



Ministry
of Defence

Defence Business Services
Secretariat
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FY5 3WP

Email: DBSRES-Secretariat@mod.uk

Ref: FOI2022/04740

██████████
████████████████████

4 May 2022

Dear ██████████

Thank you for your email of 10 February 2022 to the Ministry of Defence (MOD) requesting the following information:

“how many staff atthe wpa full time , how many staff part time”

On 12 April 2022 you provided the following clarification:

“of course it is those emplyed in both it is obvious due to excessive delays in processing anything that the dept does continued delays WILL NOT detract from accountability”

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the Ministry of Defence and I can confirm that all the information in scope of your request is held.

The table below shows the number of full/part-time staff and their Managers who work directly on the Armed Forces Compensation Scheme (AFCS) and the War Pension Scheme (WPS) processing claims and appeals.

	Full Time	Part Time	Total
Staff working on AFCS and WPS	121	95	216

- The data has been taken from the Civilian HR System (MyHR) of all active employees on 31 March 2022.

If you have any queries regarding the content of this letter, please contact this office in the first instance.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely,

A black rectangular redaction box covering the signature of the sender.

Defence Business Services (Secretariat)