



Changing the way we look into services for children and young people with SEND

Children and young people survey



**easy
read**



How to use this survey on a computer



You can complete this survey on your computer. First you will need to download it.



When you open the survey on your computer, you will be able to click on the tick boxes and write in the text boxes.



When you have finished the survey, save it to your computer and email a copy to:

area.send@ofsted.gov.uk

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In this Easy Read document, hard words are in **bold**. We explain what these words mean in the sentence after they have been used.



Some words are [blue and underlined](#). These are links which will go to another website which has more information.

About us



Ofsted looks at nurseries, schools and colleges to make sure that children are taught as well as possible. We also look at children's social care.



We also work with the **Care Quality Commission (CQC)** to make sure children with **SEND** get the support they need from health and care services, schools and colleges.



Care Quality Commission (CQC) is a government organisation that checks the standard of health and social care services in England.



SEND stands for **Special Educational Needs and Disabilities**. Children and young people with SEND are aged 0 to 25 and need some extra support to learn and grow.

About this survey



We want to change the way we look at local services for children and young people with SEND.

We want you to tell us whether you agree or disagree with these changes.



Please answer the questions in this booklet. Or you can answer the questions in our [full survey](#).

Your answers will help us to decide what to do.



Your parents, carers, school or college can help you answer the questions.



Parents and carers can take part in the [main consultation](#).



Please give us your answers by Sunday 11 September 2022.

Why we want to change



In 2014, the government made a law that said local services have to help children and young people with SEND.

The law had a list of things that local services must do.



Since 2016, we have been checking that services do what the law says they need to do. But now we want to do more.



We will still check that local services are following the law.

But we also want to check that what they are doing is making the lives of children and young people better.



We want to use our visits to understand what it is like to be a child or young person with SEND where you live.



Question 1: How much do you agree or disagree that we should check if the help that you are getting makes your life better?

Agree a lot

Agree

Neither

Disagree

Disagree a lot

Don't know



Please tell us why you have answered this way:

What we want to do

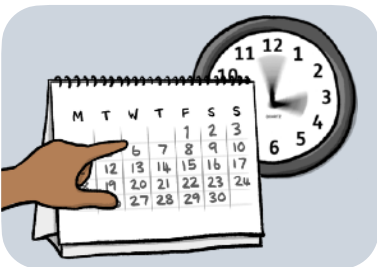


We think we should look at how well local services:

- Decide what help you need.



- Ask you about the help you need and listen to what you say.



- Make sure you get the right help at the right time.



- Make sure you are ready for what you want to do next, like start college or look for a job, and are able to do more for yourself.



- Make you feel included as part of the area where you live.



Question 2: Do you think that these are the right things to look at?

Agree a lot

Agree

Neither

Disagree

Disagree a lot

Don't know



Please tell us why you have answered this way:

A large, empty rectangular box with rounded corners and a black border, intended for the user to write their reasons for their answer.



We want to make it easier for children and young people with SEND to tell us what they think of the help they get from local services.



We also want to ask parents and carers what they think.

This will help us to make sure services are getting better.

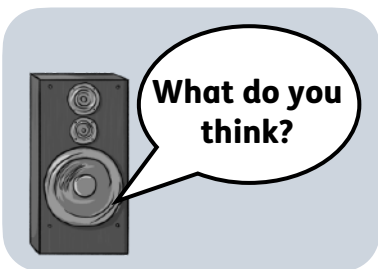


Before we look into services in a local area, we will ask children and young people aged 11 to 25 to fill in a survey.

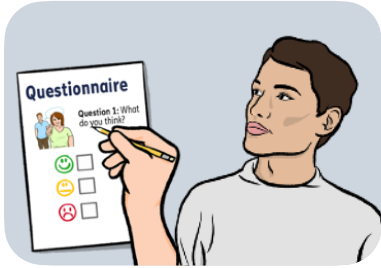


We will make the survey available in different ways, like:

- Easy Read.



- Voice recordings that read the questions out loud.



Question 3: How can we make the surveys easier for you to tell us about the help you get?

A large, empty rectangular box with rounded corners, intended for writing an answer to the question.



We spoke to children and young people to decide what questions we should ask in our surveys.



They said we should ask about:

- The help you get in:



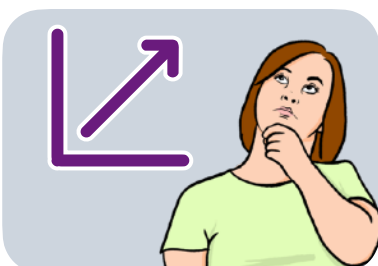
- School or college.



- Health and care services.



- If you are happy with the help you get.



- What could be better.



Question 4: Do you think we will be asking about the right things in our surveys?

A large, empty rounded rectangular box for writing an answer to Question 4.



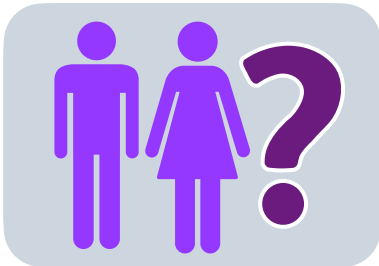
Question 5: Can you think of any other questions we should ask?

A large, empty rounded rectangular box for writing an answer to Question 5.

About you



Please answer these questions to help us make sure we are hearing from different groups of people.



Question 6: Are you..?

Male Female

Other



Question 7: How old are you?



Question 8: Do you have an education, health and care plan (EHCP)?

Yes No

I don't know

I don't know what an EHCP is

Thank you



Thank you for telling us what you think.

Your answers will help us to decide how we look into services for children and young people with SEND. This will help services to get better.

Please now send your answers to us by:



- Post:
Area SEND Consultation
Cross Remit Education Team
Ofsted
Clive House
70 Petty France
London SW1H 9EX



- Email: area.send@ofsted.gov.uk



We need your answers back by Sunday
11 September 2022.

For more information



You can look at our website here:

<https://www.gov.uk/government/organisations/ofsted>



If you need more information please contact us by email:

area.send@ofsted.gov.uk

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