

HMIP ACTION PLAN 2021: North West

An Action Plan summarising key remaining activity within the North West Probation Service, in response to HMI Probation recommendations made to the North West NPS (July 2020)¹, Cumbria and Lancashire CRC (May 2019)² Merseyside CRC (June 2020)³ and Cheshire and Greater Manchester CRC (April 2019)⁴.

¹ The North West NPS HMIP Action Plan (<u>link</u>) has been closed following unification of Probation Services in July 2021.

² The Cumbria and Lancashire CRC Action Plan (link) has been closed following unification of Probation Services in July 2021.

³ Merseyside CRC Action Plan (link) has been closed following unification of Probation Services in July 2021..

⁴ The Cheshire and Greater Manchester CRC Action Plan (<u>link</u>) has been closed following unification of Probation Services in July 2021.

| 1. Domain and reference number | 2. Recommendation⁵ | 3. Agreed/ Partly Agreed/ Not Agreed | 4. Response Action Taken/Planned | 5. Responsible Owner (including named individuals and their functional role or department) | 6. Target Date |
|---|--|--|--|--|-------------------|
| Case Supervision (5061) | The North West Probation Service should ensure that all changes to risk of harm are properly recorded in risk management plans. This recommendation has been repeated from the previous inspection. | Agreed | The North West Region will explore in more detail the themes of risk monitoring, professional curiosity and lack of review that appear across assurance activity. A working group will be convened to engage with staff and develop proposals to address these concerns in the context of the implementation of the unified model and adopting a longer-term approach to improvement. | Head of Performance & Quality | January 2022 |

⁵ Recommendations have been taken directly from HMIP reports following inspections of North West NPS, Cumbria and Lancashire CRC, Merseyside CRC, Cheshire and Greater Manchester CRC and reworded only as necessary to reflect unified arrangements. Recommendations have been grouped firstly by HMIP domain and secondly by the original provider.

| Organisational Delivery (5062) | The North West Probation Service should undertake domestic abuse and child safeguarding checks in a timely manner for those cases where reports are being presented at court. This recommendation has been repeated from the previous inspection and should be addressed as a priority. | Agreed | The North West Region has mapped arrangements for obtaining Domestic Abuse and Safeguarding information across the region. The region will initiate a working group who will use this mapping, consider the areas of good practice identified and will identify and support the implementation of processes and resourcing options to support the obtaining of Domestic Abuse and Safeguarding information at Court and throughout sentence. | Head of Public Protection | January 2022 |
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