



Rural Payments  
Agency

# Sustainable Farming Incentive Pilot

## Query Form

### Important notes

Please use this form to tell us about your query. Complete the form in full including the 'Your information' section. We may need to contact you if we require additional information. We will notify you of the outcome once we have completed the work.

### To complete the form:

1. Download the form and save it to your computer (if you don't, the 'email' button may not work).
2. Fill in the form and save it again.
3. Email the form to '[ruralpayments@defra.gov.uk](mailto:ruralpayments@defra.gov.uk)' (you can use the 'email' button on the form to do this). Use '**SFI Pilot Query Form**' as the subject of your email.

### Your information

I am a (select one)      Customer      Agent

Business name

Contact name

Contact number

SBI number

Capital Application  
Reference number

### Details about your query

Tick all that apply

Application

Agreement

Land

Capital

Payment

Standards

Other - please specify below

**Description of customer query**

Please provide a detailed description of the exact nature of your queries and/or concerns.

Please note: only send one form per email, from an email address registered on Rural Payments service.