



Ministry  
of Defence

Defence Equipment and Support  
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Ministry of Defence  
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Our Reference:  
FOI2021/09322  
Date: 15 September 2021

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Dear [REDACTED]

Thank you for your email of 22 August 2021 requesting the following information:

*"I'm currently researching what audiometer systems are being used by the military (across all forces) and would greatly appreciate if you could provide me with the following information:*

- 1. What audiometer system is presently used by the MoD?*
- 2. Which department/who is responsible for making purchasing decisions with respect to audiometers?*
- 3. When was the most recent purchase of the latest audiometer system?*
- 4. If there was a recent purchase in the last year, has the system been purchased on a trial basis or on a full-scale basis?"*

I have treated your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the Ministry of Defence (MOD), and I can confirm that all the information in scope of your request is held. This is provided, as follows:

**1. What audiometer system is presently used by the MoD?**

The Logistics and Support Operating Centre which is part of the MOD Defence Equipment and Support organisation, provide support to two systems used by the MOD:

- Booth Audiometry supplied by IAC Ltd, Aviation Division
- Audiometer Auto screening supplied by Amplivox

**2. Which department/who is responsible for making purchasing decisions with respect to audiometers?**

Defence Primary Healthcare (DPHC) – This Department is responsible for the provision of general practice and occupational health services to service personnel and, where appropriate, their dependents.

**3. When was the most recent purchase of the latest audiometer system?**

July 2008.

**4. If there was a recent purchase in the last year, has the system been purchased on a trial basis or on a full-scale basis?**

None purchased in the last year.

Under Section 16 of the Act (Advice and Assistance) you may find it helpful to note that the DPHC is part of Defence Medical Services (DMS) which is made up of the Royal Navy Medical Service, Army Medical Service, the Royal Air Force Medical Service and the Headquarters DMS Group. As the DPHC is responsible for purchasing decisions with respect to audiometers, you may find more information on DMS and DPHC to help you with your research by visiting the link here:

<https://www.gov.uk/government/groups/defence-medical-services#defence-medical-services-dms-in-the-uk>.

If you have any queries regarding the content of this letter, please contact this office in the first instance.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail [CIO-FOI-IR@mod.gov.uk](mailto:CIO-FOI-IR@mod.gov.uk)). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely

**DE&S Secretariat**