



Department  
for Work &  
Pensions

**NatCen**  
Social Research

<Contact>  
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<Postcode>

Ref: P14590<SerialNumber><Ckl>  
<Letterdate>

## Preparing for the Future

Dear <Contact>,

Living well in later life is important to everyone in Britain. How we prepare for the future is not the same for everyone. We are inviting you to take part in a new study to find out whether and how people aged 40 to 75 make plans. By taking part, you'll help us improve guidance available to support financial decisions before retirement, and better understand the choices people want later in life.



### Why we are contacting you

We are writing to you as you took part in the Family Resources Survey not so long ago and agreed to be contacted again in relation to future studies. The questions in the Preparing for the Future study are different to those you were asked before. We very much hope that you will be willing to help us again with this new and important study.



### What's next

To help us understand your thoughts about planning for the future, follow these easy steps:

- 1) Please call NatCen Social Research for free on **0808 168 1356** or email **PreparingfortheFuture@natcen.ac.uk** to acknowledge you have received this letter and leave your phone number.
- 2) An interviewer from NatCen will call you to arrange to a telephone interview at a convenient time.



### The study is confidential

We take great care to protect the confidentiality of the information people give us and we take careful steps to ensure that the information is secure at all times. Your answers are put together with the answers collected from all those who take part in the study and findings are published in a report. The findings will not identify anyone who took part in the study.



### Thank you

As a token of thanks, following your participation in the survey you will be sent a **£10 voucher** which can be used in a range of high street shops. We very much hope that you will take part.

For more information please see the back of this letter or visit [www.natcen.ac.uk/taking-part/PreparingforFuture](http://www.natcen.ac.uk/taking-part/PreparingforFuture).  
If you would like to talk to someone about the study, please call Freephone **0808 168 1356**.

Yours sincerely,

**Sarah Butt**  
Research Director  
NatCen Social Research

# Frequently asked questions

## How did you choose me to take part?

You were randomly chosen from people aged 40-75 on 24th January 2020 who took part in the Family Resources Survey between April 2017 and June 2018. Only people who agreed to be contacted again were included in the selection of people being invited to take part in the Preparing for the Future study.

## What will happen to any information I give?

We will handle your data in accordance with data protection legislation. Anonymised survey data will be shared with DWP for statistical and research purposes only. Your answers will be put together with those from everyone else taking part in the study. Any findings reported will not identify anyone who took part in the study.

You can find out more about how your data will be used, and view our privacy notice at [www.natcen.ac.uk/taking-part/PreparingforFuture](http://www.natcen.ac.uk/taking-part/PreparingforFuture).

## Who is carrying out the study?

NatCen Social Research are conducting this study for the Department for Work and Pensions.

NatCen Social Research is Britain's largest independent research organisation studying social affairs. We carry out many important national research studies for Government departments, research councils and charitable foundations.

NatCen are working in collaboration with the Institute for Employment Studies (IES) and Pensions Policy Institute (PPI) on the design and analysis of the findings of this study.

IES is a leading independent centre for research and evidence-based consultancy providing insights on employment and human resource management topics to help improve policy and practice (<https://www.employment-studies.co.uk/>).

PPI is an educational, independent research organisation with a charitable objective to inform the policy debate on pensions and retirement income provision (<https://www.pensionspolicyinstitute.org.uk/>).

## What is the interview about?

The study asks questions on a range of topics including: what people want and need from work as they get older, how people plan for their retirement, people's expectations about their pensions or other savings in retirement, and where people go for advice and guidance on retirement planning.

## Where can I find out more?

See the enclosed leaflet or visit [www.natcen.ac.uk/taking-part/PreparingforFuture](http://www.natcen.ac.uk/taking-part/PreparingforFuture) or email [PreparingfortheFuture@natcen.ac.uk](mailto:PreparingfortheFuture@natcen.ac.uk) or call Freephone **0800 168 1356**.