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Department for Work and Pensions

Work Programme Live Running Memo

To: Work Programme Providers

Cc: Supplier Managers
Senior Performance Managers
Performance Managers

From: Work Programmes Division

Memo Serial Number: 167

Date: 20 August 2014

Subject: Publication of Work Programme
Performance Management Regime
Provider Guidance

Action: For information and action

Timing: Immediate

Background

This memo follows memo 165 which was published on the 1 August 2014.

The Work Programme Performance Management Regime Provider guidance sets out the Performance Management Regime (PMR) for Work Programme contracts. It is a step by step guide of processes to follow, and the roles and activities of Work Programmes Providers.

Summary and action

This memo is to inform you that the Work Programme Performance Management Regime Provider Guidance has now been published on our website.

The guidance is available on our website at:

<https://www.gov.uk/government/publications/work-programme-performance-management-regime-provider-guidance>.

Please ensure that the revised guidance is used by you and all of your subcontractors with immediate effect.

Further information and contact details

All enquiries on the subject of this memo should be raised with your Performance Manager in the first instance; they will endeavour to provide you with an answer as soon as possible.

Regards

Work Programme Division