

Error Code	Error Report	Solution
E01400	Entry terminated or older than 6 months; association not permitted	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01401	This entry has been terminated	Check the CHIEF Import Clearance Status (ICS) codes on the entry using transaction LIEV (List Import Entry Versions) as the entry may have been seized (ICS 07), detained (ICS 08) or a request for cancellation of the entry has been authorised (ICS 92).
E01402	Import entry has been cleared	Cancellation request not allowed as entry has cleared. Check ICS code on the entry using transaction LIEV to verify entry has been cleared
E01404	Composite Declaration not allowed with this Tax Type	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01405	Composite Declaration not allowed - Commodity subject to Excise	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01406	Unknown Control Office	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01408	Item in Free Circulation - Customs Duty declaration not required	Incompatibility between Free Circulation CPC (Custom Procedure Code) entered in Box 37 (CPC) i.e. 6123F01 and duty declared in Box 47a (Calculation of Taxes). Delete duty line on entry if goods are being entered to Free Circulation.
E01409	Item in Free Circulation - Non MCA CAP declarations not required	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01410	Invalid TURN	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.

Error Code	Error Report	Solution
E01411	Date and Time must be entered	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01412	Invalid Country Group Code	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01415	Customs Unit is not HQ	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01416	The TURN has been superseded	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01418	Duplicate Commodity entered	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01419	Prohibit must be P, R or space	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01421	Import/Export must be I or E or B	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01422	Duplicate TURN entered	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01424	Quota Number declaration & Bulk Import Entry incompatible	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk

Error Code	Error Report	Solution
E01425	Claim to preference & Bulk Import Entry incompatible	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01426	Bulk Entry precludes mixed methods of payment	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01427	Bulk Entry is not permitted both VAT payable & VAT postponed accounting	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01428	Entry is 'STORED' and cannot be linked to VOYAGE	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01429	Session number does not exist	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01430	First DAN absent therefore all DAN fields must also be absent	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01431	First DAN prefix only valid with a second prefix of A or E	
E01434	DAN declared, prefix required	Ensure that the prefix to the Deferment number has been input into the first field of Box 48 (DAN 1 / DAN 2). Please see volume 3
E01435	Declarant may not declare deferment as Importer on Bulk Entries	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk.
E01437	No deferments allowed against an unknown Importer	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01438	Deferments not allowed against an unknown TURN	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01439	DAN does not match a valid Deferment Account	Check the information input into Box 48 (DAN1 / DAN 2). If this is correct email Accounting Services Division (ASD), Central Deferment Office.

Error Code	Error Report	Solution
E01440	This DAN prefix requires the associated DAN to be the Declarants	The information you have input into the first part of Box 48 (DAN1 / DAN2) dictates that the Deferment Account being used is that of the Declarants, check that this is correct. If this is not correct please volume 3, prt 3, pg 3-19 for the correct prefix. If problem still persists email Accounting Services Division Central Deferment Office to check for Deferment numbers validity.
E01441	The DAN must be the Bulk Importers this prefix	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01442	No Deferment Authority exists for the specified deferment	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01443	A means of deferring the apportioned VAT must be declared	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01444	A means of deferring the apportioned DUTY must be declared	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01445	The DAN prefix & DAN must both be present or absent	The DAN prefix field has been completed without a DAN being entered. Complete the DAN field with a valid DAN.
E01446	The DAN prefix must be A B C or null	The DAN (Deferment Account Number) prefix must be a character 'A', 'B', 'C' or 'null'.
E01447	No deferments allowed against an unknown Declarant	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01450	CRN and CMRCL Reference Number must be entered	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01451	EPU last effective date and time exceeded	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01453	For information - EPU closes in 5 days or less	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01454	ERN exists as a stored entry and cannot be cancelled	For further information email the CHIEF Operations Team at

Error Code	Error Report	Solution
		chief.operations@hmrc.gsi.gov.uk
E01456	ERN exists as a stored entry and cannot be amended	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01459	Local VAT Office does not exist	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01460	Trader Type must be in range 0-5	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01461	Local VAT Office already exists	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01462	Security Guarantee inhibited	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01463	Security Guarantee account balance inadequate	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01464	The DAN is not owned by the declared Government Contractor	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01465	Warehouse ID incorrect	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01466	Warehouse ID must be input	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01467	Warehouse ID not found on Entry	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01470	Input method must be 'A' or 'M'	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01471	Credit/Debit must be 'CR' or 'DR'	For further information email the CHIEF Operations Team at

Error Code	Error Report	Solution
		chief.operations@hmrc.gsi.gov.uk
E01472	DAN Prefix invalid	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk.
E01473	Declarant does not own this Deferment Account	The Deferment Account information you have input into Box 48 (DAN1 / DAN2) does not belong to the Declarant. Please check that you are using the correct prefix within Box 48, guidance on these prefixes can be found in volume 3, prt 3 - 19. If problem still persists email the Central Deferment Office to check for Deferment numbers validity.
E01474	Consignee does not own this Deferment Account	The Deferment Account information you have input into Box 48 (DAN1 / DAN2) does not belong to the consignee. Please check that you are using the correct prefix within Box 48 (DAN1 / DAN2), guidance on these prefixes can be found in volume 3, prt 3
E01475	ADJT/CONT must be 'A' or 'C'	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.
E01479	Manual system 'Entry' date incorrect	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01480	Consignee does not match the declared data	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01482	Declarant does not match the declared data	For further information email the CHIEF Operations Team chief.operations@hmrc.gsi.gov.uk
E01483	Declarant TURN not found on Entry	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01485	Notice board Article does not exist	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01486	Code must be one alphabetic character plus three numeric	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01487	Voyage has been transferred and cannot be cancelled	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk

Error Code	Error Report	Solution
E01489	Import Entry has not been cleared	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01490	Import Entry does not belong to a Trader	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01491	The cancellation has been rejected	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01492	No newsworthy articles exist for Notice board	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01493	Method of Payment Code invalid for Deferment	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01496	MCD Number must be input	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01498	Organisation not suitable for use by Broadcast	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01499	Invalid destination type	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01500	Invalid destination name	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01501	Extraneous destination - ALL already specified	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01502	ALL cannot be specified with other destinations	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01503	Collective must be one of Roles or Locations	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01504	Date cannot be after today s date	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk

Error Code	Error Report	Solution
E01506	Invalid Turn for this CRN	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01507	Default routeing table	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01508	Routeing table already exists	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01509	Routeing table does not exist	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01510	Unable to update Routeing table	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01511	Report type does not exist	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01513	Role/Location no longer available	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01514	Invalid Role	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01515	Invalid location	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01516	Invalid Role/Location combination	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01517	One item must be entered	C21s should only have 1 item, this could also be an error that generates when entry validated for box 5 in the item field but should clear when committed.
E01518	Invalid Warehouse-Id	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01520	A Reason for Override must be given	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01521	At least one line must be entered	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01522	Entry accepted - with FEC failures	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk.
E01523	Deferment adjustment of Ex-Excise Advice not allowed	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01524	Input DAN not found on Entry	For further information email the CHIEF Operations Team at

Error Code	Error Report	Solution
E01526	The deferred Entry revenue to this account has previously been contra'd	chief.operations@hmrc.gsi.gov.uk For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01527	Credit/Debit must be 'CR'	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01528	Credit/Debit must be 'DR'	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01529	Previous Def. Guarantee Limit exceeded on Lines without Override set	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01530	Current Def. Guarantee limit exceeded on Lines without Override set	More funds are required in the Deferment Account. Check deferment account liability using transaction 'DDAL' (Display Deferment Account Liabilities).
E01531	Adjustment details not required	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01532	Adjustment details required	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01533	Adjustment details match current details	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01534	Method of Payment must be Q	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01535	Method of Payment must be F	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01536	Commodity Code not valid for Exports	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk

Error Code	Error Report	Solution
E01538	Table type TMOD does not exist	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01542	Import Clearance Status invalid for manual clearance	Check to see what transaction is being used. Where Import Clearance Status (ICS) code '91' is set the site should use transaction 'XCCE' (Customs Cancel Entry) to either authorise (ICS 92) or refuse cancellation of entry (ICS 93). For detaining entries use transaction ADTE.
E01544	Input date must not be greater than the system date	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01545	Adjustment not allowed after BACS Excise tape date	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01546	Adjustment not allowed after BACS Non-Excise tape date	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01547	A valid Commodity Code must be entered	Box 33 (Com Code) on the Entry must be completed.
E01548	CPC and document not compatible	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01551	No Conversion Factor exists between specified units of quantity	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01552	Customs Unit Code must be entered	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01553	Commodity Group Code must be entered	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01554	Unit of Quantity Code must be entered	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01557	'BASED-ON' version does not exist	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk.
E01558	You do not have authority to perform this action	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01559	Record inserted or stored since transaction started	For further information email the CHIEF Operations Team at

Error Code	Error Report	Solution
		chief.operations@hmrc.gsi.gov.uk
E01560	Record not effective at specified date/time	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01561	Stored Insert Transaction present - 'BASED-ON' option cannot be used	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01562	'WITH-EFFECT-FROM' date/time cannot be before current 'RUN' date/time	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01565	MOP/Tax Type combination already declared on this item	May have duplicated tax lines for example: A10 A P and A10 A P.
E01569	Chapter does not exist	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01572	Chapter has no Schedule Entries	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01574	Chapter Notes of this type do not exist	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01576	Chapter Note does not exist	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01577	Chapter has no Chapter Notes	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01578	Section does not exist	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01580	Section has no Chapters	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01582	Section Notes of this type do not exist	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01584	Section Note does not exist	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01585	Section has no Section Notes	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01587	Schedule Entry does not exist	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01588	Chapter Table does not exist	For further information email the CHIEF Operations Team at

Error Code	Error Report	Solution
		chief.operations@hmrc.gsi.gov.uk
E01595	Chapter Sub-Table does not exist	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01596	Table Entry does not exist	Table entry does not exist – can mean that the 'Effective from' date entered is in the future.
E01597	Table Entry already exists	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01598	Selection Criteria has no Table Entries	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E01599	Footnote does not exist	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk