed
- Homemaker/parent at home
- Not employed – seeking employment
- Not employed – not seeking employment
- In full-time education/personal development
- In part-time education
- My immigration status means I am unable to work
- Not applicable

If you have a job, how satisfied or dissatisfied are you with the following...?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'In full-time employment ' or 'In part-time employment ' or 'Self-employed' at question '66 [F1]' (What is your current employment status? (Select all that apply))

Please choose the appropriate response for each item:

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Don't know	Not Applicable
Your job overall	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
That your qualifications match your job	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
That your job matches your skills and experiences	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Have you been looking for a job in the last 12 months?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please choose **only one** of the following:

- Yes
- No

If yes, did you have any difficulty finding suitable employment?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '68 [F3]' (Have you been looking for a job in the last 12 months?)

Please choose **only one** of the following:

- Yes
- No

If you experienced difficulty finding suitable employment, was it because of any of the following? (Select all that apply)

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '69 [F4]' (If yes, did you have any difficulty finding suitable employment?)

🗨️ Check all that apply

Please choose **all** that apply:

- A lack of relevant qualifications
- Your employment history (i.e. changing jobs frequently)
- Being overseas with your spouse/civil partner
- Having a spouse/civil partner who is often away
- Having a spouse/civil partner in the Armed Forces
- Access to affordable and quality childcare
- Partner unable to assist with care responsibilities
- Extended family live too far away to assist with childcare

Other:

In the last 12 months have you or your family been able to...?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please choose the appropriate response for each item:

	Yes, without difficulty	Yes, but with some difficulty	No, I was unable to	No, I did not need to
Access Further or Higher Education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Continue a course previously started	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

In the last 12 months, have you or your family accompanied your spouse/civil partner on overseas assignments?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please choose **only one** of the following:

- Yes
- No

If yes, were you able to...?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '72 [F7]' (In the last 12 months, have you or your family accompanied your spouse/civil partner on overseas assignments?)

Please choose the appropriate response for each item:

	Yes, without difficulty	Yes, but with some difficulty	No, I was unable to	No, I did not need to
Obtain paid employment overseas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access Service- provided information before moving overseas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

To what extent do you agree or disagree with the following statements...?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please choose the appropriate response for each item:

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know / N/A
My career is as important as that of my partner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The RN/RM limits the career choices I can make	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have had to make sacrifices to support my partner's career	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have been treated unfairly by employers because my partner is in the RN/RM	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If the MOD offered courses to help you find/change employment would you use them?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

❗ Choose one of the following answers

Please choose **only one** of the following:

- Yes
- No
- Not applicable

Which of the following would help you find/change employment? Tick all that apply.

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '75 [F10]' (If the MOD offered courses to help you find/change employment would you use them?)

❗ Check all that apply

Please choose **all** that apply:

- CV writing course
- Interview skills course
- Access to jobs database
- Career consultancy service
- Self-employment/small business course
- Other
- Not applicable

SECTION G: DEPLOYMENT

Do you know where to go for Service-provided welfare support and information while your spouse/civil partner is on an operational tour?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

❗ Choose one of the following answers

Please choose **only one** of the following:

- Yes
- No
- Not applicable

What is your view of the frequency of operational tours?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

❗ Choose one of the following answers

Please choose **only one** of the following:

- Too often
- About right
- Not often enough

What is your view of the length of operational tours?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

❗ Choose one of the following answers

Please choose **only one** of the following:

- Too long
- About right
- Too short

When was your spouse/civil partner's last operational tour?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

❗ Choose one of the following answers

Please choose **only one** of the following:

- Currently on operational tour
- In the last 12 months
- 1 to 2 years ago
- 3 to 5 years ago
- More than 5 years ago
- Not applicable

How satisfied were you with the following **BEFORE** your spouse/civil partner's most recent operational tour...?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Currently on operational tour' *or* 'In the last 12 months' *or* '1 to 2 years ago' at question '80 [G4]' (When was your spouse/civil partner's last operational tour?)

Please choose the appropriate response for each item:

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Did not use
Welfare support you used (e.g. information, Padre, support staff, welfare organisations, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Direct contact and support from your spouse/civil partner's chain of command / unit	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Facilities and events to meet with other spouses and families	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How satisfied were you with the following **DURING** your spouse/civil partner's most recent operational tour...?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was '1 to 2 years ago' or 'In the last 12 months' or 'Currently on operational tour' at question '80 [G4]' (When was your spouse/civil partner's last operational tour?)

Please choose the appropriate response for each item:

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Did not use
Welfare support you used (e.g. information, Padre, support staff, welfare organisations, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Direct contact and support from your spouse/civil partner's chain of command/unit	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Facilities and events to meet with other spouses and families	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lines of communication with your spouse/civil partner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How satisfied were you with the following **AFTER** your spouse/civil partner's most recent operational tour...?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was '1 to 2 years ago' or 'In the last 12 months' or 'Currently on operational tour' at question '80 [G4]' (When was your spouse/civil partner's last operational tour?)

Please choose the appropriate response for each item:

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Did not use
Welfare support you used (e.g. information, Padre, support staff, welfare organisations, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Direct contact and support from your spouse/civil partner's chain of command/unit	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Facilities and events to meet with other spouses and families	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

SECTION H: COMMUNICATIONS AND SUPPORT

Below is a list of support services.

We would like to know which, if any, you have heard of.

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗨 Check all that apply

Please choose **all** that apply:

- The Operational Welfare Package (OWP) - Family Welfare Grant
- RN FPS Portal - Welfare support and advice
- Royal Navy Community Centres
- Royal Navy pre-school provision, playgroup, crèche, etc....
- RN FPS Information Support (formally HIVE)
- Joint Service Housing Advice Office (JSHAO)
- Official Social Media
- RN Forum
- Joint Casualty and Compassionate Centre (JCCC)
- Naval Families Federation (NFF)
- Children's Education Advisory Service (CEAS)
- Seafarers Advice & Information Line (SAIL)
- Joining Forces CU
- Any other type of support services

What other type of support services have you heard of?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was at question '84 [H2]' (Below is a list of support services. We would like to know which, if any, you have heard of.)

Please write your answer here:

Below is a list of support services.

We would like to know which, if any, you have used.

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Joint Service Housing Advice Office (JSHAO)' or 'Official Social Media' or 'RN Forum' or 'Joint Casualty and Compassionate Centre (JCCC)' or 'Naval Families Federation (NFF)' or 'Children's Education Advisory Service (CEAS)' or 'Seafarers Advice & Information Line (SAIL)' or 'Joining Forces CU' or 'Any other type of support services' or 'RN FPS Information Support (formally HIVE)' or 'Royal Navy pre-school provision, playgroup, crèche, etc....' or 'Royal Navy Community Centres' or 'RN FPS Portal - Welfare support and advice' or 'The Operational Welfare Package (OWP) - Family Welfare Grant' at question '84 [H2]' (Below is a list of support services. We would like to know which, if any, you have heard of.)

🗨 Check all that apply

Please choose **all** that apply:

- The Operational Welfare Package (OWP) - Family Welfare Grant
- RN FPS Portal - Welfare and social work support and advice
- Royal Navy Community Centres
- Royal Navy pre-school provision, playgroup, crèche, etc....
- RN FPS Information support (formally HIVE)
- Joint Service Housing Advice Office (JSHAO)
- Official Social Media
- RN Forum
- Joint Casualty and Compassionate Centre (JCCC)
- Naval Families Federation (NFF)
- Children's Education Advisory Service (CEAS)
- Seafarers Advice & Information Line (SAIL)
- Joining Forces CU
- Any Other Type of Support Services

What other type of support have you used?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was at question '86 [H4]' (Below is a list of support services. We would like to know which, if any, you have used.)

Please write your answer here:

Below is a list of support services.

If you have used any of the services below, how satisfied you were with it?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Joint Service Housing Advice Office (JSHAO)' or 'Official Social Media' or 'RN Forum' or 'Joint Casualty and Compassionate Centre (JCCC)' or 'Naval Families Federation (NFF)' or 'Children's Education Advisory Service (CEAS)' or 'Seafarers Advice & Information Line (SAIL)' or 'Joining Forces CU' or 'Any Other Type of Support Services' or 'RN FPS Information support (formally HIVE)' or 'Royal Navy pre-school provision, playgroup, crèche, etc....' or 'Royal Navy Community Centres' or 'RN FPS Portal - Welfare and social work support and advice' or 'The Operational Welfare Package (OWP) - Family Welfare Grant' at question '86 [H4]' (Below is a list of support services. We would like to know which, if any, you have used.)

Please choose the appropriate response for each item:

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
The Operational Welfare Package (OWP) - Family Welfare Grant	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
RN FPS Portal - Welfare support and advice	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Royal Navy Community Centres	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Royal Navy pre-school provision, playgroup, crèche, etc....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
RN FPS Information Support (formally HIVE)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Official social media	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Joint Service Housing Advice Office (JSHAO)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
RN Forum	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Joint Casualty and Compassionate Centre (JCCC)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Naval Families Federation (NFF)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Children's Education Advisory Service (CEAS)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Seafarers Advice & Information Line (SAIL)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Joining Forces CU	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Any Other Type of Support Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How would you rate the following?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please choose the appropriate response for each item:

	Very good	Good	Adequate	Poor	Very poor	Don't know / N/A
The information available to individuals whose spouse/civil partners are away on deployment/ exercises	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The support given by the RN/RM to individuals whose spouse/civil partners are away	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The amount of contact with spouse/civil partners when they are away on deployment/ exercises	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How would you prefer the RN/RM to communicate with you? *Please select your **first** choice.*

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

❗ Choose one of the following answers

Please choose **only one** of the following:

- By telephone/text
- By post
- By email
- By person
- Through your spouse/civil partner
- Via Armed Forces websites (e.g. gov.uk, RN FPS)
- Via social media
- Other
- I do not wish to receive any communication

How would you prefer the RN/RM to communicate with you? *Please select your **second** choice.*

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

❗ Choose one of the following answers

Please choose **only one** of the following:

- By telephone/text
- By post
- By email
- By person
- Through your spouse/civil partner
- Via Armed Forces websites (e.g. gov.uk, RN FPS)
- Via social media
- Other
- I do not wish to receive any communication

In the past year have you been able to access facilities on your local base?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

❗ Choose one of the following answers

Please choose **only one** of the following:

- No, I did not need to
- No, I have been unable to
- Yes, but with some difficulty
- Yes, easily

Is your spouse/civil partner's parent unit your local base?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Yes
- No
- Don't know

If you were easily able to access your local base, would you use the facilities?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please choose **only one** of the following:

- Yes
- No

Taking into consideration all things which you think are important, how favourable or unfavourable is your overall opinion of the RN/RM?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Very favourable
- Favourable
- Neutral
- Unfavourable
- Very unfavourable

What is your awareness and understanding of the role of the RN/RM today?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- I am unaware of the role of the Royal Navy
- I am aware of the role of the Royal Navy but do not fully understand their role
- I understand the role of the Royal Navy
- I understand and am supportive of the role of the Royal Navy
- I am very supportive and I promote the role of the Royal Navy

SECTION I: ARMED FORCES COVENANT

Which of the following best sums up your awareness of the Armed Forces Covenant?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- I've never heard of it
- I've heard of it but know nothing about it
- I've heard of it and know a little about it
- I've heard of it and know a lot about it

For details of the Covenant please follow the link at the end of the survey.

How advantaged or disadvantaged do you feel when you compare yourself to the general public on these Covenant issues...?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please choose the appropriate response for each item:

	Very advantaged	Advantaged	Neither advantaged nor disadvantaged	Disadvantaged	Very disadvantaged	Don't know / Not applicable
Housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Healthcare	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Family life	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Childcare	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to commercial products & services (i.e. insurance, mobile, broadband, financial products and services)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Are there any other areas in which you feel particularly *advantaged* when compared to the general public?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please write your answer here:

Are there any other areas in which you feel particularly *disadvantaged* when compared to the general public?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please write your answer here:

How positive or negative do you feel about the following aspects of Service family life...?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please choose the appropriate response for each item:

	Very positive	Positive	Neither positive nor negative	Negative	Very negative	Not applicable
Effect on my career	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Effect on my children	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service provided facilities (housing, Messes etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Effect on relationship with my spouse/civil partner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Number of house moves	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Household income	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Knowing other military families	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community support for my family (Chaplaincy, Community Support Officer, coffee shop etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Amount of separation from spouse/civil partner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Prospects of buying own home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	Very positive	Positive	Neither positive nor negative	Negative	Very negative	Not applicable
Opportunities for travel	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pride in my spouse/civil partner being in the Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Job security	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

SECTION J: WELL-BEING

As part of measuring national well-being we are interested to understand how satisfied you are with your life in general.

The questions below are not linked particularly to the Service but to your life in general.

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please choose the appropriate response for each item:

	0 - Not at all	1	2	3	4	5	6	7	8	9	10 - Comple
Overall, how satisfied are you with life nowadays?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall, how happy did you feel yesterday?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall, how anxious did you feel yesterday?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall, to what extent do you feel the things you do in your life are worthwhile?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How often do you feel lonely?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Often/always
- Some of the time
- Occasionally
- Hardly ever
- Never

SECTION K: ANY OTHER COMMENTS

If you have any other comments about the RN/RM, please add them here.

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please write your answer here:

This survey is:

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

❗ Choose one of the following answers

Please choose **only one** of the following:

- Too long
- About right
- Too short

How long did it take you to complete this survey?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

❗ Choose one of the following answers

Please choose **only one** of the following:

- Less than 10 minutes
- 10-20 minutes
- 20-30 minutes
- 30-40 minutes
- 40-50 minutes
- 50-60 minutes
- Over an hour

Thank you very much for completing this survey. You may now close this page.

Please see the link below for details of the Armed Forces Covenant:

<https://www.armedforcescovenant.gov.uk/> (<https://www.armedforcescovenant.gov.uk/>)

05-08-2022 – 23:59

Submit your survey.

Thank you for completing this survey.

FAMILIES CONTINUOUS ATTITUDE SURVEY 2022

WHAT MATTERS TO YOU?



We recognise that families provide invaluable support to Army personnel. I am very grateful for feedback from previous Families Continuous Attitude Surveys (FamCAS) and therefore encourage you to take the time to tell us what you think, in what has been, another very different year for us all. Your views and concerns help us to understand and change policy for the better.

Thank you.

Major General Paul Griffiths
Director Personnel (D Pers)

Participant Information

How to complete the survey

- The Families Continuous Attitude Survey is sent every year to a random selection of Army spouses/civil partners. The questions cover different areas of family life including housing, welfare, facilities and services and your attitudes toward Army life.
- The survey should take about 25 minutes to complete.
- **Please note that the term spouse/civil partner used throughout this survey refers to the serving person that you are married to or in a civil partnership with.**
- Please put a tick in the box next to the answer that best applies to you in your CURRENT situation.
- In a few questions need to give your answers in numbers. Please write clearly, putting one number in each box provided.
For example, years.
- A few questions will require a written answer - please write in **BLOCK CAPITALS**.
- All surveys are **anonymous** and your responses will remain absolutely **confidential**. No attempt will be made to identify you or the serving member of your family. Only civilian researchers outside of the Chain of Command will see the completed surveys.
- Please be aware that this survey is exempt from any subject access requests under the Data Protection Act 2018 due to the anonymity of the data. (<https://www.gov.uk/government/publications/ministry-of-defence-privacy-notice/mod-privacy-notice#how-we-collect-or-process-your-data>).
- If you do not wish to participate in the survey it would be very helpful to us if you could return the uncompleted questionnaire in the envelope provided.
- Please note that by completing and posting this survey you have given your consent to participate in this study. However, participation is entirely voluntary and if you choose not to take part this will not disadvantage you or your spouse/civil partner in any way.
- Please return your survey as soon as possible using the pre-paid envelope provided. Responses must reach us by 25th April 2022.

Please allow sufficient time for postage. If you have any problems or questions regarding the questionnaire please contact Annabel Parkyn on email ArmyPers-Strat-APRC-Survey@mod.uk

If you would prefer to complete the online version of the survey, please use the following link:
<https://www.surveys.mod.uk>. Please go to: **FAMCAS Army 2022**

To ensure that only families of Army personnel are able to complete the survey, participants are required to input an access code/token before entering the online survey. Please use your spouse/civil partner's Service number as your access code. If you are dual-serving, please use your spouse/civil partner's Service number. Please note that the access code is not linked to your responses and it is impossible to link responses to Service personnel. The access code is simply used as a security precaution.

Online survey access code/token: Your spouse/civil partner's Service number.

Completing the survey online is the quickest and easiest way for you to send us your view. If you have already received an email with the survey link and completed the survey online, please ignore this paper survey.

Thank you for completing this survey

If you wish to complete the survey online please follow this link (please use Google Chrome):
<https://surveys.mod.uk/index.php/173424>

About You

I have read and understood the Participant Information. I give my consent with regards to completing the survey and the processing of my survey data for the purposes of this research.

Please note, if you do not tick the box to indicate your consent your responses cannot be submitted for review.

Please tick the box

1: Are you married to/in a civil partnership with a member of the Regular Army?

a) Yes 1

b) No 2

If you don't have a spouse or civil partner in the Regular Army please do not complete this survey. This survey is meant for the spouse/civil partner of Regular Army personnel only, please pass on to your spouse/civil partner to complete.

* Your answers to Q2 & Q3 are vital in allowing us to ensure survey findings are reliable. Surveys which do not include answers to these questions cannot be counted.

2: Where do you currently live?

a) England 1

Please go to Q2b

b) Northern Ireland 2

c) Scotland 3

d) Wales 4

e) Germany 5

f) Cyprus 6

g) Other overseas 7

Please go to Q3

2b: If you currently live in England, which region do you live?

a) East Midlands 1

d) North East England 4

g) South West England 7

b) East of England 2

e) North West England 5

h) West Midlands 8

c) London 3

f) South East England 6

i) Yorkshire and the Humber 9

3: Your spouse/civil partner's rank? Please tick just one box.

a) Brigadier and above 70

f) Lieutenant 20

k) Sergeant 4

b) Colonel 60

g) 2nd Lieutenant 10

l) Corporal 3

c) Lieutenant Colonel 50

h) Warrant Officer Class 1 7

m) Lance Corporal 2

d) Major 40

i) Warrant Officer Class 2 6

n) Private 1

e) Captain 30

j) Colour Sergeant/Staff Sergeant 5

4: Where is your spouse/civil partner currently stationed?

- a) England 1 d) Wales 4 g) Other overseas 7
- b) Northern Ireland 2 e) Germany 5
- c) Scotland 3 f) Cyprus 6

5: Have you moved in the last 12 months?

- a) Yes, for Service reasons 1 b) Yes, for other reasons 2 c) No 3

5b: How many times have you moved for Service reasons over the last 5 years?

- a) None 1 d) Three times 4
- b) Once 2 e) More than three times 5
- c) Twice 3

5c: For your last move for Service reasons, how much notice did you have to move?

Weeks

5d: If you moved in the last 12 months for other reasons, what was the main reason? (Please choose one)

- a) Your employment 1 c) Landlord issuing notice 'to vacate' 3
- b) Children's schools 2 d) Other - please specify below 4

6: How old are you?

(Please write your age in the box) Years

7: What is your sex?

- a) Male 1 b) Female 2 c) Prefer not to say 3

We are asking about qualifications because policy teams would like to understand how this correlates with levels of employment, and to understand how policy can be shaped to help support those seeking employment.

8a: What is the highest level of qualification you have completed? (Please tick just one box)

- a) Secondary Education (GCSE/O-Levels) 1 e) Post-graduate Degree (MA, MSc, PhD, etc.) 5
- b) Post-Secondary Education (College, A-Levels, NVQ 3 or below, or similar) 2 f) Professional Qualification (e.g. teaching, nursing, accounting, civil engineering) 6
- c) Vocational Qualification (Diploma, Certificate, BTEC, NVQ 4 and above, or similar) 3 g) Other 7
- d) Undergraduate Degree (BA, BSc, etc.) 4 h) Prefer not to say 8

We are asking about Nationality because policy holders would like to understand how many Non-UK partners and spouses they are supporting and what aspects of support need to be improved.

8b: What is your nationality?

- a) English 1 e) Irish (Republic of Ireland) 5
- b) Scottish 2 f) Non UK - please specify below 6
- c) Welsh 3
- d) Northern Irish 4 g) Prefer not to say 7

9: Have you ever served in the Armed Forces?

- a) Yes, I am still serving as a Regular 1 c) Yes, but I am no longer serving 3
- b) Yes, I am still serving as a Reservist 2 d) No, I have never served 4

10: Do you live separately from your spouse/civil partner during the working week?

- Yes 1 No 2 *If No, please go to Q12*

11: If yes, how often do you see your spouse/civil partner?

- a) Weekly 1 c) Monthly 3 e) Other 5
- b) Fortnightly 2 d) Less than monthly 4

12: In the past 12 months approximately how much time has your spouse/civil partner spent away from home for Service reasons?

- a) Not been away 1 c) Up to 3 months 3 e) Up to 9 months 5 g) Not applicable 7
- b) Up to 1 month 2 d) Up to 6 months 4 f) Up to 12 months 6

12a: In the past year have you been able to access facilities on your local base?

- a) No, I did not need to 1 c) Yes, but with some difficulty 3
- b) No, I have been unable to 2 d) Yes, easily 4

12b: Is your spouse/civil partner's parent unit your local base?

- a) Yes 1 b) No 2 c) Don't know 3

12c: If you were easily able to access your local base, would you use the facilities?

- Yes 1 No 2

Electoral Registration

13: Are you currently registered to vote? *(Please choose one)*

- | | | | | |
|---|---|----------|---|--|
| a) Yes, and I registered without difficulty | <input style="width: 20px; height: 20px;" type="text"/> | 1 | } | <i>Please go to Q14</i> |
| b) Yes, but I had some difficulty registering | <input style="width: 20px; height: 20px;" type="text"/> | 2 | | |
| c) No, I chose not to register | <input style="width: 20px; height: 20px;" type="text"/> | 3 | } | <i>Please go to Q15
- The Childcare & Children's
Education Section</i> |
| d) No, I was not able to register | <input style="width: 20px; height: 20px;" type="text"/> | 4 | | |
| e) Don't know | <input style="width: 20px; height: 20px;" type="text"/> | 5 | | |
| f) Prefer not to say | <input style="width: 20px; height: 20px;" type="text"/> | 6 | | |

14: If yes, which registration option did you use? *(Please choose one)*

- | | | | | | |
|---|---|----------|--|---|----------|
| a) I'm registered as an ordinary/residential voter - registered for one year, via the annual update of voters (annual canvass) | <input style="width: 20px; height: 20px;" type="text"/> | 1 | | <input style="width: 20px; height: 20px;" type="text"/> | 4 |
| b) I'm registered as a Service voter - registered for five years, via a service declaration | <input style="width: 20px; height: 20px;" type="text"/> | 2 | | | |
| c) I'm registered as an overseas voter - registered for one year, in the same way as a non-forces British citizen living overseas | <input style="width: 20px; height: 20px;" type="text"/> | 3 | | | |
| <i>d) Don't know</i> | | | | | |

You can register to vote at the following link: <https://www.gov.uk/register-to-vote>

Childcare & Children's Education

15: Do you have any children?

- Yes **1** No **2** *If No, please go to Q40 - The Healthcare Section*

16: If yes, how many children do you have? *(Please write the number of children in each box. If you do not have children in that age group, please insert '0')*

- | | | | | | |
|------------------|---|----------|---------------------------------------|---|----------|
| a) Under 5 years | <input style="width: 20px; height: 20px;" type="text"/> | 1 | d) 18+ and in full time education | <input style="width: 20px; height: 20px;" type="text"/> | 4 |
| b) 5-11 years | <input style="width: 20px; height: 20px;" type="text"/> | 2 | e) 18+ and not in full time education | <input style="width: 20px; height: 20px;" type="text"/> | 5 |
| c) 12-17 years | <input style="width: 20px; height: 20px;" type="text"/> | 3 | | | |

17: Have you needed early years childcare in the last 12 months? *(children between 0-4 years)*

- Yes **1** No **2** *If No, please go to Q20*

18: If yes, have you been able to access early years (0-4 years) childcare?

- Yes **1** *If Yes, please go to Q19* No **2**

24: Do you currently take up the offer of any Government initiatives around childcare? (Please tick all that apply)

- a) Salary Sacrifice Scheme 1
- b) Tax-Free Childcare Accounts 1
- c) Free Childcare hours 1
- d) Other 1
- e) No I do not currently use any Government initiatives around childcare 1

25: If not, what is the main reason? (Please tick one box only)

- a) I am not aware of these schemes 1
- b) I do not think I am eligible for any of these schemes 2
- c) I do not need any of these schemes 3
- d) The schemes do not suit my personal circumstances 4
- e) The process is too difficult/time consuming 5
- f) Other 6

26: Do you have any children of school age?

- Yes 1
- No 2 *If No, please go to Q40 - The Healthcare Section*

27: Please tell us the number of children you have at each type of school.

(Enter the number of children in each type of school, if you do not have any children at that type of school please insert '0')

- a) State school 1
- b) MOD (Service school) 2
- c) Independent day school 3
- d) Independent boarding school 4
- Home schooling (by choice not due to Covid-19) 5
- Other 6

28: Do you receive CEA (Continuity of Education Allowance)?

- Yes 1
- No 2

29: Whether you use it or not, is CEA an important part of the Army employment package?

- Yes 1
- No 2
- Not sure 3

30: Do you find CEA policy easy to understand and follow?

- Yes 1
- Some of it, not all 2
- No 3

31: If you claim CEA, does it place pressure on you and your family to ensure your spouse is compliant with policy guidelines?

- Yes, a lot 1
- Some pressure 2
- Not much 3
- No pressure 4

32: Did you experience any difficulties with your children's schooling in the last 12 months?

- Yes 1
- No 2 *If No, please go to Q34*

33: If yes, did you experience any of the following difficulties? (Tick all that apply)

- | | | | | | |
|--|--------------------------|---|---|--------------------------|---|
| a) Insufficient transportation to school | <input type="checkbox"/> | 1 | h) Obtaining support for Special Educational Needs (SEN) | <input type="checkbox"/> | 1 |
| b) Distance to school | <input type="checkbox"/> | 1 | i) School admission application period did not coincide with notification of assignment | <input type="checkbox"/> | 1 |
| c) Getting a place at the school of your choice | <input type="checkbox"/> | 1 | j) Local Authority was unsupportive | <input type="checkbox"/> | 1 |
| d) Getting enough information about schools in your area | <input type="checkbox"/> | 1 | k) Continuing your children's education without a gap | <input type="checkbox"/> | 1 |
| e) Not enough places at your local school | <input type="checkbox"/> | 1 | l) Differences in syllabus | <input type="checkbox"/> | 1 |
| f) Unsuitable educational standard of local school | <input type="checkbox"/> | 1 | m) Difficulties related to COVID-19 | <input type="checkbox"/> | 1 |
| g) Children could not attend same school together | <input type="checkbox"/> | 1 | n) Other | <input type="checkbox"/> | 1 |

Please use the box at the end of the survey to tell us of any other difficulties.

34: Did any of your children change school in the last 12 months?

- a) Yes, for Service reasons 1 b) Yes, for other reasons 2 c) No 3 *If No, please go to Q40 - The Healthcare Section*

35: If any of your children changed school in the last 12 months, were you able to apply within the timeframe for the normal point of entry to a school (i.e. within the school application period for the beginning of Reception, Year 7 or Year 12 or equivalent)?

- Yes 1 No 2

36: If any of your children changed school in the last 12 months, did you apply for a place at a State school?

- Yes 1 No 2 *If No, please go to Q40 - The Healthcare Section*

37: Which of the following best describes your child's state school allocation? (Please tick one box only)

- a) My child was allocated a place at their 1st choice of school 1
- b) My child was allocated a place at their 2nd or 3rd choice of school 2
- c) My child was not allocated a place at one of their 3 preferred choices 3
- d) Other - please specify below 4

38: Which of the following best describes how you felt about your child's school allocation?

- a) I was happy with their allocation 1
- b) I was not entirely happy with their allocation but chose not to appeal 2
- c) I appealed against their allocation 3
- Please go to Q40 - The Healthcare Section*

39: Please tell us about your experience of the appeals process:

Healthcare

In this section we wish to ask about the provision of healthcare services for Service families (excluding any serving personnel). If you and your spouse/civil partner are both currently serving in the Armed Forces and have no children, please go to Q44 - The Accommodation Section.

40: In the last 12 months have you/your children been able to access the following healthcare services?

	Yes, without difficulties	Yes, but with some difficulties	No, I was unable to	No, I did not need to
a) Dental treatment	<input type="text"/> 1	<input type="text"/> 2	<input type="text"/> 3	<input type="text"/> 4
b) GP (including Nurse/Midwife etc)	<input type="text"/> 1	<input type="text"/> 2	<input type="text"/> 3	<input type="text"/> 4
c) Mental Health treatment	<input type="text"/> 1	<input type="text"/> 2	<input type="text"/> 3	<input type="text"/> 4
d) Hospital or specialist services (including orthodontist)	<input type="text"/> 1	<input type="text"/> 2	<input type="text"/> 3	<input type="text"/> 4

Please use the text box at the end of the survey to tell us about the difficulties you may have encountered.

Please only complete the following questions if you have moved within the last 12 months. If you have not moved, please go to Q44 - The Accommodation Section.

41: If you/your children were undergoing a course of treatment with any of the following services at the time of your move, were you/your children able to continue the treatment in your new location?

	Yes, without difficulties	Yes, but with some difficulties	No, I was unable to continue treatment	Not applicable - not undergoing treatment
a) Dental treatment	<input type="text"/> 1	<input type="text"/> 2	<input type="text"/> 3	<input type="text"/> 4
b) GP (including Nurse/Midwife etc)	<input type="text"/> 1	<input type="text"/> 2	<input type="text"/> 3	<input type="text"/> 4
c) Mental Health treatment	<input type="text"/> 1	<input type="text"/> 2	<input type="text"/> 3	<input type="text"/> 4
d) Hospital or specialist services (including orthodontist)	<input type="text"/> 1	<input type="text"/> 2	<input type="text"/> 3	<input type="text"/> 4

42: In the last 12 months have you or any of your children been on a waiting list for an operation/consultant's appointment?

Yes 1 No 2 *If No, please go to Q44 - The Accommodation Section*

43: If yes, was the waiting time increased as a result of moving?

Yes 1 No 2 Don't know 3 Not applicable 4

Accommodation

44: Do you own your own home?

- | | | | |
|--|---|---|--|
| a) Yes, I am living in it <input style="width: 30px;" type="checkbox"/> 1 | c) No <input style="width: 30px;" type="checkbox"/> 3 | } | <i>If No,
please
go to
Q46</i> |
| b) Yes, but not living in it <input style="width: 30px;" type="checkbox"/> 2 | d) No, but I am currently saving up to buy a home in the future <input style="width: 30px;" type="checkbox"/> 4 | | |

45: If you currently own your own home, why did you decide to buy it? (Tick all that apply)

- | | |
|--|--|
| a) Stability for self and family <input style="width: 30px;" type="checkbox"/> 1 | d) Poor standard of Service Family Accommodation (SFA) <input style="width: 30px;" type="checkbox"/> 1 |
| b) To take advantage of allowances to live in own home <input style="width: 30px;" type="checkbox"/> 1 | e) Poor location of Service Family Accommodation <input style="width: 30px;" type="checkbox"/> 1 |
| c) For financial investment or to rent out <input style="width: 30px;" type="checkbox"/> 1 | f) For resettlement <input style="width: 30px;" type="checkbox"/> 1 |

46: If you don't own your own home, which of the following statements apply to you? (Tick all that apply)

- | | |
|---|---|
| a) I/we don't want to own a home at this stage in my/our life/career(s) <input style="width: 30px;" type="checkbox"/> 1 | f) I/we can't afford to buy a suitable home at the moment <input style="width: 30px;" type="checkbox"/> 1 |
| b) Living in Service accommodation is better suited to my family's needs at present than home ownership <input style="width: 30px;" type="checkbox"/> 1 | g) I/we don't want to risk losing money <input style="width: 30px;" type="checkbox"/> 1 |
| c) I/we want to be able to move with my spouse/civil partner when he/she is posted <input style="width: 30px;" type="checkbox"/> 1 | h) I/we wouldn't be able to live in the home <input style="width: 30px;" type="checkbox"/> 1 |
| d) I/we don't want to buy a home where we are currently located <input style="width: 30px;" type="checkbox"/> 1 | i) I/we had difficulties getting a mortgage <input style="width: 30px;" type="checkbox"/> 1 |
| e) I am expecting my spouse/civil partner to be posted overseas or to an area where I/we don't want to buy a home <input style="width: 30px;" type="checkbox"/> 1 | j) Other <input style="width: 30px;" type="checkbox"/> 1 |

47: What type of accommodation do you live in during the working week? (Tick one box only)

- | | |
|---|---|
| a) Service Family Accommodation (SFA) <input style="width: 30px;" type="checkbox"/> 1 | e) Property I/we own <input style="width: 30px;" type="checkbox"/> 5 |
| b) Substitute Service Family Accommodation (SSFA) <input style="width: 30px;" type="checkbox"/> 2 | f) Privately rented accommodation <input style="width: 30px;" type="checkbox"/> 6 |
| c) Single Living Accommodation (SLA) <input style="width: 30px;" type="checkbox"/> 3 | g) Other accommodation <input style="width: 30px;" type="checkbox"/> 7 |
| d) Substitute Service Single Accommodation (SSSA) <input style="width: 30px;" type="checkbox"/> 4
<i>Formerly SSLA</i> | |

48: What type of accommodation would you PREFER to live in during the working week? (Tick one box only)

- | | |
|---|---|
| a) Service Family Accommodation (SFA) <input style="width: 30px;" type="checkbox"/> 1 | e) Property I/we own <input style="width: 30px;" type="checkbox"/> 5 |
| b) Substitute Service Family Accommodation (SSFA) <input style="width: 30px;" type="checkbox"/> 2 | f) Privately rented accommodation <input style="width: 30px;" type="checkbox"/> 6 |
| c) Single Living Accommodation (SLA) <input style="width: 30px;" type="checkbox"/> 3 | g) Other accommodation <input style="width: 30px;" type="checkbox"/> 7 |
| d) Substitute Service Single Accommodation (SSSA) <input style="width: 30px;" type="checkbox"/> 4
<i>Formerly SSLA</i> | |

49: If you live in Service Family Accommodation (SFA) or Substitute Service Family Accommodation (SSFA), how satisfied or dissatisfied are you with each of the following?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Don't know/ Not applicable
a) The overall standard	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b) The value for money	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c) The response to requests for maintenance/repair	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d) The quality of maintenance/repair work	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e) How fairly Service accommodation is allocated	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f) The security of your SFA/SSFA	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
g) The cleanliness of your accommodation when moving in	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
h) The speed at which accommodation is allocated	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
i) Permission to keep pets	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

50: If you live in privately rented accommodation, how satisfied or dissatisfied are you with each of the following?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Don't know/ Not applicable
a) The overall standard	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b) The value for money	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c) The response to requests for maintenance/repair	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d) The quality of maintenance/repair work	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e) The security of your accommodation	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f) The cleanliness of your accommodation when moving in	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
g) The speed with which you can obtain accommodation	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
h) Permission to keep pets	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

51: If you live in privately rented accommodation or your own house during the working week, what is your spouse/civil partner's one-way commuting time (by any mode of transport)?

a) Up to 15 minutes	<input type="checkbox"/> 1	d) Between 46 and 60 minutes	<input type="checkbox"/> 4
b) Between 16 and 30 minutes	<input type="checkbox"/> 2	e) Between 61 and 90 minutes	<input type="checkbox"/> 5
c) Between 31 and 45 minutes	<input type="checkbox"/> 3	f) Over 90 minutes	<input type="checkbox"/> 6

Employment

52: In the last 12 months, have you or your family been able to:

	Yes, without difficulty	Yes, but with some difficulty	No, I was unable to	No, I did not need to
a) Access Further or Higher Education	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
b) Continue a course previously started	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4

53: Have you been able to access funding for these courses?

a) Yes, easily	<input type="checkbox"/> 1	d) No, wasn't able to obtain any funding due to being a Service family	<input type="checkbox"/> 4
b) Yes, experienced some difficulties due to being a Service family	<input type="checkbox"/> 2	e) No, other - please specify	<input type="checkbox"/> 5
c) Yes, experienced significant difficulties due to being a Service family	<input type="checkbox"/> 3		

54: In the last 12 months have you or your family accompanied your spouse/civil partner on overseas assignments?

Yes 1 No 2 *If **No**, please go to Q56*

55: If yes, were you able to:

	Yes, without difficulty	Yes, but with some difficulty	No, I was unable to	No, I did not need to
a) Obtain paid employment overseas	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
b) Access Service-provided information before moving overseas	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4

56: What is your current employment status? (Tick all that apply)

- a) In full-time employment 1
 - b) In part-time employment 1
 - c) Self-employed 1
 - d) Homemaker/parent at home 1
 - e) Not employed - seeking employment 1
 - f) Not employed - not seeking employment 1
 - g) In full-time education/personal development 1
 - h) In part-time education 1
 - i) My immigration status means that I am unable to work 1
 - j) Not applicable 1
- }

Please go to Q59

57: If you have a job, how satisfied are you with the following:

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Don't know	Not applicable
a) Your job overall	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7
b) That your qualifications match your job	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7
c) That your job matches your skills and experience	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7

58: If employed/self-employed, what is the main reason why you do your current job?

(Tick one box only)

- a) For my career 1
- b) For financial reasons 2
- c) I enjoy this work 3
- d) There are limited employment opportunities where I live 4
- e) It fits in with my family life 5
- f) Other 6

59: What effect has Service life had on your career progression?

- a) Very positive 1
 - b) Positive 2
 - c) Neither positive nor negative 3
 - d) Negative 4
 - e) Very negative 5
 - f) Not applicable 6
- } Please go to Q61 (for options a, b, and c)
 } Please go to Q60 (for options d and e)
 } Please go to Q61 (for option f)

60: If Service life has had a negative/very negative effect on your career progression, was it because of any of the following? (Tick all that apply)

a) Partner unable to assist with care responsibilities 1

c) Frequent moves with Service postings 1

b) Access to childcare 1

d) Location of Service postings 1

e) Other (Please specify below) 1

61: Have you been looking for a job in the last 12 months?

Yes 1 No 2 *If No, please go to Q64*

62: If yes, did you have any difficulty finding suitable employment?

Yes 1 No 2 *If No, please go to Q64*

63: If you experienced difficulty finding suitable employment, was it because of any of the following? (Tick all that apply)

a) A lack of relevant qualifications 1

e) Having a spouse/civil partner in the Armed Forces 1

b) Your employment history (i.e. changing jobs frequently) 1

f) Access to affordable and quality childcare 1

c) Being overseas with your spouse/civil partner 1

g) Partner unable to assist with care responsibilities 1

d) Having a spouse/civil partner who is often away 1

h) Extended family live too far away to assist with childcare 1

i) Other (Please specify below) 1

64: If the MOD offered courses to help you find/change employment would you use them?

Yes 1

No 2

Not applicable 3

} *Please go to Q66 - The Deployment section*

65: Which of the following would help you find/change employment? (Please tick all that apply)

- | | | | | | |
|-------------------------------|--------------------------|---|--|--------------------------|---|
| a) CV writing course | <input type="checkbox"/> | 1 | e) Self-employment/small business course | <input type="checkbox"/> | 1 |
| b) Interview skills course | <input type="checkbox"/> | 1 | f) Other | <input type="checkbox"/> | 1 |
| c) Access to jobs database | <input type="checkbox"/> | 1 | g) Not applicable | <input type="checkbox"/> | 1 |
| d) Career consultancy service | <input type="checkbox"/> | 1 | | | |

Deployment

66: What is your view of operational tours?

- | | | | |
|--------------|----------------------------|----------------------------|----------------------------|
| | Too often | About right | Not often enough |
| a) Frequency | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 |
| | Too long | About right | Too short |
| b) Length | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 |

67: Do you know where to go for Service-provided welfare support and information while your spouse/civil partner is on an operational tour?

- | | | | | | |
|-----|----------------------------|----|----------------------------|----------------|----------------------------|
| Yes | <input type="checkbox"/> 1 | No | <input type="checkbox"/> 2 | Not applicable | <input type="checkbox"/> 3 |
|-----|----------------------------|----|----------------------------|----------------|----------------------------|

68: When was your spouse/civil partner's last operational tour?

- | | | | | |
|----------------------------------|--------------------------|---|--|--|
| a) Currently on operational tour | <input type="checkbox"/> | 1 | | |
| b) In the last 12 months | <input type="checkbox"/> | 2 | | |
| c) 1 to 2 years ago | <input type="checkbox"/> | 3 | | |
| d) 3 to 5 years ago | <input type="checkbox"/> | 4 | } Please go to Q72 - The Welfare section | |
| e) More than 5 years ago | <input type="checkbox"/> | 5 | | |
| f) Not applicable | <input type="checkbox"/> | 6 | | |

69: How satisfied were you with the following BEFORE your spouse/civil partner's most recent operational tour? (Tick one box per line)

- | | Very satisfied | Satisfied | Neither satisfied nor dissatisfied | Dissatisfied | Very dissatisfied | Did not use |
|---|----------------------------|----------------------------|------------------------------------|----------------------------|----------------------------|----------------------------|
| a) The welfare support you used (e.g. information, Padre, support staff, SSAFA officer) | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 |
| b) Direct contact and support from your spouse/civil partner's Chain of Command | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 |
| c) Facilities and events to meet with other spouses and families | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 |

70: How satisfied were you with the following DURING your spouse/civil partner's most recent operational tour? (Tick one box per line)

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Did not use
a) The welfare support you used (e.g. information, Padre, support staff, SSAFA officer)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b) Direct contact and support from your spouse/civil partner's Chain of Command	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c) Facilities and events to meet with other spouses and families	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d) Lines of communication with your spouse/civil partner	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

71: How satisfied were you with the following AFTER your spouse/civil partner's most recent operational tour? (Tick one box per line)

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Did not use
a) The welfare support you used (e.g. information, Padre, support staff, SSAFA officer)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b) Direct contact and support from your spouse/civil partner's Chain of Command	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c) Facilities and events to meet with other spouses and families	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

Welfare

72: If you or your family have used the following in the last 12 months, how satisfied are you with the following aspects of Service-provided welfare?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Did not use
a) Contact from your Unit Welfare Officer	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b) Access to your Unit Welfare Officer	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c) Service provided from your Unit Welfare Officer	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d) Army Welfare Service	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e) Access to your Army Welfare Services	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f) Service provided from your Army Welfare Services	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
g) Children's Educational Advisory Service	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
h) HIVE Information Office	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

73: How did you find out about the services in Q72.

74: Please provide more detail on your answers to Q72.

75: How satisfied are you with the following community facilities?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Did not use
a) Building	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b) Activities	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c) Courses	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

Armed Forces Covenant

76: Which of these best sums up your awareness of the Armed Forces Covenant?

- | | |
|--|---|
| a) I've never heard of it <input type="checkbox"/> 1 | c) I've heard of it and know a little about it <input type="checkbox"/> 3 |
| b) I've heard of it but know nothing about it <input type="checkbox"/> 2 | d) I've heard of it and know a lot about it <input type="checkbox"/> 4 |

For details of the Armed Forces of the Covenant go to: <https://www.gov.uk/government/policies/armed-forces-covenant>

77: How advantaged or disadvantaged do you feel when you compare yourself to the general public on these Covenant issues?

	Very advantaged	Advantaged	Neither advantaged nor disadvantaged	Disadvantaged	Very disadvantaged	Don't know/ Not applicable
a) Housing	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b) Education	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c) Healthcare	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d) Family life	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e) Childcare	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f) Access to commercial products and services (i.e. insurance, mobile, broadband, financial products & services)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

78: Are there any other areas in which you feel particularly advantaged when compared to the general public?

79: Are there any other areas in which you feel particularly disadvantaged when compared to the general public?

80: How positive or negative do you feel about the following aspects of Service family life?

	Very positive	Positive	Neither positive nor negative	Negative	Very negative	Not applicable
a) Effect on my career	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b) Effect on my children	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c) Army provided facilities (housing, Messes etc)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d) Effect on relationship with my spouse/civil partner	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e) Number of house moves	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f) Household income	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
g) Knowing other military families	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
h) Community support for my family (HIVE, Chaplaincy, Community Support Officer, Coffee Shop etc.)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
i) Amount of separation from spouse/civil partner	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
j) Prospects of buying own home	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
k) Opportunities for travel	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
l) Pride in my spouse/civil partner being in the Service	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
m) Job security	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
n) The stability of my family life	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
o) My spouse/civil partner's work-life balance	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
p) Patch life (i.e. living with other Service families)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
q) Opportunities for overseas postings	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
r) Armed Forces spousal employment support	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
s) My spouse/civil partner's annual leave entitlement	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
t) Armed Forces pension	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

Service Life

81: Please list the top three things that the Army could do to make Service family life better for you.

1.

2.

3.

82: Thinking about your total household income (your salary, your spouse/civil partner's salary, benefits etc.), to what extent do you agree or disagree with the following:

	Agree	Neither agree nor disagree	Disagree
a) It is enough for me/my family to manage financially	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3
b) I/my family find it difficult to get by financially	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3

83: How does your salary compare to your spouse/civil partner's?

A lot less	Less	About the same	More	A lot more	I'd rather not say	Don't know
<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7

84: Do you have a workplace or private pension?

Yes <input type="checkbox"/> 1	No <input type="checkbox"/> 2	Don't know <input type="checkbox"/> 3
--------------------------------	-------------------------------	---------------------------------------

85: How would you rate your awareness of the Armed Forces X-Factor?

a) I've never heard of it 1 *Please go to Q87*

b) I've heard of it but know nothing about it 2

c) I've heard of it and know a little about it 3

d) I've heard of it and know a lot about it 4

86: If you have heard of the Armed Forces X-Factor, to what extent do you agree or disagree that the X-Factor in your spouse/civil partner's salary is enough compensation for Service lifestyle, working conditions and expectations?

Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Not heard of it
<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

87: Would the following have a positive or negative impact on your family life?

	Very positive	Positive	Neither positive nor negative	Negative	Very negative	Not applicable
a) Opportunities for your spouse/civil partner to work part-time	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b) Opportunities for no deployments for your spouse/civil partner	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c) Opportunities for flexible working in general (e.g. early finishes, late starts etc.) for your spouse/civil partner	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

88: How satisfied are you with your quality of life, as an Army family?

Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

89: Please indicate the extent to which you agree or disagree with the following statement:

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know/ Not applicable
a) I feel valued by the Army	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b) I feel part of the wider Army community	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c) I enjoy being part of the wider Army community	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d) I feel part of the civilian community	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e) I enjoy being part of the civilian community	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f) I feel respected by society at large	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
g) I feel that the Army manages to balance work and family life	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
h) I am able to get the information I need about support offered to me by the Army	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
i) My family benefits from being an Army family	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
j) I support my partner's career in the Army	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

90: Over the last 12 months have you: (Tick one box only)

- a) Strongly encouraged your spouse/civil partner to **stay** in the Army **1** } *Please go to Q91*
- b) Encouraged your spouse/civil partner to **stay** in the Army **2** }
- c) Neither **3** *Please go to Q93*
- d) Encouraged your spouse/civil partner to **leave** the Army **4** } *Please go to Q92*
- e) Strongly encouraged your spouse/civil partner to **leave** the Army **5** }

91: What were your main reasons for encouraging your spouse/civil partner to stay in the Army:

1.

2.

3.

92: What were your main reasons for encouraging your spouse/civil partner to leave the Army:

1.

2.

3.

93: How would you feel if your spouse/civil partner chose to leave the Army?

- | | | | | | |
|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| I would be
much happier | I would be
happier | I would be
no different | I would be
less happy | I would be
much less happy | Don't know |
| <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 |

Well-Being

As part of measuring well-being we are interested to understand how satisfied you are with your life in general. The questions below are not linked to the Service but to your life in general

94: Overall, how satisfied are you with your life nowadays?

Not at all											Completely	
	0	1	2	3	4	5	6	7	8	9	10	
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	

95: Overall, how happy did you feel yesterday?

Not at all											Completely	
	0	1	2	3	4	5	6	7	8	9	10	
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	

96: Overall, how anxious did you feel yesterday?

Not at all											Completely	
	0	1	2	3	4	5	6	7	8	9	10	
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	

97: Overall, to what extent do you feel the things you do in your life are worthwhile?

Not at all											Completely	
	0	1	2	3	4	5	6	7	8	9	10	
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	

98: How often do you feel lonely?

Often	Some of the time	Occasionally	Hardly ever	Never
<input type="text"/> 1	<input type="text"/> 2	<input type="text"/> 3	<input type="text"/> 4	<input type="text"/> 5

Feedback

99a: How does the Army currently communicate with you about information relating to the Army in general?

99b: How does the Army currently communicate with you about information relating to Army Families policies and policy updates?

99c: How does the Army currently communicate with you about information from your Serving Partner's unit/local information?

99d: How does the Army currently communicate with you about other information?

99e: How would you prefer the Army to communicate with you about information relating to the Army in general?

99f: How would you prefer the Army to communicate with you about information relating to Army Families policies and policy updates?

99g: How would you prefer the Army to communicate with you about information from your Serving Partner's Unit/local information?

99h: How would you prefer the Army to communicate with you about other information?

100: This survey is...

Too long 1 About right 2 Too short 3

101: How long did it take you to complete this survey?Less than 10
minutes 110 - 19
minutes 220 - 29
minutes 330 - 39
minutes 440 - 49
minutes 550 - 59
minutes 6

Over an hour

 7**102: Please add any comments you wish to make about any other Service-related issues you have faced in the last 12 months.****103: Which area(s) does your comment relate to? (Please tick all that apply)**a) Healthcare 1g) My education 1b) Children's education 1h) Home move 1c) Childcare 1i) Family relationships 1d) Housing 1j) Finance/family income 1e) Employment/my career 1k) Service community 1f) Welfare 1l) Other issues 1

2021 FamCAS HEADLINE REPORT SUMMARY OF KEY FINDINGS

- **Response rates.** 8,870 Regular Army Service Personnel (SP) were sent the Families Continuous Attitude Survey (FamCAS) to pass onto their spouses. The response rate was 28% for 2021 which is consistent with last year.
- **About you.** The majority of respondents were female (92%), 81% had children, and 44% were below the age of 35. Spouses / partners of ORs tended to be younger than those of Officers. Nine percent of spousal respondents were 'dual serving' with the majority (82%) having 'never served in the Armed Forces'. Most spouses were located in England (60%) and, from those who responded from England, over two thirds were based in the South (68%).
- **Accommodation.** Home ownership has gradually increased over the last five years. Fifty five percent of spouses reported they own their own home, a significant increase of 9% from 2013. While there was a higher percentage of Officers' spouses (77%) who own their own home compared to ORs' (47%), since 2013 there has been a rise of 9% in reporting home ownership in families of ORs from 38% to 47%.
- Since 2015 spousal respondents have cited the 'stability of themselves and their family' (72%) as the main reason for buying a house. This was followed by 'financial investment' (28%, down 3% since 2020) and 'due to the poor standard of SFA' (18%) which has remained stable since 2019 (19%).
- The top three reasons selected by respondents for not owning a house were: 'cannot afford to buy a suitable home at the moment' (52%); feel 'living in Service accommodation suited their family's needs at the present time' (42%); and want to 'move with their spouse when they are posted' (33%). Of respondents who 'live in SFA during the working week' (67%), nearly two thirds (65%) report that SFA is good 'value for money'. Similar to last year, 55% reported they were satisfied with the overall standard, but this is a significant decrease of 6% since 2019 (61%). The highest levels of dissatisfaction continued to be with the 'quality of maintenance/repair work' (47%) (a significant increase compared with 2019 (41%)) and the 'response to maintenance/repair requests' (40%).
- **Spousal employment.** Since 2018 there has been an upward trend in the spouses who reported they were employed (up 2% to 75%). This remains below the other Services (RN/RM=81%, RAF=81%). More Officers' (80%) than ORs' spouses (74%) report being employed. Of those seeking work (34%), two-thirds of spouses (68%) report experiencing difficulties finding suitable employment. The two main reasons cited for this continue to be related to care responsibilities: 'partner not being able to assist with care responsibilities' (45%) and 'extended family living too far away to assist with childcare' (42%).
- **Service Life.** The top three aspects of Service life which respondents felt most positive about are 'pride in my spouse being in the Army' (81%), the 'Armed Forces pension' (66%), up 7% from last year, and their 'spouse's annual leave entitlement' (65%). The three aspects of Service life which respondents felt most negative about were 'effect on career' (51%); the amount of separation from spouse (42%); and the effect on their children (41%), with 11%, 9% and 21% feeling positive about these points respectively.
- **Childcare.** Eighty one percent of respondents had children under the age of 18. Thirty nine percent had children are under the age of five. Seventy three percent of respondents reported needing childcare and significantly more ORs' (75%) than Officers' spouses (66%).
- Of those, 33% of families reported needing early years childcare (0-4 years) in the last 12 months and 37% required childcare for school age children (a decrease of 10% from last year). Of those who have children, 31% did not need childcare and 43% were unable to access childcare.
- **Children's education.** Of those who had children of school age, 30% reported difficulties with their children's schooling (n=430). This has steadily increased by 12% since 2019. More spouses of Officers (33%) than ORs (7%) who responded utilise CEA and believe it is an important part of the Army package (Off=74%, ORs=40%).
- With regards to understanding of CEA policy, 39% Officers' and 29% of ORs' spouses reporting that CEA was not easy to understand and follow. Almost half of Officers' spouses (48%) and 28% of ORs' spouses reported that CEA places a lot of pressure on them and their family to ensure their spouse is compliant with policy guidelines.
- **Armed Forces Covenant (AFC).** Just over one third of respondents (37%) have not 'heard of the AFC' and, of those who have, 17% 'know nothing about it'.
- When compared to the general public, Army spouses reported feeling more disadvantaged than advantaged with regards to Family life (37%:13%), Childcare (34%:7%), Education (22%:16%), Healthcare (21%:16%), and Access to commercial products and services (20%:10%).
- **Wellbeing.** There has been a significant increase in high 'anxiety' levels in spouses of ORs from 27% last year to 34%, with no change in spouses of Officers. There are also significantly more spouses of Officers (40%) reporting a high level of 'feeling that things in their life are worthwhile' compared to spouses of ORs (33%). More spouses of ORs (18%) often/always feel lonely, compared to spouses of Officers (13%).
- This year there was a significant decrease in Army spouses who felt disadvantaged when compared to the general public on 'family life' (down 6% from 2020 to 37%). The percentage of respondents who felt disadvantaged about education compared with public has remained stable (22%). Significantly fewer feel they are advantaged with housing (down 6% to 33%).
- **Wellbeing.** Consistent with previous years, 41% of the general public reported low levels of anxiety compared with Army spouses (27%) the day before they completed the survey. 19% of spouses reported low levels of anxiety, 25% reported medium levels of anxiety, and just over a quarter (29%) experienced high levels of anxiety compared with 20% of the general public.

Thank you for taking the time to complete this survey

Please find below a list of useful contact points for your information:

Armed Forces Covenant - www.gov.uk/government/policies/armed-forces-covenant

Forcesline - Personal, confidential and independent support and advice. Line is available from Monday to Friday, excluding Bank Holidays from 09.00-17.30 (UK local time), and can be accessed anywhere in the world. Tel: (UK) 0800 731 4880, (Germany) 0800 182 7395, (Cyprus) 800 91065, (Worldwide) +44 (0)207 463 9292, and the support staff will phone you back, (most Operational Theatres via Paradigm 'Homelink' service) *201.

Children's Educational Advisory Service - An MoD Service, independent of the Chain of Command, set up to provide information, advice and support for Armed Services families about issues relating to the education of their children. Email: dcyp-ceas-enquiries@mod.uk

HIVE - Help, information and sign posting to professional support agencies.
Website: www.army.mod.uk/hives

ABF The Soldier's Charity - A charity that has provided lifetime of support to serving and retired soldiers and their families in need. Website: www.soldierscharity.org

Army Families Federation - An independent organisation that voices the concerns of Army families and works towards improving the quality of life for Army families. Website: www.aff.org.uk

Army Central Fund - The British Army's "own" charity that delivers financial support by means of grants, for the benefit of All Ranks, their families and dependants of the Serving Army including Army widows and those supporting organisations which provide expertise and assistance to the Army.
Website: www.armycentralfund.org.uk

HQ Army Welfare Service - Provides specialist welfare support to serving soldiers and their families. Open 9am - 5pm (UK local time), Mon-Fri. Tel: 94222 7586 or +44 (0)1252 787586 or E-Mail: AWS-HQ-0MAILBOX@mod.uk

The Forces Families Jobs Portal - Employers who are signed up to the Armed Forces Covenant or are able to demonstrate their commitment to the Armed Forces. Website: www.forcesfamiliesjobs.co.uk

Army Dependants Trust - A charity which provides discretionary cash awards to dependants of Officers & Soldiers who die in service, from whatever cause, on or off duty.
Website: www.cobseo.org.uk/members/directory/army-dependants-trust

MoneyForce - A provider of educational and not financial products that should be considered as part of any debt awareness training and debt management plan. Website: www.moneyforce.org.uk

COBSEO (The Confederation of Service Charities) - Cobseo represents the whole Serving and Veterans Community, for any individual looking for charitable support. Website: www.cobseo.org.uk

MOD Data Protection - Website: www.gov.uk/government/publications/ministry-of-defence-privacy-notice/mod-privacy-notice#how-we-collect-or-process-your-data

Please return this survey by 25th April 2022 in the enclosed return envelope

MESSAGE FROM ARMED FORCES FAMILIES & SAFEGUARDING

'The Prime Minister will shortly endorse the UK Armed Forces Families Strategy 2021-31, This Strategy, and its associated Action Plan, has a dual focus: to inspire partnership working across the UK, honouring the enduring pledge of the Armed Forces Covenant; and to provide direction to policy makers, the single Services and public service providers to empower armed forces families to live rich and fulfilling lives alongside their loved ones. As such, the Strategy provides both the context and the framework for the delivery of a range of practical interventions designed to strengthen and improve policies and service provision across the armed forces families' agenda, leading to improved retention and enhanced operational effectiveness. The strategy is therefore underpinned not only by a moral force but also by practical considerations around the link between strong family support, the health and wellbeing of the family unit and both retention and enhanced operational effectiveness. Measuring the success of the Armed Forces Families Strategy and Plan will be critical, and the Families Continuous Attitude Survey will provide essential evidence in measuring that success.'

Peter Davis (Head Armed Forces Families and Safeguarding)

ABOUT THIS SURVEY

What is this survey about?

The RAF Families Survey provides spouses/civil partners with an opportunity to share their views on what life is like being married to/in a civil partnership with a member of the RAF. The survey asks questions about key welfare areas including family life, childcare, deployment, education, employment, healthcare, and housing.

Why have I received this survey?

The RAF Families Survey is sent to a random selection of Service families each year, located both within the UK and overseas. Since the Data Protection Act (2018) does not allow us to contact families directly, the Service person to whom the survey is addressed to is requested to pass this survey to their spouse/civil partner for completion.

How are the findings used?

The results from the survey are used to aid the development and monitoring of military personnel policies and welfare initiatives. They are also used to inform and monitor Defence personnel programmes and the Armed Forces Covenant.

I am also serving. Do I still need to complete it?

We are interested in capturing the views of both civilian partners and dual-serving couples as they both face unique issues. If you and your spouse/civil partner are both serving in the Armed Forces, this survey should be completed by the spouse/civil partner of the named recipient of the survey.

Do I have to complete the survey?

Whilst completion is entirely voluntary, we encourage recipients to tell us their views so that we can make positive changes in the RAF.

Who will see my answers?

All replies will be treated in the strictest confidence and are completely anonymous. Your individual responses will only be seen by the civilian researchers conducting this survey and external data input contractors. For more information on how we look after your responses please go to: <https://www.gov.uk/government/publications/ministry-of-defence-privacy-notice/mod-privacy-notice#how-we-collect-or-process-your-data> (Use link in Google Chrome)

When is the deadline?

Please return your completed survey using the free-post envelope provided to arrive by **25th April 2022**

COMPLETING THE SURVEY ONLINE

This survey is also available to complete online at the link below. **It is strongly recommended that you open the survey in Google Chrome.**

YOU WILL REQUIRE A TOKEN TO ACCESS THE ONLINE SURVEY.

This is your serving person's Service number and is case sensitive. If you are dual-serving, please use the Service number of the person to whom this survey was addressed.

<https://surveys.mod.uk/index.php/311186?lang=en>

Why do I have to enter my partner's service number?

To ensure that only families of RAF personnel are able to complete the survey, participants are required to input a token (access code) before entering the online survey. Please note that the token is **not** linked to your responses and it is impossible to link responses to Service personnel. The token is simply used as a security precaution.

FURTHER INFORMATION

If you have any queries, then please feel free to contact Emma Fairclough (HQ Air Occupational Psychology Team) at Air-COSPers-PolIPsychGrpMbox@mod.gov.uk or call us on +443001565915.

ROYAL AIR FORCE FAMILIES SURVEY 2022

This survey should be completed by the **SPOUSE/CIVIL PARTNER** of the serving person to whom it was addressed. If both of you are serving in the Armed Forces, the survey should still be filled out by the spouse/civil partner of the addressee.

SECTION A: ABOUT YOU

A1. Are you married to/in a civil partnership with a member of the Regular RAF?

Yes 1

No 2

This survey is meant for the spouse/civil partner of Regular RAF personnel only. If relevant, please send on to your spouse/civil partner.

A2. What is your sex?

Male 1

Female 2

Prefer not to say 3

*Mandatory question. Your answer to this question is vital in allowing us to ensure survey findings are applicable to the RAF population. Surveys which do not include an answer to this question cannot be counted. **If your response is England, please complete A5.**

A3. How old are you? years

A4. *Where do you currently live?

England 1

Northern Ireland 2

Scotland 3

Wales 4

Cyprus 5

Other overseas 6

A5. If you currently live in England, which region do you live in?

East Midlands 1

East of England 2

London 3

North East England 4

North West England 5

South East England 6

South West England 7

West Midlands 8

Yorkshire and the Humber 9

A6. Have you ever served in the Armed Forces?

Yes, I am still serving as a Regular 1

Yes, I am still serving as a Reservist 2

Yes, but I am no longer serving 3

No, I have never served 4

We are asking this question because policy teams would like to understand how this correlates with levels of employment, and to understand how policy can be shaped to help support those seeking employment

A7. What is the highest level of qualification you have completed? (Please tick one box only)

- | | | | |
|---|----------------------------|--|----------------------------|
| Secondary Education (GCSE/O-Levels) | <input type="checkbox"/> 1 | Post-graduate Degree (MA, MSc, PhD, etc.) | <input type="checkbox"/> 5 |
| Post-Secondary Education (College, A-Levels, NVQ3 or below or similar) | <input type="checkbox"/> 2 | Professional Qualification (e.g. teaching, nursing, accounting, civil engineering) | <input type="checkbox"/> 6 |
| Vocational Qualification (Diploma, Certificate, BTEC, NVQ 4 and above or similar) | <input type="checkbox"/> 3 | Other | <input type="checkbox"/> 7 |
| Undergraduate Degree (BA, BSc, etc.) | <input type="checkbox"/> 4 | Prefer not to say | <input type="checkbox"/> 8 |

A8. What is your nationality?

This question is being asked because policy holders would like to understand how many Non-UK partners and spouses they are supporting and what aspects of support need to be improved.

- | | | | |
|----------------|----------------------------|-----------------------------|----------------------------------|
| English | <input type="checkbox"/> 1 | Irish (Republic of Ireland) | <input type="checkbox"/> 5 |
| Scottish | <input type="checkbox"/> 2 | Non-UK (Specify country) | <input type="checkbox"/> 6 _____ |
| Welsh | <input type="checkbox"/> 3 | Prefer not to say | <input type="checkbox"/> 7 |
| Northern Irish | <input type="checkbox"/> 4 | | |

SECTION B: ABOUT YOUR PARTNER

B1. Where is your spouse/civil partner currently stationed?

- | | | | |
|------------------|----------------------------|----------------|----------------------------|
| England | <input type="checkbox"/> 1 | Wales | <input type="checkbox"/> 4 |
| Northern Ireland | <input type="checkbox"/> 2 | Cyprus | <input type="checkbox"/> 5 |
| Scotland | <input type="checkbox"/> 3 | Other overseas | <input type="checkbox"/> 6 |

B2. Which station/unit is your partner based at? _____

B3. *What is your spouse/civil partner's rank? (Please tick one box only)

*Mandatory question. Surveys which do not include answers to this question cannot be counted.

- | | | | |
|--|----------------------------|--|-----------------------------|
| Air Commodore or above (OF 6+) | <input type="checkbox"/> 1 | Warrant Officer or Master Aircrew (OR 9) | <input type="checkbox"/> 7 |
| Group Captain (OF 5) | <input type="checkbox"/> 2 | Flight Sergeant or Chief Technician (OR 7) | <input type="checkbox"/> 8 |
| Wing Commander (OF 4) | <input type="checkbox"/> 3 | Sergeant (OR 6) | <input type="checkbox"/> 9 |
| Squadron Leader (OF 3) | <input type="checkbox"/> 4 | Corporal (OR 4) | <input type="checkbox"/> 10 |
| Flight Lieutenant (OF 2) | <input type="checkbox"/> 5 | Lance Corporal (OR 3) | <input type="checkbox"/> 11 |
| Flying Officer or Pilot Officer (OF 1) | <input type="checkbox"/> 6 | Junior Technician or Aircraftman/Leading Aircraftman/Senior Aircraftman (OR 1/2) | <input type="checkbox"/> 12 |

SECTION C: SERVICE LIFE

C1. How satisfied are you with your quality of life as a Service family?

- | | | | | |
|----------------------------|----------------------------|---------------------------------------|----------------------------|----------------------------|
| Very satisfied | Satisfied | Neither satisfied nor
dissatisfied | Dissatisfied | Very dissatisfied |
| <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 |

C2. How would you feel if your partner chose to leave the RAF?

- | | | | |
|-------------------------|----------------------------|----------------------------|----------------------------|
| I would be much happier | <input type="checkbox"/> 1 | I would be less happy | <input type="checkbox"/> 4 |
| I would be happier | <input type="checkbox"/> 2 | I would be much less happy | <input type="checkbox"/> 5 |
| I would be no different | <input type="checkbox"/> 3 | Don't know | <input type="checkbox"/> 6 |

C3. (a) In the last 12 months, how often have you done the following...?

- | | | | | | |
|---|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| | All the time | A lot | Sometimes | Occasionally | Never |
| a Encouraged your partner to stay in the RAF | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 |
| b Encouraged your partner to leave the RAF | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 |

If you have never encouraged your partner to stay or leave, please go to **Question C4**.

(b) If applicable, what were your main reasons for encouraging the serving person to stay in the RAF?

1. _____
2. _____
3. _____

(c) If applicable, what were your main reasons for encouraging the serving person to leave the RAF?

1. _____
2. _____
3. _____

C4. Have you moved in the last 12 months?

- Yes, for Service reasons 1
- Yes, for other reasons 2
- No 3

C5. How many times have you moved for Service reasons over the last 5 years?

- | | | | |
|-------|----------------------------|-----------------------|----------------------------|
| None | <input type="checkbox"/> 1 | Three times | <input type="checkbox"/> 4 |
| Once | <input type="checkbox"/> 2 | More than three times | <input type="checkbox"/> 5 |
| Twice | <input type="checkbox"/> 3 | | |

C6. (a) Do you live separately from your spouse/civil partner during the working week?

Yes 1

No 2

If no, please go to **Question C7**.

(b) If yes, how often do you see your spouse/civil partner?

Weekly 1

Less than monthly 4

Fortnightly 2

Other 5

Monthly 3

C7. In the past 12 months approximately how much time has your spouse/civil partner spent away from home for Service reasons?

Not been away 1

Up to 9 months 5

Up to 1 month 2

Up to 12 months 6

Up to 3 months 3

Not applicable 7

Up to 6 months 4

C8. Please indicate the extent to which you agree or disagree with the following statements. (Please tick one box per line).

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know/Not Applicable
a Spouses/civil partners of serving personnel are well supported by the RAF	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b My spouse/civil partner is able to take annual leave at a time that suits our family	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c We are able to make long-term plans as a family	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d I feel valued by the RAF	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e I feel part of the wider RAF community	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f I feel isolated at times	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
g I am able to get the information I need about support offered to me by the RAF	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
h My family benefits from being a RAF family	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
i I support my partner's career in the RAF	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

C9. How positive or negative do you feel about the following aspects of Service family life...?

	Very positive	Positive	Neither positive nor negative	Negative	Very negative	Not Applicable
a Effect on my career	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b Effect on my children	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c RAF-provided facilities (housing, Messes etc)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d Effect on relationship with my spouse/civil partner	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e Number of house moves	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f Household income	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
g Knowing other military families	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
h Community support for my family (e.g. HIVE, Chaplaincy, Community Support Officer, coffee shop etc)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
i Amount of separation from spouse/civil partner	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
j Prospects of buying own home	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
k Opportunities for travel	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
l Pride in my spouse/civil partner being in the Service	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
m Job security	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
n The stability of my family life	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
o The serving person's work-life balance	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

C10. Which of the following best sums up your awareness of the Armed Forces Covenant?

I've never heard of it 1 I've heard of it and know a little about it 3

I've heard of it but know nothing about it 2 I've heard of it and know a lot about it 4

For details of the Covenant go to: <https://www.armedforcescovenant.gov.uk/>

C11. How advantaged or disadvantaged do you feel when you compare yourself to the general public on these Covenant issues...?

	Very advantaged	Advantaged	Neither advantaged nor disadvantaged	Disadvantaged	Very disadvantaged	Don't Know/Not Applicable
a Housing	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b Education	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c Healthcare	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d Family life	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e Childcare	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f Access to commercial products & services (i.e. insurance, mobile, broadband, financial products and services)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

C12. Are there any other areas in which you feel particularly *advantaged* when compared to the general public?

C13. Are there any other areas in which you feel particularly *disadvantaged* when compared to the general public?

C14. (a) Are you currently registered to vote?

Yes, and I registered without difficulty 1

Yes, but I had some difficulty registering 2

No, I chose not to register 3

No, I was not able to register 4

Don't know 5

Prefer not to say 6

Please go to
SECTION D: YOUR WELL-BEING (Page 8).

(b) If yes, which registration option did you use?

I'm registered as an ordinary/residential voter
Registered for 1 year, via the annual update of voters (annual canvass) 1

I'm registered as a Service voter
Registered for 5 years, via a Service declaration 2

I'm registered as an overseas voter
Registered for 1 year, in the same way as non-Forces British citizens living overseas 3

Don't know 4

SECTION D: YOUR WELL-BEING

D1. As part of measuring national well-being we are interested to understand how satisfied you are with your life in general. The questions below are not linked particularly to the Service but to your life in general.

	<u>Not at all</u>									<u>Completely</u>	
a Overall, how satisfied are you with life nowadays?	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7	<input type="checkbox"/> 8	<input type="checkbox"/> 9	<input type="checkbox"/> 10
b Overall, how happy did you feel yesterday?	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7	<input type="checkbox"/> 8	<input type="checkbox"/> 9	<input type="checkbox"/> 10
c Overall, how anxious did you feel yesterday?	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7	<input type="checkbox"/> 8	<input type="checkbox"/> 9	<input type="checkbox"/> 10
d Overall, to what extent do you feel the things you do in your life are worthwhile?	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7	<input type="checkbox"/> 8	<input type="checkbox"/> 9	<input type="checkbox"/> 10

D2. How often do you feel lonely?

- Often/Always 1
- Some of the time 2
- Occasionally 3
- Hardly ever 4
- Never 5

SECTION E: WELFARE SUPPORT

E1. Do you know where to go for support from the RAF should you need it?

- Yes 1
- No 2

E2. Which station/unit do you access welfare support from? _____

E3. In the past year have you been able to access facilities on your local base?

- No, I did not need to 1
- No, I have been unable to 2
- Yes, but with some difficulty 3
- Yes, easily 4

E4. Is your spouse/civil partner's parent unit your local base?

- Yes 1
- No 2
- Don't know 3

E5. If you were easily able to access your local base, would you use the facilities?

- Yes 1
- No 2

E6. Below is a list of support services that are available to RAF personnel and their families. Please indicate:

1. Whether you have heard of them. (Tick all that apply)
2. Whether you have used them. (Tick all that apply)
3. How satisfied you were with them. (Only rate your satisfaction if you have actually used the service)

	Heard of this?	Used this?	If you have used it, how satisfied you were with it?				
			Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
a SSAFA	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
b The RAF Families Federation	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
c RAF HIVE Information Service	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
d Joint Casualty and Compassionate Centre (JCCC)	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
e Airplay (RAF Benevolent Fund youth support and childcare service)	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
f RAF Community Support and Welfare Team	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
g Station Community Support Officer (SCSO)	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
h Joint Service Housing Advice Office (JSHAO)	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
i Community Development Officers	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
j Forces Families Jobs platform	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
k Well-being Support (RAF Benevolent Fund and RAFA)	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

SECTION F: ACCOMMODATION

F1. How far away do you live from your spouse/civil partner's duty station?

- | | | | |
|------------------|----------------------------|--------------------|----------------------------|
| Less than 1 mile | <input type="checkbox"/> 1 | 20-50 miles | <input type="checkbox"/> 4 |
| 1-9 miles | <input type="checkbox"/> 2 | More than 50 miles | <input type="checkbox"/> 5 |
| 10-19 miles | <input type="checkbox"/> 3 | | |

F2. Do you own your own home?

- Yes, I am living in it 1
- Yes, but not living in it 2
- No 3
- No, but I am currently saving to buy a house in the future 4

If yes, please go to **Question F4.**

F3. If you don't own your own home, which of the following statements apply to you? (Tick all that apply)

- a I/we don't want to own a home at this stage in my/our life/career(s) 1
- b Living in Service accommodation is better suited to my family's needs at present than home ownership 1
- c I/we want to be able to move with my spouse/civil partner when he/she is posted 1
- d I/we don't want to buy a home where we are currently located 1
- e I am expecting my spouse/civil partner to be posted overseas or to an area where I/we don't want to buy a home 1
- f I/we can't afford to buy a suitable home at the moment 1
- g I/we don't want to risk losing money 1
- h I/we wouldn't be able to live in the home 1
- i I/we had difficulties getting a mortgage 1
- j Other reason 1

F4. What type of accommodation do you live in during the working week? (Tick one box only)

- Service Family Accommodation (SFA) 1
- Substitute Service Family Accommodation (SSFA) 2
- Single Living Accommodation (SLA) 3
- Substitute Service Single Accommodation (SSSA) (formerly SSLA) 4
- Property I/we own 5
- Privately rented accommodation 6
- Other accommodation 7

F5. What type of accommodation would you prefer to live in during the working week? (Tick one box only)

- Service Family Accommodation (SFA) 1
- Substitute Service Family Accommodation (SSFA) 2
- Single Living Accommodation (SLA) 3
- Substitute Service Single Accommodation (SSSA) (formerly SSLA) 4
- Property I/we own 5
- Privately rented accommodation 6
- Other accommodation 7

F6. If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following...?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Don't know/Not Applicable
a The overall standard	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b The value for money	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c The response to requests for maintenance/repair	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d The quality of maintenance/repair work	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e How fairly Service accommodation is allocated	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f The security of your SFA/SSFA	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
g The cleanliness of your accommodation when moving in	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
h The speed at which accommodation is allocated	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

SECTION G: EMPLOYMENT & TRAINING

G1. What is your current employment status? (Tick all that apply)

- a In full-time employment 1
- b In part-time employment 1
- c Self-employed 1
- d Homemaker/parent at home 1
- e Not employed – seeking employment 1
- f Not employed – not seeking employment 1
- g In full-time education/personal development 1
- h In part-time education 1
- i My immigration status means I am unable to work 1
- j Not applicable 1

G2. If you have a job, how satisfied or dissatisfied are you with the following...?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Don't know	Not applicable
a Your job overall	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7
b That your qualifications match your job	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7
c That your job matches your skills and experiences	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7

G3. In the last 12 months, have you had to leave a civilian job or long-term training programme due to Service reasons?

- Yes 1
 No 2
 Not applicable 3

G4. (a) Have you been looking for a job in the last 12 months?

- Yes 1
 No 2

If no, please go to **Question G5**.

(b) If yes, did you have any difficulty finding suitable employment?

- Yes 1
 No 2

If no, please go to **Question G5**.

(c) If you experienced difficulty finding suitable employment, was it because of any of the following? (Tick all that apply)

- a A lack of relevant qualifications 1
- b Your employment history (i.e. changing jobs frequently) 1
- c Being overseas with your spouse/civil partner 1
- d Having a spouse/civil partner who is often away 1
- e Having a spouse/civil partner in the Armed Forces 1
- f Access to affordable and quality childcare 1
- g Partner unable to assist with care responsibilities 1
- h Extended family too far away to assist with childcare 1
- i Other (please specify) 1

G5. In the last 12 months, have you or your family accompanied your spouse/civil partner on overseas assignments?

- Yes 1
 No 2

If no, please go to **Question G7**.

G6. If yes, were you able to...?

- | | Yes,
without
difficulty | Yes,
but with some
difficulty | No,
I was unable
to | No, I did not
need to |
|--|-------------------------------|-------------------------------------|----------------------------|----------------------------|
| a Obtain paid employment overseas | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 |
| b Access Service-provided information before moving overseas | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 |

G7. Have you had any difficulty claiming Job Seekers' Allowance due to being married to/in a civil partnership with a member of the RAF?

- A lot of difficulty 1
 Some difficulty 2
 A little difficulty 3
 No difficulty 4
 Not applicable 5

G8. In the last 12 months have you or your family been able to...?

- | | Yes,
without difficulty | Yes,
but with some difficulty | No,
I was unable to | No,
I did not need to |
|--|----------------------------|----------------------------------|----------------------------|----------------------------|
| a Access Further or Higher Education | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 |
| b Continue a course previously started | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 |

G9. If the MOD offered courses to help you find/change employment would you use them?

- Yes 1
 No 2
 Not applicable 3

If no or not applicable, please go to **SECTION H: ASSIGNMENTS (Page 14)**.

G10. Which of the following would help you find/change employment? (Tick all that apply)

- a CV writing course 1
 b Interview skills course 2
 c Access to jobs database 3
 d Career consultancy service 4
 e Self-employment/small business course 5
 f Other 7
 g Not applicable 8

SECTION H: ASSIGNMENTS

H1. How would you rate the length of the most recent assignments the serving person has had?

- | | Far too long | Too long | About right | Too short | Far too short | Not
Applicable |
|------------------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| a Accompanied assignments | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 |
| b Unaccompanied assignments | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 |

H2. How satisfied were you with the amount of notice the serving person was given for their current assignment?

- Very satisfied 1
 Satisfied 2
 Neither satisfied nor
dissatisfied 3
 Dissatisfied 4
 Very dissatisfied 5

SECTION I: OPERATIONAL TOURS

11. To what extent do you agree or disagree with the following statements relating to operational tours...?

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Not Applicable
a The prospect of the serving person doing an operational tour is a problem	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b Coping when the serving person is on operational tour is a problem	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c My children's behaviour is negatively affected when the serving person is on an operational tour	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d The relationship between my children and the serving person is disrupted by operational tours	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

12. What is your view of the frequency of operational tours?

- Too often 1
- About right 2
- Not often enough 3

13. What is your view of the length of operational tours?

- Too long 1
- About right 2
- Too short 3

14. Do you know where to go for Service-provided welfare support and information while your spouse/civil partner is on an operational tour?

- Yes 1
- No 2
- Not applicable 3

15. When was your spouse/civil partner's last operational tour?

- Currently on operational tour 1
- In the last 12 months 2
- 1 to 2 years ago 3
- 3 to 5 years ago 4
- More than 5 years ago 5
- Not applicable 6

If your partner's last operational tour was more than 3 years ago, please go to **SECTION J: CHILDCARE (Page 18)**.

16. How long was the serving person's most recent operational tour, excluding any pre-deployment training?

- | | | | |
|---------------|----------------------------|---------------------|----------------------------|
| Up to 1 month | <input type="checkbox"/> 1 | 6-9 months | <input type="checkbox"/> 5 |
| 1-2 months | <input type="checkbox"/> 2 | 9-12 months | <input type="checkbox"/> 6 |
| 2-4 months | <input type="checkbox"/> 3 | More than 12 months | <input type="checkbox"/> 7 |
| 4-6 months | <input type="checkbox"/> 4 | Don't know | <input type="checkbox"/> 8 |

17. Thinking about your spouse/civil partner's most recent operational tour, how satisfied were you with...?

- | | | | | | | |
|---|----------------------------|----------------------------|------------------------------------|----------------------------|----------------------------|----------------------------|
| | Very satisfied | Satisfied | Neither satisfied nor dissatisfied | Dissatisfied | Very dissatisfied | Not Applicable |
| a | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 |
| b | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 |
- a Separation from your spouse/civil partner during pre-deployment training
- b Ability of your spouse/civil partner to spend time with you/your family during their post-operational deployment leave

18. How satisfied were you with the information and support you received prior to the serving person's most recent operational tour?

- | | | | | |
|----------------------------|----------------------------|------------------------------------|----------------------------|----------------------------|
| Very satisfied | Satisfied | Neither satisfied nor dissatisfied | Dissatisfied | Very dissatisfied |
| <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 |

19. Considering your spouse/civil partner's most recent operational tour, please answer the following questions about information and support received prior to their tour.

- | | | |
|---|----------------------------|----------------------------|
| | Yes | No |
| a | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| b | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| c | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| d | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| e | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
- a Did you receive a HIVE Deployment Support Pack giving information about available support and welfare?
- b Did your spouse/civil partner give you a Compassionate Travel Form Overseas Card (a card detailing how to ask for the return of the serving person from overseas for compassionate reasons)?
- c Were you made aware of the RAF Community website (www.raf.mod.uk/community)?
- d Before the serving person went away, were you aware of the Point of Contact (POC) scheme and who you could contact during the operational tour?
- e Were you able to access pre-deployment family briefings, either face to face or remotely?

10. What, if any, Service-provided welfare support did you access while your spouse/civil partner was on their last operational tour? (Please tick all that apply)

- a RAF HIVE Information Service 1
- b Padre 1
- c Chain of command (Line manager of spouse/civil partner) 1
- d Community Support Team 1
- e Soldiers, Sailors, Airmen & Families Association (SSAFA) 1
- f Community Development Officer 1
- g Other (please specify) 1

111. How satisfied were you with the following BEFORE your spouse/civil partner's most recent operational tour...?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Did not use
a Welfare support you used (e.g. information, Padre, support staff, welfare organisations, etc.)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b Direct contact and support from your spouse/civil partner's chain of command/unit	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c Facilities and events to meet with other spouses and families	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

112. How satisfied were you with the following DURING your spouse/civil partner's most recent operational tour...?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Did not use
a Welfare support you used (e.g. information, Padre, support staff, welfare organisations, etc.)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b Direct contact and support from your spouse/civil partner's chain of command/unit	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c Facilities and events to meet with other spouses and families	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d Lines of communication with your spouse/civil partner	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e The level of support offered by the Point Of Contact (POC) scheme in the event of a problem	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

113. How satisfied were you with the following AFTER your spouse/civil partner's most recent operational tour...?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Did not use
a Welfare support you used (e.g. information, Padre, support staff, welfare organisations, etc.)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b Direct contact and support from your spouse/civil partner's chain of command/unit	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c Facilities and events to meet with other spouses and families	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

114. (a) Do you feel that your spouse/civil partner's behaviour changed as a result of their experiences on an operational tour?

- Yes 1
 No 2
 Not applicable 3

If no or not applicable, please go to **SECTION J: CHILDCARE (Page 18)**.

(b) If yes, do you feel your spouse/civil partner's behaviour change had a negative impact on you or your family?

- Yes 1
 No 2
 Not applicable 3

If no or not applicable, please go to **SECTION J: CHILDCARE (Page 18)**.

(c) If yes, approximately how long did the change in your spouse/civil partner's behaviour last once they had returned home?

- A few weeks 1
 A few months 2
 More than a few months 3
 Not applicable 4

(d) If your spouse/civil partner's behaviour change had a negative impact on you or your family, did you seek professional help (e.g. GP, unit staff, SSAFA)?

- Yes, I sought help 1
 Yes, my partner sought help 2
 No 3
 Not applicable 4

(e) If help was not sought, please specify why.

SECTION J: CHILDCARE

J1. Do you have any children?

- Yes 1
 No 2

If you do not have any children, please go to **SECTION L: HEALTHCARE (Page 22)**.

J2. If you have children, how many children do you have in the following age groups?

- a Under 5 years
- b 5-11 years
- c 12-17 years
- d 18 years or older, in full-time education
- e 18 years or older, not in full-time education

Please write the number of children in each box. If you don't have any children of that age please put '0'

J3. (a) Have you needed early years (children between 0-4 years) childcare in the last 12 months?

- Yes 1
 No 2

If no, please go to **Question J5**

(b) If yes, have you been able to access early years (0-4 years) childcare?

Yes 1

No 2

If yes, please go to **Question J4**.

(c) If no, you could not access early years (0-4 years) childcare, what difficulties did you have?

J4. How satisfied or dissatisfied are you with the following aspects of your local early years (0-4 years) childcare facilities?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
a Access (e.g. distance, transportation, waiting lists)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
b Quality	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
c Cost	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
d Opening hours	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

J5. Have you needed childcare for school age children in the last 12 months (e.g. breakfast clubs, after school clubs, child minder, pickups, school holiday clubs etc.)

Yes 1

No 2

If no, please go to **Question J7**

J6. How satisfied or dissatisfied are you with the following aspects of your local childcare for school age children....?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
a Availability	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
b Quality	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
c Cost	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
d Opening hours	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

J7. Do you currently access any forms of free informal childcare for any of your children? (e.g. grandparents, extended family, friends, etc.)?

Yes, at least weekly 1

Yes, at least monthly but less than weekly 2

Yes, occasionally 3

No - I am not able to (e.g. family do not live nearby) 4

No - I do not need to 5

J8. Where do you access the majority of your childcare (formal or informal)? (Please tick one box only)

- Close to work 1
- Close to home 2
- Close to school 3
- Other 4
- Not applicable 5

J9. Do you currently take up the offer of any Government initiatives around childcare? (Please tick all that apply)

- a Salary Sacrifice Scheme 1
- b Tax-Free Childcare Accounts 2
- c Free Childcare hours 3
- d Other 4
- e No, I do not currently use any Government initiatives around childcare 5

If a, b, c, or d, please go to **SECTION K: CHILDREN'S EDUCATION (page 20)**

J10. If not, what is the main reason? (Please tick one box only)

- I am not aware of these schemes 1
- I do not think I am eligible for any of these schemes 2
- I do not need any of these schemes 3
- The schemes do not suit my personal circumstances 4
- The process is too difficult/time consuming 5
- Other 6

SECTION K: CHILDREN'S EDUCATION

K1. Do you have any children of school age?

- Yes 1
- No 2

If you do not have children of school age, please go to **SECTION L: HEALTHCARE (page 22)**.

K2. If you have children of school age, please tell us the number of children you have at each type of school.

- a State school
- b MOD (Service) school
- c Independent day school
- d Independent boarding school
- e Home Schooling (by choice, not due to COVID 19)
- f Other

If you do not have any children at that type of school please put '0'

K3. Do you receive Continuity of Education Allowance (CEA)?

Yes 1

No 2

K4. (a) Did you experience any difficulties with your children's schooling in the last 12 months?

Yes 1

No 2

If no, please go to **Question K5**.

(b) If yes, did you experience any of the following difficulties? (Tick all that apply)

- a Insufficient transportation to school 1
- b Distance to school 1
- c Getting a place at the school of your choice 1
- d Getting enough information about schools in your area 1
- e Not enough places at your local school 1
- f Unsuitable educational standard of your local school 1
- g Children could not attend the same school together 1
- h Obtaining support for Special Educational Needs (SEN) 1
- i School admission application period did not coincide with notification of assignment 1
- j Local Authority was unsupportive 1
- k Continuing your children's education without a gap 1
- l Differences in syllabus 1
- m Difficulties related to COVID-19 1
- n Other difficulty 1

Please use the box at the end of the survey to tell us of any other difficulties.

K5. Did any of your children change school in the last 12 months?

Yes, for Service reasons 1

Yes, for other reasons 2

No 3

If no, please go to **SECTION L: HEALTHCARE (Page 22)**.

K6. If any of your children changed schools in the last 12 months, were you able to apply within the timeframe for the normal point of entry to a school (i.e. within the school's application period for the beginning of Reception, Year 7 or Year 12 or equivalent)?

Yes 1

No 2

K7. If any of your children changed school in the last 12 months, did you apply for a place at a State school?

Yes 1

No 2

If no, please go to **SECTION L: HEALTHCARE (Page 22)**.

K8. Which of the following best describes your child's school allocation? (Please tick one box only)

- My child was allocated a place at their 1st choice of school 1
- My child was allocated a place at their 2nd or 3rd choice of school 2
- My child was not allocated a place at one of their 3 preferred choices 3
- Other 4

Please use the box at the end of the survey to tell us more.

K9. Which of the following best describes how you felt about your child's school allocation?

- I was happy with their allocation 1
- I was not entirely happy with their allocation but chose not to appeal 2
- I appealed against their allocation 3

SECTION L: HEALTHCARE

In this section we wish to ask about the provision of healthcare services for Service families (excluding serving persons). If you and your spouse/civil partner are both currently serving in the Armed Forces and have no children, please go to **SECTION M: COMMUNICATIONS (Page 23)**.

L1. In the last 12 months have you/your children been able to access the following healthcare services?

- | | Yes, without difficulties | Yes, but with some difficulties | No, I was unable to | No, I did not need to |
|--|----------------------------|---------------------------------|----------------------------|----------------------------|
| a Dental treatment | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 |
| b GP (including Nurse/Midwife etc.) | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 |
| c Mental health treatment | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 |
| d Hospital or specialist services (including Orthodontist) | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 |

Please use the text box at the end of the survey to tell us about the difficulties you may have encountered.

Please only complete question L2 if you have moved within the last 12 months. If you have not moved, please go to **SECTION M: COMMUNICATIONS (Page 23)**.

L2. If you/your children were undergoing a course of treatment with any of the following services at the time of your move, were you/your children able to continue the treatment in your new location?

- | | Yes, without difficulties | Yes, but with some difficulties | No, I was unable to continue treatment | Not applicable – not undergoing treatment |
|--|----------------------------|---------------------------------|--|---|
| a Dental treatment | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 |
| b GP (including Nurse/Midwife etc.) | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 |
| c Mental health treatment | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 |
| d Hospital or specialist services (including Orthodontist) | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 |

L3. (a) In the last 12 months, have you or any of your children been on a waiting list for an operation/consultant's appointment?

- Yes 1
 No 2

If no, please go to **SECTION M: COMMUNICATIONS (Page 23)**.

(b) If yes, was the waiting time increased as a result of moving?

- Yes 1
 No 2
 Don't know 3
 Not applicable 4

SECTION M: COMMUNICATIONS

M1. How would you prefer the RAF to communicate with you? *Please select one first choice and one second choice only.*

- | | First choice | Second choice |
|---|----------------------------|----------------------------|
| a By telephone/text | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| b Post | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| c By email | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| d In person | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| e Through your spouse/civil partner | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| f Via Armed Forces websites (e.g. GOV.UK, RAF HIVE) | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| g Via social media (e.g. RAF HIVE) | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| h RAF Families Federation | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| i RAF Community Support | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| j Other | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| k I do not wish to receive any communication | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |

M2. This survey is:

- Too long 1
 About right 2
 Too short 3

M3. How long did it take you to complete the survey?

- Less than 10 minutes 1
 10-20 minutes 2
 20-30 minutes 3
 30-40 minutes 4
 40-50 minutes 5
 50-60 minutes 6
 Over an hour 7

SECTION N: FURTHER COMMENTS

N1. Please add any comments you wish to make about any other Service-related issues you have faced in the last 12 months.



Thank you very much for completing this survey.

Completed questionnaires should be returned using the free-post envelope provided. In the UK this does not need a stamp and can be posted in public mailboxes. All answers will be treated in the strictest confidence.

OFFICIAL SENSITIVE (WHEN COMPLETED)

OFFICIAL SENSITIVE (WHEN COMPLETED)