

| CST REF NO | CST REF No 2 | CST REF No 3 | Surname | Staff | NINO/AFCS REF | Main Reason for Complaint | Category 1 | Category 2 | Category 3 | Component 1 | Component 2 | Component 3 | Area 1 | Area 2 | Area 3 | Responsibility | Archive Date Received |
|------------|--------------|--------------|---------|-------|---------------|---------------------------|------------|------------|------------|-------------|-------------|-------------|--------|--------|--------|----------------|-----------------------|
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|----|----|----|--|--|--|--|-----------|---------------|--|---------------------------------|----------------------------------|--|-----|--|--|-----|------------|
| 01 | 03 | 21 |  |  |  |  | DPA / FOI | Process Admin |  | 7.1 Interpretation of FOI facts | 1.0 Delay In Claim Consideration |  | WPS |  |  | CRT | 03/03/2021 |
|----|----|----|--|--|--|--|-----------|---------------|--|---------------------------------|----------------------------------|--|-----|--|--|-----|------------|

| Archive Date Ack | ArchiveDue Date | Archive Date Interim Sent | Update   | ArchiveDate Cleared | Staff Cleared | Working Days | Comments |
|------------------|-----------------|---------------------------|--|---------------------|---------------|--------------|----------|
| 04/03/2021       | 31/03/2021      |                           | Complaint re FOI, potential DPA breach & claim timescales. | 12/03/2021          |               | 7            |          |