Office for Product Safety & Standards

Product Safety Database – Product Safety Report

Report 49 – Published 10th December 2021

Proteus Switchgear 100 Amp Double Pole Isolator	
Aspect	**Details**
Images	
Alert Number	2111-0064
Product Type	Electrical appliances and equipment – isolation switch
Product Identifiers	Proteus Switchgear. Batch Numbers BT200420 and BT250320
Product Description	Single phase isolation switch rated at 100 Amps intended for isolation between the electricity meter of a dwelling and the main consumer unit or fuse box within that dwelling. Specifically used in the metering industry and installed by trained engineers.
Country of Origin	China
Counterfeit	No
Risk Level	Serious
Risk Type	Electric shock

Risk Description	The fault was identified during routine installation process which includes a test. It was found that the switch did not isolate the circuit. The product does not meet the Electrical Equipment (Safety) Regulations 2016
Corrective measures	Withdrawal from sale and recall of affected batches by the manufacturer. Recall of the product by the end user, E.ON. All customers in possession of the affected product have already been contacted by E-On and all affected products inspected. All corrective measures have taken place and no further action is required.
Online Marketplace	N/A
Notifier	HSE