



Questions for staff who work in organisations

The government is making some new information and rules to help make life better for people with Down's syndrome in England

The new information and rules is called guidance.

Please tell us your ideas for the new guidance.



**In this document we say Down's syndrome.
But some people say Down syndrome.**



About this document

We are the government.



We made a new law in April 2022 to help make life better for people with Down's syndrome.

The new law is called the **Down Syndrome Act 2022**.



The law says that the government must make some new **guidance**.

Guidance is information.

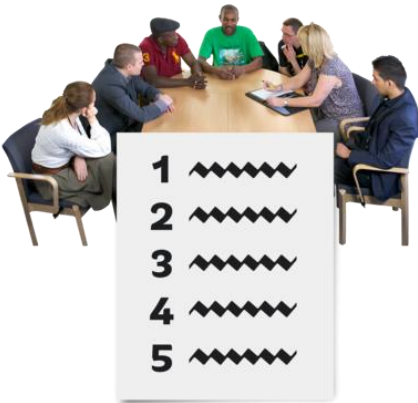
The information has rules in it that organisations must follow.

The guidance will help people with Down's syndrome to get better support.



We want people's ideas before we make the new guidance.

We want to know what people think should be in the new guidance.



We will look at what everyone says.

Then we will make the guidance.

We will share the guidance with people first to find out what they think about it.



There are some questions for you to answer in this document.

The questions are for staff who work in organisations that give people support.



You can also answer the questions if you have another condition.

Like a learning disability.

We want to know if the new guidance will work for people with those conditions as well.



Please give us your answers by
11:45pm on **8 November 2022**.

You can find out how on page 39.



Why we are making the new information with rules in it

The information with rules is called
guidance.



People with Down's syndrome can have
a good life with the right support.

But many people with Down's syndrome
and their families find it hard to get
the right support.



The new guidance will help people with Down's syndrome to get better support with:

- Healthcare and mental health care. Mental health is about how you think and feel.
- Social care. This is support from staff to live at home or do other important things. Like wash, cook or do things you enjoy.
- Education.
- Housing.



The guidance will tell organisations what they must do to give people with Down's syndrome good support.

That means organisations like:

- Schools and colleges
- Councils
- the NHS and other health organisations

They will have to follow the new guidance.



The questions for you to answer



Please answer all the questions you can.

It is OK if you cannot answer all the questions.

You can just answer the questions for your type of organisation if you want.



How are you answering these questions?

I am answering the questions about myself.

☐

I am answering the questions for someone else.

☐

Your answers should be about the person you are answering for.

I am answering the questions as part of an organisation.

☐

If so, what is the name of your organisation?





Is your organisation to do with:

Health or mental health

☐

Social care for adults

☐

Housing

☐

Education or social care for young people

☐

Another type of organisation

☐

Do you or the person you are answering for have Down's syndrome?

Yes

☐

No

☐

Do you or the person you are answering for have another condition?

Like a learning disability.

Yes

☐

No

☐



Do you give care to a family member or friend with Down's syndrome? That means care that you do not get paid for?

Yes

☐

No

☐

Do you give care to a family member or friend with a learning disability or other condition?

That means care that you do not get paid for.

Yes

☐

No

☐



There are more questions for you to answer starting on the next page.

Part 1 is questions for health or mental health organisations.

They start on page 10.



Part 2 is questions for adult social care organisations.

They start on page 17.



Part 3 is questions for housing organisations.

They start on page 23.



Part 4 is questions for organisations that support children and young people with Down's syndrome.

They start on page 28.

Part 5 onwards is questions for everyone. They start on page 31.

Part 1.

Questions for organisations that give people health care or mental health care



1. Do you think that staff from your organisation know how to support people with Down's syndrome in the right way?

Yes ☐ No ☐ Not sure ☐



2. Do all staff in your organisation who support people with Down's syndrome know what they must do by law to support people with Down's syndrome?

Yes ☐ No ☐ Not sure ☐

3. What would you like to see in the new guidance?



The new guidance is information for organisations about how to give good support to people with Down's syndrome and their families.

The guidance will have rules for organisations to follow.



For example, what do you think that health organisations must do to give people with Down's syndrome good support?

Please say whether you are talking about health care or mental health care in your answer.

You can answer on the next page.



4. Are there problems with health services that stop people with Down's syndrome getting the support they need?

That includes mental health services

Yes ☐ No ☐ Not sure ☐



If there are problems, can you tell us more about them here?

Please say if the problems are about health care services or mental health services.



5. Do you have any examples of good ways to support people with Down's syndrome with their health?

That includes mental health.



6. Do you think that health services for people with Down's syndrome could also be helpful for people with other conditions?

For example, learning disability?

Yes ☐ No ☐ Not sure ☐



7. If health services for people with Down's syndrome can also help people with other conditions, please tell us what the other conditions are.



8. Do people with other conditions like a learning disability need different health support to people with Down's syndrome?

Yes ☐ No ☐ Not sure ☐



9. Do people with other conditions like a learning disability need different mental health support to people with Down's syndrome?

Yes ☐ No ☐ Not sure ☐

Part 2.

Questions for organisations that give adults social care



10. Do you think that staff from your organisation know how to support people with Down's syndrome in the right way?

Yes ☐ No ☐ Not sure ☐



11. Do all staff in your organisation who support people with Down's syndrome know what they must do by law to support people with Down's syndrome?

Yes ☐ No ☐ Not sure ☐



12. What would you like to see in the new guidance?

The new guidance is information for organisations about how to give good support to people with Down's syndrome and their families.

The guidance will have rules for organisations to follow.

For example, what do you think that social care organisations must do to give people with Down's syndrome good support?





13. Are there problems with social care services that stop adults with Down's syndrome getting the support they need?

Yes ☐ No ☐ Not sure ☐

If there are problems, can you tell us more about them here?



14. Do you have any examples of good ways to give social care to adults with Down's syndrome?



15. Do you think that adult social care services for people with Down's syndrome could also be helpful for people with other conditions?

Like learning disability?

Yes ☐ No ☐ Not sure ☐



16. If social care services for adults with Down's syndrome can also help people with other conditions, please tell us what the other conditions are.



17. Do adults with other conditions like a learning disability need different social care support to adults with Down's syndrome?

Yes

☐

No

☐

Not sure

☐

Part 3.

Questions for housing organisations



18. Do you think that local councils understand the need for housing for people with Down's syndrome in your local area?

Yes ☐ No ☐ Not sure ☐



19. Do you think that local councils understand the need to work with health services to get good housing for people with Down's syndrome?

Yes ☐ No ☐ Not sure ☐



20. Do you think that staff at your organisation know how to support people with Down's syndrome in the right way?

Yes ☐ No ☐ Not sure ☐

21. What would you like to see in the new guidance?



The new guidance is information for organisations about how to give good support to people with Down's syndrome and their families.

The guidance will have rules for organisations to follow.



For example, what do you think that housing organisations must do to give people with Down's syndrome good support?

You can answer on the next page.



22. Are there problems with housing services that stop people with Down's syndrome getting the support they need?

Yes ☐ No ☐ Not sure ☐



If there are problems, can you tell us more about them here?



23. Do you have any examples of good housing support for people with Down's syndrome?

Part 4.

Questions for organisations that support children and young people with Down's syndrome

Like education, social care and support for young people who get in trouble with the police.



24. Do you have any examples of good education support for children and young people with Down's syndrome?



25. How can schools, councils and other organisations help young people with Down's syndrome to get ready for life as an adult?

That includes support to get work or go to college.



26. Do you have any examples of good social care support for children and young people with Down's syndrome?

Or support for young people who get in trouble with the police?

The support comes from people called **youth offending teams**.

Please tell us which kind of support it is in your answers.

Part 5.

Questions for everyone about the new guidance that the government is making

Guidance is information that has rules in it for organisations to follow.

The guidance will help people with Down's syndrome to get better support.



The guidance will already be for organisations that work in:

- **Health and mental health**
- **Social care for adults and young people**
- **Education**
- **Housing**



27. What other public services should the guidance be for?

Please tell us why you think that if you can.



28. Do you have any examples of other public services that are working well for people with Down's syndrome. And why they are working well?



29. Is there more that can be done to support staff from organisations to understand what people with Down's syndrome need?

Some more questions about you

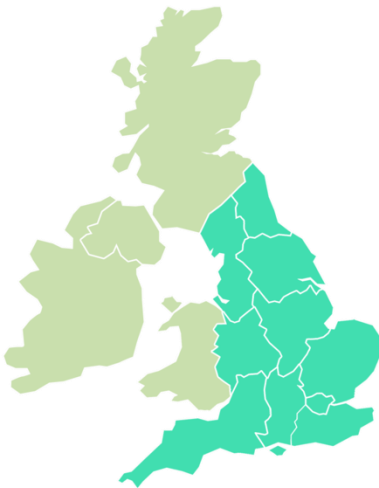


What is your age?

I don't want to say

☐

If you live in England, which part do you live in?



North East England

☐

Yorkshire and the Humber

☐

East Midlands

☐

West Midlands

☐

South West England

☐

North West England

☐

East of England

☐

South East England

☐

London

☐

I don't want to say

☐



Are you

Female

☐

Male

☐

Other

☐

I don't want to say

☐

What ethnic group are you from?

This is about things like where you and your family are from and the language you speak.

Choose one group that feels most right for you.

White

☐

More than one ethnic group

☐

Asian or British Asian

☐

Black, African, Caribbean or Black British

☐

Another ethnic group

☐

I don't want to say

☐



Do you have any health conditions or disabilities that will last for more than a year?

That also includes mental health conditions.

Yes ☐

No ☐



If you said yes, do the health conditions or disabilities make it hard for you to do things every day?

Yes a lot

☐

Yes a bit

☐

Not at all

☐



Would you like to give us your email address so we can contact you?

That means we can:

- Get in touch with you if we have more questions for you



We will not share your email address with anyone else.

You can tell us your email address or the email address of your organisation below.

But only if you want to.



How to give us your answers

Please give us your answers by 11:45pm on **8 November 2022**.



To give us your answers you can:

1. **Print and scan** this document to your computer using a scanner.

Then email it to:

DSActguidance@dhsc.gov.uk



2. Or print and **post** this document with your answers to:



Down Syndrome Act call for evidence
Department of Health and Social Care
2NEB Quarry House
Quarry Hill
Leeds
LS2 7UE

Thank you