

From: [Enquiries](#)
To: [REDACTED]
Cc: FOI request
Subject: 29 June 2021 10:52:37
Date:

Dear [REDACTED]

Thank you for your freedom of information request received on 15 June 2021 and allocated reference RFI 046.

Please see our response below to your questions:

1) Please advise what technologies (including version) you use for:

	Name of technology	Version used
HR	iTrent	10.38.01
Payroll	ITrent	10.38.01
L&D	ITrent	10.38.01
Finance	Xero Expensify	N/A cloud-based app N/A Cloud based app
Procurement	Zahara	Release 57
Contact Centre	n/a	n/a

2) Please advise if any of the following services are outsourced to third parties, and if so, when does the contract end?

	Outsourced?	If so, name of organisation outsourced to	Contract end date
HR	No		
Payroll	Yes	Midland HR	28/07/2024 (with an option to cancel 28/07/2022)
L&D	No		
Finance	Yes	Anderson, Anderson & Brown	30 Sept 2022
Procurement	No		
Contact Centre	n/a		

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original request and should be addressed to: Neil Swift, c/o Enquiries, enquiries@ssro.gov.uk.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Kind regards,

Enquiries

Single Source Regulations Office

T: 0203 771 4771 | E: enquiries@ssro.gov.uk

Finlaison House | 15-17 Furnival Street | London | EC4A 1AB

From: [REDACTED]

Sent: 15 June 2021 09:25

To: Enquiries <enquiries@ssro.gov.uk>

Subject: FOI request

Dear Single Source Regulations Office,

Under the Freedom of Information Act, please could I request the following information:

- 1) Please advise what technologies (including version) you use for:

	Name of technology	Version used
HR		
Payroll		
L&D		
Finance		
Procurement		
Contact Centre		

- 2) Please advise if any of the following services are outsourced to third parties, and if so, when does the contract end?

	Outsourced?	If so, name of organisation outsourced to	Contract end date
HR			
Payroll			
L&D			
Finance			
Procurement			
Contact Centre			

Please can you email the answers back and if you have any questions or need further clarification, please do not hesitate to contact me.

Regards,
[REDACTED]