



Defence Electronics &  
Components Agency

Defence Electronics & Components Agency  
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Ref: FOI2021-11293  
[REDACTED]

2 November 2021

Dear [REDACTED]

I am writing in response to your emails dated 5<sup>th</sup> October 2021 requesting the following information:

*I am currently trying to build an updated view of 2021 Strategic/SME print supplier spend and page usage levels, as now affected by COVID-19, across the UK Government and associated agencies/bodies. With this in mind, can you please provide the following information:-*

- 1. Who is your preferred supplier for MFD/Printer Hardware? (Please state in multiple suppliers)*
- 2. Please state the number of printers currently within the organisation, to include a breakdown of MFDs (multi-functional devices), Print Room devices and desktop printers.*
- 3. What are your current annual page volumes (split by colour and mono)*
- 4. What is the approximate annual spend for both hardware and services?*
- 5. What date is your contract due for renewal?*
- 6. Which procurement route or framework was used to procure this service?*
- 7. Which person/role is responsible for procuring your printer contracts?*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

In response to your queries, I have completed a search for the information within the Defence Electronics & Components Agency (DECA), and I can confirm that **we do hold information in scope of your request** and I detail the answers below.

1. Who is your preferred supplier for MFD/Printer Hardware? (Please state in multiple suppliers)  
Ricoh
2. Please state the number of printers currently within the organisation, to include a breakdown of MFDs (multi-functional devices), Print Room devices and desktop printers  
23 Machines.
3. What are your current annual page volumes (split by colour and mono)  
150K colour and 285k mono
4. What is the approximate annual spend for both hardware and services?  
Less than £10,000
5. What date is your contract due for renewal?  
Second quarter 2023
6. Which procurement route or framework was used to procure this service?  
CCS Framework
7. Which person/role is responsible for procuring your printer contracts?  
The procurement department

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights

Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB or by e-mailing [CIO-FOI-IR@mod.uk](mailto:CIO-FOI-IR@mod.uk)). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has ended.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process is complete. You can find further details of the role and powers of the Information Commissioner on the [Commissioner's website](#).

Regards

[REDACTED]

DECA FOI