



Ministry
of Defence

Defence Business Services
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E-mail: DBSRES-Secretariat@mod.gov.uk

Ref: FOI2021/05226

14 June 2021

Dear [REDACTED]

Thank you for your email of 17 May 2021 to the Ministry of Defence (MOD), requesting the following information:

“With reference to the above Act, can I please request the medal entitlement of the following individual, and their date issued? Also a copy of the ww2 medal card if issued?

Walter Frederick Jaggs

Jaggs was born in West Norwood, London in 1899 (over 116 years ago).

He passed away in 1969 (more than 25 years ago)

Birth record and death records are attached.

The reason I would like these for private research.

Thank you and best regards”

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the Ministry of Defence (MOD), and I can confirm that none of the information in scope of your request is held. The Ministry of Defence Medal Office (MODMO) have undertaken a search and cannot find any Second World War medal card for the late Mr Jaggs.

Under Section 16 of the FOIA (Advice and Assistance), you may wish to be aware that the original Air Ministry folder, which has been located, records Mr Jaggs as joining the Royal Flying Corps in 1917 as a Lance Corporal and having served in France from 18 August 1918. However, the document records no medals entitlement and no First World War Medal Card was located. He appears to have gained a Commission in 1924 as a Pilot Officer but there is no further documentation other than the intention for him to train at Brough on Twin Engine aeroplanes in the early 1920s.

I should also confirm that the MODMO does not hold issue dates for World War One (WW1) or Gallantry awards as all WW1 records were transferred to the National Archives and are accessible to the public.

The National Archives will also hold any records of units where the late Mr Jaggs served. Further information about how to obtain such information can be found at the following link:

<https://www.nationalarchives.gov.uk/help-with-your-research/research-guides/british-army-medal-index-cards-1914-1920/>

In addition, for any service undertaken from 1920 onwards, you can request a copy of the Service Record, for a small fee, should you wish to do so, further information and how to apply can be found at the following link:

<https://www.gov.uk/get-copy-military-service-records/apply-for-someone-elses-records>

If you have any queries regarding the content of this letter, please contact this office in the first instance.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely

Defence Business Services Secretariat