




Office for Product
Safety & Standards

Product Safety Database – Product Safety Report

Report 10 – Published 12th March 2021

NZXT H1 Computer Cases	
Aspect	Details
Images	
Alert Number	2103-0029
Product Type	Electrical Appliances and Equipment – Computer Cases
Product Identifiers	Models: CA-H16WR-B1 & CA-H16WR-W1 Serial numbers 1200233400001 to 1203962204202, 00648999610844189725 to 00648999610844206361, and 0120AC00100001 to 01211C01900285
Product Description	The computer cases have a black tempered glass front with the NZXT brand name at the bottom. The model number and serial number are located on the bottom of the case.
Country of Origin	China
Counterfeit	No
Risk Level	Medium
Risk Type	Fire
Risk Description	Metal screws that attach the PCIe riser assembly to the chassis can cause a short in the printed circuit board and overheating, posing a fire hazard due to the circuit board's design. The product does not meet the requirements of the Electrical Equipment (Safety) Regulations 2016.
Corrective Measures	The product has been recalled from end users. Recall site: https://info.nzxt.com/h1-safety-notice/
Online Marketplace	N/A
Notifier	Local Authority Trading Standards