


Fitbit Ionic Smartwatch

| Aspect | Details |
|---------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Images |  |
| Alert Number | 2203-0041 |
| Product Type | Gadget – Smartwatch |
| Product Identifiers | Model number FB503 – for location see image above. |
| Product Description | A smartwatch that has a coloured LED screen and three buttons. The model number FB503, is on the back of Ionic, under the “CE” mark and above the clasp. |
| Country of Origin | Taiwan and China |
| Counterfeit | No |
| Risk Type | Burns |
| Risk Description | The battery in the Ionic smartwatch can overheat, posing a burn hazard. |
| Corrective Measures | Fitbit have announced a voluntary recall of Fitbit Ionic smartwatches, which the company introduced in 2017 and stopped producing in 2020. The battery in the Ionic smartwatch can overheat, posing a burn hazard. Owners of an Ionic smartwatch should stop using it and register to receive a refund. For more information please see https://help.fitbit.com/en/ionic.htm |
| Online Marketplace | N/A |
| Notifier | Office for Product Safety and Standards |