

Provider Guidance

Annex A:	Provider	Action	Plan
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with Pensions

In for Work &

Department

Date	
Provider	
CPA	
Provider Accountable Lead	
DWP Performance Manager	
DWP Senior Performance Manger	

Monthly Update

The narrative should include key achievements, emerging opportunities and risks.

• The Provider Action Plan should formalise activities that are being undertaken to address identified areas of poor performance, service delivery, changes in management structure, resource or other known emerging risks.

Work and Health Programme (WHP Core) and Work and Health Programme Job Entry: Target Support (WHP JETS)

• Where risks/issues have been identified mitigation must be articulated within the plan. All performance improvement activities must be SMART (Specific; Measurable; Achievable; Realistic; Time-bound).











Work and Health Programme (WHP Core) and Work and Health Programme Job Entry: Target Support (WHP JETS) Provider Guidance

Area to be addressed and outcome objective								
		1 .						
	Actions	Targets / Outputs	Due/Review	Progress	Action			
1 1			Date		Completed			
1.1			+		+			
1.2								
1.5					+			
					-			
					_			
					-			
			+					
					-			
			1		1			
			1		1			