

# Withdrawn

**This publication is withdrawn.**

This publication is no longer current.

## **Department for Work and Pensions**

### **Work Programme Live Running Memo**

**To:** Work Programme Providers

**From:** Work Programmes Division

**Memo Serial Number:** 139

**Date:** 6 December 2013

**Subject:** Further Clarification Regarding Whether Or Not Claimant Consent Is Required Before Contacting An Employer

**Action:** For Information and Action

**Timing:** Immediate

#### **Background**

1. Work Programme Live Running Memo 134 was issued on 17 October 2013 to explain the option available to contact employers without the express consent of the claimant.
2. The purpose of this Memo is to further clarify when you are and are not able to contact employers without the express consent of the claimant.

#### **Summary and Action**

3. You are free to go directly to an employer to establish wage details in respect of Outcome or Sustainment payments without the claimants consent for legacy JSA and ESA claimants.
4. You are also free to share any information that you obtain with DWP for legacy JSA and ESA claimants.
5. You are not free however to contact employers for claimants who are receiving either contributory based JSA or contributory based ESA for Universal Credit Claimants. (Sometimes referred to as "new style JSA/ESA").
6. For these Claimant groups it is still necessary to obtain consent to contact an employer.
7. Work Programme Provider Guidance Chapter 9 and Generic Guidance chapter 5 will be updated in the near future to include this information.

**Further Information Contact Details**

All enquiries on the subject of this Memo should be raised with your Performance Manager in the first instance; they will endeavour to provide you with an answer as soon as possible.

Regards,

**Work Programmes Division Enquiries Team**