



Government
Counter Fraud
Function



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NHS
WALES

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Test
Trace
Protect

Guidance for Wales

Beware of COVID Pass FRAUD

Criminals are using the NHS COVID Pass as a way to target the public by convincing them to hand over money, financial details and personal information. They are sending imitation text messages, emails and making phone calls pretending to be from the NHS, and offering fake vaccine certificates for sale online and through social media.

- ✓ The **NHS COVID Pass** is **FREE**
- ✗ The NHS will **NEVER** ask for payment or any financial details
- ✗ The NHS will **NEVER** issue fines or penalties relating to your NHS COVID Pass



Do not respond to requests for money or important personal information such as bank details or passwords.



Be alert to links and attachments in unexpected text messages or emails.

The NHS COVID Pass is available to demonstrate your COVID-19 status either in a digital or paper format via the Welsh Government website or by calling 0300 303 5667.

For information on how to get your **FREE NHS COVID Pass** visit

gov.wales/NHSCovidPass

Further guidance and support



National Cyber
Security Centre

If you receive a call and suspect it to be fraudulent, hang up. If you are suspicious about an email, forward it to report@phishing.gov.uk. If you are suspicious about a text message, forward it to the number **7726**, which is free-of-charge.

ActionFraud
National Fraud & Cyber Crime Reporting Centre
actionfraud.police.uk

If you believe you are the victim of a fraud, please report this to Action Fraud as soon as possible by visiting actionfraud.police.uk or calling **0300 123 2040**.

CrimeStoppers.

If you have any information relating to NHS COVID Pass or vaccine certificate fraud you can stay 100% anonymous by contacting Crimestoppers online at covidfraudhotline.org or phone on **0800 587 5030**.