

GIAA 2014 Staff Survey

V0.9 November 2014



Introduction

During Summer 2014 the Cabinet Office agreed that GIAA should run a version of the Staff Survey for its staff. By the time this agreement was reached it was too late to add the organisation to the Cabinet Office systems so a compromise approach was agreed:

- GIAA built the survey according to Cabinet Office guidance using an online survey package
- The six employer Departments were informed that the IA teams would be completing a separate survey
- GIAA staff were asked to complete the GIAA survey rather than their Departmental version.

The Cabinet Office were not able due to contractual reasons to build GIAA results into their analysis and GIAA results will therefore not be published with the results for the rest of the Civil Service. This document will be published to GIAA staff.

These results have been analysed and presented in line with Cabinet Office guidance. Some comparative analysis (eg statistical significance) has not been possible without the base data for the full CS results.



Returns 104, Response Rate 77%

GIAA Summary

Engagement Index

55%

Difference from XDIAS 2013 +11 Difference from CS2014 -4 Difference from CS High Performers My Work

74%

Difference from XDIAS 2013 +7 Difference from CS2014 -1 Difference from CS High Performers -5 Organisation
Objectives
and Purpose

79%*

Difference from XDIAS 2013 0* Difference from CS2014 -4* Difference from CS High Performers -10* **My Manager**

66%*

Difference from

XDIAS 2013 +26* Difference from CS2014 -2* Difference from CS High Performers -6* **My Team**

77%

Difference from XDIAS 2013 +6 Difference from CS2014 -2 Difference from CS High Performers -5

Learning and Development

47%

Difference from XDIAS 2013 -19 Difference from CS2014 -1 Difference from CS High Performers -8 Inclusion and Fair Treatment

70%

Difference from XDIAS 2013 +2 Difference from CS2014 -5 Difference from CS High Performers -8 Resources and Workload

72%

Difference from XDIAS 2013 +6 Difference from CS2014 -2 Difference from CS High Performers -5 Pay and Benefits

30%

Difference from

XDIAS 2013

-8
Difference from
CS2014
+2
Difference from CS
High Performers
-5

Leadership and Managing Change

47%

Difference from XDIAS 2013 +16 Difference from CS2014 +4 Difference from CS High Performers -3

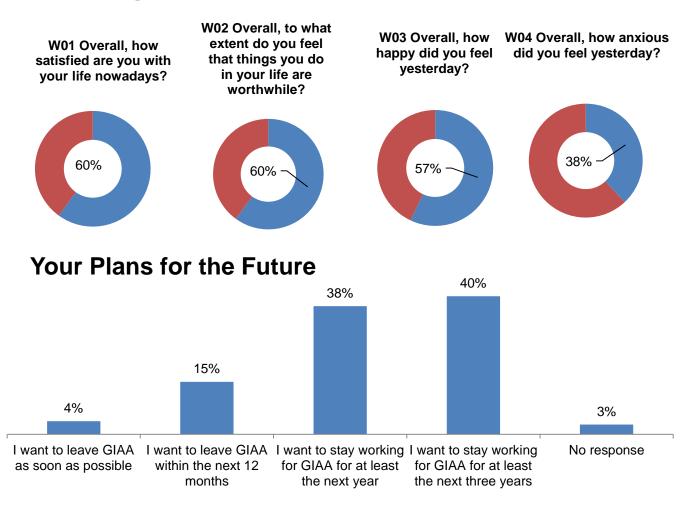
There has been no analysis of statistical significance in the differences between GIAA results and those of the wider CS survey. 2013 XDIAS results are average results from the 5 larger teams (BIS, DfE, DfT, CLG Shared Services and CLG ERDF).

^{*} In these areas a question was omitted from the GIAA survey – these results should not be used as direct comparators in future years.



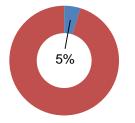
Summary

Wellbeing

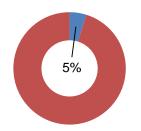


Bullying and Harassment

E01 During the last 12 months, have you personally experienced discrimination at work?

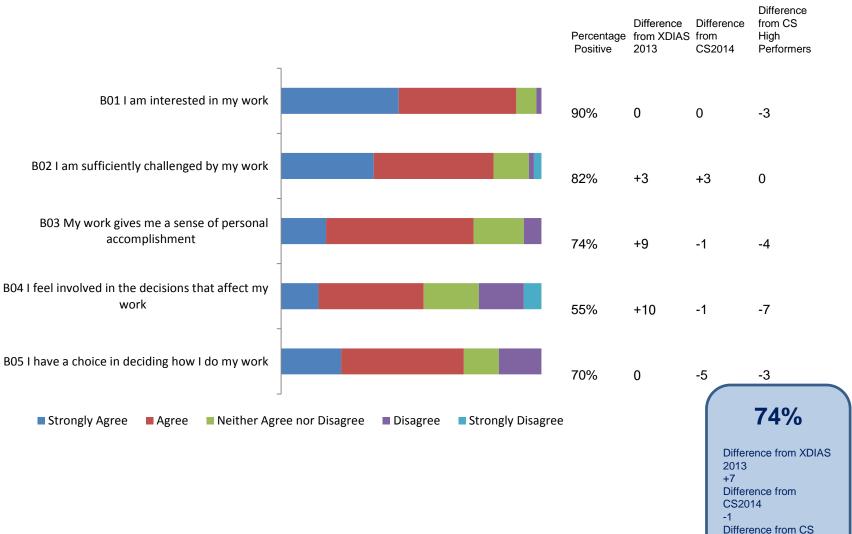


E03 During the past 12 months, have you personally experienced bullying or harassment at work?





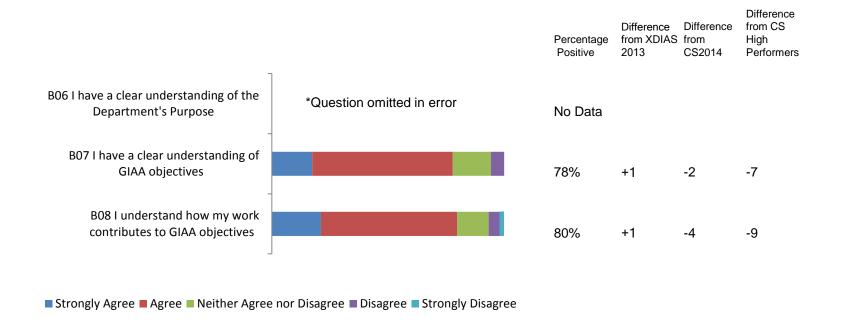
My Work



High Performers



Organisational Objectives and Purpose



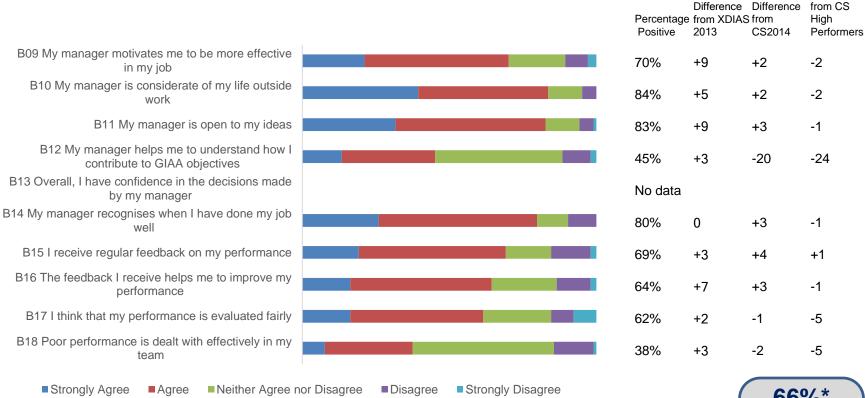
79%*

Difference from XDIAS 2013 0* Difference from CS2014 -4* Difference from CS High Performers -10*

^{*} In these areas a question was omitted from the GIAA survey – these results should not be used as direct comparators in future years.



My Manager



66%*

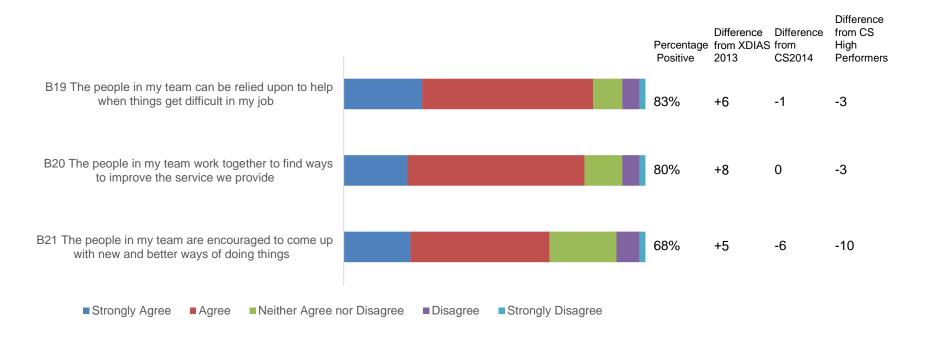
Difference

Difference from **XDIAS 2013** +26* Difference from CS2014 Difference from CS **High Performers**

^{*} In these areas a question was omitted from the GIAA survey – these results should not be used as direct comparators in future years.



My Team

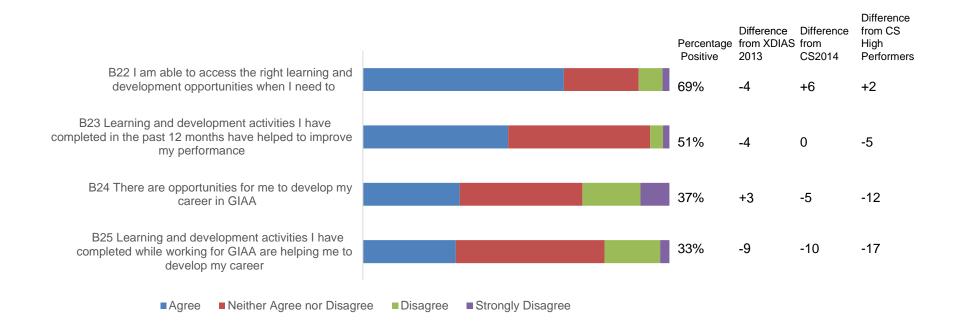


77%

Difference from XDIAS 2013 +6 Difference from CS2014 -2 Difference from CS High Performers -5



Learning and Development

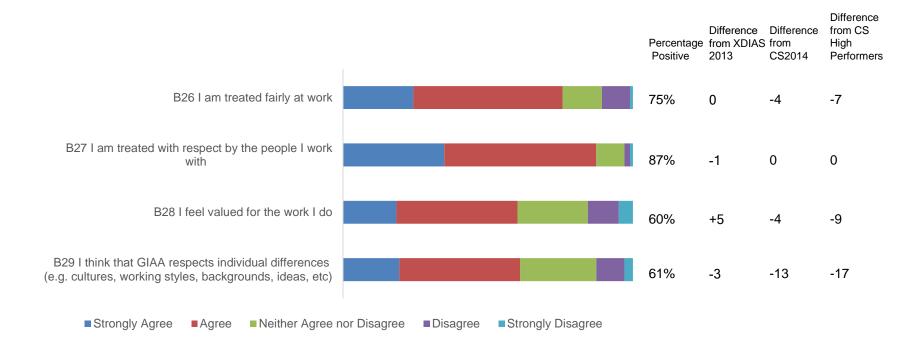


47%

Difference from XDIAS 2013 -19 Difference from CS2014 -1 Difference from CS High Performers



Inclusion and Fair Treatment

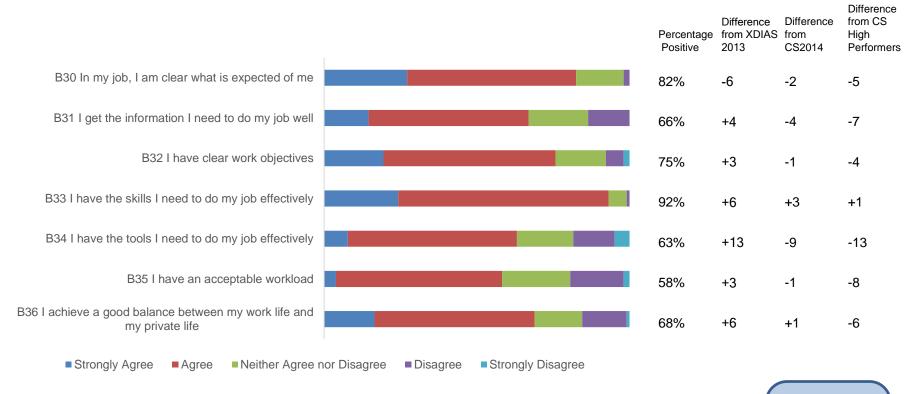


70%

Difference from XDIAS 2013 +2 Difference from CS2014 -5 Difference from CS High Performers -8



Resources and Workload

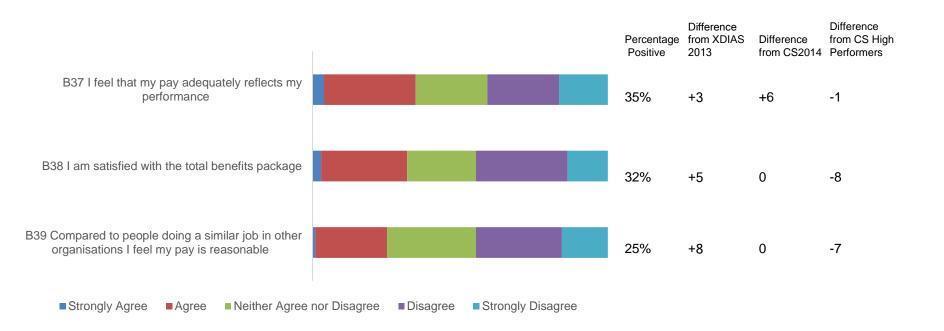


72%

Difference from XDIAS 2013 +6 Difference from CS2014 -2 Difference from CS High Performers -5



Pay and Benefits

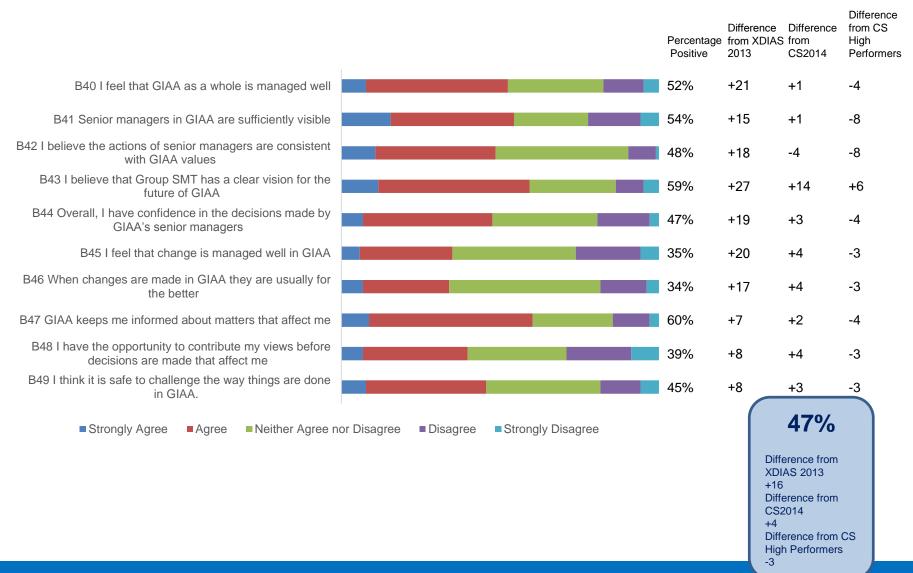


30%

Difference from XDIAS 2013 -8 Difference from CS2014 +2 Difference from CS High Performers -5

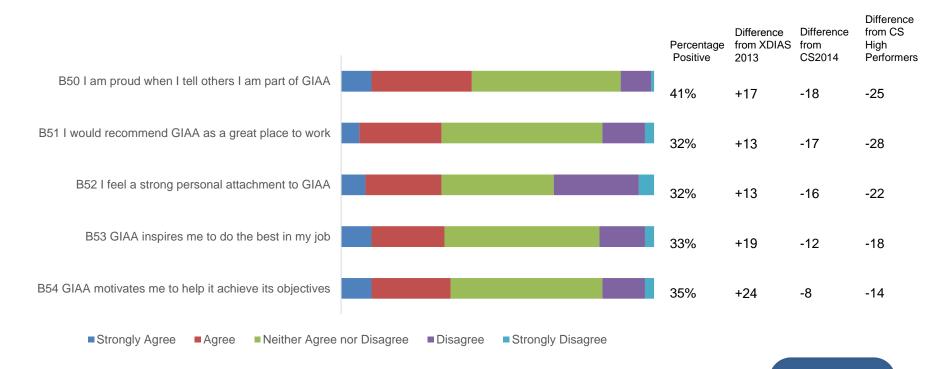


Leadership and Managing Change





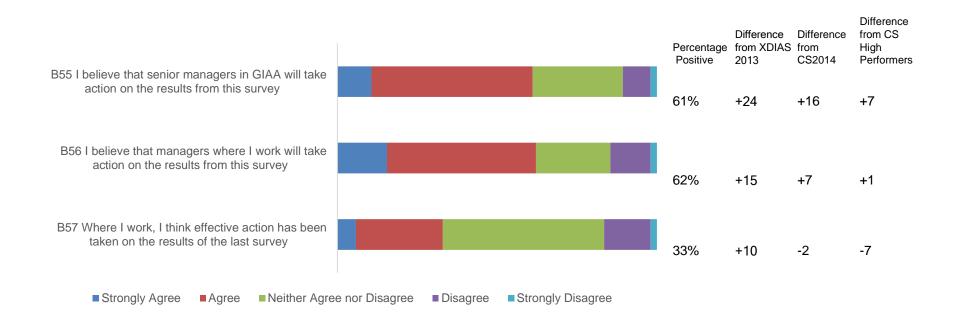
Engagement



Difference from XDIAS 2013 +11 Difference from CS2014 -4 Difference from CS High Performers -9

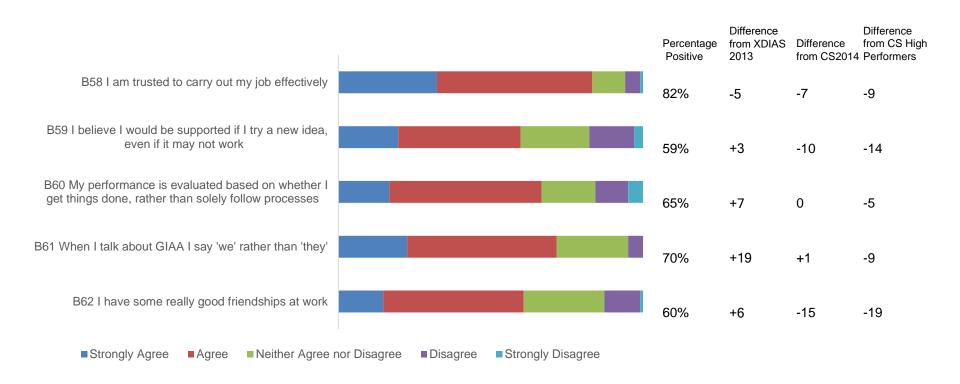


Taking Action



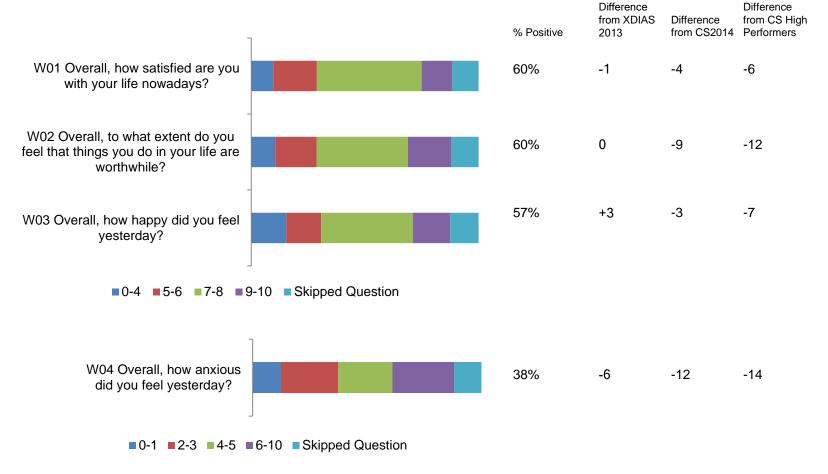


Organisational Culture





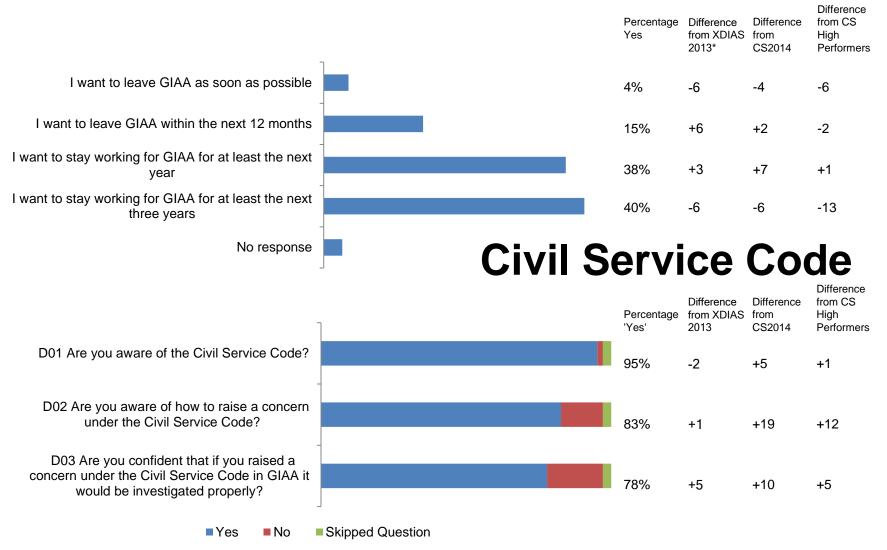
Wellbeing





Plans for the Future*

*question previously answered in relation to legacy employer organisations

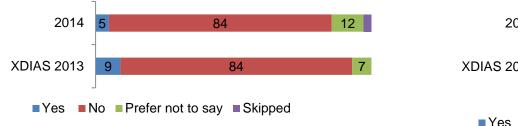


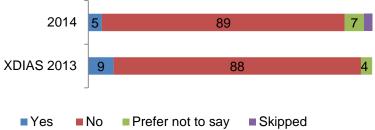


Discrimination, Harassment and Bullying

E01 During the last 12 months, have you personally experienced discrimination at work?

E03 During the past 12 months, have you personally experienced bullying or harassment at work?





The detail beneath these questions involves very low numbers and will not be published as there may be a risk that individuals could be identified.

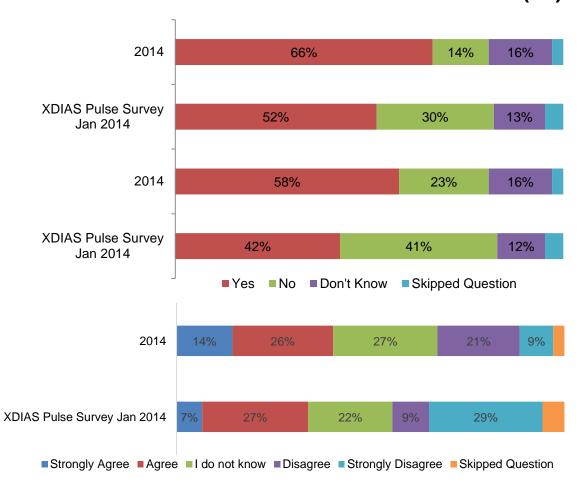


GIAA (1)

Has the Group SMT done enough to share the vision of GIAA shared service with you?

Is the level of communication in respect of the GIAA shared service vision sufficient?

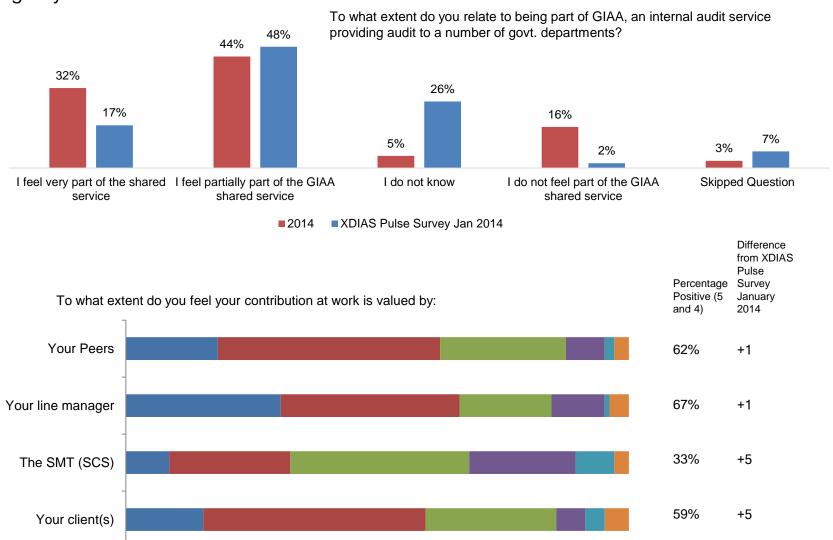
I believe that the GIAA will enhance my career opportunities



Results for XDIAS Pulse Survey Jan 2014 have been reflected using the same methods as used for the current survey results – numbers will differ slightly from those published in February 2014.



GIAA(2)



■5 (high) ■4 ■3 ■2 ■1(low) ■Skipped Question



GIAA(3)

Narrative answers to 'G01 What would you like GIAA to change to make it a great place to work?' will be presented in a separate Word document. 62 comments were recorded (60% of respondents).

G02 Which of the following themes would you say your comment relates to? (please select all that apply)

