

From: [REDACTED]
To: [Mobile Ecosystems](#)
Subject: Apple & Google monopoly
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Sir/Madam

I am not an app provider therefore have not filled in the relevant questionnaire but would like to comment as a member of the public.

I have long maintained that these two companies abuse their power. A classic example was the launch of the contact app for covid 19.

These companies forced the Government to use their platform meaning anyone wanting to use the app had to hand over their private

Information and sign in to these companies to be able to download it to their phone. That alone shows how they abuse their power.

Consumers should be able to choose whether they go through these companies or not. Google is constantly being caught collecting information illegally

and gets away with by saying 'it was a mistake'. I, like many people have purchased my phone but cannot do many things (i.e. on line banking) because

I would have to 'sign in to google' to download the app. Their control like this is abominable and should definitely be curtailed.

G. Moulds

Sent from [Mail](#) for Windows 10