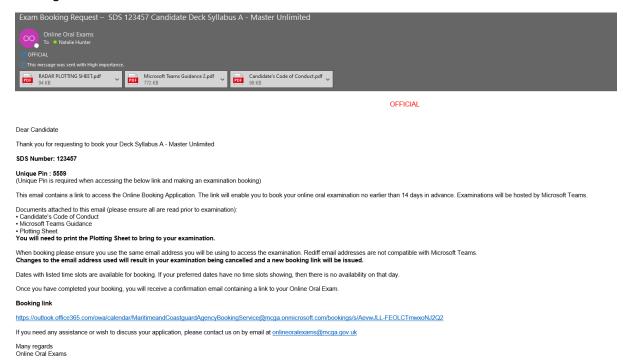
Introduction of the Microsoft Booking System for Exam Candidates

On receipt of an NOE and required documentation, a booking link email, similar to the screen shot below will be sent to candidates. It will contain the candidate SDS number, A Unique Pin and a Booking Link. It will also include the following attachments; Candidate's Code of Conduct, Microsoft Teams Guidance and a Radar Plotting sheet for deck exams.

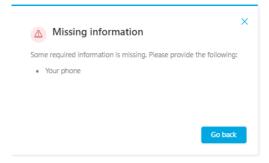


Please note; This email should be retained until after the exam.

On selecting the booking link within the email, it will open the one time specific Microsoft booking page for the candidate. (Sample on page 2)

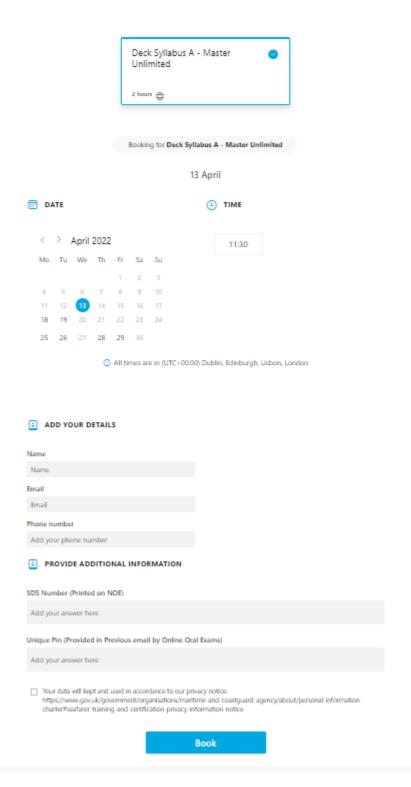
- 1. The candidate should select their prefered date and time.
- 2. Complete the "Add Your Details" section to include candidates
 - Name
 - Email address (where the teams link will be send)
 - Phone number
- 3. Under "Provide Additional Information" candidates will need to add their
 - SDS Number
 - Unique Pin found in the initial booking link email
- 4. After reading the Privacy Notice, candidates will need to tick the box and select "Book"

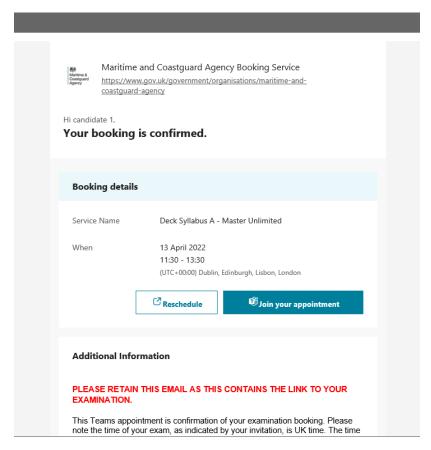
If any informtion is missing, candidates will be prompted by the following error message and will need to complete all sections.





Maritime and Coastguard Agency Booking Service





This email should be retained as it confirms the date and time of the exam booking and option to reschedule and join the team's appointment.

If candidates wish to reschedule their exam the unique pin from the initial email will be required to amend the date and time of the exam.

An appointment will also be received by the candidate into their calendar linked to their email address with the examination details.

On the occasion where any candidates require support or technical assistance with a booking, the Online Oral Exams Team should be contacted by email on onlineoralexams@mcga.gov.uk.