



The IWH Group Limited

We, the undersigned, commit to honour the Armed Forces Covenant and support the Armed Forces Community. We recognise the value Serving Personnel, both Regular and Reservists, Veterans and military families contribute to our business and our country.

Signed on behalf of:
The IWH Group Limited

Signed:

A handwritten signature in purple ink, appearing to be "M. J. L.", written over a faint, mirrored watermark of the signature.

Position:

Managing Director

Date:

9 September 2021

The
IWH
GROUP

The Armed Forces Covenant

An Enduring Covenant Between

The People of the United Kingdom
Her Majesty's Government

– and –

All those who serve or have served in the Armed Forces of the Crown

And their Families

The first duty of Government is the defence of the realm. Our Armed Forces fulfil that responsibility on behalf of the Government, sacrificing some civilian freedoms, facing danger and, sometimes, suffering serious injury or death as a result of their duty. Families also play a vital role in supporting the operational effectiveness of our Armed Forces. In return, the whole nation has a moral obligation to the members of the Naval Service, the Army and the Royal Air Force, together with their families. They deserve our respect and support, and fair treatment.

Those who serve in the Armed Forces, whether Regular or Reserve, those who have served in the past, and their families, should face no disadvantage compared to other citizens in the provision of public and commercial services. Special consideration is appropriate in some cases, especially for those who have given most such as the injured and the bereaved.

This obligation involves the whole of society: it includes voluntary and charitable bodies, private organisations, and the actions of individuals in supporting the Armed Forces. Recognising those who have performed military duty unites the country and demonstrates the value of their contribution. This has no greater expression than in upholding this Covenant.

Section 1: Principles of the Armed Forces Covenant

1.1 We **The IWH Group Limited** will endeavour in our business dealings to uphold the key principles of the Armed Forces Covenant, which are:

- *no member of the Armed Forces Community should face disadvantage in the provision of public and commercial services compared to any other citizen*
- *in some circumstances special treatment may be appropriate especially for the injured or bereaved.*

Section 2: Demonstrating our Commitment

2.1 We recognise the value serving personnel, reservists, veterans and military families bring to our business and to our country. We will seek to uphold the principles of the Armed Forces Covenant, by:

- *Promoting the fact that we are a veteran-owned, Armed Forces-friendly organisation to our staff, associates, customers, suppliers, contractors and the wider public. We will do this by upholding the values and the ethos of the UK Armed Forces in all that we do as a company.*
- *Supporting the employment of veterans by providing both advice and a conduit by which they can use their military skills, experience and qualifications in support of companies providing products and services into the UK military, UK government, NATO and the broader UK economy.*
- *Supporting members of the Reserve Forces during mobilisations and deployment and by actively encouraging members of staff to become Reservists.*
- *Supporting volunteer leaders in military cadet organisations by participating in local and national unit-level civilian committees; by actively encouraging members of staff and associates to become volunteer leaders in cadet organisations and by recognising the benefits of employing ex-cadets within the workforce.*
- *Supporting Armed Forces Day, Reserves Day, the Poppy Appeal Day and Remembrance activities.*
- *Supporting Armed Forces charities and supporting staff who volunteer to assist.*

2.2 We will publicise these commitments through our literature and/or on our website, setting out how we will seek to honour them and inviting feedback from the Service community and our customers on how we are doing.