



Homes
England

Date: 10 June 2022

Our Ref: RFI3877

Tel: 0300 1234 500

Email: infogov@homesengland.gov.uk

Making homes happen

By Email Only

Information Governance Team
Homes England
Windsor House – 6th Floor
50 Victoria Street
London
SW1H 0TL

Dear

RE: Request for Information – RFI3877

Thank you for your request for information which was processed in accordance with the Freedom of Information Act 2000 (FOIA).

You requested the following information:

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- *Support and Maintenance- e.g. switches, router, software etc*
 - *Managed- If this includes services than just LAN.*
1. *Contract Type: Managed or Maintenance*
 2. *Existing Supplier: Who is the current supplier?*
 3. *Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier, please split the annual averages spent for each supplier.*
 4. *Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.*
 5. *Number of Sites: The number of sites, where equipment is supported by each contract.*
 6. *Hardware Brand: What is the hardware brand of the LAN equipment?*
 7. *Contract Description: Please provide me with a brief description of the overall contract.*
 8. *Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.*
 9. *Contract Expiry Date: When does the contract expire?*
 10. *Contract Review Date: When will the organisation be planning to review the contract?*
 11. *Responsible Officer: Contact details including name, job title, contact number and email address?*

If the LAN maintenance is included in-house please include the following information:

1. *Hardware Brand: What is the hardware brand of the LAN equipment?*
2. *Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.*
3. *Number of Sites: Estimated/Actual number of sites the LAN covers.*

OFFICIAL



Date: 10 June 2022

Our Ref: RFI3877

Tel: 0300 1234 500

Email: infogov@homesengland.gov.uk

4. *Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?*

If the contract is managed by a 3rd party e.g. Can you please provide me with

1. *Existing Supplier: Who is the current supplier?*
2. *Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.*
3. *Number of Sites: Estimated/Actual number of sites the LAN covers.*
4. *Contract Type: Managed, Maintenance, Installation, Software*
5. *Hardware Brand: What is the hardware brand of the LAN equipment?*
6. *Contract Description: Please provide me with a brief description of the overall contract.*
7. *Contract Duration: What is the duration of the contract and can you please also include any extensions this may include.*
8. *Contract Expiry Date: When does the contract expire?*
9. *Contract Review Date: When will the organisation be planning to review the contract?*
10. *Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?*

Response

We can confirm that we do hold some of the requested information. We will address each of your questions in turn.

1. ***Contract Type: Managed or Maintenance***
Maintenance
2. ***Existing Supplier: Who is the current supplier?***
Cisco and Park Place
3. ***Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier, please split the annual averages spent for each supplier.***
£30,000
4. ***Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.***
1400
5. ***Number of Sites: The number of sites, where equipment is supported by each contract.***
Eleven
6. ***Hardware Brand: What is the hardware brand of the LAN equipment?***
Cisco
7. ***Contract Description: Please provide me with a brief description of the overall contract.***
Cisco – Support and maintenance provided
Park Place – Network hardware break fix contract



Date: 10 June 2022

Our Ref: RFI3877

Tel: 0300 1234 500

Email: infogov@homesengland.gov.uk

8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.

The duration for both contacts is 12 months.

9. Contract Expiry Date: When does the contract expire?

Cisco – 28/02/2023

Park Place – 24/01/2023

10. Contract Review Date: When will the organisation be planning to review the contract?

The review date for both contracts is December 2022.

11. Responsible Officer: Contact details including name, job title, contact number and email address?

We are able to inform you that we do hold the information that you have requested. However, we rely on Section 40 (2) of the FOIA to withhold the information from disclosure.

Section 40 – Personal information

We are withholding information on the grounds that it constitutes third party personal data and therefore engages section 40(2) of the FOIA.

To disclose personal data, such as names, contact details, addresses, email addresses and personal opinions could lead to the identification of third parties and would breach one or more of the data protection principles.

Section 40 is an absolute exemption which means that we do not need to consider the public interest in disclosure. Once it is established that the information is personal data of a third party and release would breach one or more of the data protection principles, then the exemption is engaged.

The full text in the legislation can be found on the following link;

<https://www.legislation.gov.uk/ukpga/2000/36/section/40>

Advice and Assistance

We have a duty to provide advice and assistance in accordance with Section 16 of the FOIA. To comply with this duty we are able to advise that any enquiries regarding this function can be directed to our general enquiries team (enquiries@homesengland.gov.uk or 0300 1234 500) for the attention of the Digital Technology team.

If the LAN maintenance is included in-house please include the following information:

1. Hardware Brand: What is the hardware brand of the LAN equipment?

Cisco

2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.

1400

3. Number of Sites: Estimated/Actual number of sites the LAN covers.

Eleven



Date: 10 June 2022

Our Ref: RF13877

Tel: 0300 1234 500

Email: infogov@homesengland.gov.uk

4. *Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?*

We are able to inform you that we do hold the information that you have requested. However, we rely on Section 40 (2) of the FOIA to withhold the information from disclosure.

Please see our answer to question 11 above.

If the contract is managed by a 3rd party e.g. Can you please provide me with...

The questions in this part of your request are not applicable because the LAN maintenance is not managed by a third party but in-house as above.

Right to Appeal

If you are not happy with the information that has been provided or the way in which your request has been handled, you may request an internal review. You can request an internal review by writing to Homes England via the details below, quoting the reference number at the top of this letter.

Email: infogov@homesengland.gov.uk

The Information Governance Team
Homes England – 6th Floor
Windsor House
50 Victoria Street
London
SW1H 0TL

Your request for review must be made in writing, explain why you wish to appeal, and be received within 40 working days of the date of this response. Failure to meet this criteria may lead to your request being refused.

Upon receipt, your request for review will be passed to an independent party not involved in your original request. We aim to issue a response within 20 working days.

You may also complain to the Information Commissioner's Office (ICO) however, the Information Commissioner does usually expect the internal review procedure to be exhausted in the first instance.

The Information Commissioner's details can be found via the following link:

<https://ico.org.uk/>

Please note that the contents of your request and this response are also subject to the Freedom of Information Act 2000. Homes England may be required to disclose your request and our response accordingly.

Yours sincerely,

The Information Governance Team
For Homes England