



Ministry
of Defence

Ministry of Defence

Defence Business Services Secretariat
Room 6303
Tomlinson House
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Thornton-Cleveleys
FY5 3WP

Ref: FOI2020/14095

Email: DBSRES-Secretariat@mod.gov.uk

5 March 2021

Dear [REDACTED] Thank you for your letter of 22 December 2020 to the Ministry of Defence (MOD) requesting the following information:

*"I request under the Freedom of Information Act.
How many people like myself have received another review in such a short time
How many People like my self have you contacted Universal Credit regarding their
claim"*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

I would first like to apologise for the length of time it has taken to reply. Unfortunately, the Ministry of Defence requires further information in order to determine whether it holds any information within the scope of your request as it is not clear what information you are asking for. As such, please could you clarify if you are asking for:

1. The number of ALSO recipients who had their claims reviewed then reviewed again within a particular time period. (please specify between which dates).
2. How many ALSO reviews have required contact with Universal Credit as part of the review process? (please specify between which dates).

Once you have clarified your request, I will be happy to look at it again.

Furthermore, you may be interested to know that help and advice on how to access information from a public body can be found on the Information Commissioner's Office website at the following link - <https://ico.org.uk/your-data-matters/official-information/>

If you have any queries regarding [the content of this letter](#), please contact this office in the first instance.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights

Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely,

Defence Business Services (Secretariat)