



Ministry of Defence

Ministry of Defence
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Ref. FOI2021/00778

[REDACTED]
[REDACTED]

22 February 2021

Dear [REDACTED]

Thank you for your e-mail of 25 January 2021, in which you request the following:

1. Request a copy of the MOD's social media content policy/policies covering all departmental and ministerial accounts.
2. Request a list of all social media accounts managed by the department (please break down into platforms - e.g. Facebook, Twitter - if possible).

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA). A search has been conducted and I can confirm we do hold information within the scope of your request. However, Section 21 (Information available to the applicant by other means) has been engaged because the information requested is already publicly accessible. Section 21 is an absolute exemption and is therefore not subject to a public interest test. Under Section 16 (Advice and Assistance) you will find all of the information in the scope of your request online via the UK Government website, as listed below:

Please find the MOD's Social Media Use policy and a list of the main MOD departmental social media accounts including for recruitment purposes, located here:

<https://www.gov.uk/government/organisations/ministry-of-defence/about/social-media-use>

The MOD has produced the following social media guidance to defence personnel:

<https://www.gov.uk/guidance/think-before-you-share>

The Single Services have their own social media policies, located below.

Royal Navy: <https://www.royalnavy.mod.uk/community-and-support/community/social-media>

British Army: <https://www.army.mod.uk/digital-communications/social-media-guidance/>

Royal Air Force: <https://www.raf.mod.uk/our-organisation/units/social-media-house-rules/>

The Directorate of Defence Communications doesn't hold a policy relating to Ministerial social media accounts – these accounts are run by the Ministers and their constituency teams whom are covered by the Ministerial Code and Special Advisers' code of conduct.

If you have any queries regarding the content of this letter, please contact this office in the first instance. If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely,

DDC – Secretariat Parliamentary