

Withdrawn

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Department for Work and Pensions

Work Programme Live Running Memo

To: Work Programme Providers

Cc: Supplier Managers
Senior Performance Managers
Performance Managers

From: Work Programmes Division

Memo Serial Number: 165

Date: 1 August 2014

Subject: Publication of Work Programme
Performance Management Regime
Provider Guidance

Action: For information and action

Timing: Immediate

Background

The Work Programme Performance Management Regime Provider guidance sets out the Performance Management Regime (PMR) for Work Programme contracts. It is a step by step guide of processes to follow, and the roles and activities of Work Programmes Providers.

Work Programme Division (WPD) constantly review performance management arrangements, to seek improvements in the way we interact with Work Programme providers to drive up performance.

As part of this continuous improvement, a third review of the PMR has taken place. This memo is to inform you of the changes made to the PMR and the actions that you should take.

Summary and action

Following this review, two regimes are being introduced to replace the previous, Low, Middle and High regimes.

These new regimes are:

- Performance Management Regime
- Accelerated Performance Regime

The Accelerated Performance Regime has been introduced to intensify Performance Management activities for the bottom quartile Work Programme contracts.

These new changes have been reflected in the PMR Provider guidance Version 3.

This memo provides you with the latest version of the Performance Management Regime Provider Guidance. Please ensure that the revised guidance is used by you and all of your subcontractors with immediate effect.

It is our intention to publish the PMR guidance on the internet in mid-August and we will notify you when this has been completed

Further information and contact details

All enquiries on the subject of this memo should be raised with your Performance Manager in the first instance.

Regards

Work Programme Division