



## UK Hydrographic Office

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[REDACTED]  
REF: FOI2021/12179

22 October 2021

Dear [REDACTED]

Thank you for your email of 7 October 2021 requesting the following information:

- 1. Name of Supplier:** *Can you please provide me with the software provider for each contract?*
- 2. The brand of the software:** *Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.*
- 3. Description of the contract:** *Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included.*  
  
*Please also list the software modules included in these contracts.*
- 4. Number of Users/Licenses:** *What is the total number of user/licenses for this contract?*
- 5. Annual Spend:** *What is the annual average spend for each contract?*
- 6. Contract Duration:** *What is the duration of the contract please include any available extensions within the contract.*
- 7. Contract Start Date:** *What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.*
- 8. Contract Expiry:** *What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.*
- 9. Contract Review Date:** *What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.*
- 10. Contact Details:** *I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the UKHO, and I can confirm that all the information in scope of your request is held.

The information you have requested can be found attached, at annex A.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail [CIO-FOI-IR@mod.uk](mailto:CIO-FOI-IR@mod.uk)). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>.

Yours sincerely,

UKHO Secretariat

## Annex A

FOI FOI2021/12179 UKHO

### Enterprise Resource Planning Software Solution (ERP):

### Primary Human Resources (HR) and Payroll Software Solution:

For example, iTrent, ResourceLink, HealthRoster; software of this nature.

1. **Name of Supplier:** Can you please provide me with the software provider for each contract?

HR - MHR International UK Limited – Direct Relationship

ERP – SAP – Direct Relationship

2. **The brand of the software:** Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.

ERP – SAP Enterprise ECC6

HR – iTrent

3. **Description of the contract:** Can you please provide me with detailed information about this contract and please state if upgrade, maintenance, and support is included.

Please also list the software modules included in these contracts.

HR – iTrent Maintenance and Support Included

Modules :

- HR Management & Administration
- Multiple Contracts
- Integration Services
- Occupational Health & Safety
- Discipline & Grievance
- Employee Self Service
- Manager Self Service
- Organisation charts
- Manager Dashboards
- Payroll
- e-slips
- e-P60s
- Time & Expenses
- General Ledger Interface
- Absence & Working Patterns Management
- Holiday management
- Talent Pack 1: Basic
- Talent Pack 2: Recruitment
- Talent Pack 3: Profile and Performance management
- Talent Pack 4: Advanced recruitment
- Talent Pack 5: Advanced Performance management and succession planning
- Talent Pack 6: Learning Events Administration
- MyCSP
- LGPS Annual
- LGPS Starters, Leavers
- Reporting Layer

ERP – Perpetual Licenses – Annual, Upgrades, Maintenance and Support included  
Version ECC6

**4. Number of Users/Licenses:** What is the total number of user/licenses for this contract?

**HR – 1250 Users**

**ERP – 835 Users**

**5. Annual Spend:** What is the annual average spend for each contract?

**HR – £24k Support and Maintenance plus £10k Hosting**

**ERP – £136k**

**6. Contract Duration:** What is the duration of the contract please include any available extensions within the contract.

**HR – 5 Years**

**ERP – 1 Year – Rolling Annual Support Contract**

**7. Contract Start Date:** What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.

**HR – Q3-16-17**

**ERP – Q4-20-21**

**8. Contract Expiry:** What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.

**HR – Q3-21-22**

**ERP – Q4-21-22**

**9. Contract Review Date:** What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.

**HR – Q2-21-22**

**ERP – Q3-21-22**

**10. Contact Details:** I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).

**No Primary Contact – Managed across the Procurement team.**

**[Procurement@ukho.gov.uk](mailto:Procurement@ukho.gov.uk)**

**01823 484444**