

Construction Noise and Vibration Monthly Report – February 2022

London Borough of Hillingdon

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Non-Technical Summary

This Noise and Vibration Monitoring Report fulfils HS2 Limited's commitment detailed in the Environmental Minimum Requirements (EMRs), Annex 1, Code of Construction Practice, to present the results of noise monitoring carried out within the London Borough of Hillingdon during the month of February 2022.

Within this period noise and vibration monitoring was undertaken at the following worksites:

- Colne Valley Viaduct Dews Lane site (ref.: CVV-DL), where piling works, compound operation, earthworks, drainage works, removal works, ground investigation works, slab and wall construction, concrete drilling, pontoon installation and condition surveys, construction of compensation pond, fencing works, environmental maintenance works, construction of river crossing, excavation works and utility works were underway;
- Colne Valley Viaduct Moorhall Road site (ref.: CVV-MR), where piling works, compound operations, haul route works, removal works, ground investigation works, asphaltting works, earthworks, water pumping works, maintenance of haul road, concrete drilling, pile trimming, gas crossing works, pontoon installation and condition surveys, fencing works, environmental maintenance, excavation works and utility works were underway;
- West Ruislip Portal worksite (ref.: WRP) where main activities include piling works, bulk excavations, steelworks and formworks installation, concreting works, dewatering and site set-up for tunnelling activities were underway;
- West Ruislip Retained Embankment worksite (ref.: WRRE), where main activities include piling works, footpath construction, bulk excavations, steelworks and formworks installation, dewatering and site set-up for tunnelling activities;
- South Ruislip Ventilation Shaft worksite (ref.: SRVS), where diaphragm walling works, including excavation and slurry works, installation of cages, concrete pouring and pumping works were underway;
- Harvil Road worksite (ref.: HR), where main activities included bored and sheet piling, pile trimming, Harvil Road diversion works and bridge installation works.

Further works, where monitoring did not take place, were also undertaken at:

- Ickenham Road where water utility works were underway;
- Harvil Road embankment, where vegetation clearance, temporary road diversion, haul road installation, embankment construction and installation and use of conveyor system were underway;

- Copthall Retained Embankment, where vegetation clearance, haul road installation, bulk excavation, installation and use of conveyor system and works for the Copthall Tunnel West Portal (including piling, excavation and portal construction) were underway;
- Northern Sustainable Placement Area, where vegetation clearance, haul road installation, installation and use of conveyor system, stockpiling and localised service connection works were underway;
- Southern Sustainable Placement Area, where vegetation clearance, haul road installation, stockpiling and localised service connection works were underway.

There were no exceedances of the HS2 threshold levels for significant noise impacts, which are defined in Information Paper E23 (<https://www.gov.uk/government/publications/hs2-information-papers-environment>), during the reporting period.

There were no exceedances of trigger levels as defined in Section 61 consents during the reporting period at any monitoring position.

Two (2) complaints were received during the monitoring period. A description of complaints, the results of investigation and any actions taken are detailed in Table 7 of this report.

Abbreviations and Descriptions

The abbreviations, descriptions and project terminology used within this report can be found in Table 1.

Table 1: Table of Abbreviations

Acronym/Term	Definition
$L_{Aeq,T}$	See equivalent continuous sound pressure level
Ambient sound	A description of the all-encompassing sound at a given location and time which will include sound from many sources near and far. Ambient sound can be quantified in terms of the equivalent continuous sound pressure level, $L_{pAeq,T}$
Decibel(s), or dB	Between the quietest audible sound and the loudest tolerable sound there is a million to one ratio in sound pressure (measured in Pascal (Pa)). Because of this wide range, a level scale called the decibel (dB) scale, based on a logarithmic ratio, is used in sound measurement. Audibility of sound covers a range of approximately 0-140dB.
Decibel(s) A-weighted, or dB(A)	The human ear system does not respond uniformly to sound across the detectable frequency range and consequently instrumentation used to measure sound is weighted to represent the performance of the ear. This is known as the 'A weighting' and is written as 'dB(A)'.
Equivalent continuous sound pressure level, or $L_{Aeq,T}$	An index used internationally for the assessment of environmental sound impacts. It is defined as the notional unchanging level that would, over a given period of time (T), deliver the same sound energy as the actual time-varying sound over the same period. Hence fluctuating sound levels can be described in terms of an equivalent single figure value, typically expressed as a decibel level.
Exclusion of data	Measurement of noise levels can be affected by weather conditions such as prolonged periods of rain, winds speeds higher than 5m/s and snow/ice ground cover. Noise levels measured during these periods are considered not representative of normal noise conditions at the site and, for the purposes of this report, are excluded from the assessment of exceedances and calculation of typical noise levels and are also greyed out in charts. Identifiable incongruous noise and vibration events not attributable to HS2 construction noise are also excluded.
Façade	A facade noise level is the noise level 1m in front of a large reflecting surface. The effect of reflection, is to produce a slightly higher (typically +3 dB) sound level than it would be if the reflecting surface was not there.
Free-field	A free-field noise level is the noise level measured at a location where no reflective surfaces, other than the ground, lies within 3.5 metres of the microphone position.
LOAEL	Lowest Observed Adverse Effect Level - the level above which adverse effects on health and quality of life can be detected.
Peak particle velocity, or PPV	Instantaneous maximum velocity reached by a vibrating element as it oscillates about its rest position. The PPV is a simple indicator of perceptibility and risk of damage to structures due to vibration. It is usually measured in mm/s.
SOAEL	Significant Observed Adverse Effect Level - the level above which significant adverse effects on health and quality of life occur.
Sound pressure level	The parameter by which sound levels are measured in air. It is measured in decibels. The threshold of hearing has been set at 0dB, while the threshold of pain is approximately 120dB. Normal speech is approximately 60dB at a distance of 1 metre and a change of 3dB in a time varying sound signal is commonly regarded as being just detectable. A change of 10dB is subjectively twice, or half, as loud.
Vibration dose value, or VDV	An index used to evaluate human exposure to vibration in buildings. While the PPV provides information regarding the magnitude of single vibration events, the VDV provides a measure of the total vibration experienced over a specified period of time (typically 16h daytime and 8h night-time). It takes into account the magnitude, the number and the duration of vibration events and can be used to quantify exposure to continuous, impulsive, occasional and intermittent vibration. The vibration dose value is measured in $m/s^{1.75}$.

1 Introduction

1.1.1 HS2 is required to undertake noise (and vibration) monitoring as necessary to comply with the requirements of the High Speed Rail (London-West Midlands) Environmental Minimum Requirements, including specifically Annex 1: Code of Construction Practice, in addition to any monitoring requirements arising from conditions imposed through consents under Section 61 of the Control of Pollution Act, 1974 or through Undertakings & Assurances given to third parties. Such monitoring may be undertaken for the following purposes:

- monitoring the impact of construction works;
- to investigate complaints, incidents and exceedance of trigger levels; or
- monitoring the effectiveness of noise and vibration control measures.

1.1.2 Monitoring data and interpretive reports are to be provided to each relevant local authority on a monthly basis and shall include a summary of the construction activities occurring, the data recorded over the monitoring period, any complaints received, any periods in exceedance of agreed trigger levels, the results of any investigations and any actions taken or mitigation measures implemented. This report provides noise data, and interpretation thereof, for monitoring carried out by HS2 within the London Borough of Hillingdon (LBH) for the period 1st to 28th February 2022.

1.1.3 Construction sites in the local authority area where monitoring was undertaken during this period include:

- Colne Valley Viaduct Dews Lane site, ref.: CVV-DL (see Plan 1 in Appendix A), where work activities included:
 - compound operations (including de-sanding works);
 - piling works including jetty piling, support plant, pile testing, pile trimming, installation of reinforcement cage, concrete pouring and bored pile breaking out works;
 - earthworks;
 - drainage works;
 - removal works;
 - ground investigation works;
 - slab and wall construction;
 - concrete drilling;

- pontoon installation and condition surveys;
 - construction of Harefield compensation pond;
 - fencing works;
 - environmental maintenance works;
 - construction of river crossing;
 - excavation works; and
 - utility works.
- Colne Valley Viaduct Moorhall Road site, ref.: CVV-MR (see Plan 1 in Appendix A), where work activities included:
 - piling works including support plant, jetty piling, pile trimming, pile cap construction, installation of reinforcement cage, concrete pouring and bored pile breaking out works;
 - compound operations (including de-sanding works);
 - haul route (including preparation works and fencing);
 - removal works;
 - ground investigation works;
 - asphaltting works;
 - earthworks;
 - water pumping works;
 - maintenance of haul road;
 - concrete drilling;
 - gas crossing works;
 - pontoon installation and condition surveys;
 - fencing works;
 - environmental maintenance;
 - excavation works; and
 - utility works.
- West Ruislip Portal Worksite, ref.: WRP (see Plan 3 in Appendix A), where work activities included:
 - piling works including bored and sheet piling, pile trimming;

- stone column installation;
 - excavation works;
 - steelworks and formworks installation;
 - concreting works;
 - dewatering; and
 - tunnelling activities set-up.
- West Ruislip Retained Embankment Worksite, ref.: WRRE, where work activities included:
 - piling works including bored and sheet piling, pile trimming;
 - stone column installation;
 - footpath construction;
 - bulk excavation;
 - steelworks and formworks installation;
 - dewatering; and
 - tunnelling activities set-up.
 - South Ruislip Ventilation Shaft worksite, ref.: SRVS (see Plan 4 in Appendix A), where work activities included:
 - diaphragm walling works, including excavation and slurry works, installation of cages, concrete pouring and pumping works.
 - Harvil Road worksite, ref.: HR (see Plan 2 in Appendix A), where work activities included:
 - piling works including bored and sheet piling, pile trimming;
 - Harvil Road diversion works; and
 - bridge installation works.

1.1.4 Further works, where monitoring did not take place, were also undertaken at the following location:

- Ickenham Road where water utility works were underway;
- Harvil Road embankment, where vegetation clearance, temporary road diversion, haul road installation, embankment construction and installation and use of conveyor system were underway;
- Copthall Retained Embankment / Trough, where vegetation clearance, haul road installation, bulk excavation, installation and use of conveyor system and works for

the Copthall Tunnel West Portal (including piling, excavation and portal construction) were underway;

- Northern Sustainable Placement Area, where vegetation clearance, haul road installation, installation and use of conveyor system, stockpiling and localised service connection works were underway;
- Southern Sustainable Placement Area, where vegetation clearance, haul road installation, stockpiling and localised service connection works were underway.

1.1.5 The applicable standards, guidance, and monitoring methodology are outlined in the construction noise and vibration monitoring methodology report which can be found at the following location <https://www.gov.uk/government/collections/monitoring-the-environmental-effects-of-hs2>. Noise and vibration monitoring reports for previous months can also be found at this location.

1.2 Measurement Locations

1.2.1 Thirteen noise and two vibration monitoring installations were active in February in the LBH area.

- 1.2.2 Table 2 summarises the position of noise and vibration monitoring installations within the LBH area in February 2022.
- 1.2.3 Maps showing the position of noise monitoring installations are presented in Appendix B.

Table 2: Monitoring Locations

Worksite Reference	Measurement Reference	Address
Colne Valley Viaduct Dews Lane (CVV-DL)	CVV-DL-NMP2	Highway Farm House, Harvil Rd, Harefield, Uxbridge
	CVV-DL-NMP3	Dew's Farm Cottages, Dews Lane, Harefield, Uxbridge
Colne Valley Viaduct Moorhall Road (CVV-MR)	CVV-MR-NMP1	Weir Cottage, Denham Garden Village, Denham, Buckinghamshire
	CVV-MR-NMP2	Harefield Marina, Moorhall Road, London Borough of Hillingdon, London, Greater London
	CVV-MR-NMP3	Peerless Drive, Harefield, Uxbridge
West Ruislip Portal (WRP)	N048	Ruislip Golf Course, Ickenham Rd, Ruislip
	N056	83 The Greenway, Ickenham, Ruislip
	N057	123 The Greenway, Ickenham, Ruislip
West Ruislip Retained Embankment (WRRE)	N065	Breakspear Road South, Harefield, Uxbridge
	N066	Hoylake Crescent, Ickenham, Uxbridge
	HL-V001	152 Hoylake Crescent, Ickenham, Uxbridge
South Ruislip Ventilation Shaft (SRVS)	N061	Cineworld South Ruislip car park, Ruislip
	SRVS-V001	Braintree Industrial Estate - Building D4
Harvil Road (HR)	N067	Harvil Road worksite south boundary
	HR-N002	Certas Energy Bunker Site – Harefield

2 Summary of Results

2.1 Summary of Measured Noise and Vibration Levels

2.1.1 Table 3 presents a summary of the measured noise levels at each monitoring location over the reporting period. The $L_{Aeq,T}$ is presented for each of the relevant time periods averaged over the calendar month, along with the highest single period $L_{Aeq,T}$ that was found to occur within the month.

Table 3: Summary of Measured dB LAeq Data over the Monitoring Period

Worksite Reference	Measurement Reference	Site Address	Free-field or Façade Measurement	Weekday Average LAeq,T (highest day LAeq,T)					Saturday Average LAeq,T (highest day LAeq,T)					Sunday / Public Holiday Average LAeq,T (highest day LAeq,T)	
				0700 - 0800	0800 - 1800	1800 - 1900	1900 - 2200	2200 - 0700	0700 - 0800	0800 - 1300	1300 - 1400	1400 - 2200	2200 - 0700	0700 - 2200	2200 - 0700
CVV-DL	CVV-DL-NMP2	Highway Farm House, Harvil Rd, Harefield, Uxbridge	Free-field	58.7 (60.0)	59.1 (64.9)	56.4 (57.8)	55.9 (57.7)	55.5 (59.7)	57.4 (59.0)	58.0 (58.8)	56.8 (58.5)	55.5 (58.1)	53.4 (57.3)	59.8 (76.9)	54.8 (59.5)
	CVV-DL-NMP3	Dew's Farm Cottages, Dews Lane, Harefield, Uxbridge,	Free-field	59.2 (63.2)	61.8 (64.8)	52.1 (58.5)	50.0 (58.3)	48.3 (56.4)	57.4 (62.0)	59.7 (60.6)	55.1 (56.5)	55.0 (66.6)	47.3 (52.4)	53.9 (67.0)	49.3 (57.8)
CVV-MR	CVV-MR-NMP1	Weir Cottage, Denham Garden Village, Denham, Buckinghamshire	Free-field	54.8 (56.6)	55.6 (61.7)	52.0 (56.6)	50.0 (55.9)	47.8 (55.9)	53.4 (55.4)	54.9 (58.3)	52.3 (54.4)	50.7 (54.3)	46.4 (52.7)	52.1 (58.2)	48.4 (56.0)
	CVV-MR-NMP2	Harefield Marina, Moorhall Road, London, Greater London	Free-field	54.1 (59.5)	59.2 (65.0)	50.3 (58.6)	48.6 (57.5)	46.6 (55.9)	53.2 (56.5)	57.4 (64.3)	51.3 (54.3)	49.9 (54.5)	46.4 (51.6)	51.3 (58.2)	48.0 (56.8)
	CVV-MR-NMP3	Peerless Drive, Harefield, Uxbridge	Free-field	55.6 (59.7)	60.3 (65.7)	51.6 (60.5)	50.3 (63.2)	48.1 (58.7)	52.7 (53.1)	55.2 (58.0)	53.3 (55.6)	51.7 (57.6)	46.8 (51.8)	52.9 (59.9)	49.6 (59.0)
WRP	N048	West Ruislip Golf Club, Ickenham Rd, Ruislip	Free-field	62.1 (68.4)	64.8 (68.0)	57.0 (63.9)	53.5 (62.4)	52.4 (62.3)	58.8 (60.7)	63.4 (66.4)	56.1 (60.3)	55.3 (61.7)	51.1 (56.5)	54.5 (57.3)	54.3 (66.1)
	N056	83 The Greenway, Ickenham, Ruislip	Free-field	61.8 (63.2)	60.8 (61.5)	61.8 (63.7)	59.6 (62.4)	54.7 (69.1)	59.9 (60.9)	60.4 (61.2)	59.3 (59.3)	59.7 (61.5)	53.4 (59.7)	59.3 (61.8)	55.1 (61.3)

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Worksite Reference	Measurement Reference	Site Address	Free-field or Façade Measurement	Weekday Average $L_{Aeq,T}$ (highest day $L_{Aeq,T}$)					Saturday Average $L_{Aeq,T}$ (highest day $L_{Aeq,T}$)					Sunday / Public Holiday Average $L_{Aeq,T}$ (highest day $L_{Aeq,T}$)	
				0700 - 0800	0800 - 1800	1800 - 1900	1900 - 2200	2200 - 0700	0700 - 0800	0800 - 1300	1300 - 1400	1400 - 2200	2200 - 0700	0700 - 2200	2200 - 0700
	N057	123 The Greenway, Ickenham, Ruislip	Free-field	58.4 (69.5)	57.5 (61.5)	57.9 (60.7)	55.6 (59.1)	51.5 (64.7)	56.4 (57.8)	57.8 (59.5)	55.7 (56.8)	56.5 (62.6)	49.8 (55.2)	55.4 (57.7)	52.0 (56.8)
WRRE	N065	Breakspear Road South, Harefield, Uxbridge	Free-field	66.1 (67.5)	66.1 (68.3)	66.3 (67.9)	64.1 (69.4)	59.3 (67.5)	64.1 (64.3)	65.9 (66.3)	65.9 (66.5)	65.1 (69.8)	59.3 (62.8)	65.2 (68.5)	59.9 (66.6)
	N066	Hoylake Crescent, Ickenham, Uxbridge	Free-field	57.8 (60.0)	58.5 (62.8)	57.5 (59.1)	55.1 (59.6)	50.7 (58.3)	55.8 (56.9)	56.3 (56.7)	55.6 (56.5)	55.1 (56.7)	49.7 (54.2)	55.1 (57.7)	52.4 (60.9)
SRVS	N061	Cineworld South Ruislip car park, Ruislip	Free-field	62.2 (64.9)	64.2 (66.6)	63.4 (66.1)	63.0 (67.4)	58.1 (67.6)	62.8 (64.9)	64.1 (64.7)	64.2 (64.8)	63.7 (67.1)	57.2 (62.2)	63.2 (68.2)	58.1 (65.2)
HR	N067	Harvil Road worksite south boundary	Free-field	56.2 (60.3)	60.9 (66.9)	54.6 (58.9)	54.9 (62.6)	51.2 (58.7)	58.3 (61.7)	63.3 (66.4)	60.5 (64.7)	58.8 (73.7)	49.0 (57.7)	56.9 (64.0)	52.0 (61.6)
	HR-N002	Certas Energy Bunker Site – Harefield	Free-field	61.3 (65.1)	62.9 (68.5)	59.4 (66.4)	58.0 (66.5)	56.7 (65.8)	57.6 (61.3)	60.6 (62.5)	62.1 (64.3)	58.3 (62.9)	53.2 (57.0)	58.8 (63.4)	57.4 (65.6)

2.1.2 Table 4: Summary of Measured PPV Data over the Monitoring Period presents a summary of the measured vibration levels at each monitoring location over the reporting period. The highest PPV measured during the monitoring along any axis is presented in the table.

Table 4: Summary of Measured PPV Data over the Monitoring Period

Worksite Reference	Measurement Reference	Monitor Address	Highest PPV measured in any axis, mm/s
WRRE	HL-V001	152 Hoylake Crescent, Ickenham, Uxbridge	0.40 (Z-axis)
SRVS	SRVS-V001	Braintree Industrial Estate - Building D4	1.00 (Z-axis)

2.1.3 Appendix C presents graphs of the noise and vibration monitoring data over the month for each of the measurement locations. Noise data presented consists of the hourly L_{Aeq} values and, where relevant, the $L_{Aeq,T}$ values (where the time period T has been taken to be the averaging period as specified in Table 1 of HS2 Information Paper E23). Vibration data presented consist of hourly PPV values. The full data set for the monitoring equipment can be found at the following location:

<https://data.gov.uk/dataset/24542ae7-dd44-444f-b259-871c4cc43b5e/environmental-monitoring-data>.

2.2 Exceedances of the LOAEL and SOAEL

2.2.1 The lowest observed adverse effect level (LOAEL) is defined in the Planning Practice Guidance – Noise (PPG) as the level above which "noise starts to cause small changes in behaviour and/or attitude, e.g. turning up volume of television; speaking more loudly; where there is no alternative ventilation, having to close windows for some of the time because of the noise. Potential for some reported sleep disturbance. Affects the acoustic character of the area such that there is a perceived change in the quality of life".

2.2.2 The significant observed adverse effect level (SOAEL) is defined in the 'Planning Practice Guidance – Noise' as the level above which "noise causes a material change in behaviour and/or attitude, e.g. avoiding certain activities during periods of intrusion; where there is no alternative ventilation, having to keep windows closed most of the time because of the noise. Potential for sleep disturbance resulting in difficulty in getting to sleep, premature awakening and difficulty in getting back to sleep. Quality of life diminished due to change in acoustic character of the area."

2.2.3 HS2 Phase One Information Paper E23: Control of Construction Noise and Vibration sets out the LOAELs and SOAELs for construction noise.

2.2.4 Where reported construction noise levels exceed the LOAEL and SOAEL, relevant periods will be identified. Summary statistics to evaluate ongoing qualification for noise insulation and temporary rehousing are also presented where relevant.

2.2.5 Table 5 presents a summary of recorded exceedances of the LOAEL and SOAEL at each measurement location over the reporting period, including the number of exceedances during each time period.

Table 5: Summary of Exceedances of LOAEL and SOAEL

Worksite Reference	Measurement Reference	Site Address	Day (Weekday, Saturday, Sunday, Night)	Time period	Number of exceedances of LOAEL	Number of exceedances of SOAEL
CVW-DL	CVW-DL-NMP2	Highway Farm House, Harvil Rd, Harefield, Uxbridge	Weekdays	0800-1800	1	No exceedance
	CVW-DL-NMP3*	Dew's Farm Cottages, Dews Lane, Harefield, Uxbridge	All days	All periods	No exceedance	No exceedance
CVW-MR	CVW-MR-NMP1	Weir Cottage, Denham Garden Village, Denham, Buckinghamshire	All days	All periods	No exceedance	No exceedance
	CVW-MR-NMP2	Harefield Marina, Moorhall Road, London, Greater London	Weekdays	0800-1800	3	No exceedance
			Saturdays	0800-1300	1	No exceedance
CVW-MR-NMP3	Peerless Drive, Harefield, Uxbridge	Weekdays	0800-1800	1	No exceedance	
WRP	N048	West Ruislip Golf Club, Ickenham Rd, Ruislip	Weekdays	0800-1800	10	No exceedance
			Saturdays	0800-1300	1	No exceedance
	N056	83 The Greenway, Ickenham, Ruislip	All days	All periods	No exceedance	No exceedance
	N057	123 The Greenway, Ickenham, Ruislip	All days	All periods	No exceedance	No exceedance
WRRE	N065	Breakspear Road South, Harefield, Uxbridge	Weekdays Saturdays	0800-1800 0800-1300	20 4	No exceedance

Worksite Reference	Measurement Reference	Site Address	Day (Weekday, Saturday, Sunday, Night)	Time period	Number of exceedances of LOAEL	Number of exceedances of SOAEL
WRRE	N066	Hoylake Crescent, Ickenham, Uxbridge	Weekdays	0800-1800	1	No exceedance
SRVS	N061	Hoylake Crescent, Ickenham, Uxbridge	All days	All period	Not applicable**	Not applicable**
HR	N067	Harvil Road worksite south boundary	Weekdays Saturdays	0800-1800 0800-1300	2 2	No exceedance
	HR-N002	Certas Energy Bunker Site – Harefield	Weekdays Saturdays	0800-1800 0800-1300	12 1	No exceedance

*A distance correction has been applied when calculating exceedances of the LOAEL and SOAEL.

** The defined LOAEL and SOAEL criteria are not applicable to non-residential receptors

2.2.6 No exceedances of the SOAEL were recorded due to HS2 construction works during February 2022. LOAEL exceedances have been recorded at noise monitoring location ref.: CVV-DL-NMP2, ref.: CVV-MR-NMP2, ref.: CVV-MR-NMP3, ref.: N048, ref.: N065, ref.: N066, ref.: N067 and ref.: HR-N002 during core hours.

2.3 Exceedances of Trigger Level

2.3.1 Table 6 provides a summary of exceedances of the Section 61 trigger noise levels determined to be due to HS2 related construction noise measured during the reporting period, along with the findings of any investigation.

Table 6: Summary of Exceedances of Trigger Levels

Complaint Reference Number (if applicable)	Worksite Reference	Date and Time Period	Identified Source	Results of Investigation (including noise monitoring results)	Actions Taken
-	-	-	-	-	-

2.4 Complaints

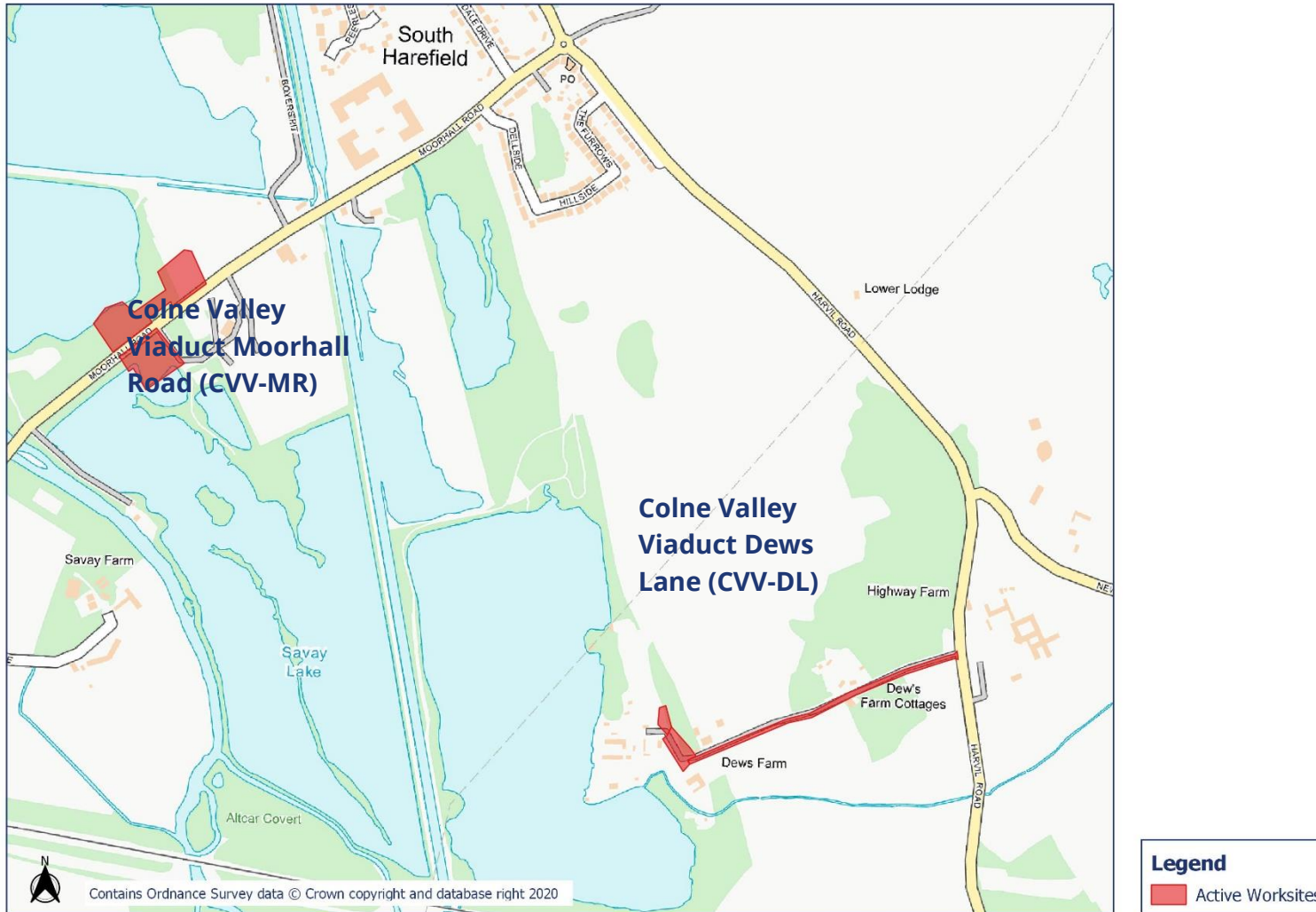
2.4.1 Table 7 provides a summary of complaint information related to noise and vibration received during the reporting period, along with the findings of any investigation.

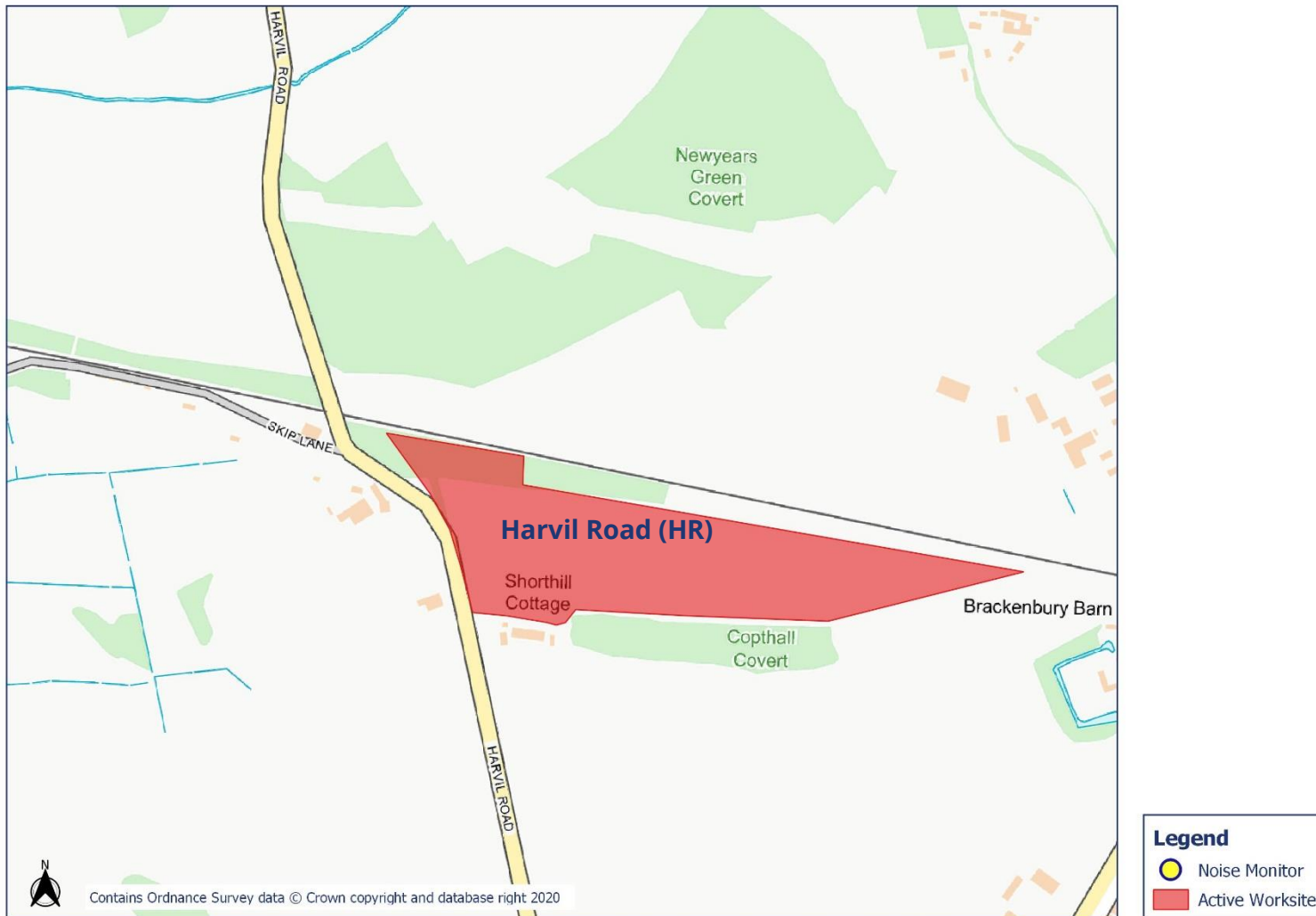
Table 7: Summary of Complaints

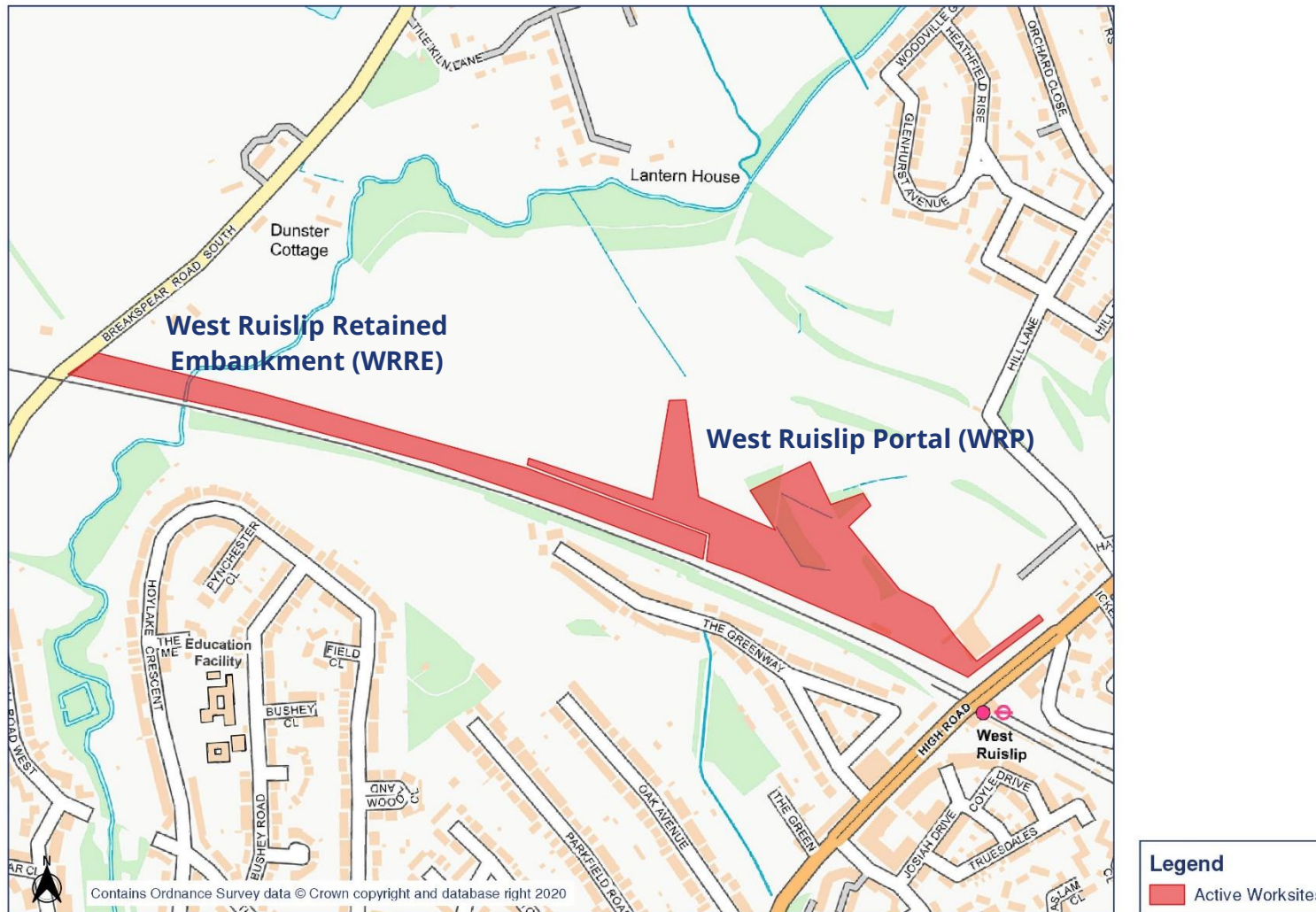
Complaint Reference Number	Worksite Reference	Description of Complaint	Results of Investigation	Actions Taken
HS2-22-72414-E	WRP	Complaint due to noise disturbance during night-time. The complainant enquired the completion date of the works undertaken.	The investigation showed that the complaint is linked to concrete pouring and excavation works undertaken during night-time.	The contractor contacted the resident via email providing the explanation of 24/7 requirement for night-time works and the timescales for their completion.
HS2-22-73251-E	WRP	Complaint due to noise and vibration disturbance inside the complainant's property coming from the nearby worksite.	The investigation showed that the noise and vibration source is at a considerable distance from the resident's property and were in line with Section 61 consent. The level of noise also described as a "one off".	In order to minimise the noise from such works as much as possible, site team has been instructed to notify internally before proceeding if similar works are being undertaken. The complainant has been contacted and Info provided.

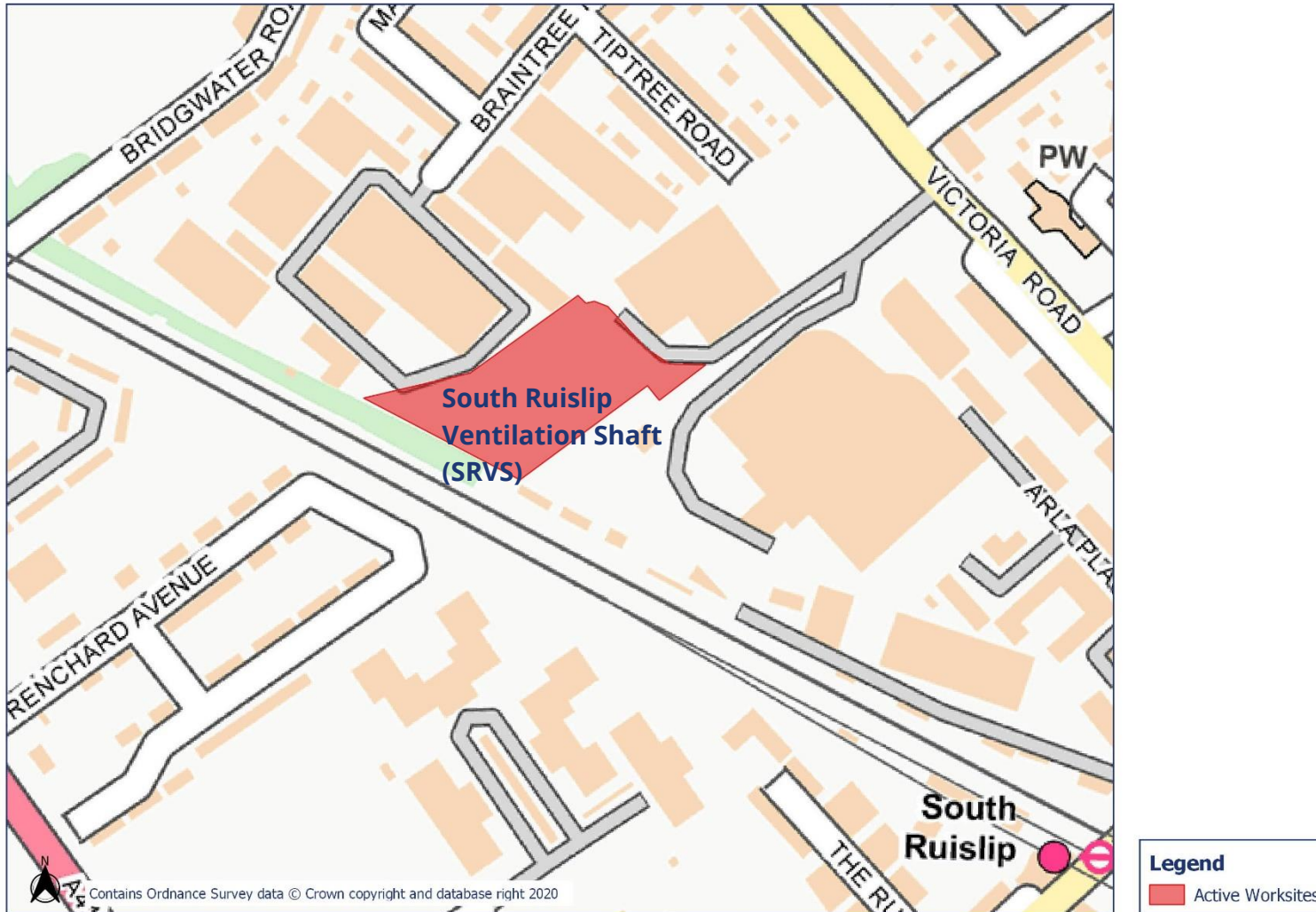
Appendix A Site Locations



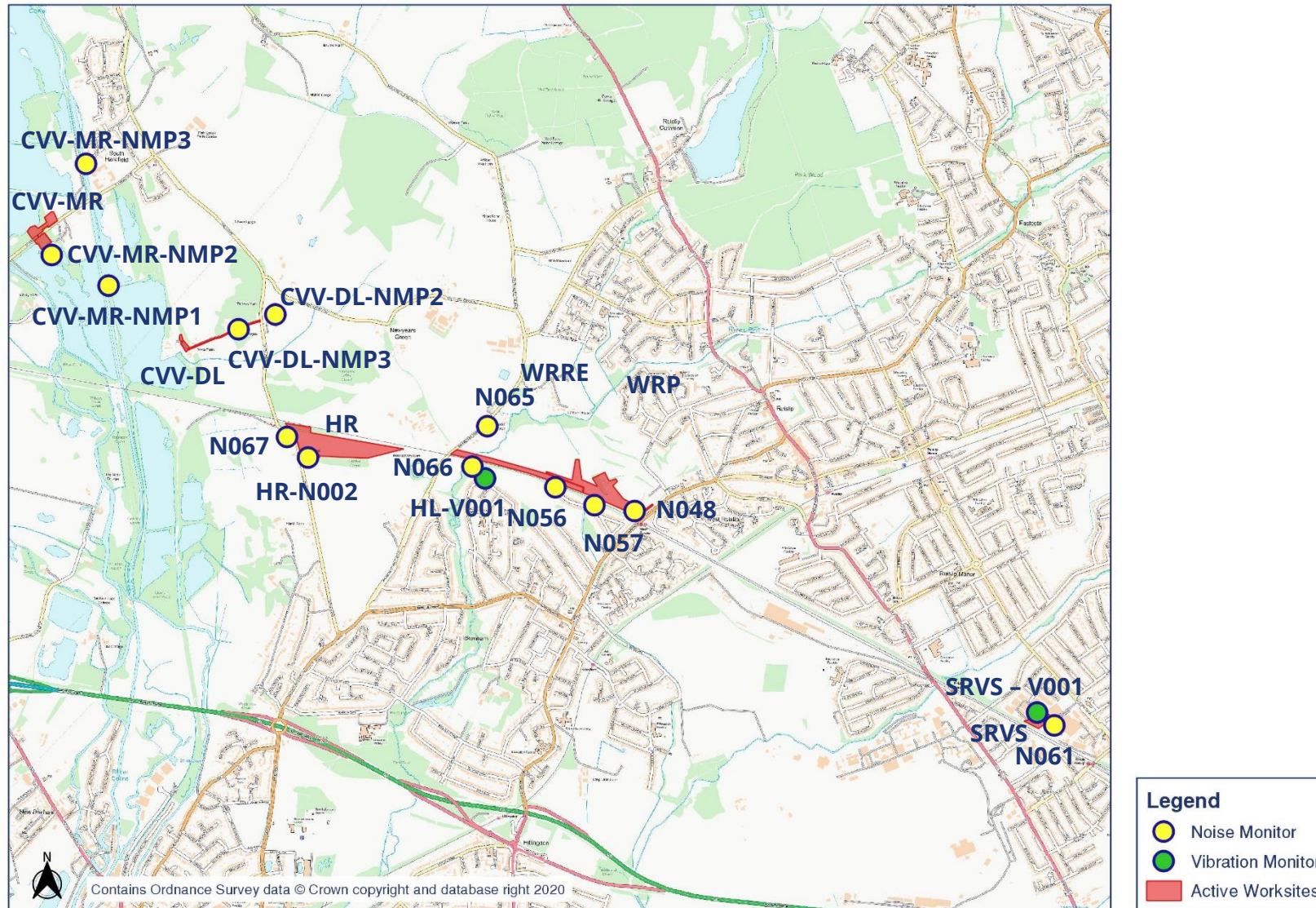






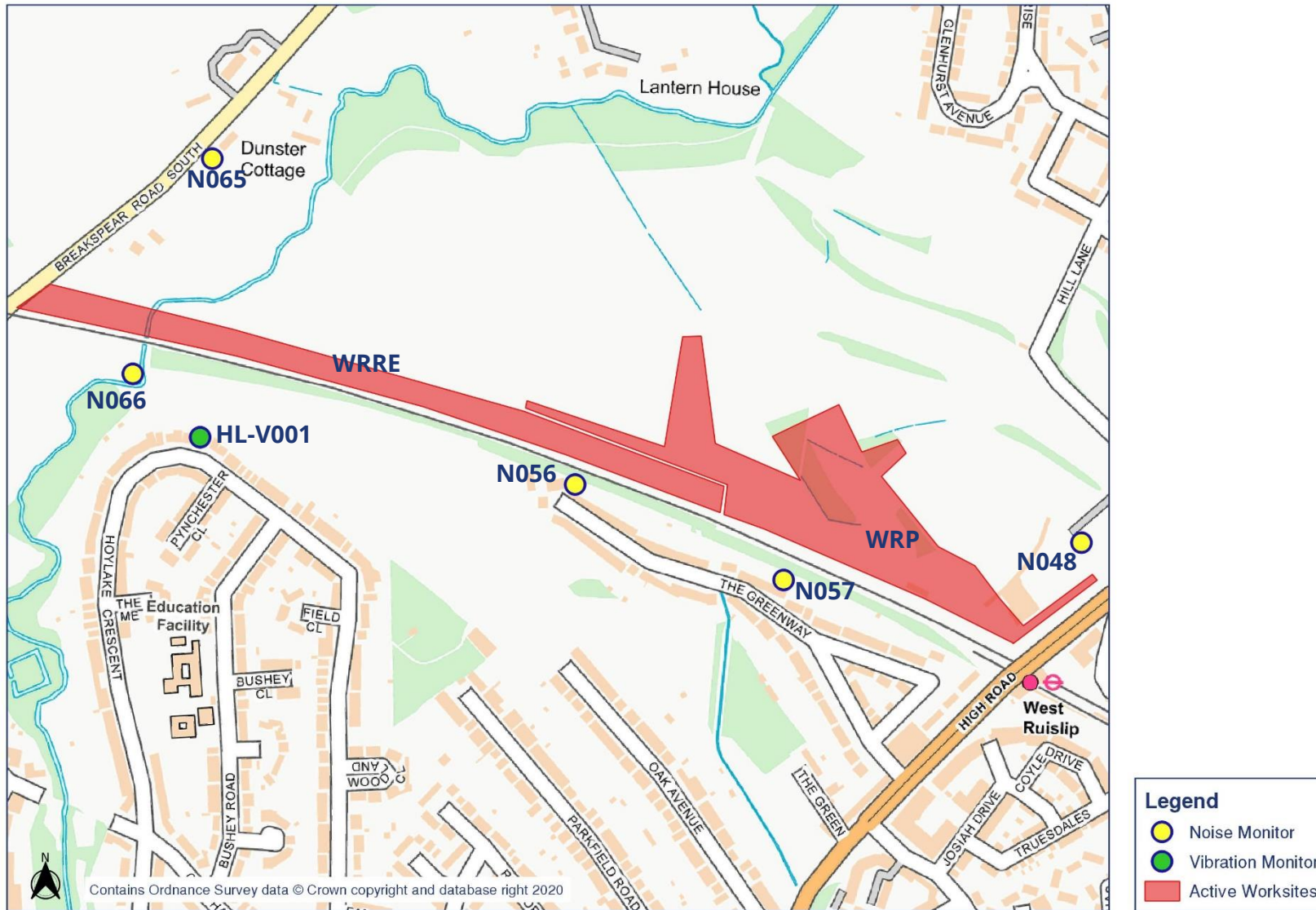


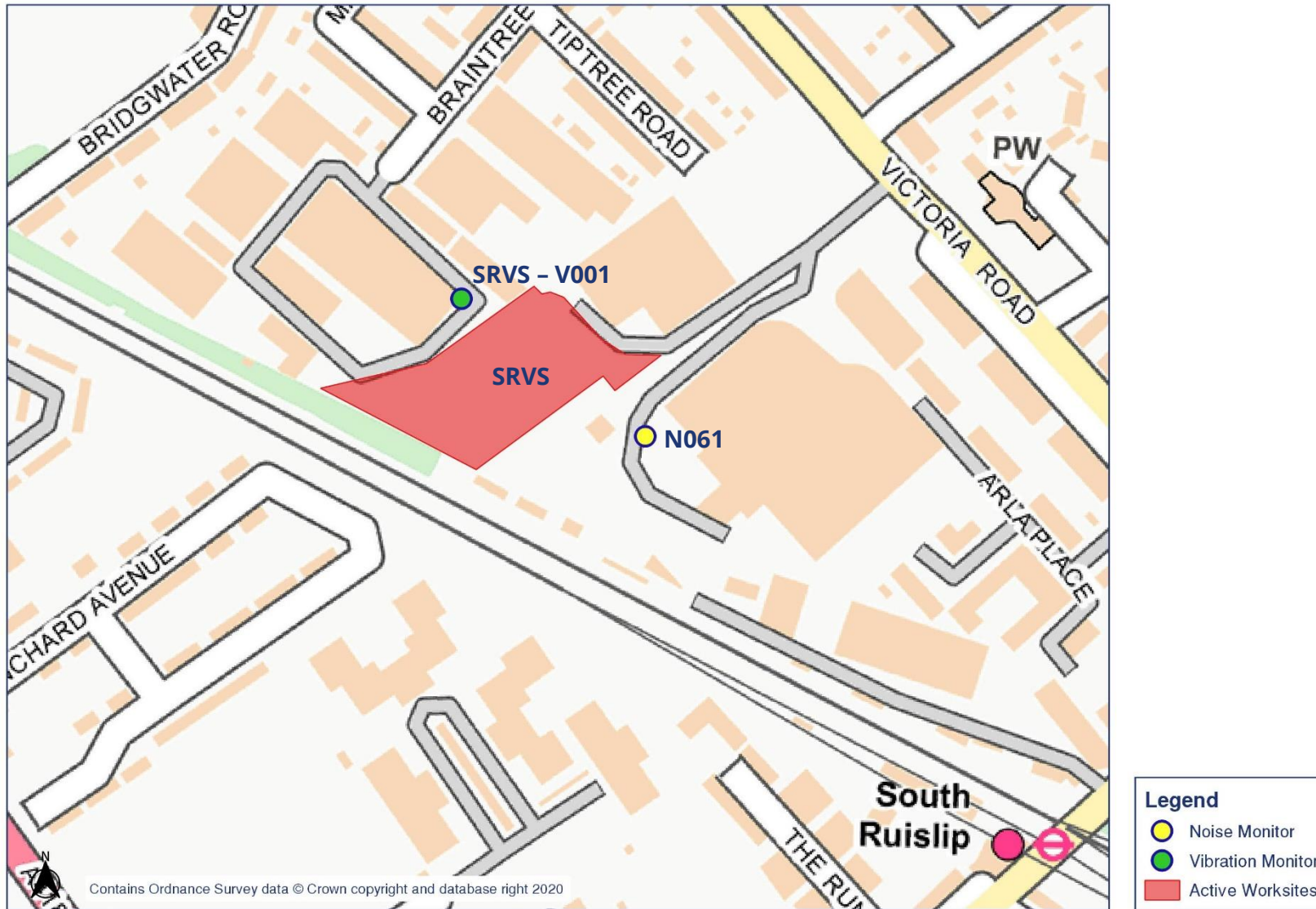
Appendix B Monitoring Locations











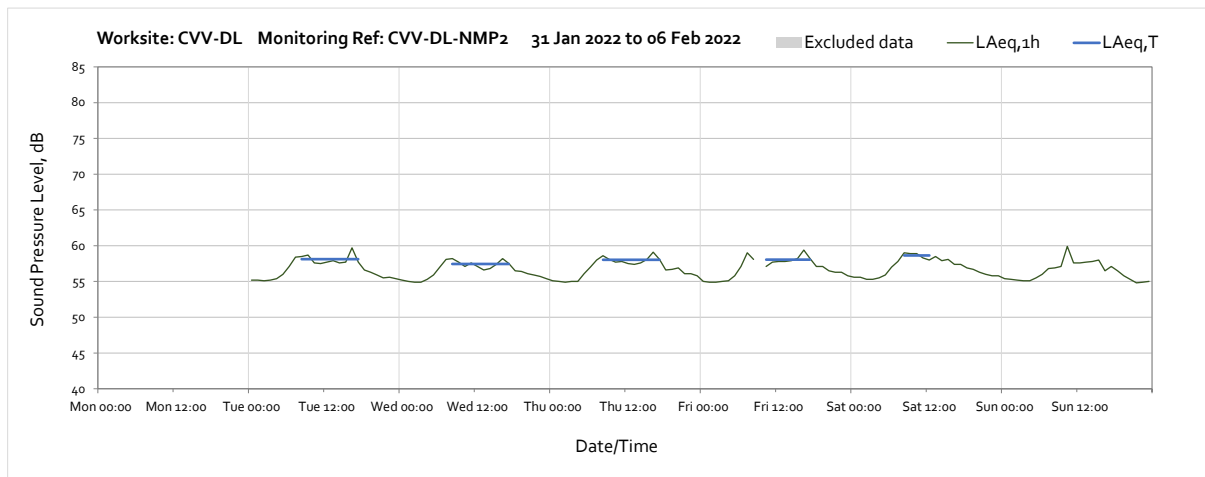
Appendix C Data

Noise

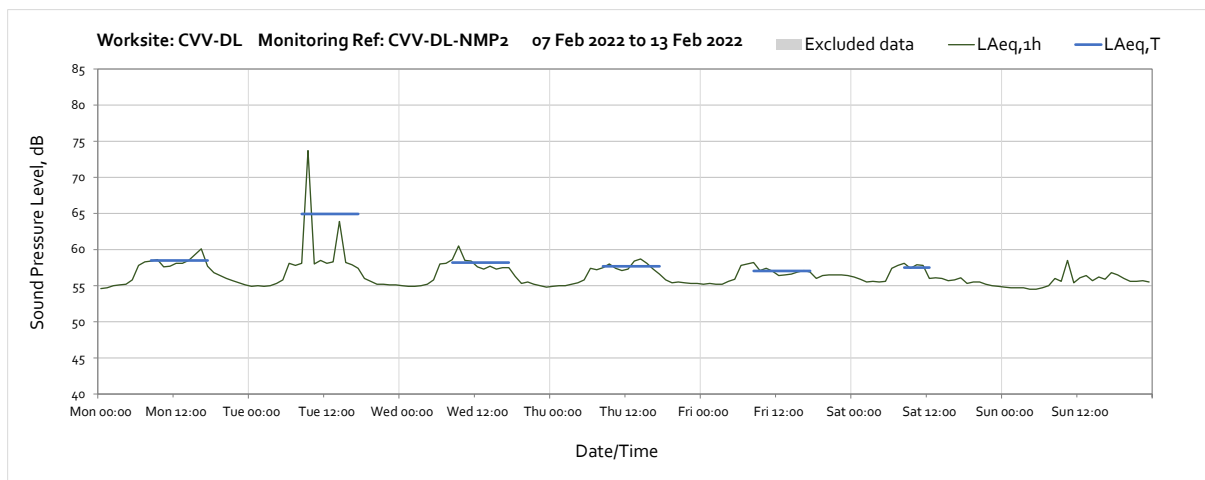
The following graphs show the hourly measured ambient noise level $L_{Aeq,1h}$ and, where relevant, the averaged noise level $L_{Aeq,T}$ values, where the time period T is as specified in Table 1 of HS2 Information Paper E23. Periods with adversely weather affected noise levels are greyed out and have been excluded from the calculation of the $L_{Aeq,T}$ values in Table 3 of the main report.

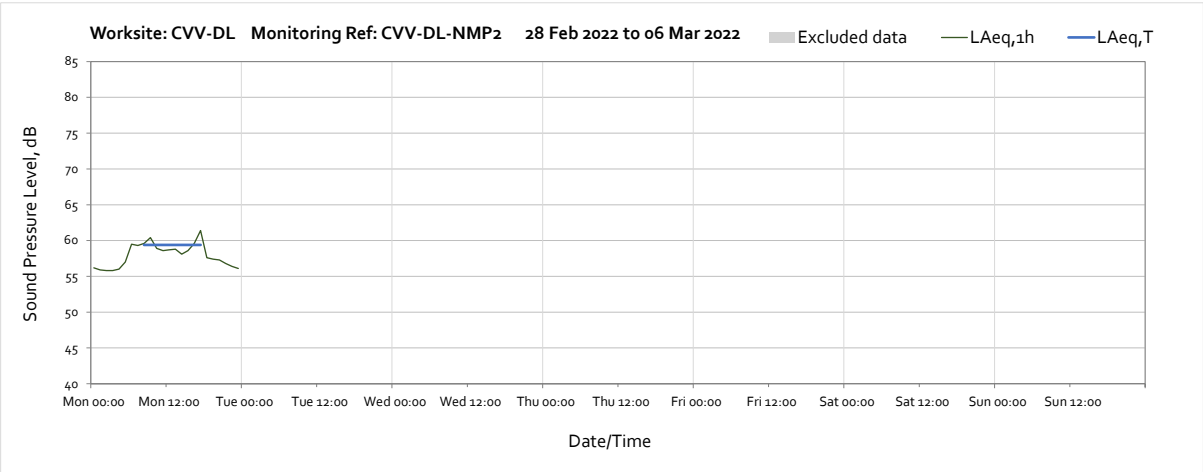
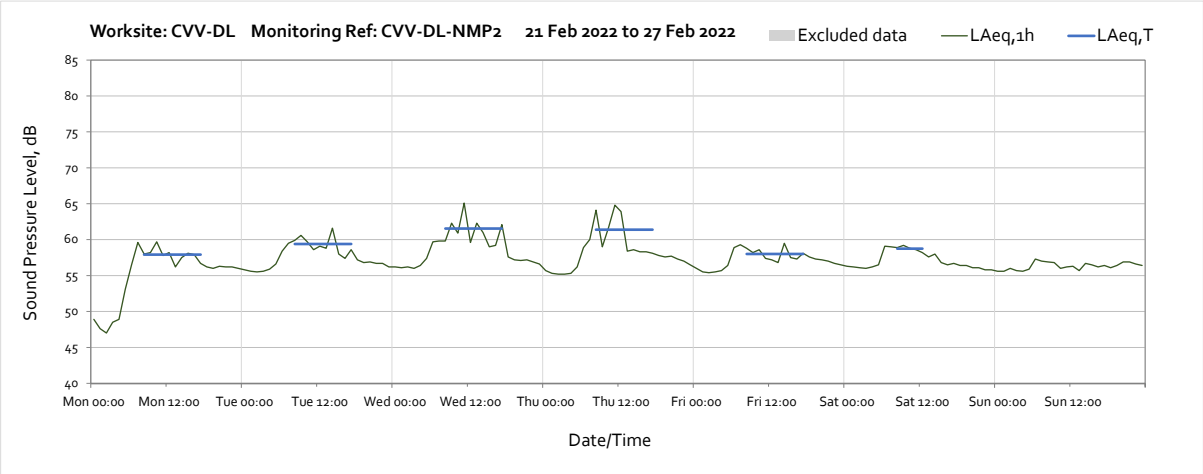
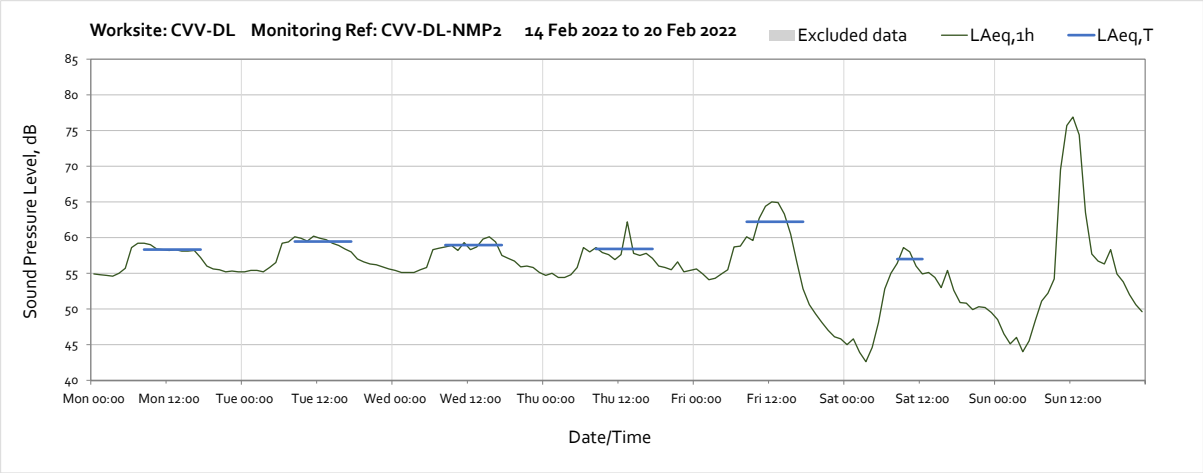
Worksite: Colne Valley Viaduct Dews Lane (CVV-DL)

Monitoring Ref: CVV-DL-NMP2



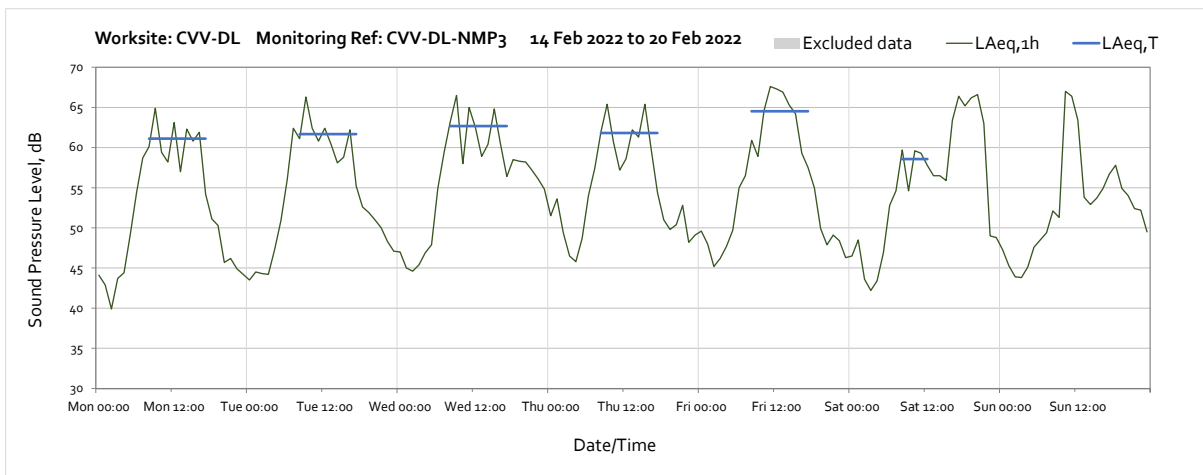
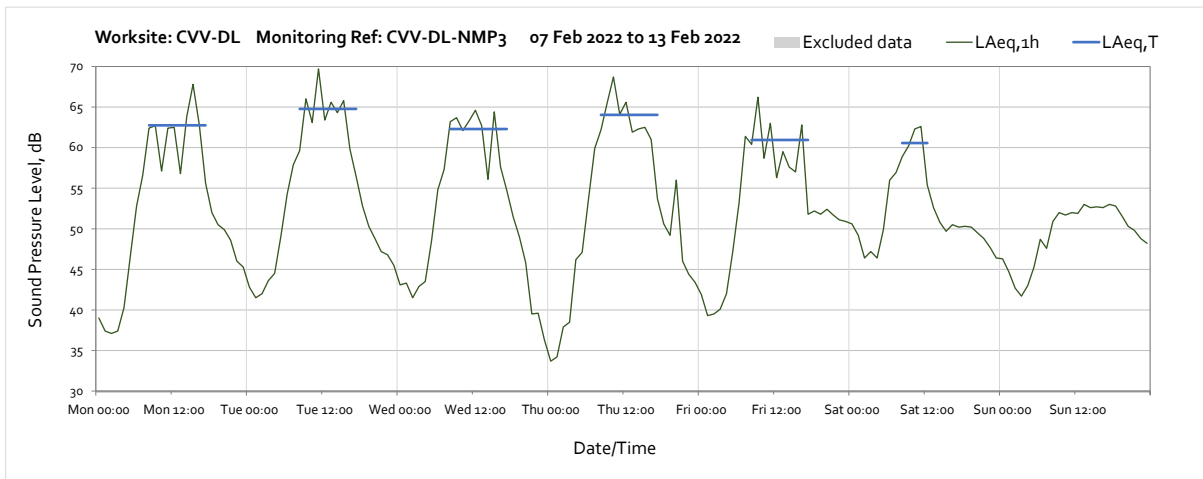
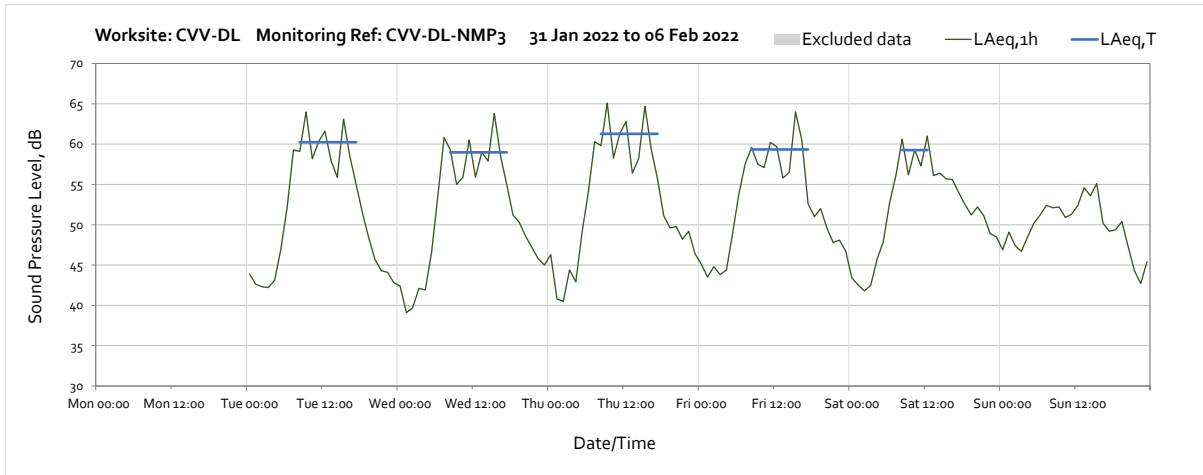
Note: Missing data at 09:00 on Friday 9th February 2022 was due to field calibration.

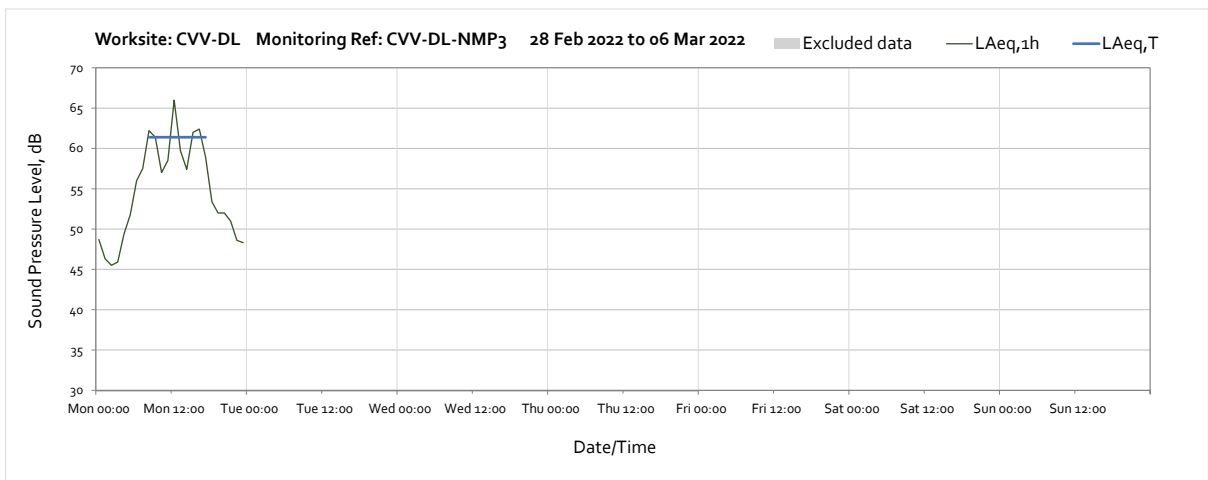
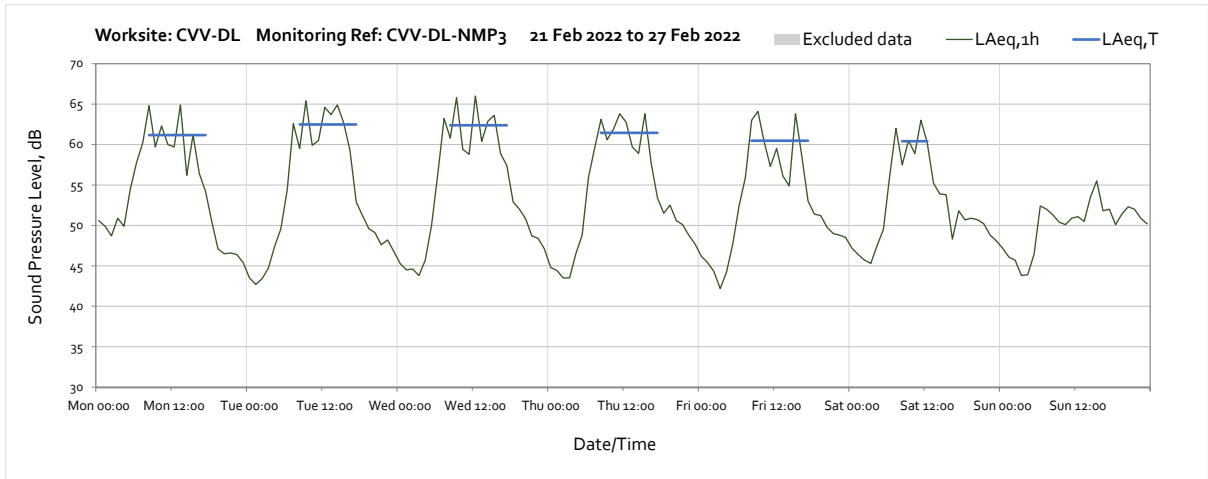




Worksite: Colne Valley Viaduct Dews Lane (CVV-DL)

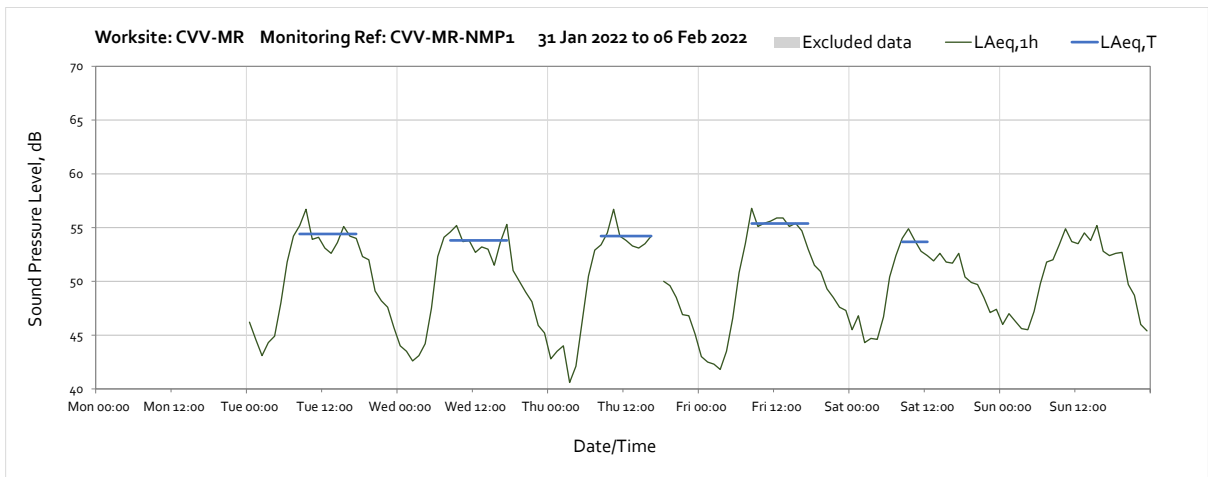
Monitoring Ref: CVV-DL-NMP3





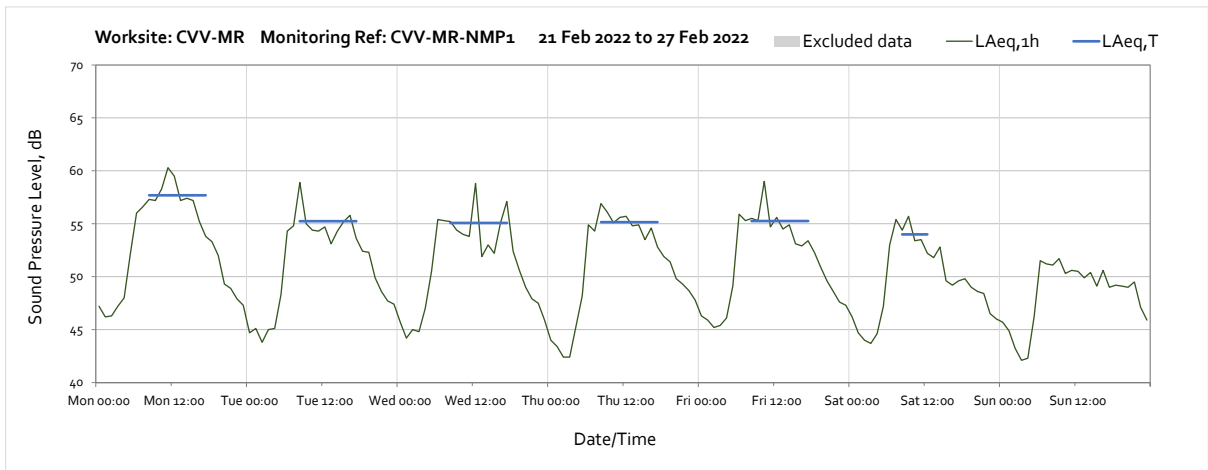
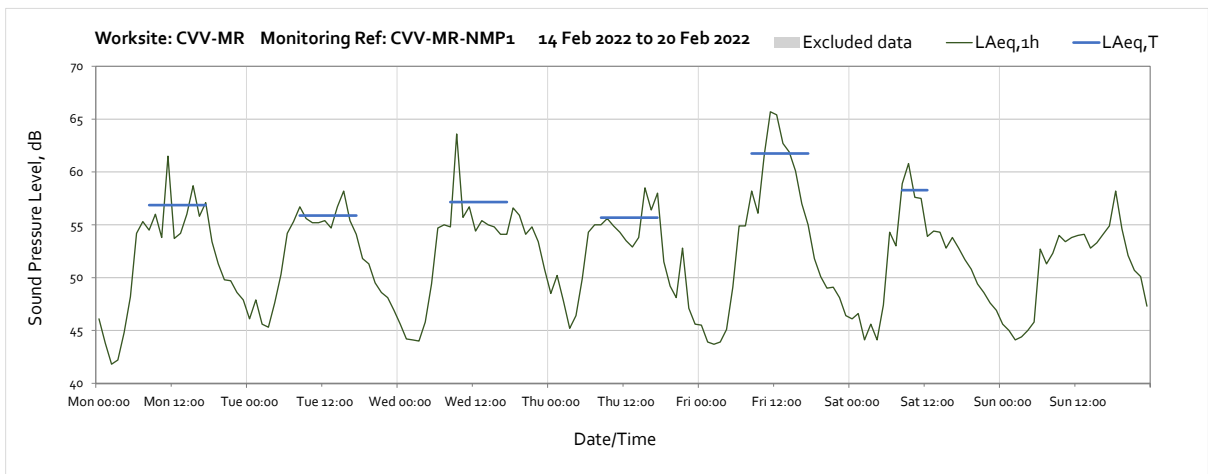
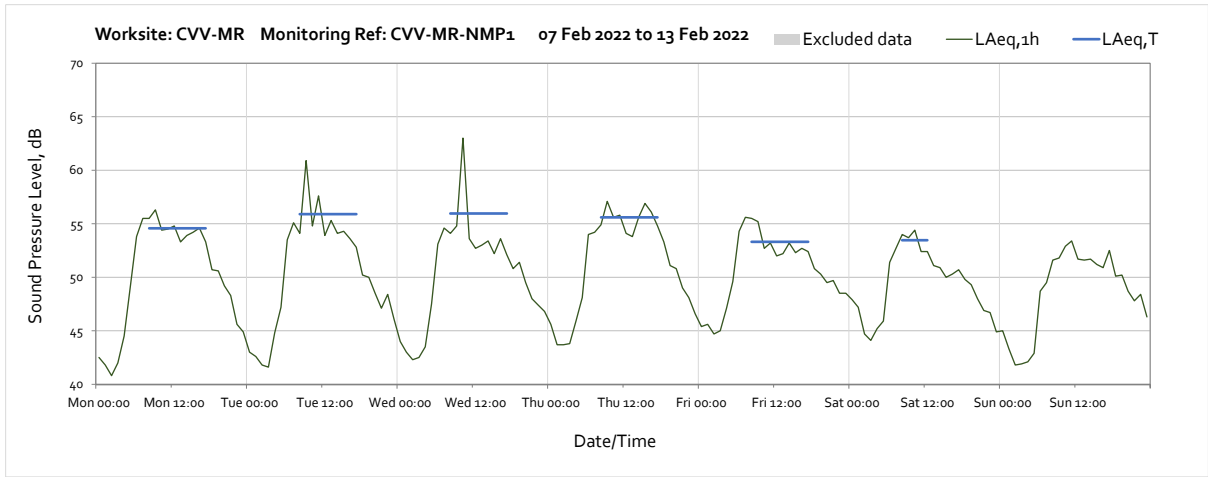
Worksite: Colne Valley Viaduct Moorhall Road (CVV-MR)

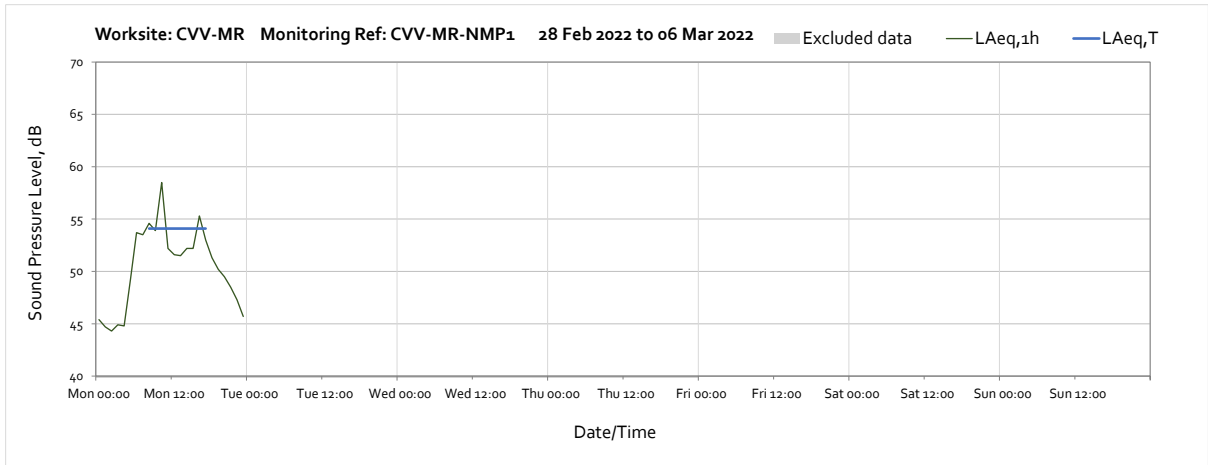
Monitoring Ref: CVV-MR-NMP1



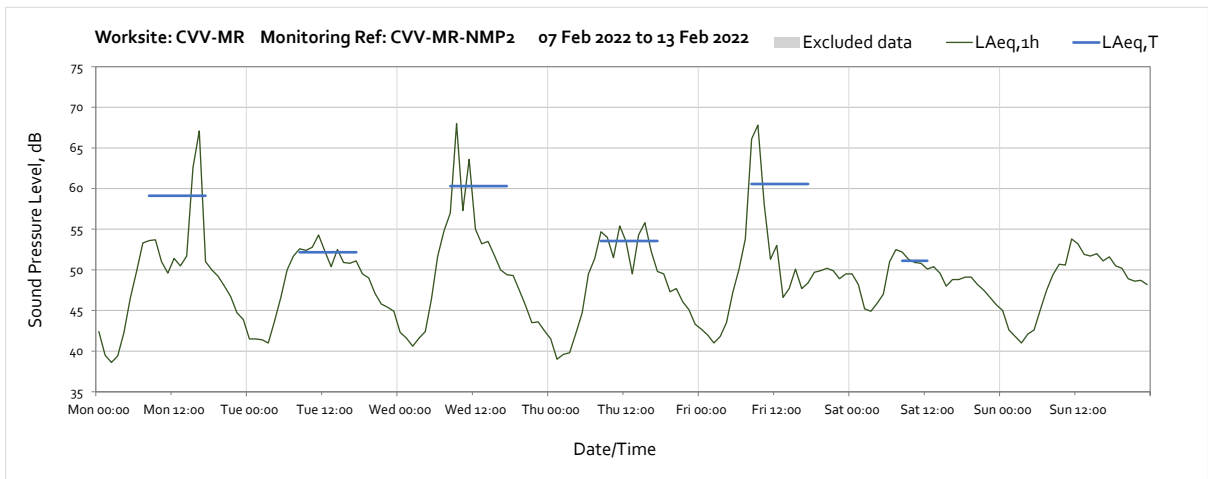
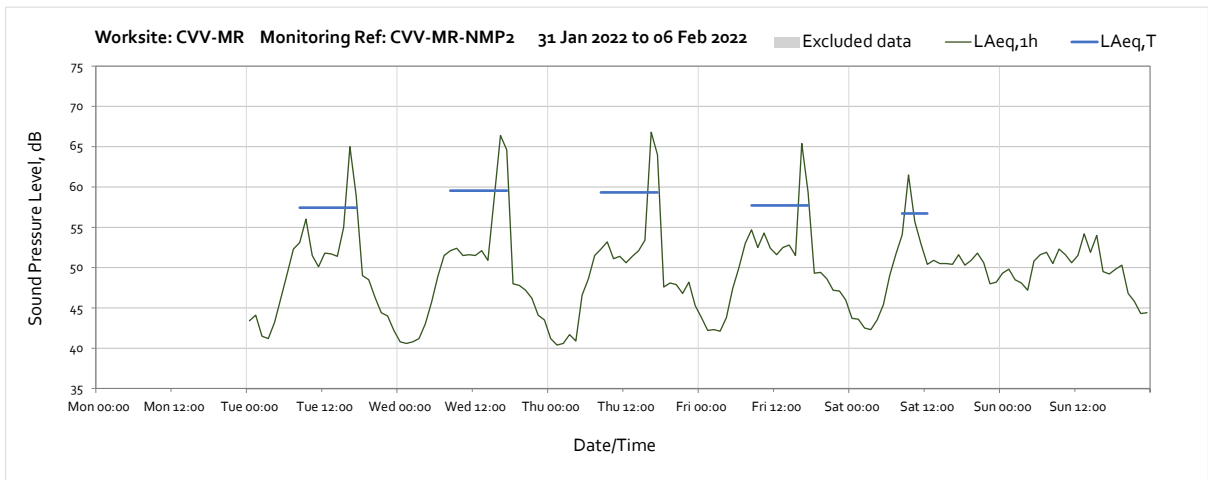
Note: Missing data at 17:00 on Thursday 3rd February 2022 was due to monitoring station loss of connection.

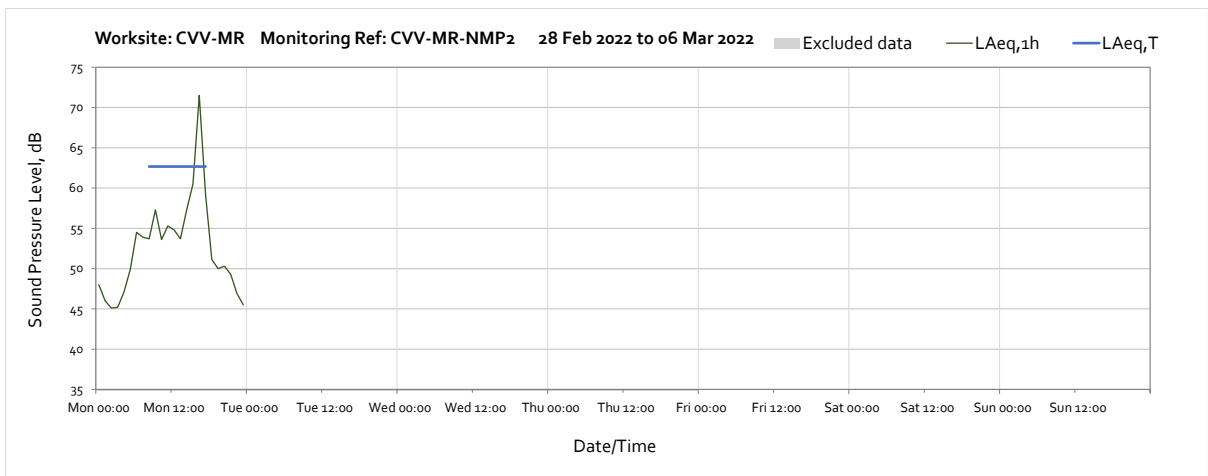
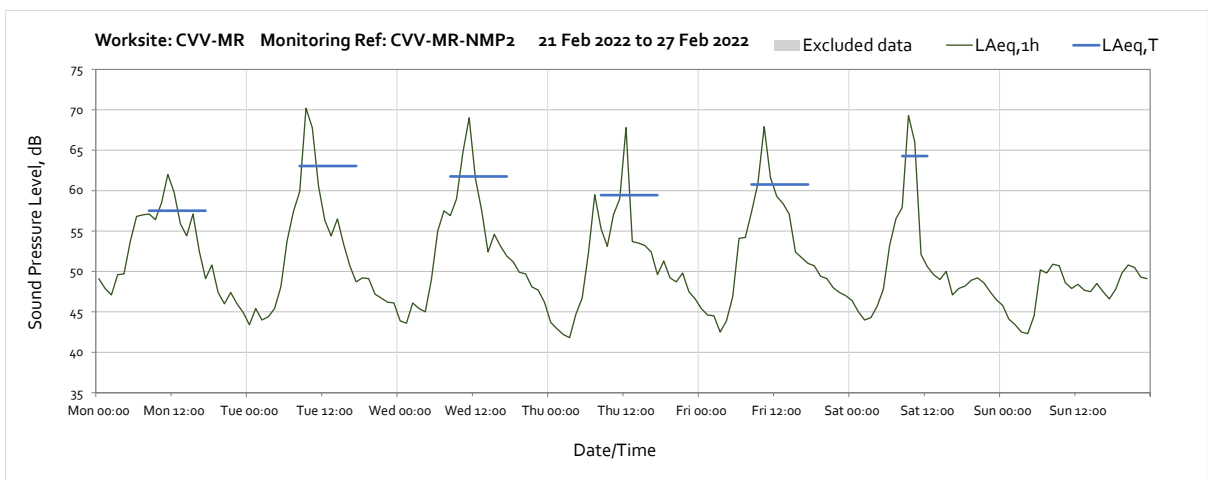
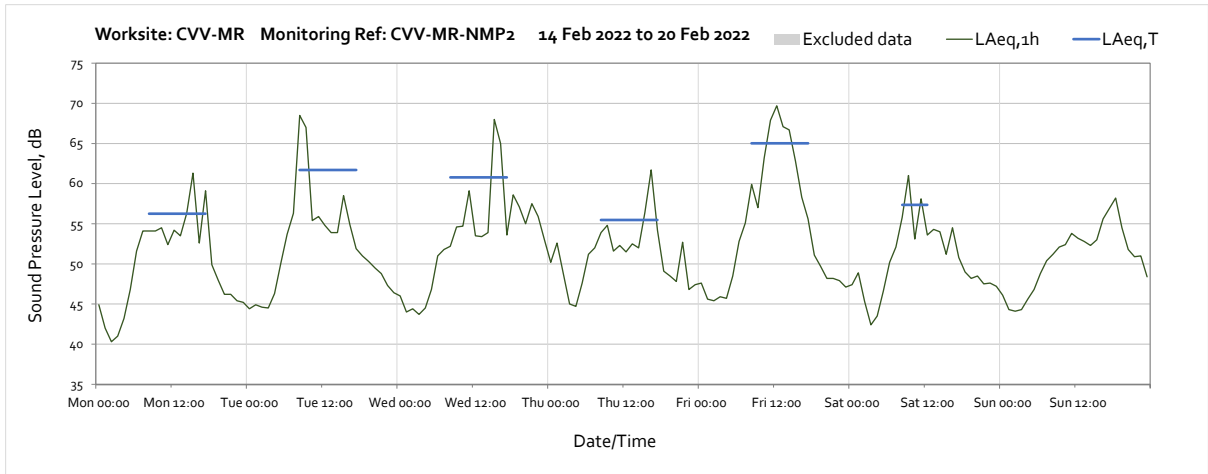
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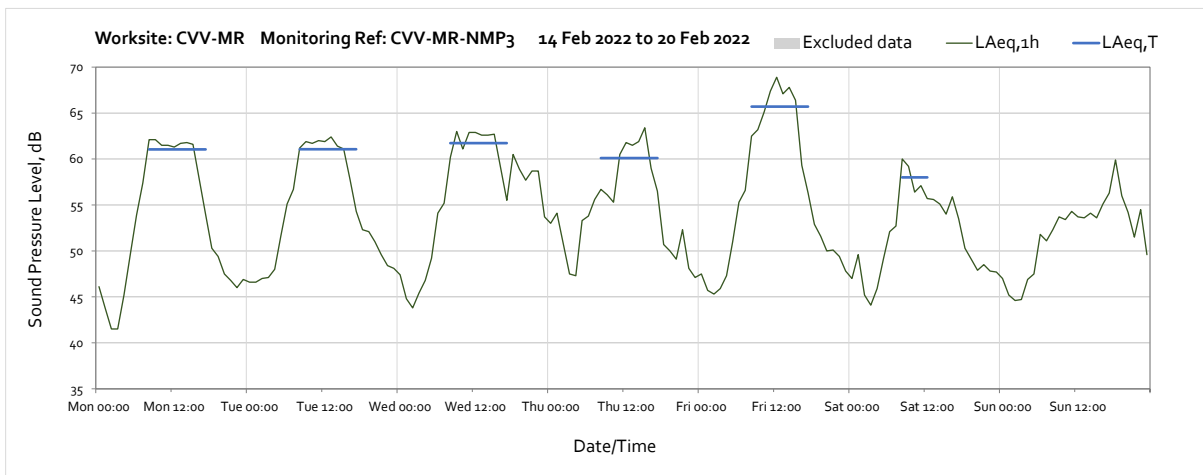
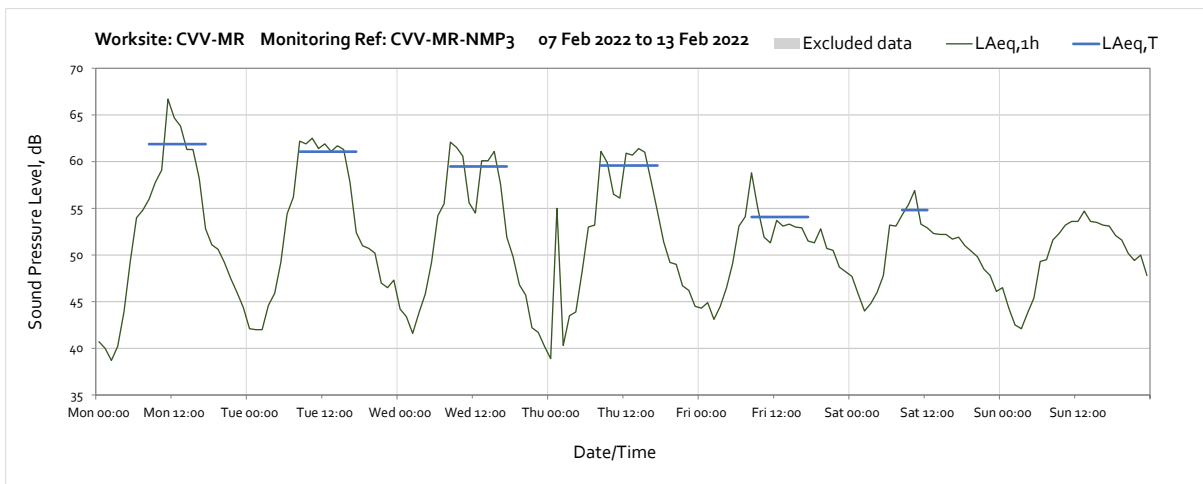
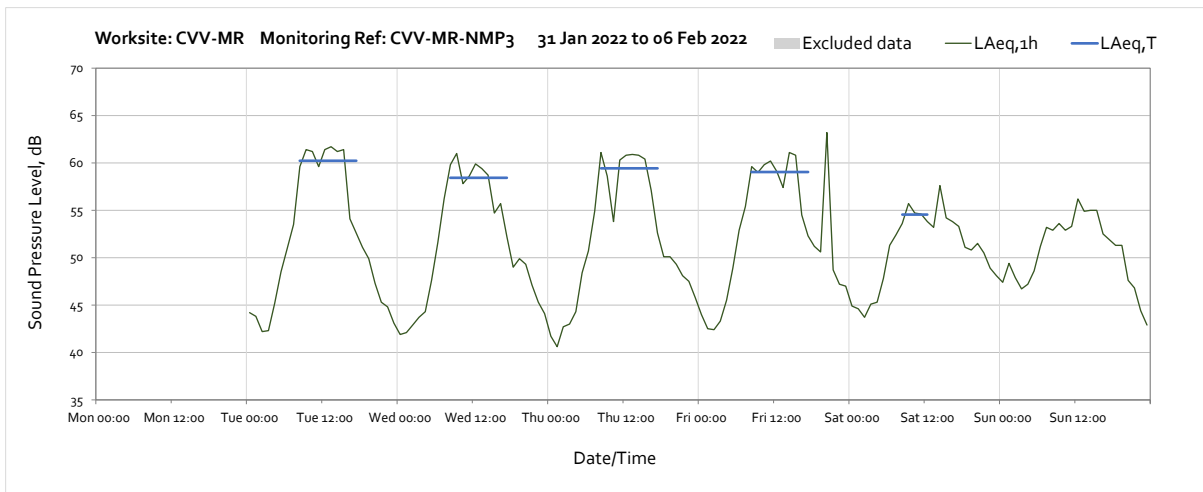
Worksite: Colne Valley Viaduct Moorhall Road (CVV-MR)
Monitoring Ref: CVV-MR-NMP2

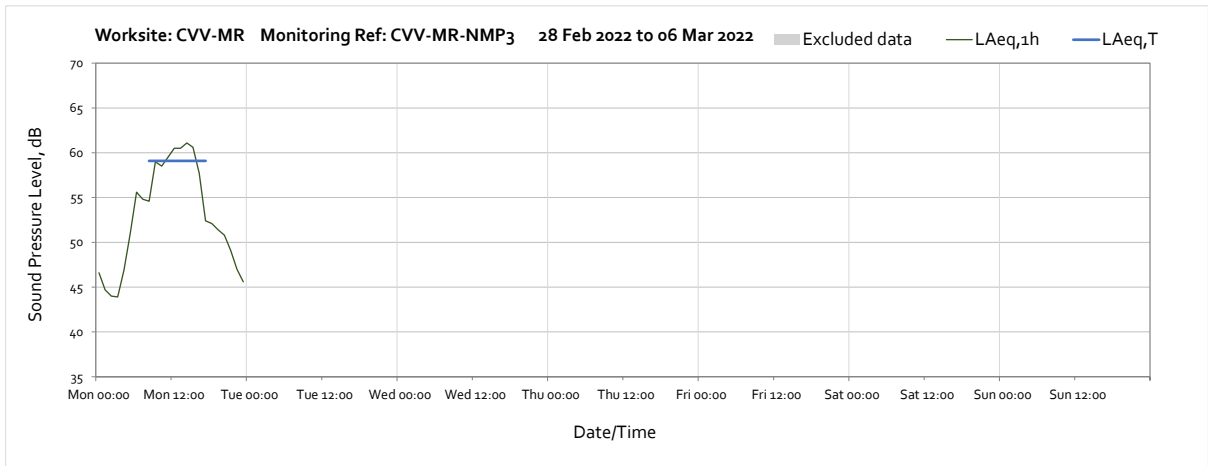
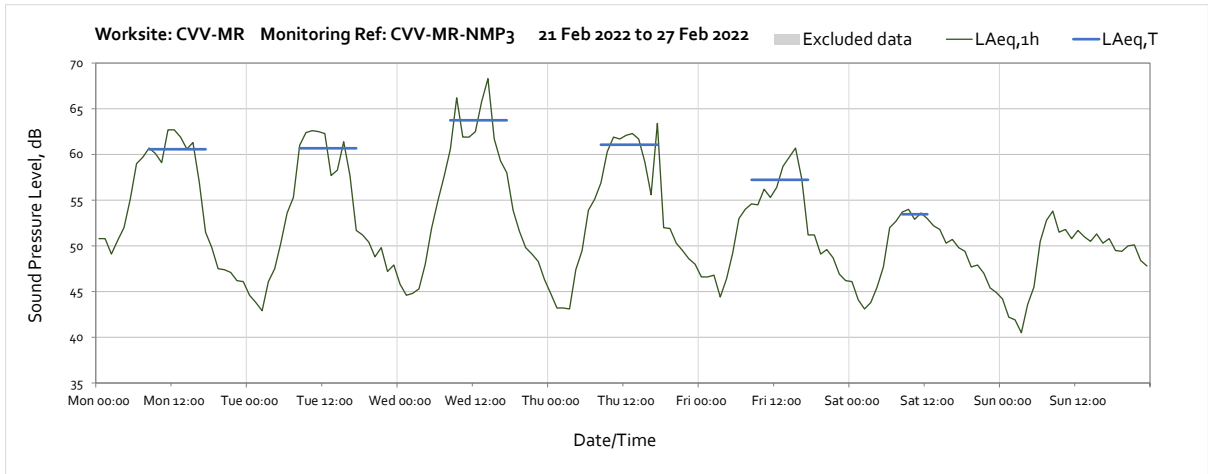




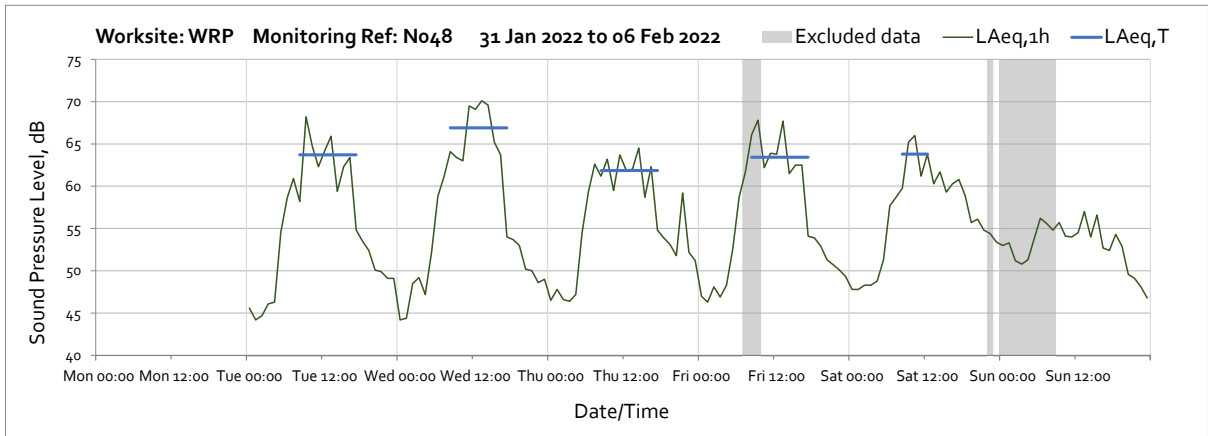
Worksite: Colne Valley Viaduct Moorhall Road (CVV-MR)

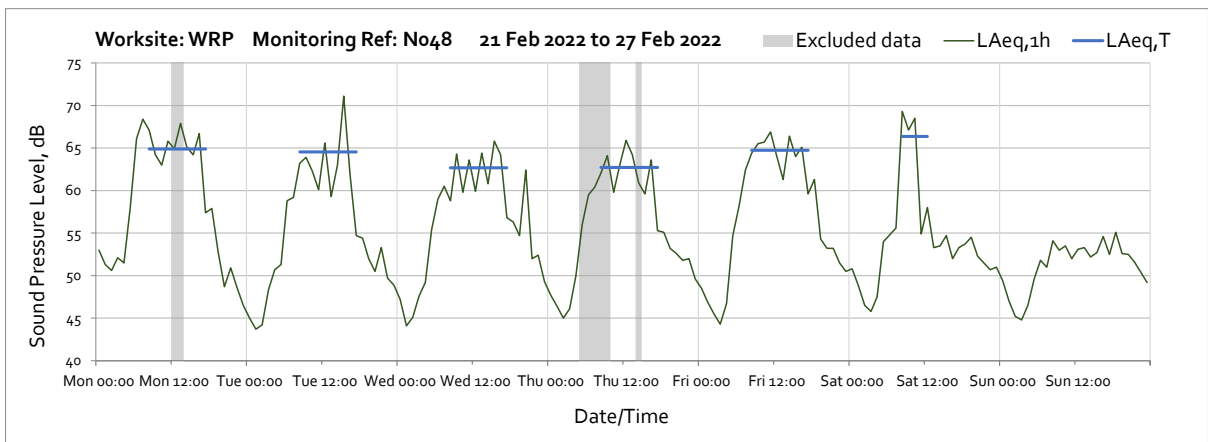
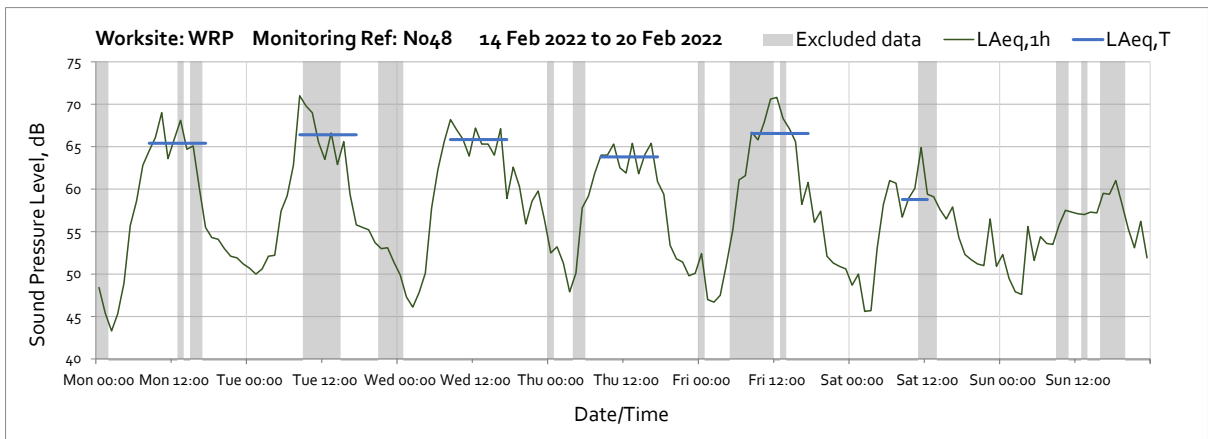
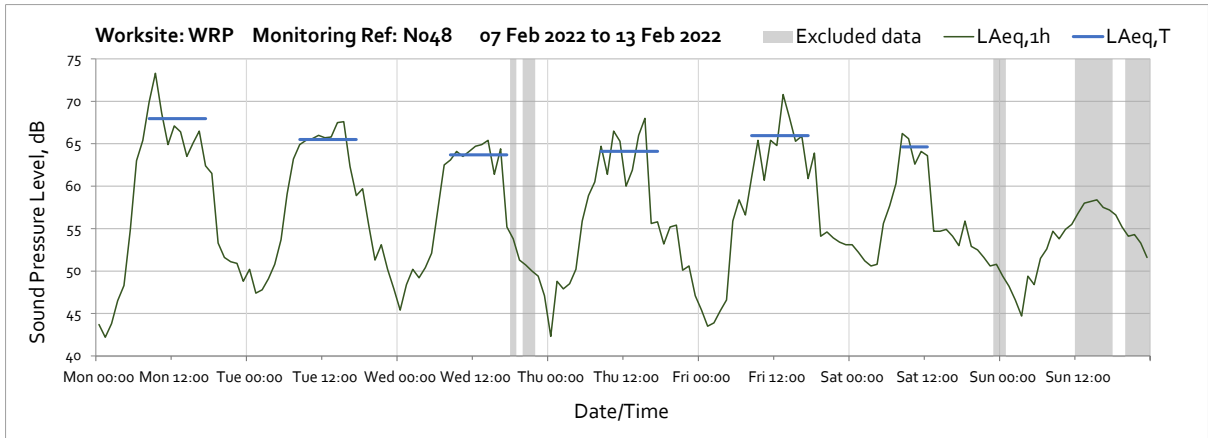
Monitoring Ref: CVV-MR-NMP3

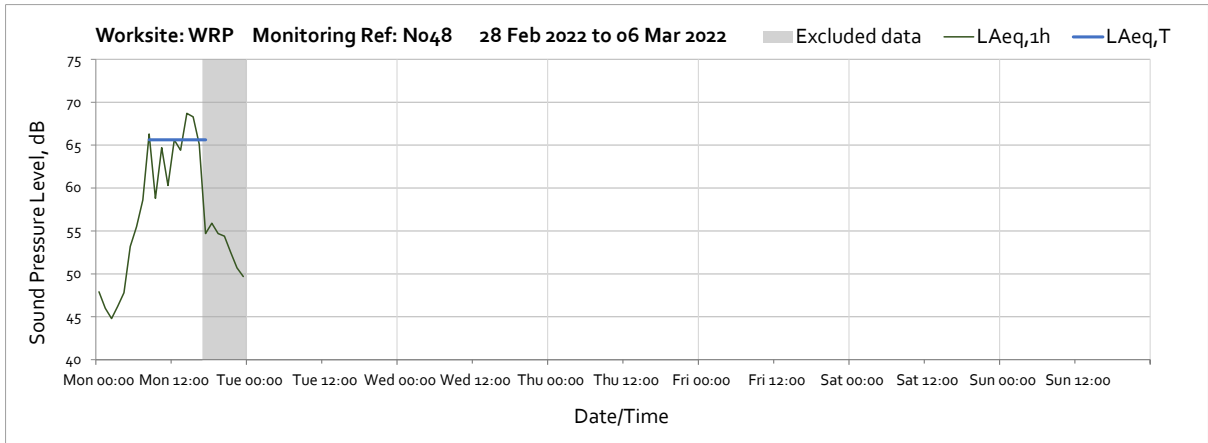




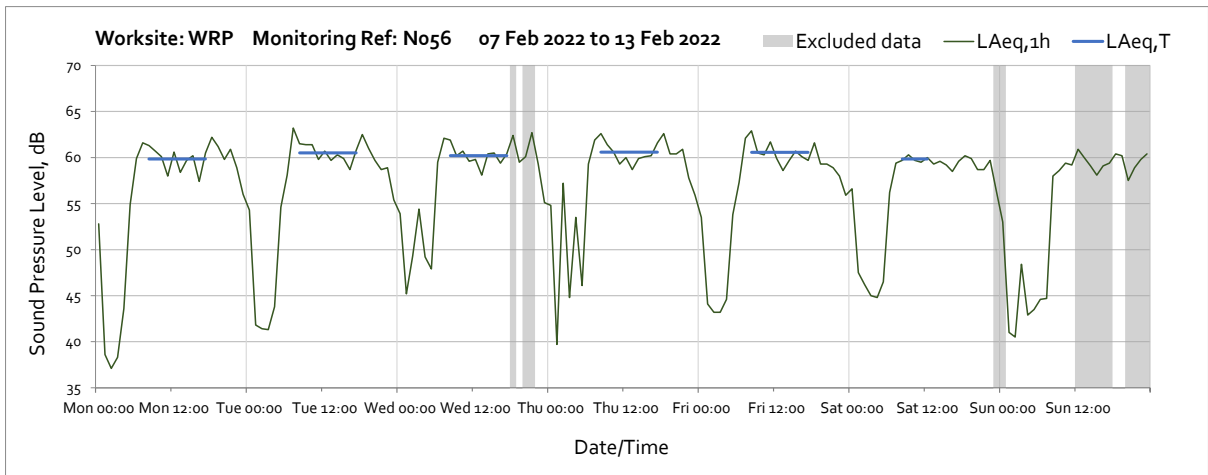
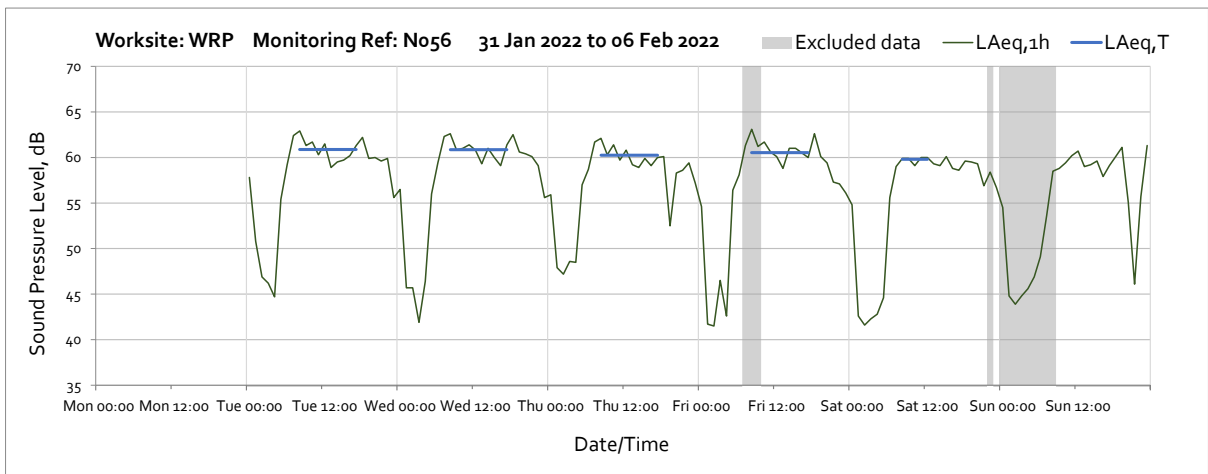
Worksite: West Ruislip Portal (WRP) - Monitoring Ref: N048

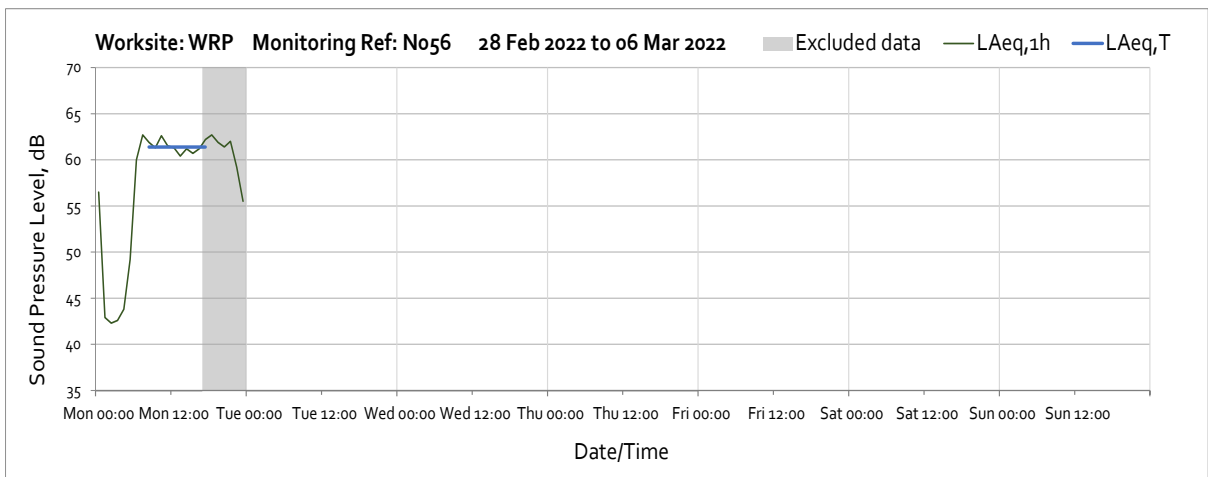
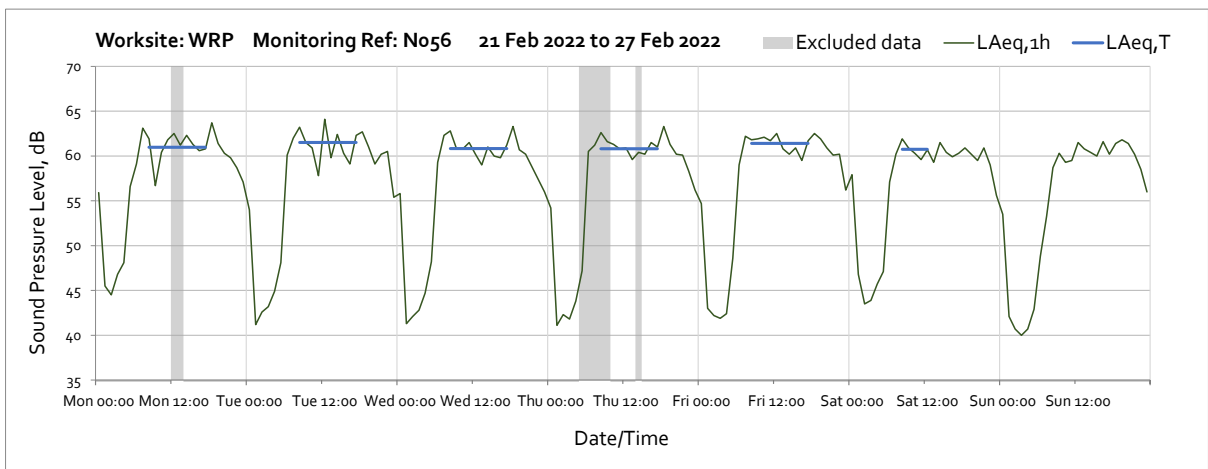
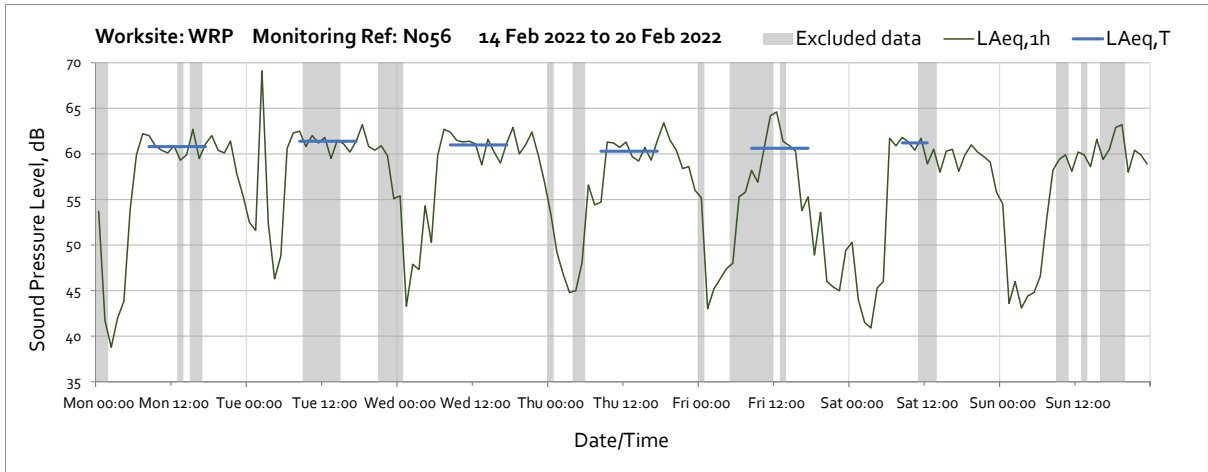




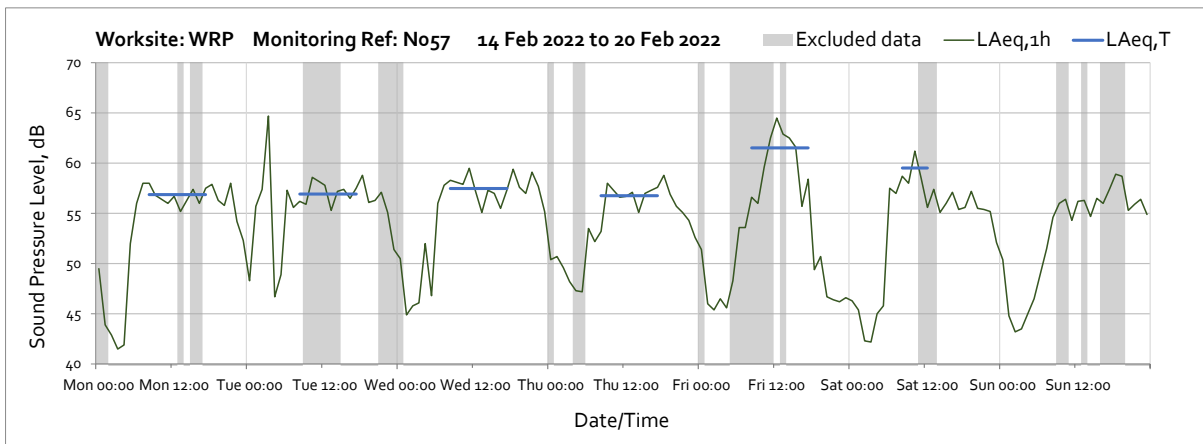
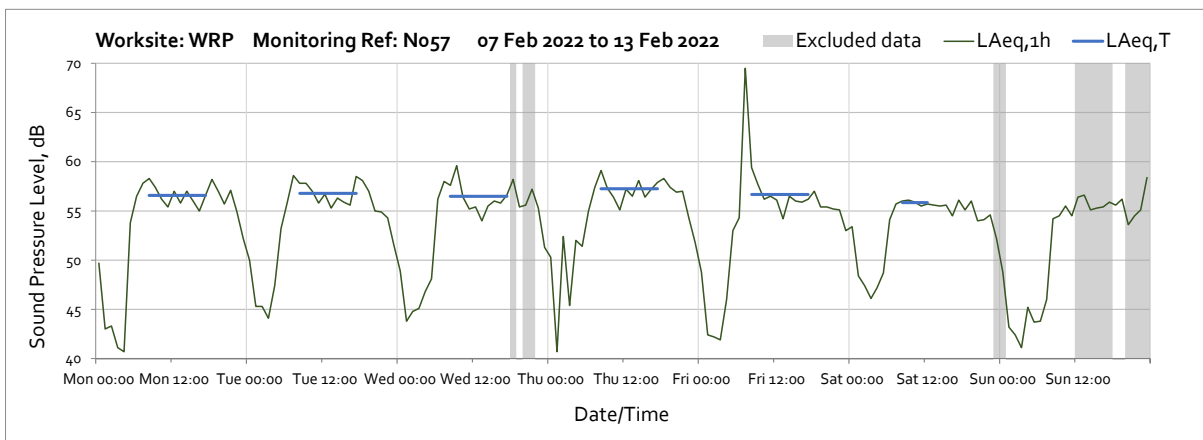
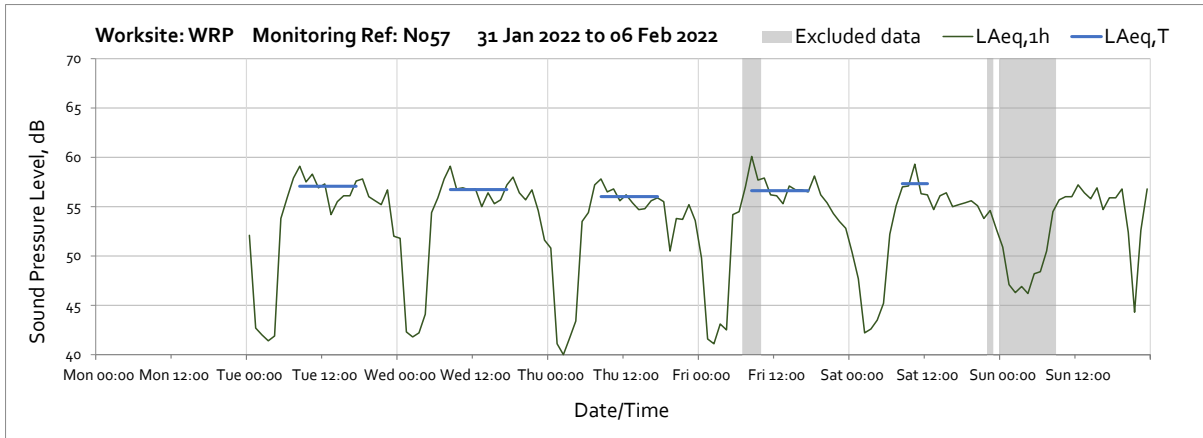


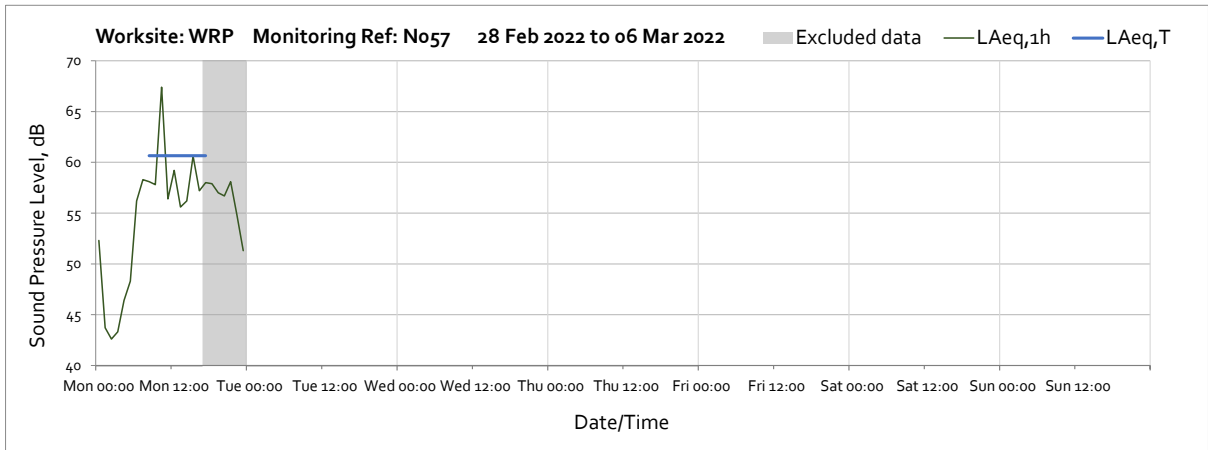
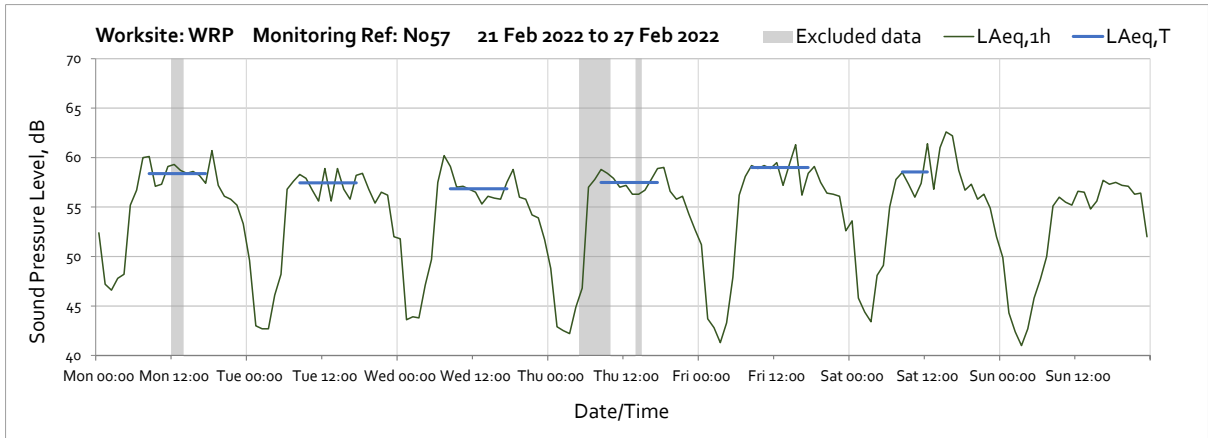
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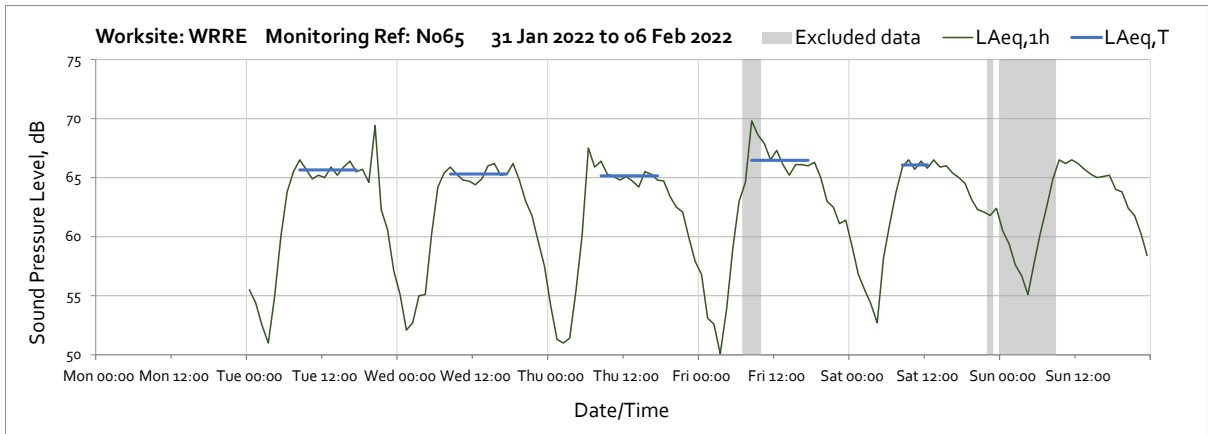


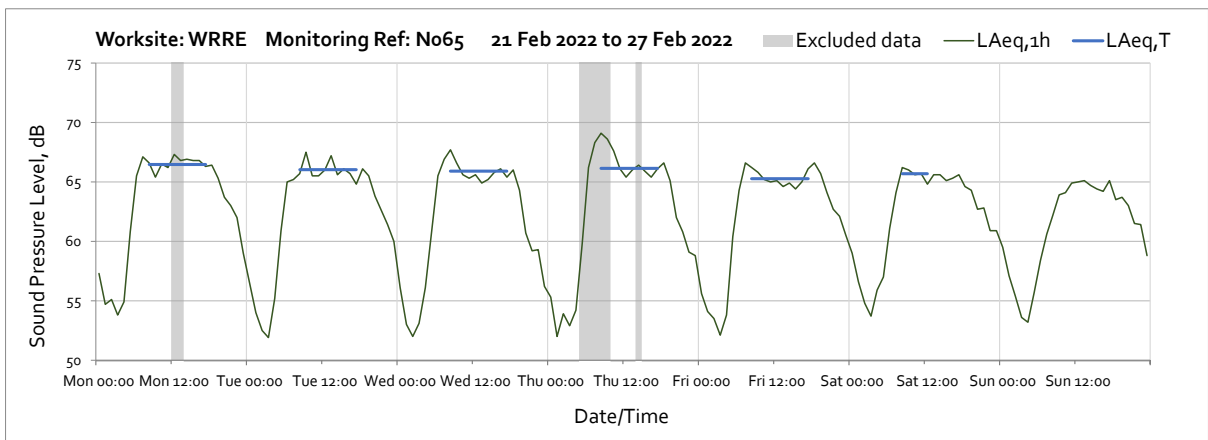
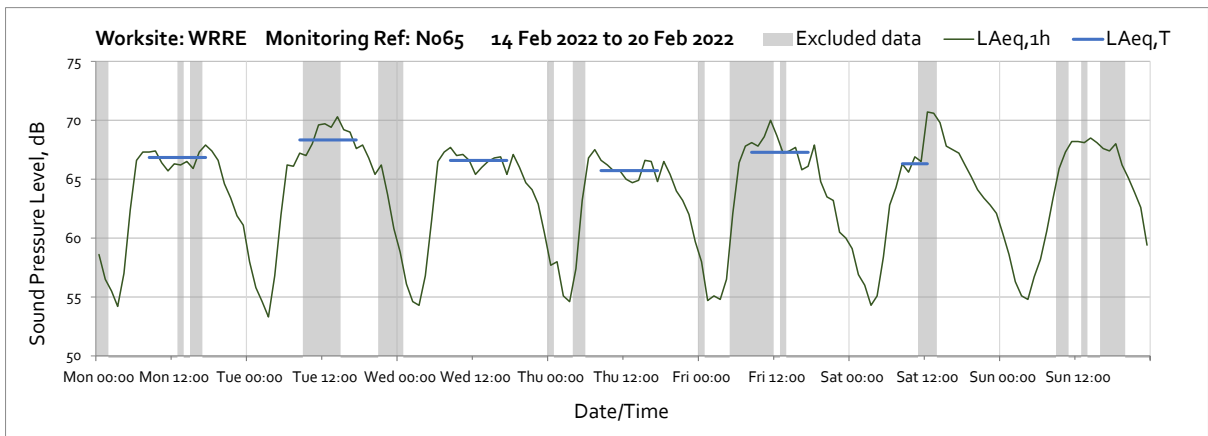
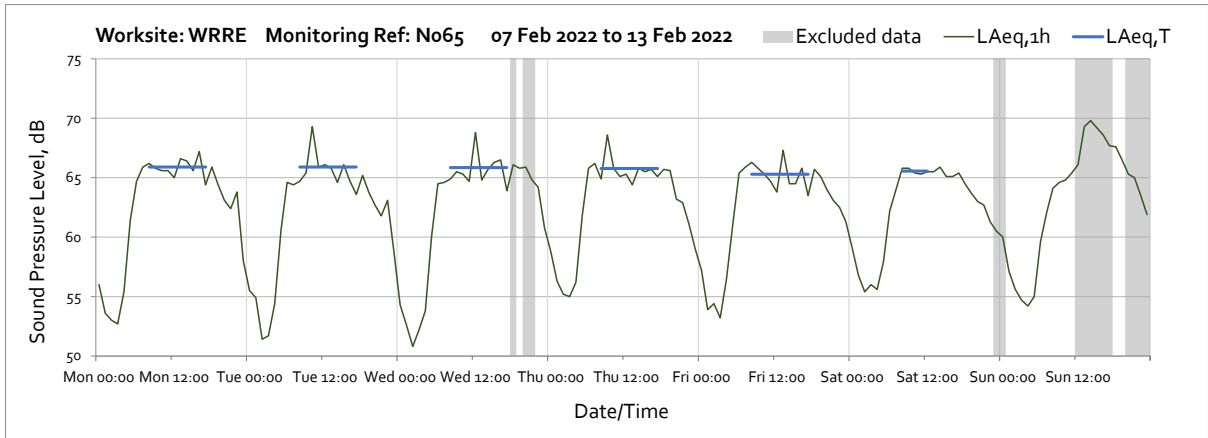
Worksite: West Ruislip Portal (WRP) - Monitoring Ref: N057

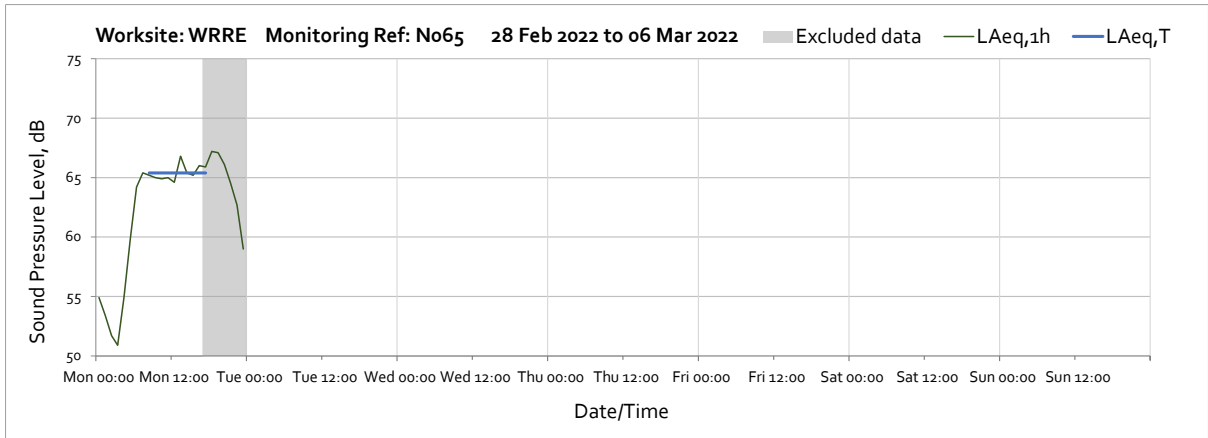




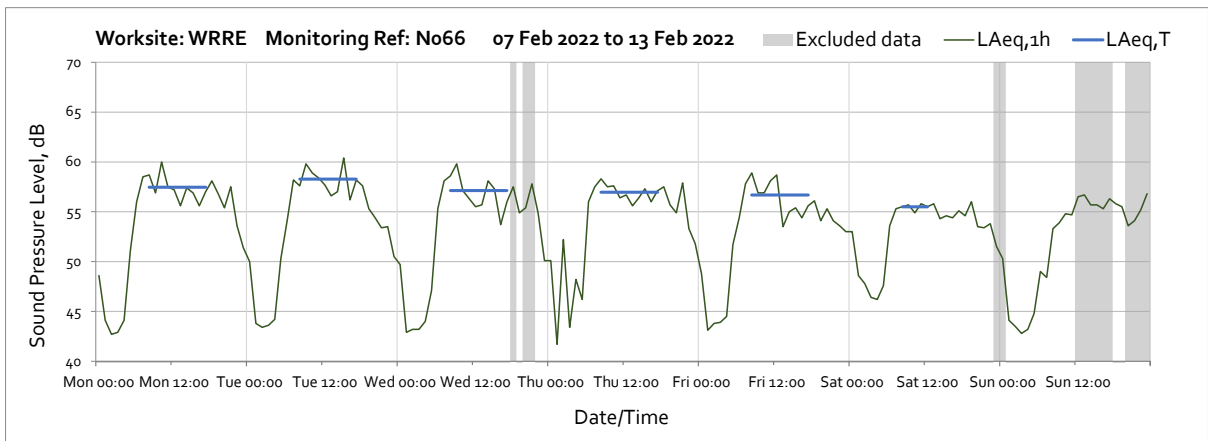
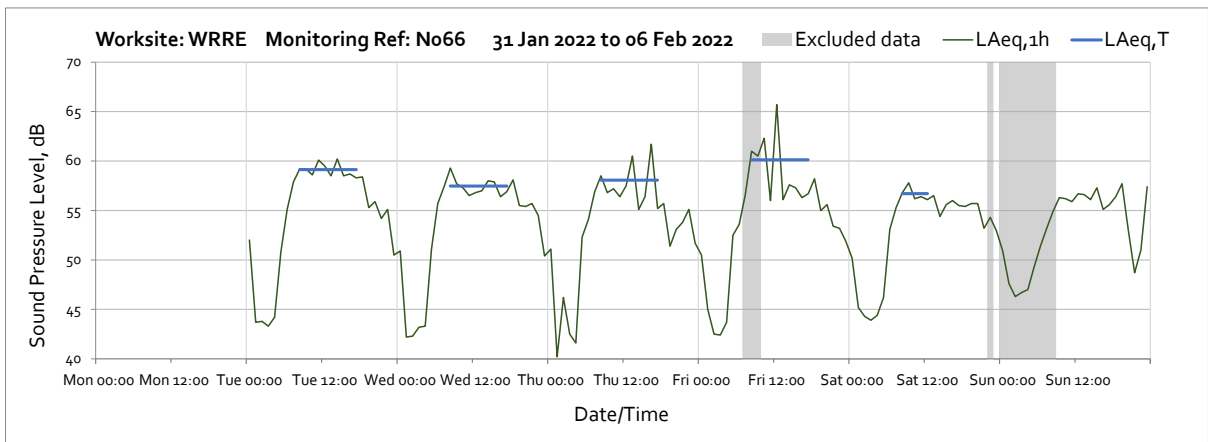
Worksite: West Ruislip Retained Embankment (WRRE) – Monitoring Ref: N065

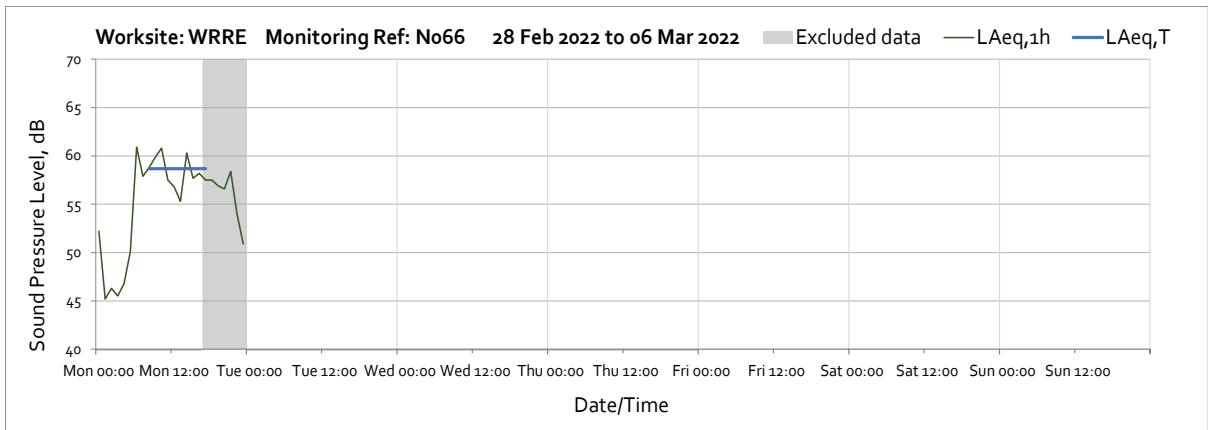
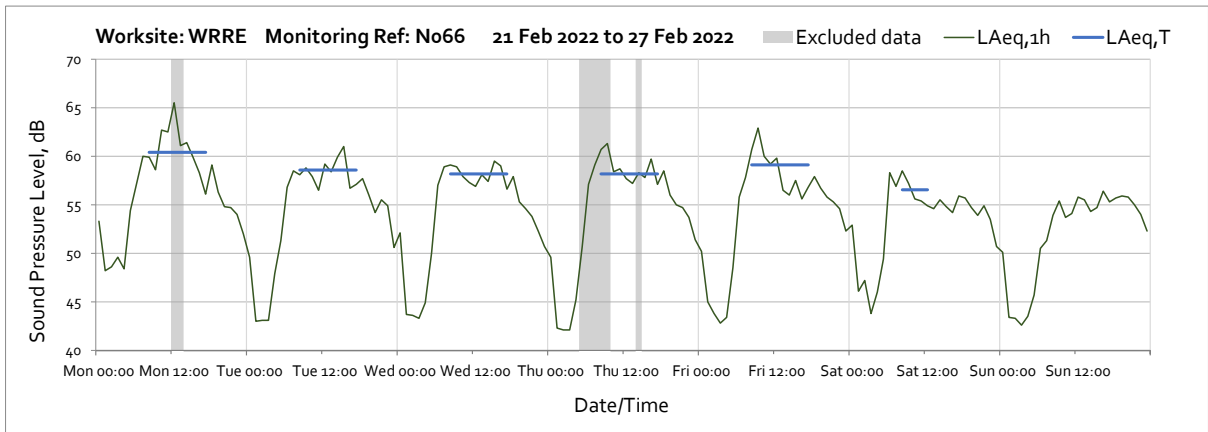
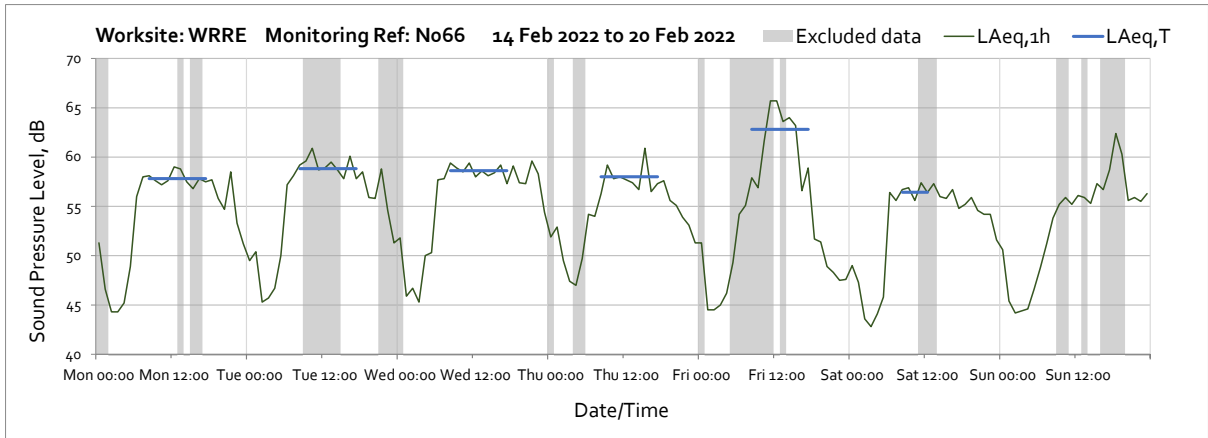




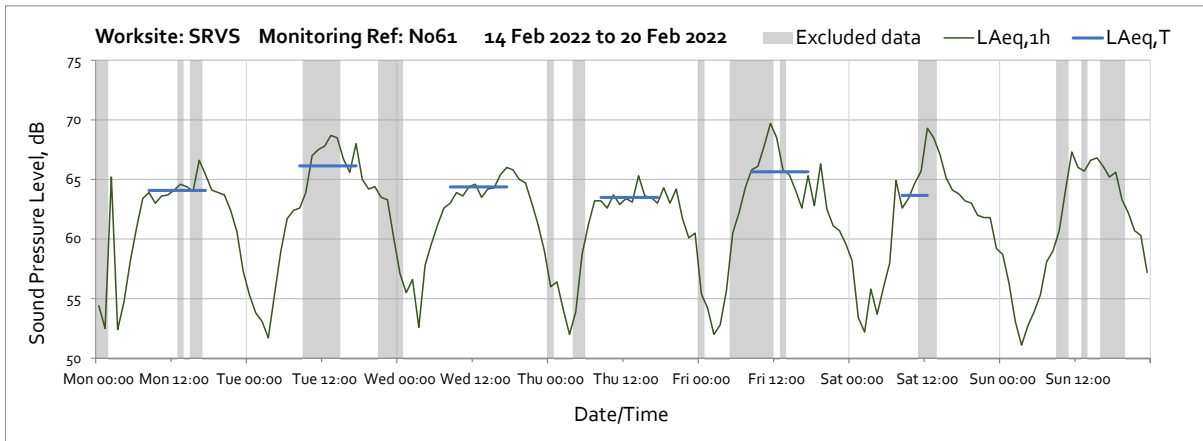
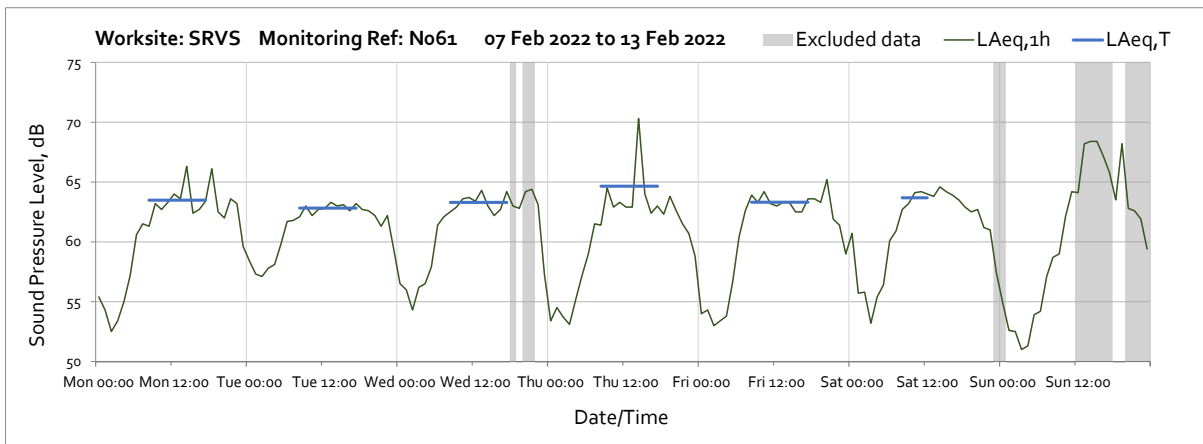
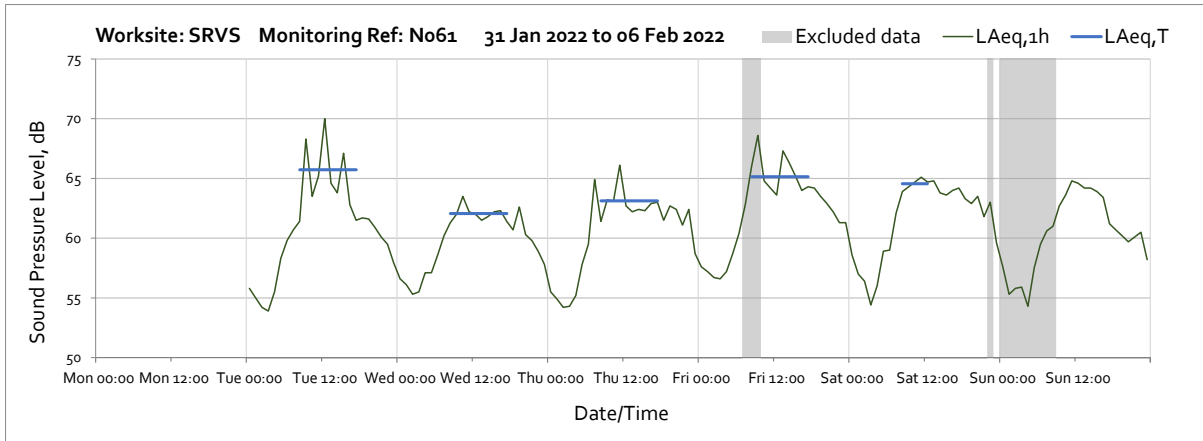


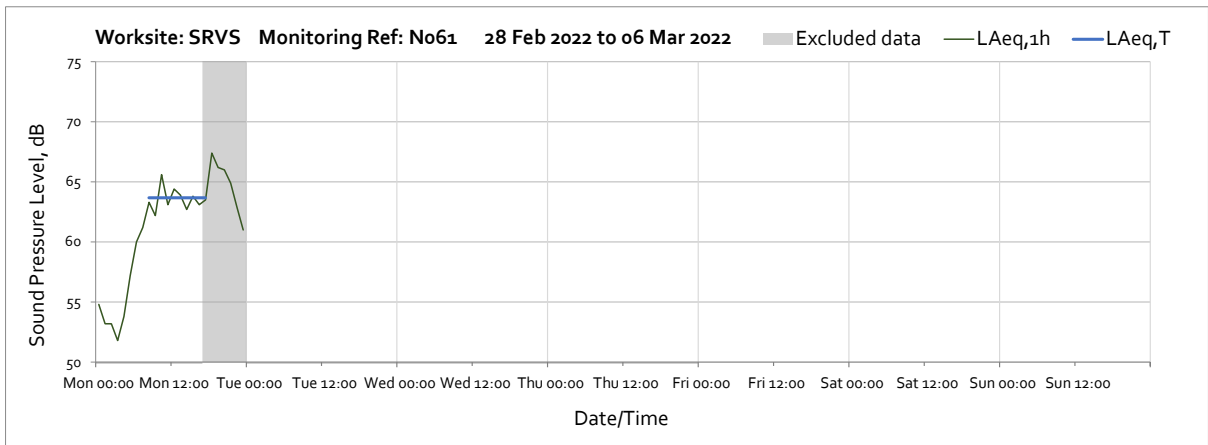
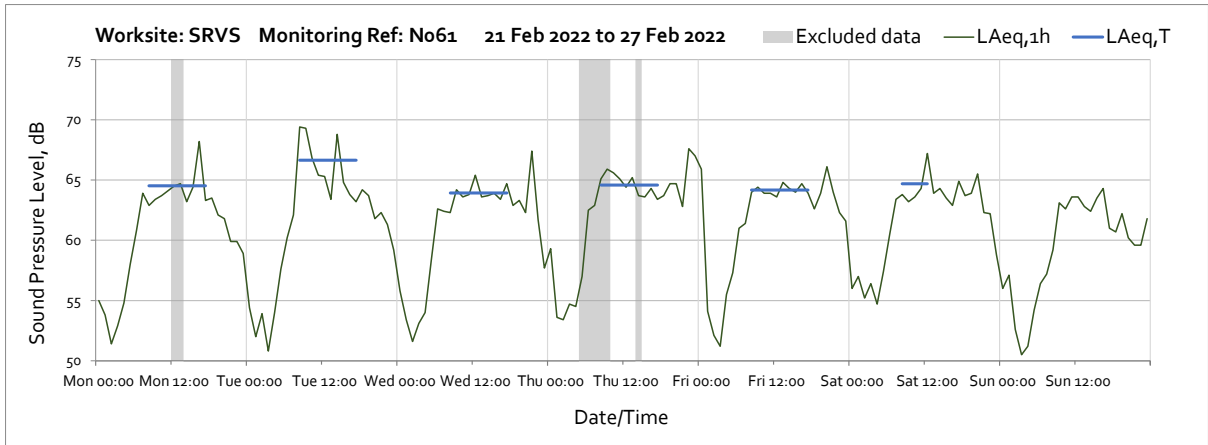
Worksite: West Ruislip Retained Embankment (WRRE) – Monitoring Ref: N066



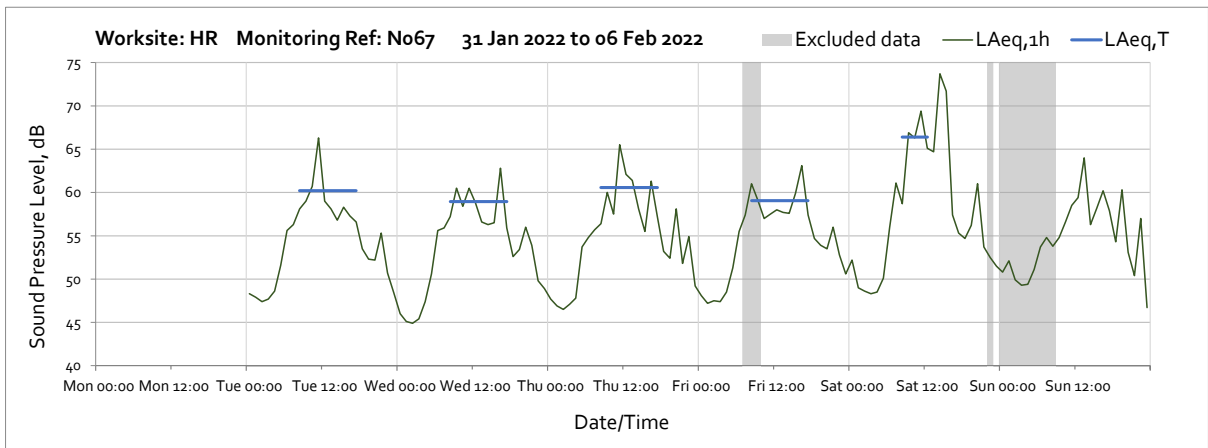


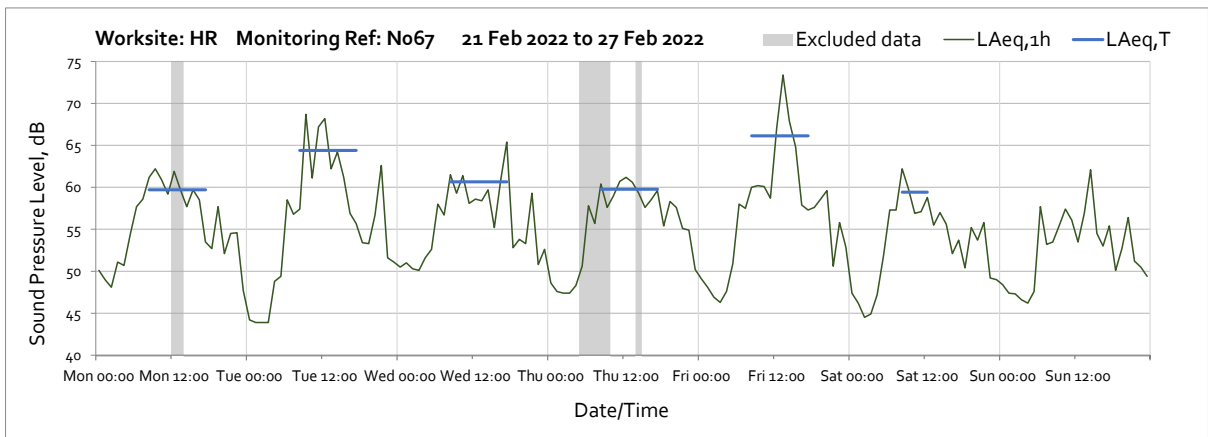
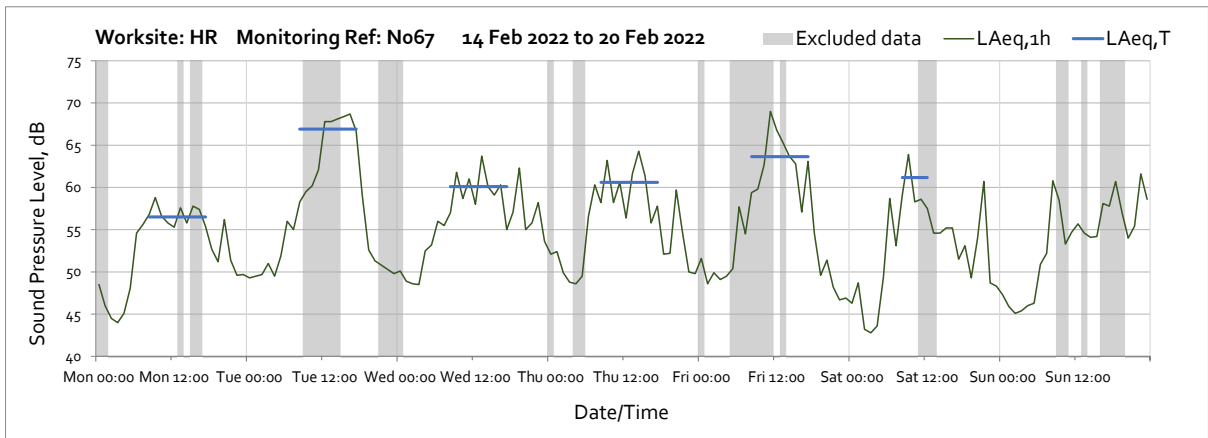
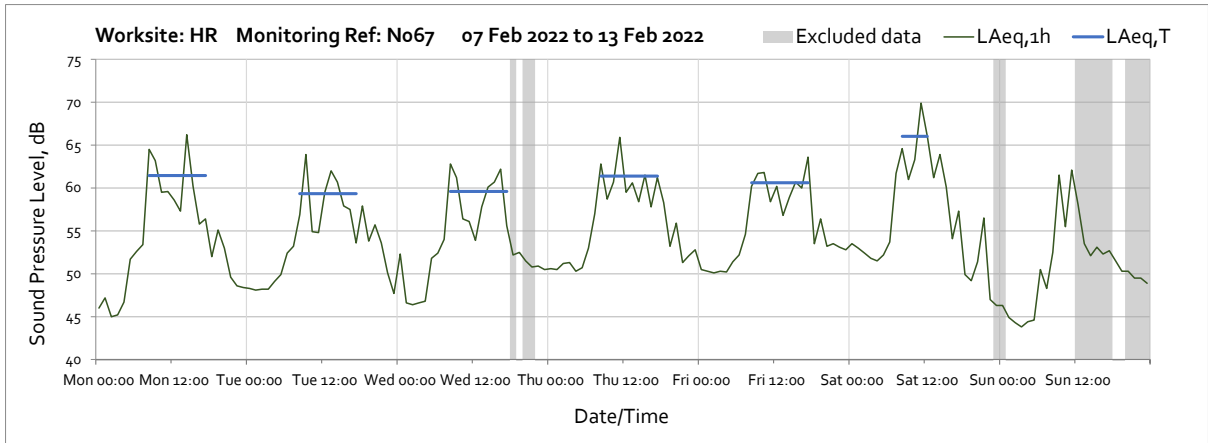
Worksite: South Ruislip Ventilation Shaft (SRVS) – Monitoring Ref: N061

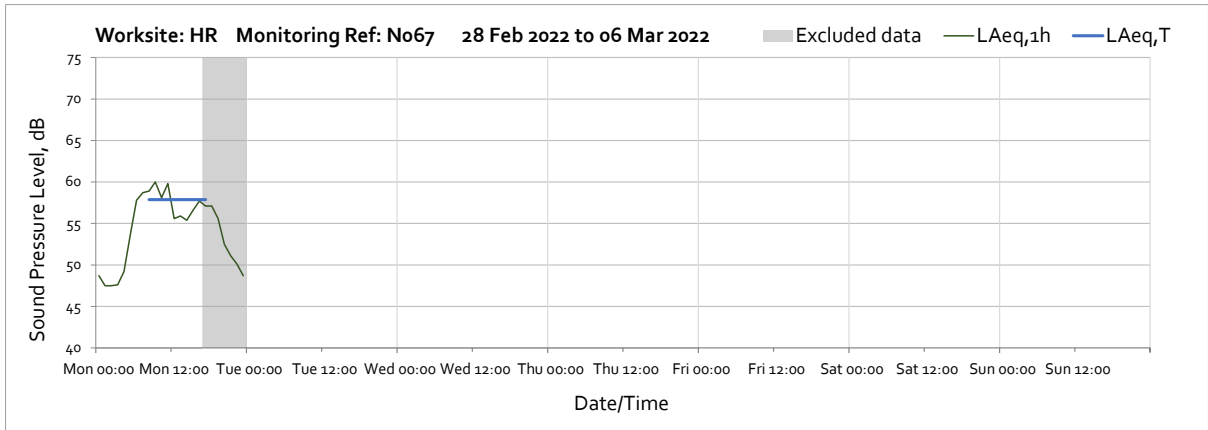




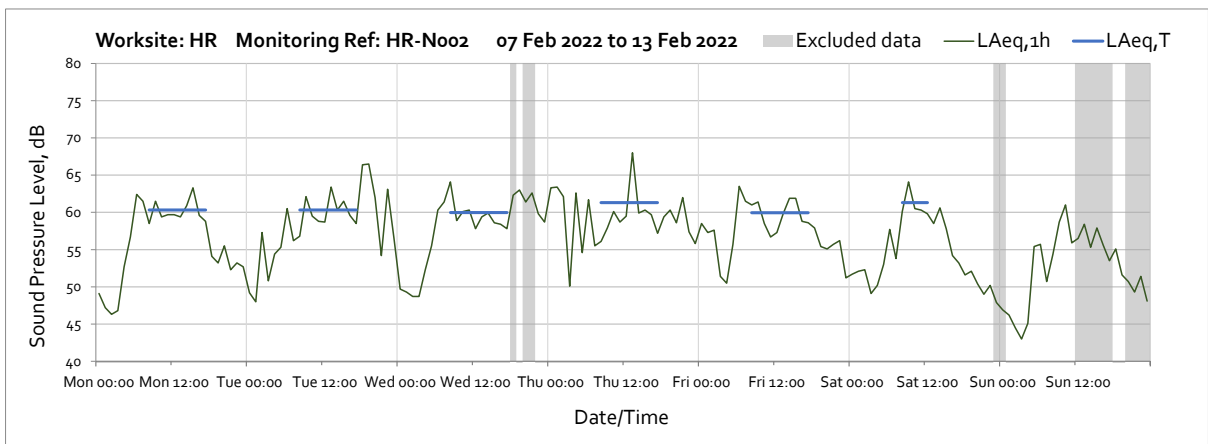
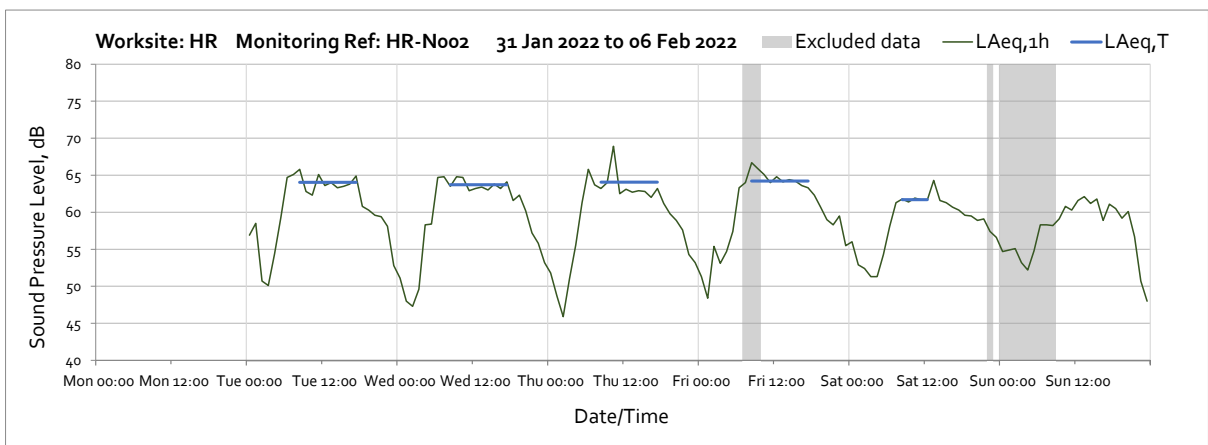
Worksite: Harvil Road (HR) - Monitoring Ref: N067

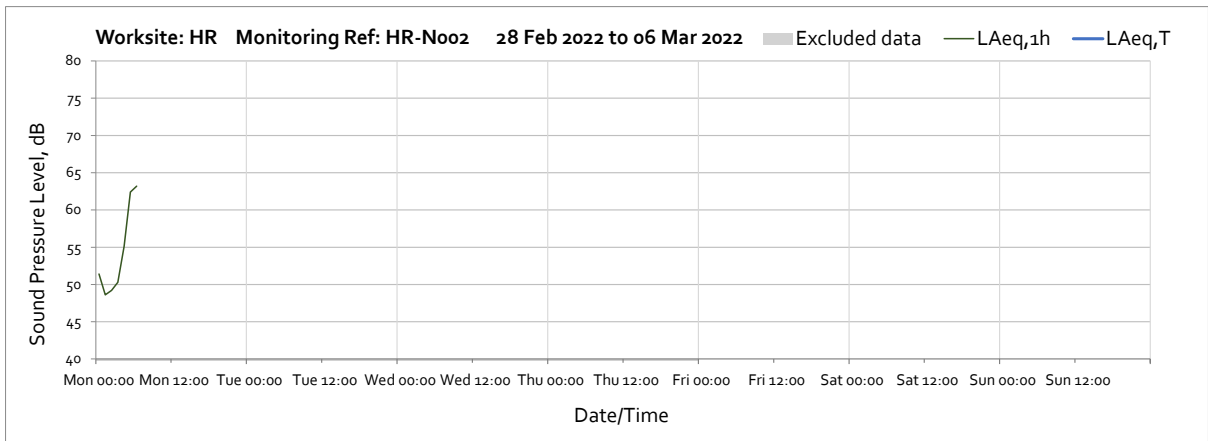
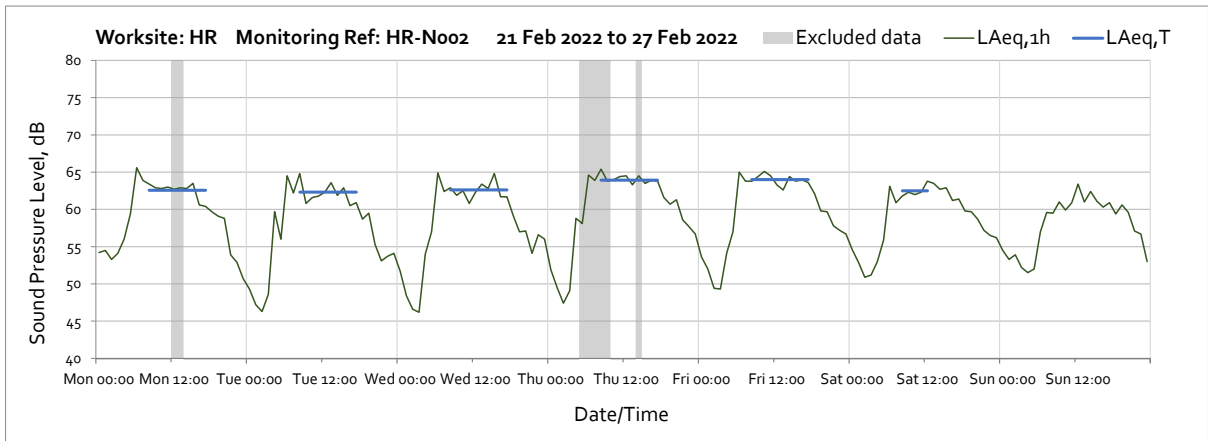
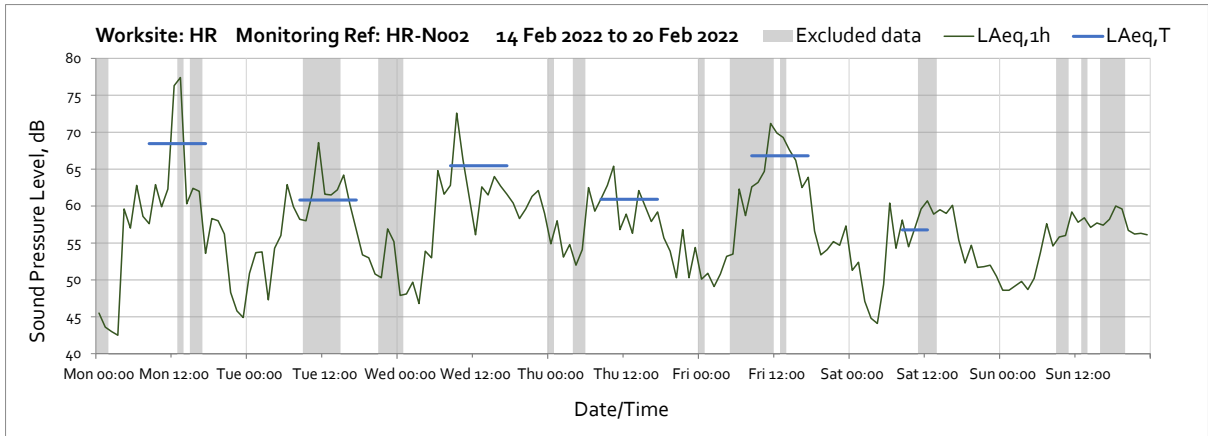






Worksite: Harvil Road (HR) - Monitoring Ref: HR-N002



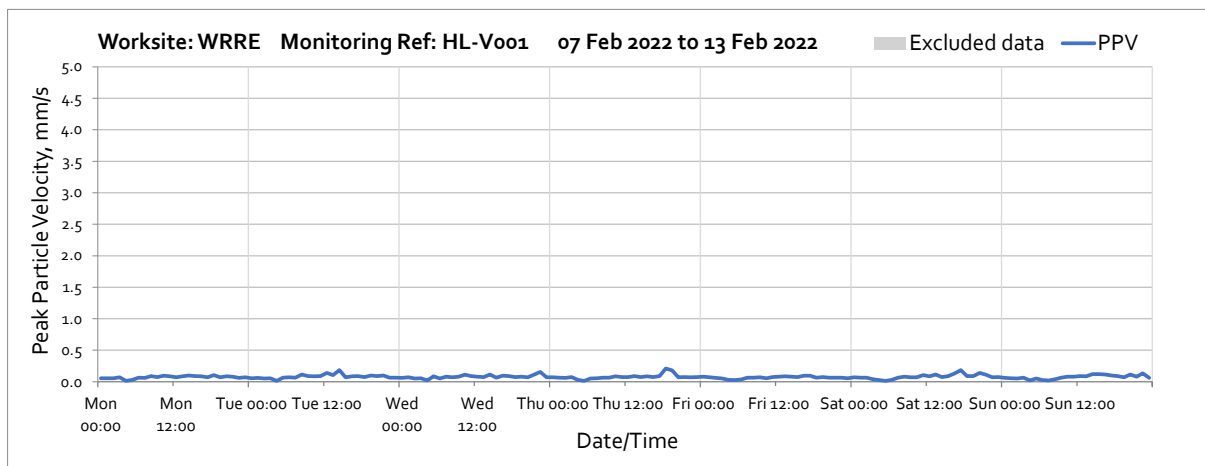
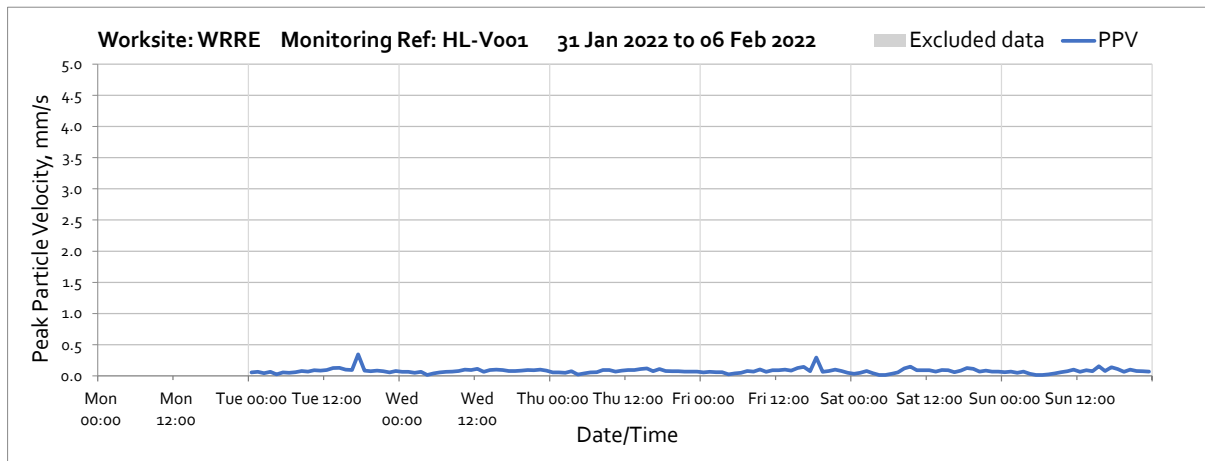


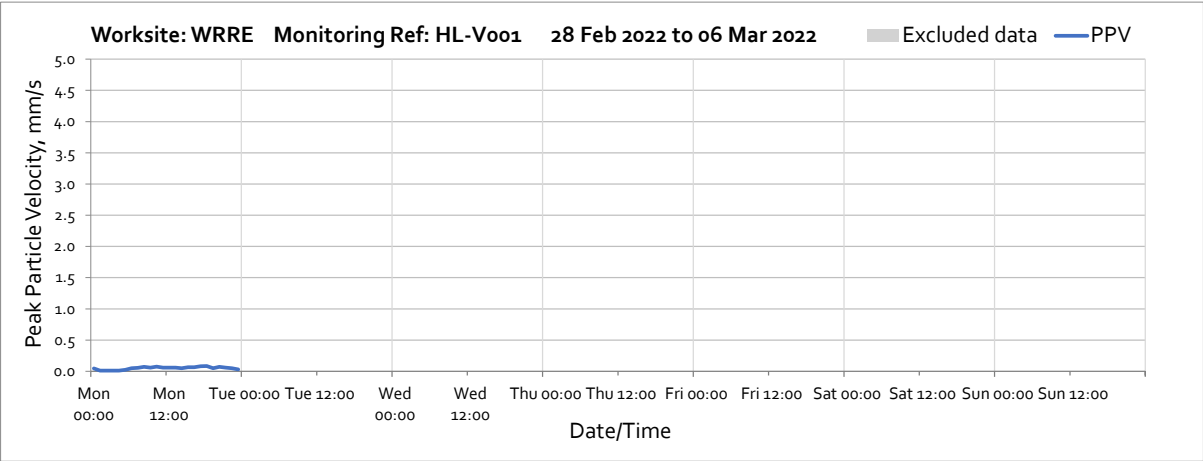
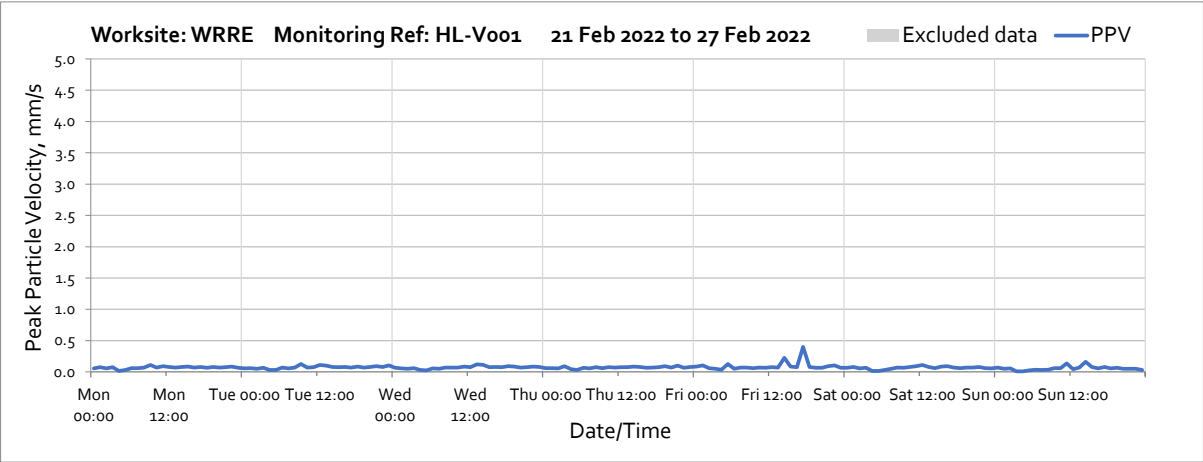
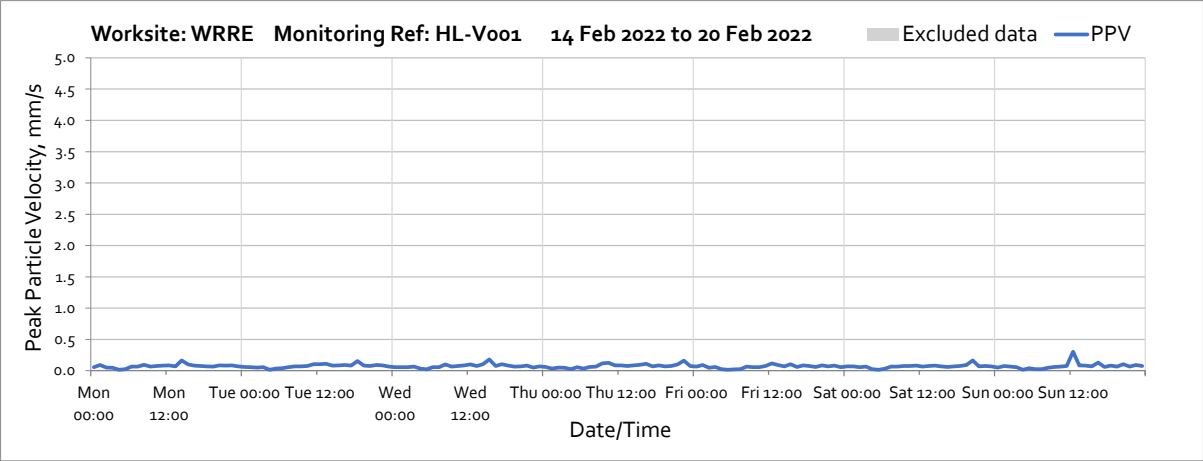
Note: Missing data between 07:00 and 23:00 on Monday 28th February 2022 was due to loss of continuous power at monitoring station.

Vibration

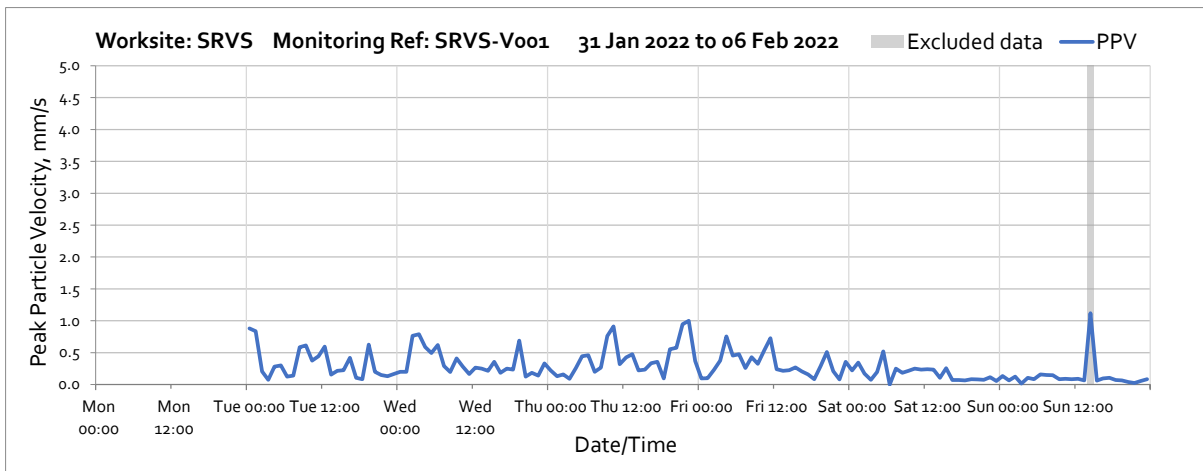
The following graphs show the hourly measured peak particle velocity PPV recorded during the monitoring period. The graphs show the highest PPV of the three orthogonal axis x, y and z. Where high values of PPV were caused by local interference with the vibration monitor, which are not representative of HS2 construction works, these values have been greyed out in the following charts and have been excluded to calculate values in Table 4 of the main report.

Worksite: West Ruislip Retained Embankment (WRRE) – Monitoring Ref: HL-V001

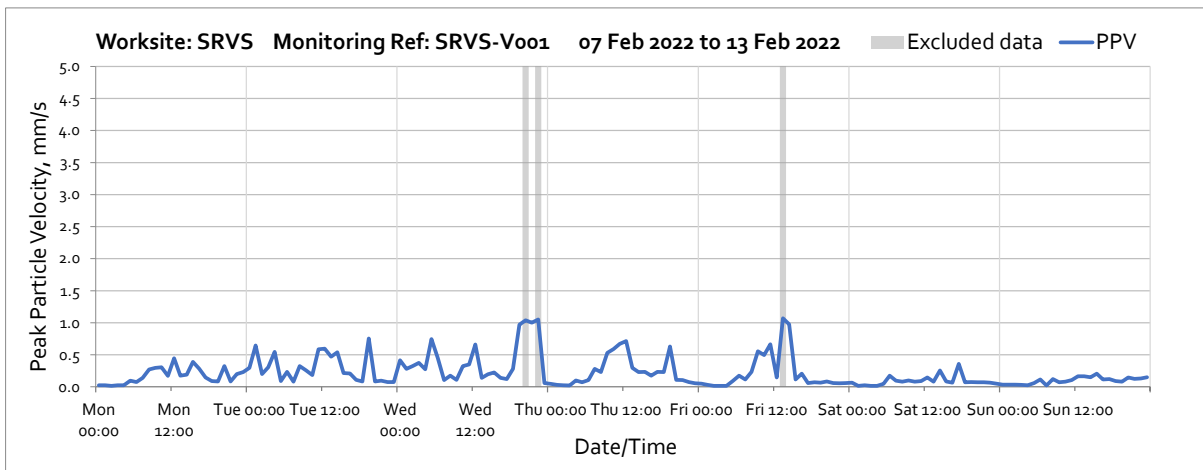




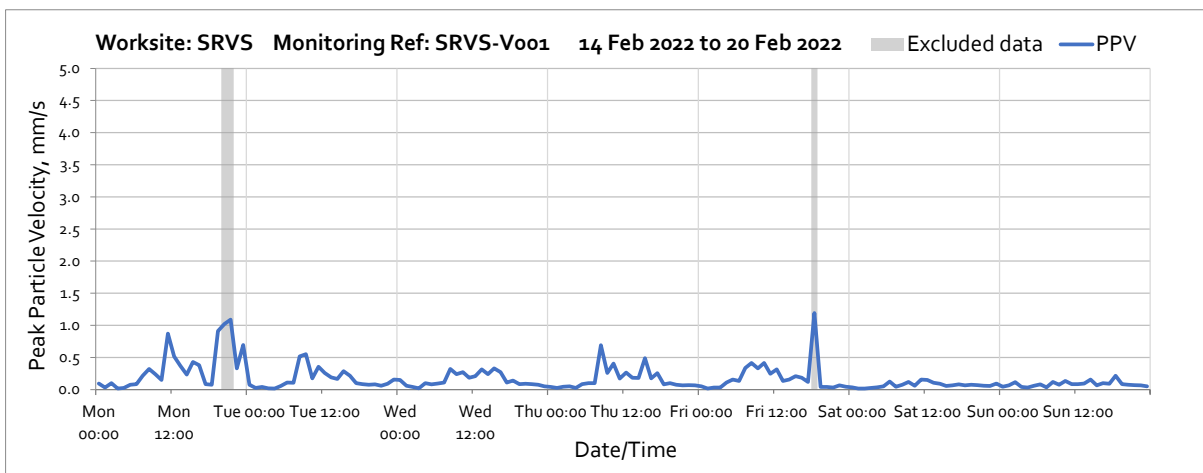
Worksite: South Ruislip Ventilation Shaft (SRVS) – Monitoring Ref: SRVS-V001



Note: High vibration levels measured at 14:00 on Sunday 6th February are due to local interference and not representative of HS2 vibration levels at the receptor.

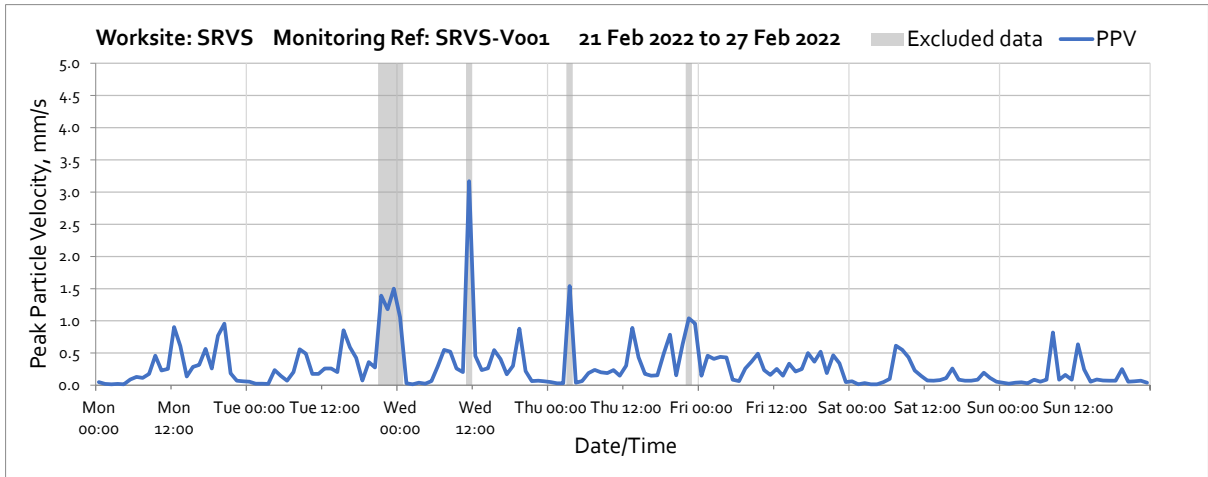


Note: High vibration levels measured throughout the week are due to local interference and not representative of HS2 vibration levels at the receptor.

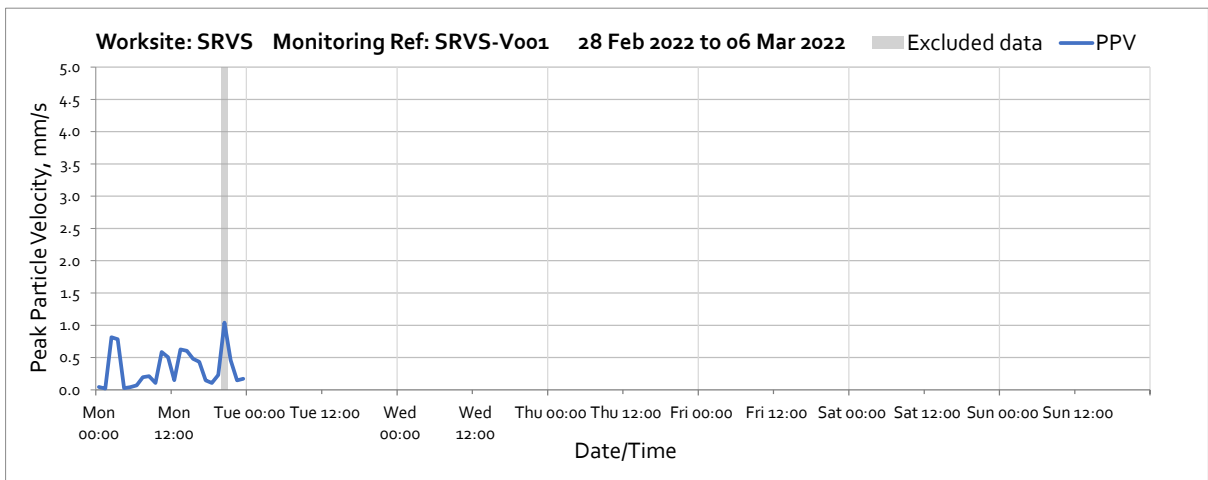


Note: High vibration levels measured throughout the week are due to local interference and not representative of HS2 vibration levels at the receptor.

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Note: High vibration levels measured throughout the week are due to local interference and not representative of HS2 vibration levels at the receptor.



Note: High vibration levels measured at 20:00 on Monday 28th February are due to local interference and not representative of HS2 vibration levels at the receptor.