



Defence Electronics &
Components Agency

Defence Electronics & Components Agency
Building 15
Welsh Road
Deeside
Flintshire
CH5 2LS

Ref: FOI2022-00865

26 January 2022

Dear [REDACTED]

I am writing in response to your email dated 20th January 2022 requesting the following information:

This is an information request relating to losses and special payments. Please include the information for each of the following periods; 2018-19, 2019-20 and 2020-21:

- *The total number of cases of losses in each year.*
- *The total cost of losses in each year.*
- *An itemisation of each loss including what it was for and how much it cost.*
- *The total number of special payments in each year.*
- *The total value of special payments in each year.*
- *An itemisation of each special payment including what it was for and how much it cost.*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

In response to your queries, I have completed a search for the information within the Defence Electronics & Components Agency (DECA), and I can confirm that **we do hold information in scope of your request** and I detail the answers below.

• **Total number and cost of losses in 2018/19, 2019/20 and 2020/21**

Total number of losses 2018/19	Total cost of losses 2018/19	Total number of losses 2019/20	Total cost of losses 2019/20	Total number of losses 2020/21	Total cost of losses 2020/21
37	£3405.80	41	£3168.03	14	£6079.91

• **Itemisation of each loss and total cost 2018/19**

1 day car hire - meeting cancelled so car not used	97.38
Accommodation - cancelled due to meeting being called off after cancellation policy date	412.00
Accommodation - cancelled due to ill health	156.00
Supplier invoice - on site visit had to be aborted costs still payable	545.00
Supplier invoice - Locksmith required as keys locked in the car	205.00
Rail ticket - unused due to meeting/course being cancelled	148.49
1 day car hire - unable to travel due to illness	43.00
Accommodation not required 2nd night - too late to cancel	136.00
Rail ticket - travel had to be cancelled, ticket refunded but cancellation costs incurred	20.00
Charges incurred for hotel no show/cancellation	576.30
Rail ticket - unable to travel due to feeling unwell.	154.04

Accommodation not required as job finished early too late to cancel	156.00
Job cancelled last minute too late to stop payment due to cancellation policy	756.59
TOTALS	£3,405.80

- Itemisation of each loss and total cost 2019/20**

Meeting cancelled - unused rail ticket	273.37
Hotel booking had to be made direct but course cancelled no refund/cancellation policy	98.00
Job cancelled - passed cancellation policy	1,075.00
Illness - passed cancellation policy	600.00
Domestic medical emergency unable to travel - passed cancellation policy	91.00
Course cancelled - passed cancellation policy or cancellation policy in place	199.98
Charges incurred for hotel non payers	156.75
Charges incurred for hotel no shows - HRG MI information	378.00
Hotel cancelled due to COVID -19 Pandemic	131.18
Rail ticket cancelled due to COVID- 19 Pandemic	164.75
TOTALS	£3,168.03

- Itemisation of each loss and total cost 2020/21**

Farnborough Air Show 2020 - Stand loss due to COVID-19	2,235.00
Charges incurred for hotel no shows	158.00
Course cancelled - Group deposit for hotel paid - passed cancellation policy	622.18
Hotel cancelled late due to COVID-19 charges incurred	148.00
Aborted site visits due to power outage	1,698.00
Rail travel cancelled due to COVID-19	40.27
Cost incurred for hotel non payers	590.03
Aborted site visit - unable to complete repairs due to incorrect information.	588.43
TOTALS	£6,079.91

- Total number and cost of special payments in 2018/19, 2019/20 and 2020/21**

Total number of special payments 2018/19	Total cost of special payments 2018/19	Total number of special payments 2019/20	Total cost of special payments 2019/20	Total number of special payments 2020/21	Total cost of special payments 2020/21
0	0	0	0	0	0


- Itemisation of each loss and total cost 2019/19, 2019/20, 2020/21**

Nil

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB or by e-mailing CIO-FOI-IR@mod.uk). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has ended.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process is complete. You can find further details of the role and powers of the Information Commissioner on the [Commissioner's website](#).

Regards


DECA FOI