




## Product Safety Database – Product Safety Report

Report 14 – Published 09 April 2021

| <b>Sorand Water Heater 2000W</b> |  |
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| <b>Aspect</b>                    | <b>Details</b>   |
| <b>Images</b>                    |   |
| <b>Alert Number</b>              | 2102-0140  |
| <b>Product Type</b>              | Electrical appliances and equipment - Pool immersion heater  |
| <b>Product Identifiers</b>       | Electrical Ratings: 220-250V AC 2000W<br>ASIN: B07ZH7TDZW  |
| <b>Product Description</b>       | Made of PVC, pure copper and stainless-steel material. 1.5M cable. Product enclosed in a blue, water themed package with a printed picture of two pool immersion heaters.  |
| <b>Country of Origin</b>         | China  |
| <b>Counterfeit</b>               | No   |
| <b>Risk Level</b>                | Serious risk   |
| <b>Risk Type</b>                 | Electric shock   |
| <b>Risk Description</b>          | The main risk identified is electrocution whereby during operation, a live wire inside the product can become loose and due to the product being unearthed, the product becomes live. If the consumer were to test the water while the heater is still plugged in and submerged in the water, there is the risk of electric shock. The product does not meet the requirements of the Electrical Equipment (Safety) Regulations 2016. |

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| <b>Corrective Measures</b> | The authority has required the recall of the product from end users. |
| <b>Online Marketplace</b>  | Amazon – The listing has been removed by the online marketplace.     |
| <b>Notifier</b>            | Office for Product Safety and Standards                              |