



# UK Hydrographic Office

Admiralty Way  
Taunton  
Somerset  
TA1 2DN

Telephone:  
E-mail:  
Website:

[REDACTED]  
[REDACTED]  
[www.gov.uk/ukho](http://www.gov.uk/ukho)

[REDACTED]  
REF: FOI2022/00452

14 February 2022

Dear [REDACTED]

Thank you for your email of 10.01.2022 requesting the following information:

***I would be grateful if you would provide details of your current contract covering reprographics/print arrangements as follows***

- 1. Number of MFDs (Multi-functional devices) & photocopiers at the UK Hydrographic Office***
- 2. Name of incumbent***
- 3. Start/end date of contract***
- 4. Details of any extension options***
- 5. Is this a managed service***
- 6. What framework used***
- 7. Number of regular/desktop printers (in addition to above)***
- 8. Is there a support contract on above, if yes state start/end date***
- 9. Does the UKHO have a Print Room***
- 10. If yes, name of supplier, number of devices and start/end date of contract, also details of any extension options***
- 11. What print software does the UKHO run***
- 12. Who supplies your outsourced print requirements***
- 13. Start/end date of contract***
- 14. Name of person responsible for print at the UKHO***

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the UKHO, and I can confirm that some the information in scope of your request is held and can be found below at annex A. Some of the information however falls entirely within the scope of the absolute exemptions provided for at sections 40 (Personal Data).

Section 40(2) has been applied to some of the information in order to protect personal information as governed by the Data Protection Act and General Data Protection Regulation 2018. Section 40 is an absolute exemption and there is therefore no requirement to consider the public interest in making a decision to withhold the information.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible

and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail [CIO-FOI-IR@mod.uk](mailto:CIO-FOI-IR@mod.uk)). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>.

Yours sincerely,

UKHO Secretariat

#### Annex A:

1. Number of MFDs (Multi-functional devices) & photocopiers at the UK Hydrographic Office  
**7**
2. Name of incumbent  
**Capita Business Services**
3. Start/end date of contract  
**Qtr. 3 FY 18/19 – Qtr. 3 FY 23/24**
4. Details of any extension options  
**Non-Available**
5. Is this a managed service  
**Yes**
6. What framework used  
**CCS Framework RM3781**
7. Number of regular/desktop printers (in addition to above)  
**None**
8. Is there a support contract on above, if yes state start/end date  
**Qtr. 3 FY 18/19 – Qtr. 3 FY 23/24**
9. Does the UKHO have a Print Room  
**Yes, it has a separate UKHO Print and Fulfilment facility offsite**
10. If yes, name of supplier, number of devices and start/end date of contract, also details of any extension options  
**Stanford Marsh Ltd, 5 x HP Wide format printers - start date 27/04/21 - end date currently 30/04/22 - has two extension options of 6 month each. Stanford Marsh also support a further HP printer (Z5400) up to 20/03/22 currently – no extension options.**
11. What print software does the UKHO run  
**HP 8000XL and Z5400 software**
12. Who supplies your outsourced print requirements  
**5 suppliers currently;**
  - **Bell and Bain Ltd**
  - **Henry Ling Ltd**
  - **Hobbs the Printers Ltd**

- TJ Books Ltd
- CDS Ltd

13. Start/end date of contract

**For the first four printers – 01/03/2021 to 28/02/2024 – all have two option years too. For CDS Ltd – 01/12/21 to 28/11/25 – no option years**

14. Name of person responsible for print at the UKHO

***Withheld under Section 40 (2) (Personal Data).***