

Recommendation Status Report: Near miss with a member of staff at Rowlands Castle station, Hampshire

This report is based on information provided to the RAIB by the relevant safety authority or public body.

The status of the recommendation(s), as reported to us, are described by the following categories:

Key to Recommendation Status

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| Open (replaces Progressing and Implementation On-going) | Actions to address the recommendation are ongoing. |
| Closed (replaces Implemented, Implemented by alternative means, and Non-implementation) | ORR consider the recommendation to have been taken into consideration by an end implementer and evidence provided to show action taken or justification for no action taken. |
| Insufficient response: | The end implementer has not provided sufficient evidence that the recommendation has been taken into consideration, or if it has, the action proposed does not address the recommendation, or there is insufficient evidence to support no action being taken. |
| Superseded: | The recommendation has been superseded either by a newer recommendation or actions have subsequently been taken by the end implementer that have superseded the recommendation. |
| Awaiting response: | Awaiting initial report from the relevant safety authority or public body on the status of the recommendation. |

RAIB concern over the way that an organisation has responded to a recommendation are indicated by one of the following:

Red – RAIB has concerns that no actions have been taken in response to a recommendation.

Blue – RAIB has concerns that the actions taken, or proposed, are inappropriate or insufficient to address the risk identified during the investigation.

White – RAIB notes substantive actions have been reported, but the RAIB still has concerns.

Recommendation Status Report



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| Report Title | Near miss with a member of staff at Rowlands Castle station, Hampshire |
| Report Number | 06/2021 |
| Date of Incident | 19/12/2020 |

| Rec No. | Status | RAIB Concern | Recommendation | RAIB Summary of current status |
|------------|------------|--------------|--|--|
| 06/2021/01 | Closed - I | None | <p>The intent of this recommendation is to ensure that new and existing MOMs are suitably recruited, trained and managed such that they have the technical and non-technical skills to manage their own and others' safety when on or near railway lines.</p> <p>Network Rail should build on its work so far in reviewing the role and competency framework of MOMs and other operational response staff, to develop and implement bespoke programmes for selection, recruitment, training, assessment and monitoring at both local and national levels, commensurate with the particular nature of such work (paragraph 109a).</p> | <p>ORR has reported that Network Rail has reported that it has completed actions taken in response to this recommendation. ORR proposes to take no further action unless they become aware that the information provided becomes inaccurate.</p> |
| 06/2021/02 | Open | None | <p>The intent of this recommendation is to support the competence management of MOMs through changes to operations management arrangements, complementing recommendation 1 above as well as extending recommendation 5 of RAIB's class investigation (paragraph 112)</p> <p>Network Rail should introduce measures across its routes and regions aimed at ensuring that the management arrangements for operational response staff result in full and correct implementation of the revised competency framework arising from recommendation 1 (paragraphs 109a and 109b). These measures may include, but not be limited to, the capacities and capabilities of operations managers, and/or the organisational structure of line management for operational staff</p> | <p>ORR has reported that (Dutyholder name) has a proposed action plan and timescale for delivery to be taken in response to the recommendation. ORR will advise RAIB when actions to address this recommendation have been completed.</p> |
| 06/2021/03 | Closed - I | None | <p>The intent of this recommendation is to reduce the probability of further impacts on operational safety caused by shortfalls in safety-related management resources in Network Rail's Wessex route.</p> | <p>ORR has reported that Network Rail has reported that it has completed actions taken in</p> |

Recommendation Status Report



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| | | | Network Rail's Wessex route should review its operations management function against the company's Health and Safety Management System to ensure that key safety posts are suitably covered to be more resilient to any prolonged staff unavailability, and take steps to implement any improvements identified (paragraph 109b). | response to this recommendation. ORR proposes to take no further action unless they become aware that the information provided becomes inaccurate. |
| 06/2021/04 | Closed - I | None | <p>The intent of this recommendation is to reduce the risk posed to passengers at stations from non-stopping trains by ensuring that warnings of their approach are made in a timely manner.</p> <p>South Western Railway should take action to ensure the adequacy of safety-related passenger announcements and passenger information display messages at all of its stations. In particular, warnings of approaching non-stopping trains should be reviewed and, if necessary, adjusted to ensure that they are made neither too early nor too late to be useful. The continued adequacy of such warnings should then be confirmed as part of routine platform risk assessment processes (paragraph 110b).</p> <p>This recommendation may apply to other station operators and infrastructure managers</p> | ORR has reported that South Western Railway has reported that it has completed actions taken in response to this recommendation. ORR proposes to take no further action unless they become aware that the information provided becomes inaccurate. |