UK Hydrographic Office

Admiralty Way
Taunton
Somerset
TA1 2DN

Telephone:
E-mail:
Website: www.gov.uk/ukho

REF: FOI2021/05841   05 July 2021

Dear

Thank you for your email of 1 June 2021 requesting the following information:

"Dear UK Hydrographic Office,

Under the Freedom of Information Act, please could I request the following information:

1)   Please advise what technologies (including version) you use for:

	Name of technology	Version used
HR		
Payroll		
L&D		
Finance		
Procurement		
Contact Centre		

2)   Please advise if any of the following services are outsourced to third parties, and if so, when does the contract end? "

	Outsourced?	If so, name of organisation outsourced to	Contract end date
HR			
Payroll			
L&D			
Finance			
Procurement			
Contact Centre			

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the UKHO, and I can confirm that all the information in scope of your request is held.

The information you have requested can be found attached at Annex A, but some of the information you have requested falls within the scope of the qualified exemptions provided for at Section 31(1)a (Crime Prevention) of the FOIA and has been withheld.

Section 31(1) a (Crime Prevention) is a qualified exemption and is subject to public interest testing which means that the information requested can only be withheld if the public interest in doing so outweighs the public interest in disclosure. Section 31(1)a has been applied to the technology version used as disclosure of the information would aid malicious parties in attempts to attack the IT systems concerned. This exemption is engaged because releasing the information will prejudice the prevention of crime by facilitating the possibility of a criminal offence being carried out, such as hacking the IT systems. The public interest test concluded that while release of this information would promote openness and transparency, the balance of the public interest lay in withholding this information.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, http://www.ico.org.uk.

Yours sincerely,

UKHO Secretariat

Annex A:

Dear UK Hydrographic Office,

Under the Freedom of Information Act, please could I request the following information:

1) Please advise what technologies (including version) you use for:

	Name of technology	Version used
HR	iTrent	Withheld under Section 31(1)a
Payroll	iTrent	Withheld under Section 31(1)a
L&D	Think Learning	Withheld under Section 31(1)a
Finance	SAP	Withheld under Section 31(1)a
Procurement	SAP	Withheld under Section 31(1)a
Contact Centre	Microsoft Dynamics	Withheld under Section 31(1)a

2) Please advise if any of the following services are outsourced to third parties, and if so, when does the contract end?

	Outsourced?	If so, name of organisation outsourced to	Contract end date
HR	Not outsourced	N/A	N/A
Payroll	Not outsourced	N/A	N/A
L&D	Not outsourced	N/A	N/A
Finance	Not outsourced	N/A	N/A
Procurement	Not outsourced	N/A	N/A
Contact Centre	Not outsourced	N/A	N/A