



HM Prison & Probation Service

Simi Badachha
Head of NPS Inspections
HM Inspectorate of Probation
1st Floor, Manchester Civil Justice
Centre,
1 Bridge Street West,
Manchester ME3 3FX

Sonia Flynn
Chief Probation Officer
HM Prison and Probation Service
102 Petty France
London
SW1H 9AJ

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Dear Simi

HMI PROBATION ACTION PLANS – SOUTH CENTRAL PROBATION SERVICE

In preparation for the new unified Probation Service, all NPS regions and Community Rehabilitation Companies (CRCs) have provided a final progress update on their existing HMI Probation actions plans.

HMPPS Operational and System Assurance Group held workshops from March to May 2021 with each Probation Service Region alongside the HMPPS Contract Management team and CRC representatives. The aim of these workshops was to review all the CRC and NPS HMI Probation recommendations and actions with a view to closing them or moving them over to respective Regional Probation Directors to take forward into their Business as Usual (BAU) activity.

Colleagues were also encouraged to share experiences of any positive practice.

This letter provides a summary of the findings from South Central region's workshop. Some of the key HMIP actions that the CRC and NPS have achieved across the area and will remain a focus for continued improvements, include;

- Risk Management, including through effective information share with partner agencies and the *four-pillars* approach
- The delivery of quality interventions and structured rehabilitative work
- A focus on efficacy of Management Oversight, particularly through the *Touchpoints* model.

Six recommendations, taken from the original twenty-three made to the CRCs and NPS will continue to be progressed in BAU activity by the South Central Regional Probation Director, Gabriel Amahwe following Probation Reform. Please see the attached action plan for further details. These remaining six objectives will be carried forward into the Regional Business Plan 2021/22. I will ensure actions are completed through the routine reviews of the Regional Business Plans. On that basis I would wish to recommend to HMIP our response to the Inspections conducted in South West South Central NPS (November 2018), Thames Valley CRC (January 2020) and Hampshire & Isle of White CRC (July 2020) has been fully executed.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Sonia Flynn', written in a cursive style.

Sonia Flynn

Chief Probation Officer, HM Prison and Probation Service

Copied to:

Amy Rees (Director General)

Sian Hibbs (Director Strategic Support, Administration and Assurance)

Craig Watt-Peters (Senior Contract Manager, Probation Reform Programme)

Gabriel Amahwe (Regional Probation Director, South Central)