



| <b>Oen Setp Hot Air Hair Dryer brush and styler</b> |  |
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| <b>Aspect</b>                                       | <b>Details</b>   |
| <b>Images</b>                                       |  |
| <b>Alert Number</b>                                 | 2206-0203  |
| <b>Product Type</b>                                 | Electrical Appliances and Equipment – Hair Dryer/Styler  |
| <b>Product Identifiers</b>                          | Model Number: 2338<br>ASIN: B09NN4G7DB<br>Listing Name: CaaWoo Hair Dryer Brush, 4-in-1 One Step Hair Dryer & Volumizer, Hair Dryer Brush, Blow Dryer Brush, Ceramic Hair Dryer & Styler Volumizer with Anti-Scald Negative Ion  |
| <b>Product Description</b>                          | Black and metallic purple electric hair dryer brush and styler with black power supply cord and plug. Supplied in cardboard packaging with 'Oen setp' branding and an image of the product and model on the face.  |
| <b>Country of Origin</b>                            | China  |
| <b>Counterfeit</b>                                  | No   |
| <b>Risk Type</b>                                    | Fire, Burns and Electric Shock   |
| <b>Risk Level</b>                                   | High   |
| <b>Risk Description</b>                             | <p>The product has been identified as presenting a risk of fire, burns and electric shock due to multiple safety defects. The product's plug does not meet the dimensional requirements of the relevant standard, presenting an electric shock hazard when plugging in, or pulling it out of a mains electrical socket. The plug was incorrectly rated for the fuse link fitted and the rated power of the appliance, presenting a fire hazard. The mains plug was also not fitted with a fuse link conforming to the relevant standard, and was incorrectly rated for the plug and supply cord fitted. The equipment was not designed in a way such as to ensure that temperatures that can cause a danger are not produced. Additionally, the mains supply cord was too thin, had excessive resistance and was protected by an incorrectly rated fuse link.</p> <p>It is also possible to remove parts of the item by hand and without use of a tool, leaving access to single isolation mains wiring, presenting a risk of electric shock.</p> <p>The product also requires improvements to labelling, markings and instructions.</p> <p>The product does not meet the requirements of the Electrical Equipment (Safety) Regulations 2016 or the Plugs &amp; Sockets (Safety) Regulations 1994.</p> |



## Product Recall

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| <b>Corrective Measures</b> | The product has been recalled from end users.<br>We recommend users stop using this product immediately. Contact the distributor you purchased from to request redress. |
| <b>Online Marketplace</b>  | Amazon – The listing has been removed by the online marketplace.  |
| <b>Notifier</b>            | Office for Product Safety and Standards   |