



Ministry
of Defence

Defence Equipment and Support
Secretariat
#2043 Maple 0a
Ministry of Defence
Abbey Wood
Bristol BS34 8JH



Email: DES SEC-PolSec LE-JSC-WPNS@mod.uk

Our Reference:
FOI2022/06518
Date:
6 June 2022

Dear 

Thank you for your email of 27 May 2022 requesting the following information:

'Please could you provide me with PDFs of the following technical documentation:

- **Support Vehicle (SV) – MAN Trucks (All Variants): Maintenance Information (all Volumes).**

I believe this is AESP document reference 2320-W-100-522.'

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

I am writing to confirm that the Ministry of Defence (MOD) holds some of the information on the subject you have requested. However, I have to advise you that we will not be able to answer your request without exceeding the appropriate limit. This is because to locate, retrieve and extract information in scope of your excess would involve in excess of 29 days of effort.

Section 12 of the Act makes provision for public authorities to refuse requests for information where the cost of dealing with them would exceed the appropriate limit, which for central government is set at £600. This represents the estimated cost of one person spending 3.5 working days in determining whether the department holds the information, and locating, retrieving and extracting it. The MOD may be able to provide some information in scope of your request if you reduce or refine your request to bring the cost of compliance under the limit. All of the documents related to your request are themselves individually over the appropriate limit. It would, therefore, only be possible to supply some information if you refine your request to specific areas of interest, for instance steering, brakes, gearbox, etc. However, I have been informed that MAN Truck and Bus UK has civilian manuals. If you are able to obtain copies of these, you could refine your request to those areas you believe are not covered by them.

Please contact me if you would like to refine your request or require advice on doing so.

If you have any queries regarding the content of this letter, please contact this office in the first instance. If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk).

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Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely,

DE&S Secretariat