



By Email Only

Information Governance Team
Homes England
Windsor House – 6th Floor
50 Victoria Street
London
SW1H 0TL

Dear Sir/Madam

RE: Request for Information – RFI3855

Thank you for your request for information which was processed in accordance with the Freedom of Information Act 2000 (FOIA).

You requested the following information:

Q1. Please list the number of devices deployed by your organisation for the below list?	
DEVICE TYPE	NUMBER OF DEVICES
Desktop PCs	
Laptops	
Mobile Phones	
Personal Digital Assistants (PDAs)	
Printers	
Multi Functional Devices (MFDs)	
Tablets	
Servers	
Storage Devices (E.g., NAS, SAN, etc.)	
Networking Infrastructure (E.g., Switches, Routers, Interfaces, Wireless Access Points, etc.)	
Security Infrastructure (E.g., Firewalls, Intrusion Detection Systems (IDS), Virus Monitoring Tools, etc.)	

Q2. Does your organisation have any plans of refreshing or replacing any of the ICT devices from the below list. If yes, please provide the indicative or projected expenditure in the given format?			
REPLACE/REFRESH PROGRAMME:			
IT OR ICT HARDWARE	EXPENDITURE		
	2022/23	2023/24	2024/25
Desktop PCs			
Laptops			
Mobile Phones			
Personal Digital Assistants (PDAs)			
Printers			
Multi Functional Devices (MFDs)			
Tablets			
Servers			
Storage Devices (E.g., NAS, SAN, etc.)			
Networking Infrastructure (E.g., Switches, Routers, Interfaces, Wireless Access Points)			
Security Infrastructure (E.g., Firewalls, Intrusion Detection Systems (IDS), Virus Monitoring Tools)			

Note: If the projected expenditure is not available, list the years when the refresh/replacement is due or planned for the above devices.



Date: 23 May 2022

Our Ref: RFI3855

Tel: 0300 1234 500

Email: infogov@homesengland.gov.uk

Q3. Does your organisation have any plans for developing, refreshing, or replacing any software applications, if so, can you please provide the information in the below format?

S.No	APPLICATION NAME	MONTH/YEAR
1		
2		
3		
4		
5		

Response

We can confirm that we do hold the requested information, we will answer each of your questions below.

Q1. Please list the number of devices deployed by your organisation for the below list?

DEVICE TYPE	NUMBER OF DEVICES
Desktop PCs	10
Laptops	Approx. 1800
Mobile Phones	Approx. 800
Personal Digital Assistants (PDAs)	0
Printers	Approx. 40
Multi Functional Devices (MFDs)	0
Tablets	1
Servers	30
Storage Devices (E.g., NAS, SAN, etc.)	2
Networking Infrastructure (E.g., Switches, Routers, Interfaces, Wireless Access Points, etc.)	52
Security Infrastructure (E.g., Firewalls, Intrusion Detection Systems (IDS), Virus Monitoring Tools, etc.)	2

Q2. Does your organisation have any plans of refreshing or replacing any of the ICT devices from the below list. If yes, please provide the indicative or projected expenditure in the given format?

Q3. Does your organisation have any plans for developing, refreshing, or replacing any software applications, if so, can you please provide the information in the below format?

We can confirm that Homes England does not hold the information detailed in your request.

To conclude that the information is not held, we have searched with our Digital team who would have the requested information if held.

The FOIA does not oblige a public authority to create information to answer a request if the requested information is not held. The duty under section 1(1) is only to provide the recorded information held.



Homes
England

Making homes happen

Date: 23 May 2022

Our Ref: RF13855

Tel: 0300 1234 500

Email: infogov@homesengland.gov.uk

The full text of section 1 in the legislation can be found here:

<https://www.legislation.gov.uk/ukpga/2000/36/section/1>

Advice and Assistance

We have a duty to provide advice and assistance in accordance with Section 16 of the FOIA. To comply with this duty we are able to confirm that there are currently no plans to refresh or replace any ICT devices, as well as no current plans for developing, refreshing, or replacing any software applications in the Agency.

Right to Appeal

If you are not happy with the information that has been provided or the way in which your request has been handled, you may request an internal review. You can request an internal review by writing to Homes England via the details below, quoting the reference number at the top of this letter.

Email: infogov@homesengland.gov.uk

The Information Governance Team
Homes England – 6th Floor
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Your request for review must be made in writing, explain why you wish to appeal, and be received within 40 working days of the date of this response. Failure to meet this criteria may lead to your request being refused.

Upon receipt, your request for review will be passed to an independent party not involved in your original request. We aim to issue a response within 20 working days.

You may also complain to the Information Commissioner's Office (ICO) however, the Information Commissioner does usually expect the internal review procedure to be exhausted in the first instance.

The Information Commissioner's details can be found via the following link:

<https://ico.org.uk/>

Please note that the contents of your request and this response are also subject to the Freedom of Information Act 2000. Homes England may be required to disclose your request and our response accordingly.

Yours sincerely,

The Information Governance Team
For Homes England

OFFICIAL